

Advanced Contact Form

To use Advance Contact Form navigate to System > Config > **Advance Contact Form**

- Select Advance contact form status to be **yes**.
- Admin can add department wise contact email in a prescribed format. Must be in the below format

Department Name | email address1, email address2; Department2 | email address3; e.g. Sales Support | sales@zestard.com, support@zestard.com; Service Inquiry | john@zestard.com, garry@zestard.com; Advice & consulting | tips@zestard.com, contact@zestard.com.

This means if a customer selects Sales Support, email for the customer's inquiry will be sent to both sales@zestard.com, and support@zestard.com email addresses.

(Note: Advanced Contact form access URL will be your-store-URL/contact-us)

Advance Contact Form Save Config

Contact Setting

Advance Contact Form Status	Yes	[WEBSITE]
Email Sender	General Contact	[STORE VIEW]
Contacts for Advance Contact Form	naman.jain7463@gmail.com	[WEBSITE]
	▲ Must be in the format eg: contact name1 email address1,email address2;contact name3 email address3;	
Email Template for Advance Contact Form	Advance Contact Form (Default Template from L	[WEBSITE]
	▲ Notes:You can check the advance contact form using add this word to your site like https://www.yourdomain.com/contact-us	

Frontend

- User can fill in contact us form with the required details and select a Particular Department from the dropdown list to send the inquiry. (Note: Advanced Contact form access URL will be your-store-URL/Contact-us)
- User will be receiving a success message after a successful Contact us form submission.
- The form consists of details such as Personal Details and Address Details