



Web Solutions NYC

Disabled Products **USER GUIDE**

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Preface

About this Module

With the Disabled Products Module installed, customers will be able to see a grid of products that are in-stock and available for purchase on site when they attempt to access a product that is no longer on the site. A good use case for this is if a customer attempts to access a link to a product through an old marketing email or on their browser bookmarks, if the product is no longer available - they will be shown a grid of related products rather than a 404 page. Leading customers into an additional sales funnel, rather than sending them to a dead page, will increase the chance that they convert. The module will blend in seamlessly with your site pages, so customers will not even know it is there. There is no back-end access for customers for the module.

Compatibility

Magento Community Edition 2.1

Magento Enterprise Edition 2.1

Changelog

08/12/16 First stable version of the extension (v1.0).

Features Overview

- Customize replacement products for any disabled item.
- Customize messaging and page title.
- Add a 404 page instead if client wishes to.
- Add up-sells and add on products to the page.

Module Configuration

In order to enable the module, navigate to Stores -> Configuration and select Disabled Products under the WEB SOLUTIONS NYC tab. In there, you can also select display list from 'Display' dropdown and you may add header text to 'Title' field.

For deleted products only global list will be displayed. Clicking on 'clear table' button will make 404 page show again instead of disabled products grid.

The screenshot shows the 'Configuration' page for the 'Disabled Products' module. The left sidebar contains a navigation menu with 'WEB SOLUTIONS NYC' expanded, showing 'Local Stores', 'Legacy Orders', 'Social Media Login', 'Disabled Products', 'Add X to get Free Shipping', and 'B2B Suite Settings'. Below this are sections for 'GENERAL', 'CATALOG', 'CUSTOMERS', 'SALES', and 'SERVICES'. The main content area is titled 'General' and includes the following settings:

- Enable (global):** A dropdown menu set to 'Yes' with the description 'Enable/Disable the module'.
- Display (global):** A dropdown menu set to 'Global Replacements List' with the description 'Display instead of 404 page when a product is disabled'.
- View Global List:** A button labeled 'Global List'.
- Title (global):** Three buttons: 'Insert Widget...', 'Insert Image...', and 'Insert Variable...'. Below these is a large text input field with the placeholder text 'Title to be displayed on disabled product page'.

At the bottom of the configuration area, there is a section for 'Removed Products' with a button labeled 'Clear Removed Products Table' and 'Clear Table', and a note: 'This action will remove Disabled Products page for removed Products'.

One of the following list may be show instead of 404 page:

Related Products list

Up-sells

Cross-sells

Global list

Quick Guide

The Global List, called Disabled Products Replacements is available in the admin panel under Products. It can also be accessed by clicking the Global List button in the configuration area. It's also possible to change which list is displayed on the product level for disabled products (only for disabled ones, removed ones always show global list):

Type	Attribute Set	SKU	Price	Visibility	Status	Websites
Simple Product	Default	WSA4H14	\$234.00	Catalog, Search	Disabled	Main Website
Grouped Product	Gear	24-WG085_Group		Catalog, Search	Enabled	Main Website
Configurable Product	Bottom	WSH12	\$45.00	Catalog, Search	Enabled	Main Website
Simple Product	Bottom	WSH12-32-Red	\$45.00	Not Visible Individually	Enabled	Main Website
Simple Product	Bottom	WSH12-32-Purple	\$45.00	Not Visible Individually	Enabled	Main Website
Simple Product	Bottom	WSH12-32-Green	\$45.00	Not Visible Individually	Enabled	Main Website
Simple Product	Bottom	WSH12-31-Red	\$45.00	Not Visible Individually	Enabled	Main Website

X-12 Diving Watch ← Back Add Attribute Save

Visibility (store view): Catalog, Search

Categories (global): Select... New Category

Set Product as New:

Country of Manufacture (website):

Enable RMA (website): No Use Config Settings

Disabled Products List Type (global):

- Use Global Settings
- Use Global Settings**
- Related Products
- Up-Sells
- Cross-Sells
- Global Replacements List

Available in Stores (global):

Content ↻

Configurations ↻

Configurable products allow customers to choose options (Ex: shirt color). You need to create a simple product for each configuration (Ex: a product for each color). Create Configurations

Product Reviews ↻

Result

Your disabled/removed product page now shows products grid instead of 404 page

