



ORDER ERASER

User Guide



How to use Order Eraser on Magento 2

STEP 1: Install the Order Eraser extension

To install the *Order Eraser* extension in your Magento 2 backoffice, you need to:

1. Before installing the extension, it's advisable to backup your Magento 2 installation.
2. Then, you need to refresh caches in:
[☞ SYSTEM](#) [☞ TOOLS](#) [☞ CACHE MANAGEMENT](#)
3. Now, you can download the zipped extension from:
[☞ YOUR WYOMIND ACCOUNT](#) [☞ LICENSES & DOWNLOADS](#)
4. Once you have downloaded it, unzip the folder content.
5. Copy the **app** folder and paste it into the Magento 2 root directory. You can merge the directories.
6. Open a console and run the following command on the Magento 2 root directory:

```
bin/magento setup:upgrade
```

7. Once your installation is complete, don't forget to clear the cache and log in again.

If you are working on Magento 2.0.x, you'll have to rename:

Wyomind\OrderEraser\view\adminhtml\ui_component\sales_order_grid_Mage_2.0.xml

Into:

Wyomind\OrderEraser\view\adminhtml\ui_component\sales_order_grid.xml

STEP 2: Use the Order Eraser extension

With *Order Eraser* for Magento 2, you can clean your sales database in one go. The extension will automatically delete:

- the orders you've selected
- the linked invoices
- all linked data

The extension can be ready to use from your Magento 2 back-office in a few minutes only.

After having installed the extension, go to:

[☞ SALES](#) [☞ OPERATIONS](#) [☞ ORDERS](#)

There you have many possibilities to delete your orders.

Tick all the orders you want to delete, from the actions dropdown, choose **Delete**. A popup is displayed, click on .

Orders

Create New Order

Search by keyword

Filters Default View Columns Export

Select Items 70 records found (3 selected) 50 per page 1 of 2

Select	ID	Purchase Point	Purchase Date	Bill to Name	Ship to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Delete
<input type="checkbox"/>	00000076	Main Website Main Website Store US Store View	Jan 14, 2016 10:22:26 AM	Jennifer S. Crabtree	Jennifer S. Crabtree	\$182.20	\$182.20	Pending	View	Delete
<input type="checkbox"/>	00000077	Main Website Main Website Store US Store View	Jan 14, 2016 10:18:49 AM	Jennifer S. Crabtree	Jennifer S. Crabtree	\$182.20	\$182.20	Pending	View	Delete
<input type="checkbox"/>	00000076	Main Website Main Website Store US Store View	Jan 14, 2016 9:54:46 AM	Veronica Costello	Veronica Costello	\$127.58	\$127.58	Pending	View	Delete
<input type="checkbox"/>	00000076	Main Website Main Website Store US Store View	Jan 14, 2016 9:50:48 AM	Veronica Costello	Veronica Costello	\$127.58	\$127.58	Pending	View	Delete

A notification should be displayed at the top of your admin saying that your orders have been deleted from your Magento 2 admin.

Orders

Create New Order

✔ 3 order(s) successfully deleted

Search by keyword

Filters Default View Columns Export

Select Items 76 records found 50 per page 1 of 2

Select	ID	Purchase Point	Purchase Date	Bill to Name	Ship to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Delete
<input type="checkbox"/>	00000078	Main Website Main Website Store US Store View	Jan 14, 2016 1:03:44 PM	Alessandra Toscani	Alessandra Toscani	\$39.00	\$39.00	Pending	View	Delete
<input type="checkbox"/>	00000077	Main Website Main Website Store US Store View	Jan 14, 2016 1:01:24 PM	Eledora Limón Ceballos	Eledora Limón Ceballos	\$39.00	\$39.00	Pending	View	Delete
<input type="checkbox"/>	00000076	Main Website Main Website Store FR Store View	Jan 14, 2016 10:55:15 AM	Marlon Coudert	Marlon Coudert	\$39.00	\$39.00	Pending	View	Delete

You can also delete one order at a time either by clicking on from the **Delete** column or by clicking on directly in the order view.

#00000074

Back Cancel Send Email Hold Invoice Ship Reorder Export Delete Edit

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History

Order & Account Information

Order # 00000074 (The order confirmation email was sent)

Order Date: Jan 14, 2016, 10:22:26 AM

Order Status: Pending

Purchased From: Main Website, Main Website Store, US Store View

Account Information

Customer Name: Jennifer S. Crabtree

Email: jenniferScrabtree@yourapide.com

Customer Group: General

Address Information

Billing Address [Edit](#)

Jennifer S. Crabtree
1667 Vesta Drive
Chicago, Illinois, 60605
United States
T: 773-659-8755

Shipping Address [Edit](#)

Jennifer S. Crabtree
1667 Vesta Drive
Chicago, Illinois, 60605
United States
T: 773-659-8755

In the case where the order(s) that you have deleted was/were linked to some invoices or credit memos, these latter will also be removed.

Invoices

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Search by keyword 🔍

Filters 📄 Default View ⚙️ Columns 📄 Export 📄

Select Items 21 records found

20 per page 1 of 2

<input type="checkbox"/>	Invoice	Invoice Date	Order #	Order Date	Bill-to Name	Status	Amount	Action
<input type="checkbox"/>	00000021	Jan 18, 2016 11:19:24 AM	00000079	Jan 14, 2016 1:06:19 PM	Harvey Howard	Paid	\$39.00	View
<input type="checkbox"/>	00000020	Jan 5, 2016 4:43:26 PM	00000050	Jan 4, 2016 3:40:40 PM	Ralph Nussbaum	Paid	\$119.00	View
<input type="checkbox"/>	00000019	Jan 5, 2016 4:40:14 PM	00000063	Jan 5, 2016 1:43:47 PM	Alessandra Toscani	Paid	\$43.00	View
<input type="checkbox"/>	00000018	Jan 5, 2016 10:31:13 AM	00000061	Jan 5, 2016 10:23:05 AM	Harvey Howard	Paid	\$187.20	View
<input type="checkbox"/>	00000017	Jan 4, 2016 3:28:23 PM	00000048	Jan 4, 2016 3:09:31 PM	Ralph Nussbaum	Paid	\$119.00	View
<input type="checkbox"/>	00000016	Dec 17, 2015 11:13:27 AM	00000043	Dec 17, 2015 11:12:22 AM	Jennifer S. Crabtree	Paid	\$119.00	View
<input type="checkbox"/>	00000015	Dec 17, 2015 10:22:24 AM	00000041	Dec 16, 2015 10:38:50 AM	Kenna B. Morris	Paid	\$39.00	View
<input type="checkbox"/>	00000014	Dec 17, 2015 10:09:30 AM	00000042	Dec 16, 2015 10:46:17 AM	Alessandra Toscani	Paid	\$143.00	View
<input type="checkbox"/>	00000013	Dec 15, 2015 4:59:01 PM	00000038	Dec 8, 2015 4:21:49 PM	Alessandra Toscani	Paid	\$39.00	View
<input type="checkbox"/>	00000012	Dec 15, 2015 4:46:26 PM	00000040	Dec 8, 2015 4:56:21 PM	Kenna B. Morris	Paid	\$39.00	View
<input type="checkbox"/>	00000011	Dec 15, 2015 4:34:32 PM	00000034	Dec 8, 2015 3:40:26 PM	Christina Möller	Paid	\$182.00	View
<input type="checkbox"/>	00000010	Dec 4, 2015 11:42:02 AM	00000013	Dec 4, 2015 9:40:52 AM	Eledora Limón Ceballos	Paid	\$211.40	View