

# CyberSource Payment v4.0.1

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## Introduction- CyberSource Payment Extension

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CyberSource payment gateway is a solution that provides fraud management and payment security services. Hence, allowing the merchants to securely accept payments from the customers.

**CyberSource Payment Gateway** enables you to accept payments securely, without involving the risks in handling payment data.

So additionally, this solution enables you to deliver seamless payment experiences to consumers.

This module supports the SOAP toolkit API for capturing the payment and for refunds. Additionally, it supports all kinds of cards. For example, Visa, Mastercard, American Express, Discover, Diners Club, Carte Blanche, etc.

### **Please Note:**

- This module does not work with Multiple Address Checkout.
- The module sends a device fingerprint id to Cybersource. However, because the service is not enabled on our account (available only on paid accounts) and this plugin compatible with 3DS.  
For the Merchant Defined Data (MDD) query, only then the decision-maker can proceed with the same to exactly decide with all merchant defined data needs to be added. As this is a paid service.
- The payment method will not work for the orders placed through the admin end.

## Features

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- Provides fully secure payment to handle risk management system.
- It provides support for almost all kinds of cards.
- Avoids handling or storing sensitive customer data.
- Set the new order status from the configuration.
- Set a custom title for the payment method.
- Test mode is available.
- CyberSource Secure Acceptance Web/Mobile Hosted Checkout method supported.
- Manage all payment transactions on the CyberSource server only.
- Bypasses store server & transfers data directly from customer browser to CyberSource server.
- SOAP toolkit API supported for capture and refund.

## CyberSource Configuration

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For the setting up of the payment method, the admin needs to create an account on **CyberSource**.

CyberSource<sup>®</sup>

A Visa Solution

Evaluation Account Sign-up

\* Required Field

CyberSource Merchant ID\*

Enter a Merchant ID

?

First Name\*

Last Name\*

Company\*

Website URL

Business Email\*

Phone Number\*

Country\*

United States

▼

State\*

Alabama

▼

Zip/Postal Code\*

Extended Zip

Terms & Conditions

☐

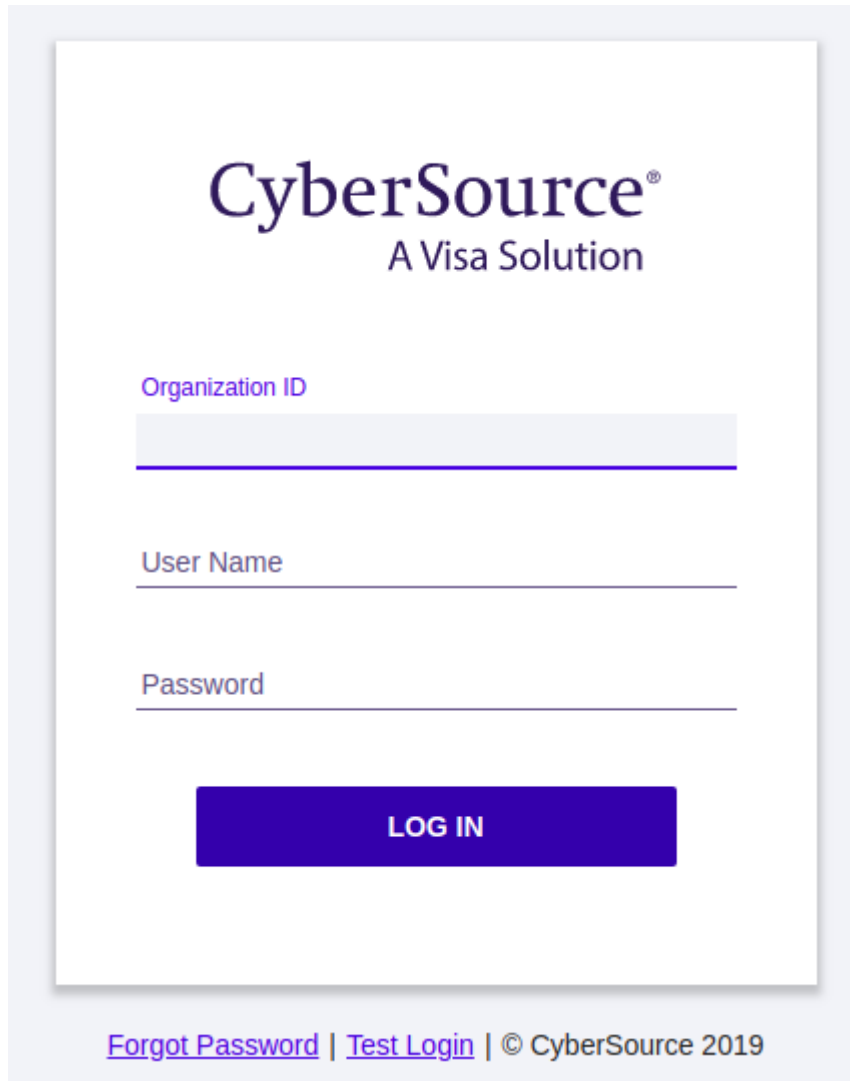
I accept the [Terms & Conditions](#)

After completing the evaluation registration process, you will be able to send test transactions to CyberSource. Your information will not be disclosed to third parties. Please refer to our [Privacy Policy](#) for details.

CREATE ACCOUNT

After that, they need to **Login** on their CyberSource account to get the **credentials** for the configuration of the module.

So, for **log in** to CyberSource, they need to go to CyberSource Login.

The image shows a CyberSource login interface. At the top, the CyberSource logo is displayed with the tagline "A Visa Solution". Below the logo, there are three input fields: "Organization ID" (with a light blue background), "User Name", and "Password". A blue "LOG IN" button is positioned below the password field. At the bottom of the form, there are links for "Forgot Password" and "Test Login", followed by the copyright notice "© CyberSource 2019".

CyberSource®  
A Visa Solution

Organization ID

User Name

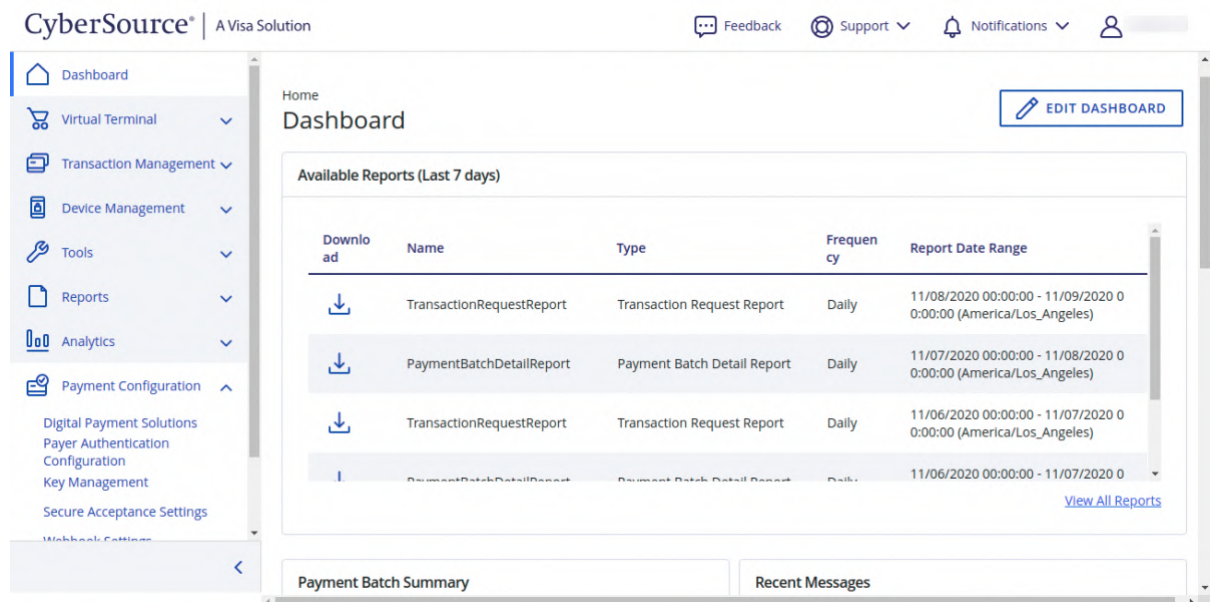
Password

LOG IN

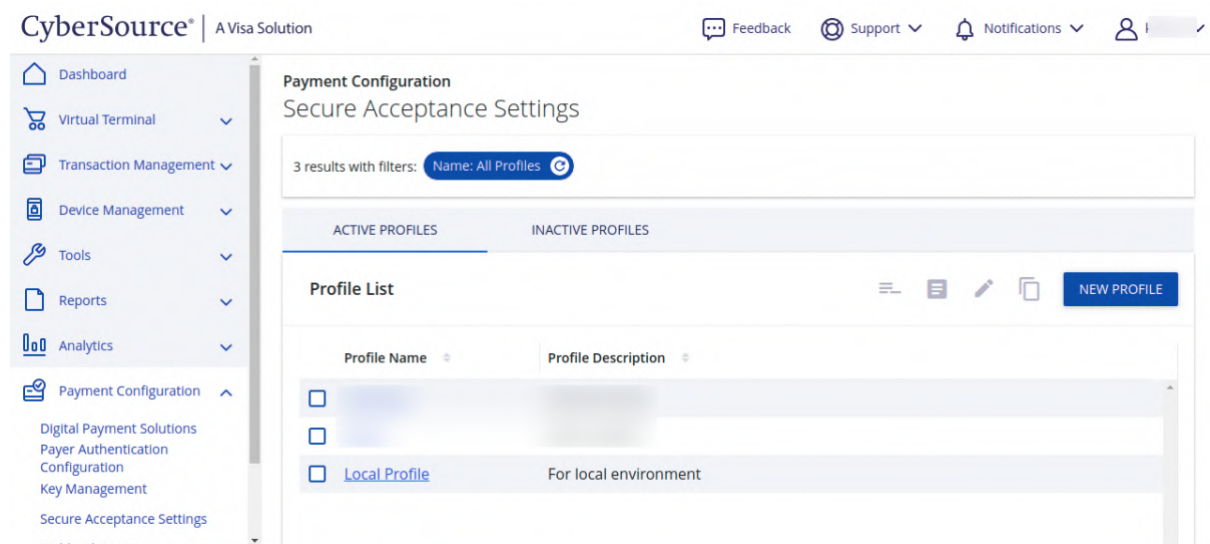
[Forgot Password](#) | [Test Login](#) | © CyberSource 2019

After **Login**, for the **Profile ID**, **Access Key**, and **Secret Key**, the admin has to follow the below path:

**Payment Configuration > Secure Acceptance Settings** as per below image:



Under **Secure Acceptance Settings**, the admin can see all the created profile list as shown below:



From here, the admin can also create a new profile:

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Dashboard

Virtual Terminal

Transaction Management

Device Management

Tools

Reports

Analytics

Payment Configuration

Digital Payment Solutions

Payer Authentication Configuration

Key Management

Payment Configuration

Secure Acceptance Settings

3 results with filters: Name: All Profiles

ACTIVE PROFILES

INACTIVE PROFILES

Profile List

Profile Name	Profile Description
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/> <a href="#">Local Profile</a>	For local environm

Create Profile

Profile Information

Use this page to create Secure Acceptance profiles.

Profile Name \*

Profile Description

Integration Methods \*

☒ Hosted Checkout

☐ Checkout API

Company Name \*

CANCEL

SUBMIT

After the successful creation of the profile, the admin can retrieve the **Profile Id** of the created profile.

### Under General settings:

The admin has to enter the **Profile Information**, select the **Integration Methods**. After that, has to enter the **Contact Information**.

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Feedback
Support
Notifications
User

Dashboard
Virtual Terminal
Transaction Management
Device Management
Tools
Reports
Analytics
Payment Configuration
Digital Payment Solutions
Payer Authentication Configuration
Key Management
Secure Acceptance Settings
Webhook Settings

Secure Acceptance

Edit Profile

BACK TO PROFILES

Profile Name : Local Profile
Profile ID : 7EBC0A75-5004-431E-B007-550000000000

GENERAL SETTINGS
PAYMENT SETTINGS \*
SECURITY \*
PAYMENT FORM
NOTIFICATIONS
CUSTOMER RESPONSE\*
BRANDING

Profile Information

Profile Name \*  
Local Profile

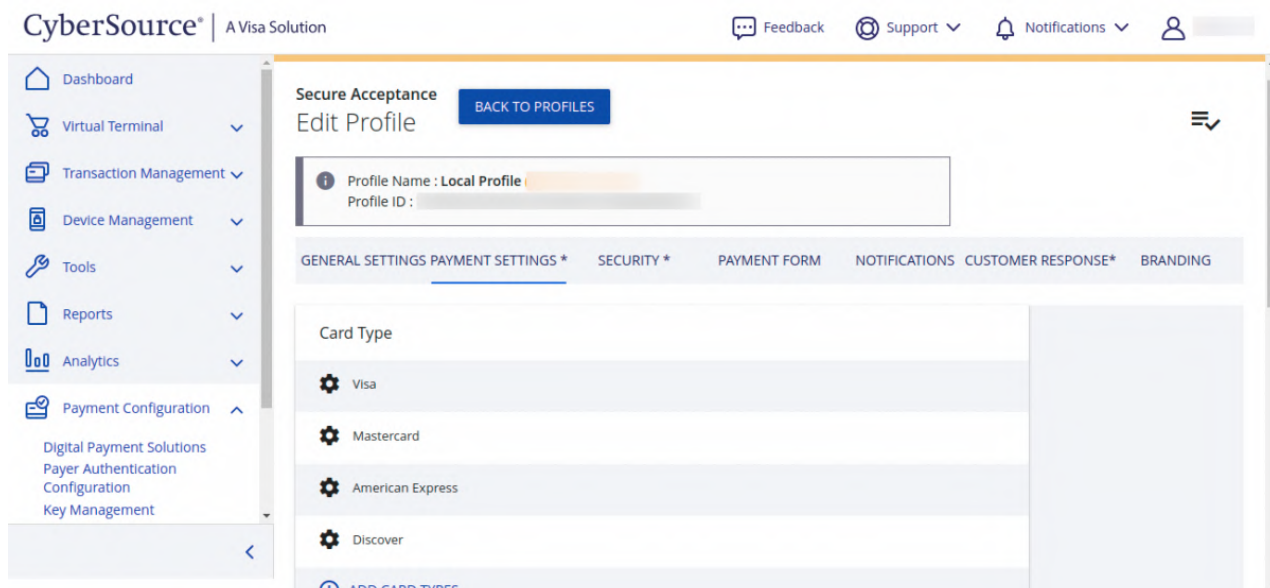
Profile Description  
For local environment

Integration Methods \*

Integration Methods \*  
Hosted Checkout

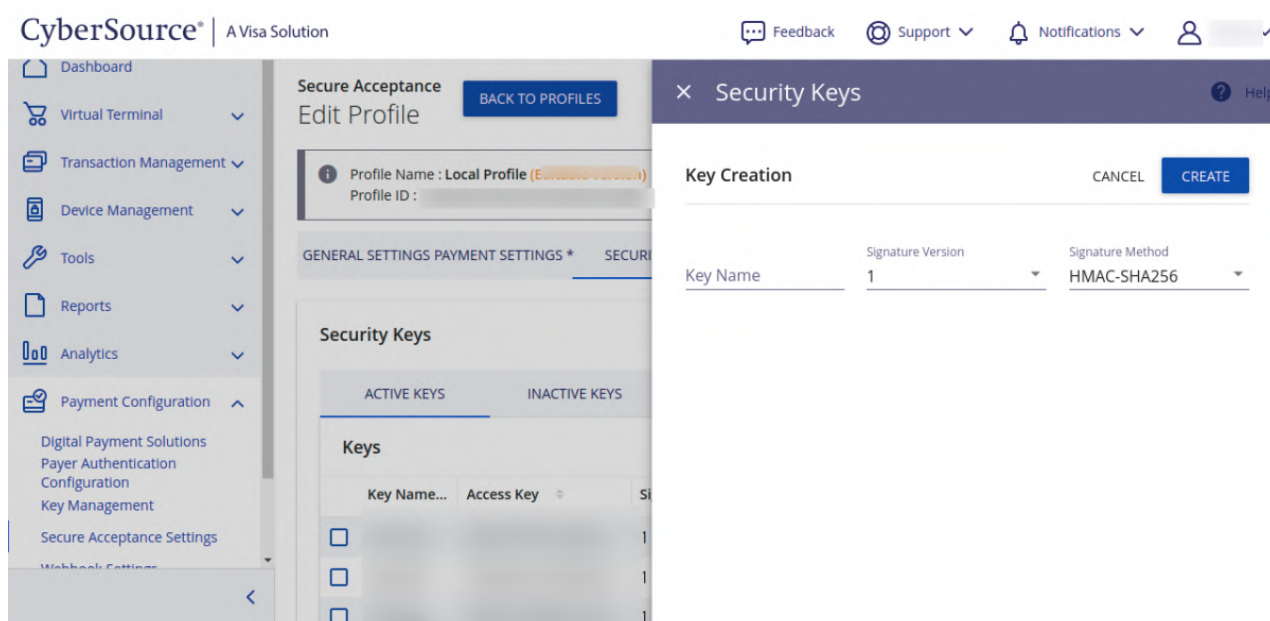
### Under the Payment Settings:

Form here, the admin has to select the types of the card. The customer can make the payment only through the selected cards.



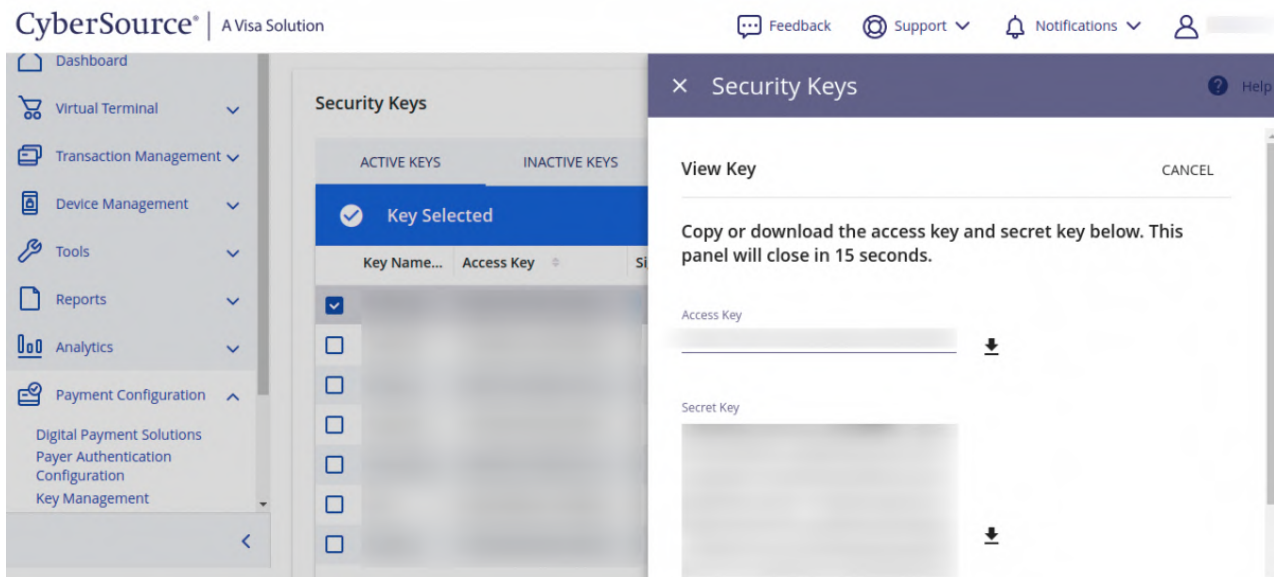
## Under Security:

From here, the admin can create the **Security keys** as per below image:



The admin can also download the **Access Key** and the **Secret Key**.



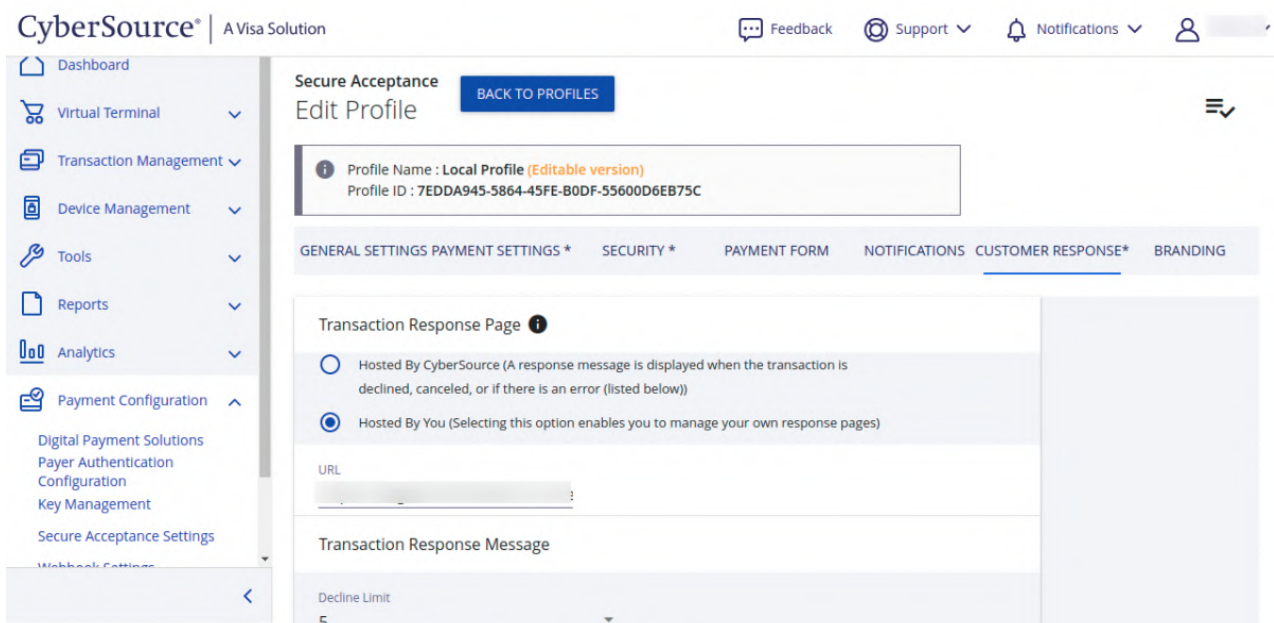


## Customer Response:

From here, the admin can decide either the **Transaction Response Page** and the **Custom Cancel Response Page** is **Hosted By CyberSource** or **Hosted By You**.

Now, they can set the **URLs** for the Transaction Response Page and the Custom Cancel Response Page. The URLs can be set as below:

- <http://domainname/cybersource/index/beforesuccess>
- <http://domainname/cybersource/index/cancel>



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Feedback Support Notifications

Dashboard Virtual Terminal Transaction Management Device Management Tools Reports Analytics Payment Configuration

Digital Payment Solutions Payer Authentication Configuration Key Management Secure Acceptance Settings Webhook Settings

URL

Transaction Response Message

Decline Limit  
5

Custom Cancel Response Page ⓘ

☐ Hosted By CyberSource ("Your order was canceled." is displayed when the transaction is canceled. A button will take the user to the Customer Redirect URL specified below.)

☒ Hosted By You (Selecting this option enables you to manage your own response page)

URL

SAVE

## Process of creating the transaction Key:

For **Transaction Key**, the admin has to follow the below path:

**Payment Configuration > Key Management** as per below image:

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Feedback Support Notifications

Device Management Tools Reports Analytics Payment Configuration

Digital Payment Solutions Payer Authentication Configuration Key Management Secure Acceptance Settings Webhook Settings Account Management

Payment Configuration

Key Management + GENERATE KEY

Showing 29 keys Key Type: Transaction Processing Key Subtype: All Keys + ADD A FILTER

Keys	Key Type	Authorize.Net Key SubT...	Creation Date	Expiration Date
<input type="radio"/>	Secure Acceptance		2019-12-09 05:10:56 ...	2021-12-09 05:10:56 ...
<input type="radio"/>	SOAP		2019-12-09 05:14:16 ...	2022-12-08 17:14:16 ...
<input type="radio"/>	Secure Acceptance		2020-01-06 11:43:26 ...	2022-01-06 11:43:26 ...
<input type="radio"/>	Secure Acceptance		2020-01-07 11:04:26 ...	2022-01-07 11:04:26 ...
<input type="radio"/>	Secure Acceptance		2020-01-07 11:11:37 ...	2022-01-07 11:11:37 ...
<input type="radio"/>	SOAP		2020-01-07 11:11:37 ...	2022-01-07 11:11:37 ...

Here the admin can see all the SOAP and Secure Acceptance transaction processing key. For creating a new one, they need to click on **+Generate Key** button as per below image:



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Feedback Support Notifications

Device Management Tools Reports Analytics Payment Configuration Digital Payment Solutions Payer Authentication Configuration Key Management Secure Acceptance Settings Webhook Settings Account Management

### Key Management

#### Create Key

1 Select key 2 Select option

#### Select a key type

What type of key are you creating?

- ☒ Transaction Processing
- ☐ API Cert / Secret
- ☐ PGP Key
- ☐ Message Level Encryption Key

CANCEL NEXT STEP

After selecting the Key type as **Transaction Processing**, the admin needs to select the **Key subtype** as per below image:

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Feedback Support Notifications

Device Management Tools Reports Analytics Payment Configuration Digital Payment Solutions Payer Authentication Configuration Key Management Secure Acceptance Settings Webhook Settings Account Management

### Key Management

#### Create Key

✓ Select key 2 Select option

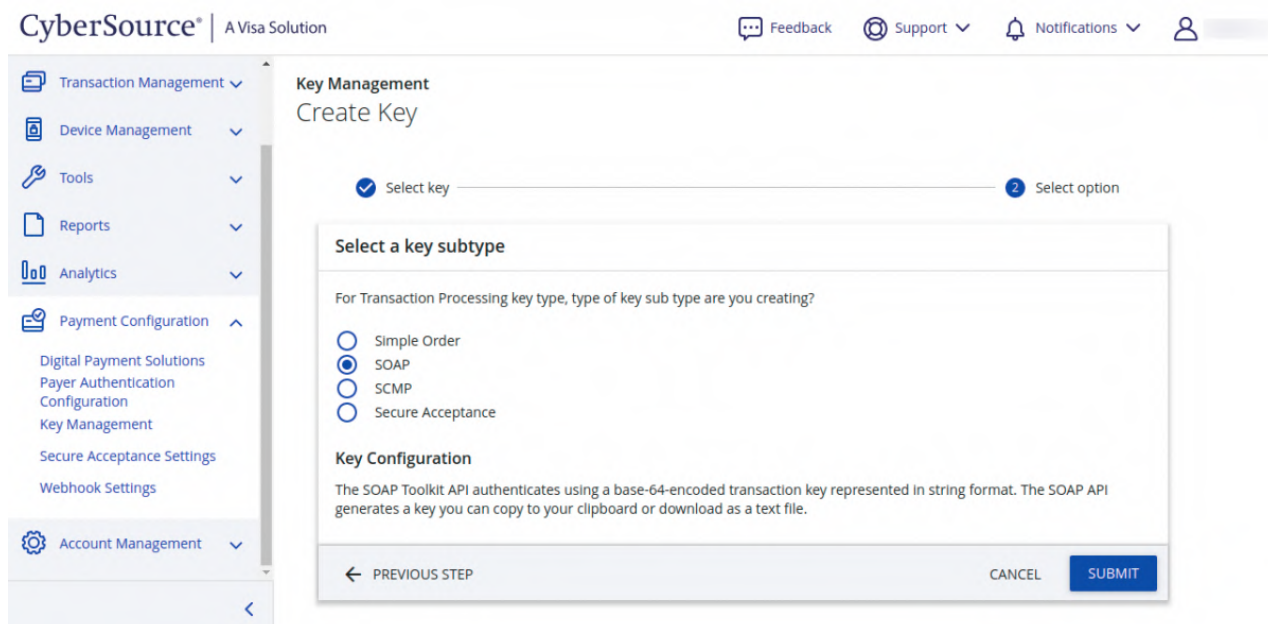
#### Select a key subtype

For Transaction Processing key type, type of key sub type are you creating?

- ☐ Simple Order
- ☐ SOAP
- ☐ SCMP
- ☐ Secure Acceptance

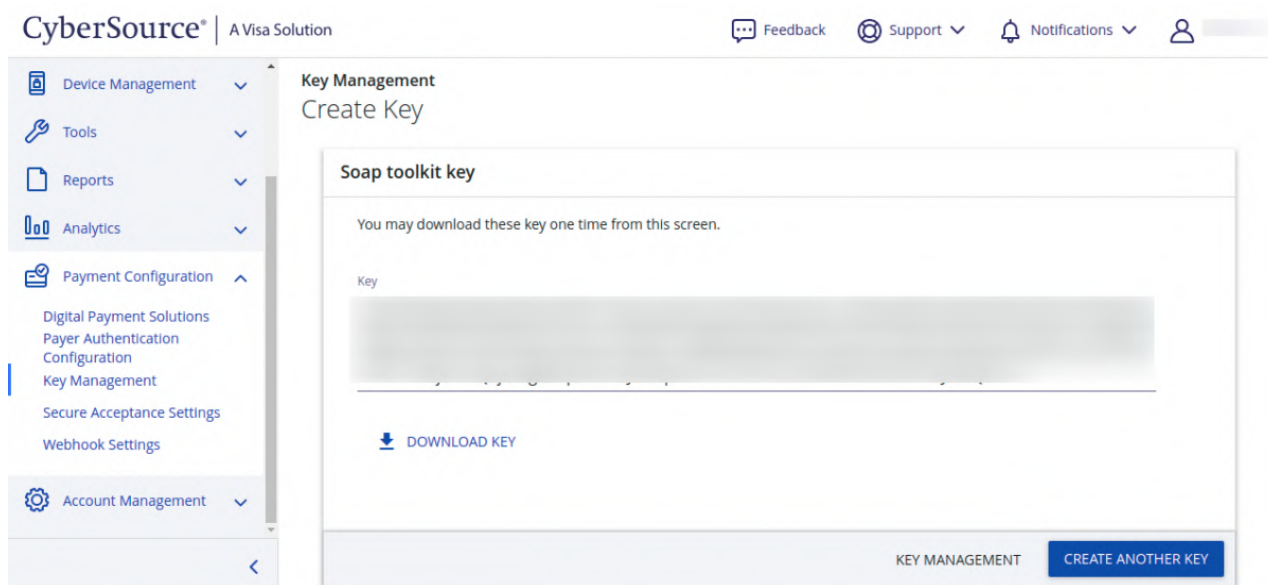
← PREVIOUS STEP CANCEL SUBMIT

For the **SOAP sub type key**, the admin needs to select the SOAP option from the available options.



After that, they need to click on the **SUBMIT** button and hence the Soap toolkit has been created.

For the reference, check the below snapshot:



Now, for the **Secure Acceptance type key**, the admin needs to select the Secure Acceptance option from the available options as per below image:

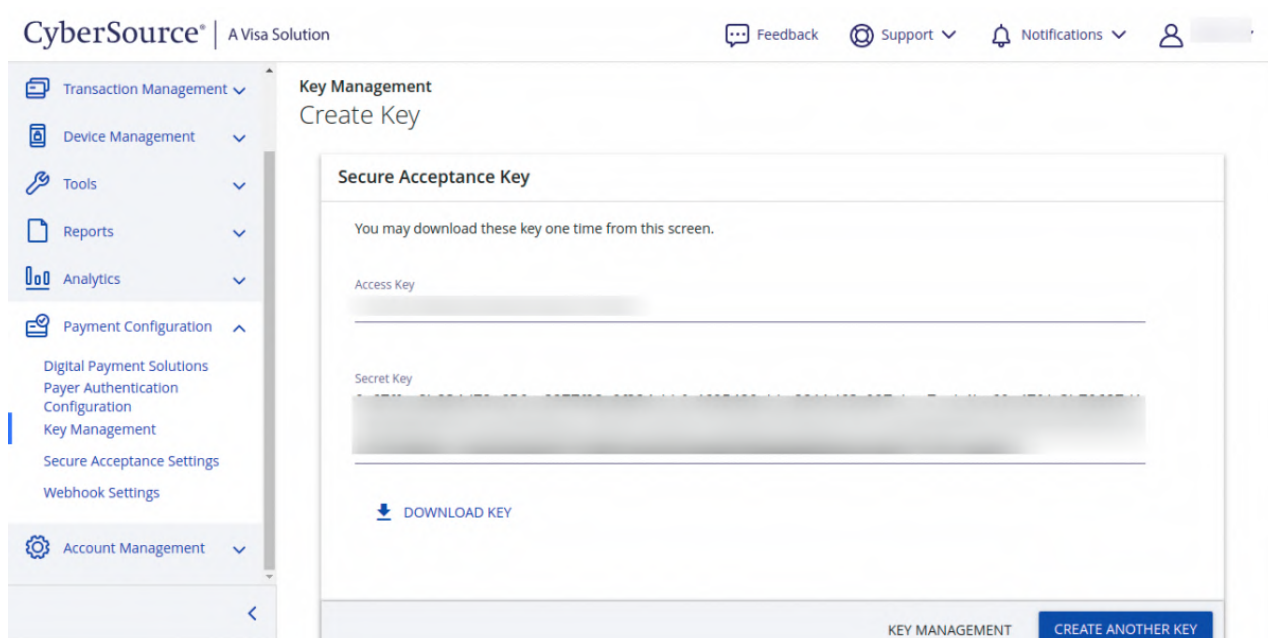
The screenshot shows the CyberSource 'Create Key' interface. The left sidebar contains navigation links: Transaction Management, Device Management, Tools, Reports, Analytics, Payment Configuration (expanded), Digital Payment Solutions, Payer Authentication Configuration, Key Management (selected), Secure Acceptance Settings, Webhook Settings, and Account Management. The main content area is titled 'Key Management' and 'Create Key'. It features a progress bar with three steps: 1. Select key (completed), 2. Select option (current step), and 3. Configure key. Below the progress bar is a box titled 'Select a key subtype' with the text 'For Transaction Processing key type, type of key sub type are you creating?'. It lists four options: Simple Order, SOAP, SCMP, and Secure Acceptance (selected with a radio button). At the bottom of the box are 'PREVIOUS STEP' and 'NEXT STEP' buttons.

After that, they need to enter the **Key Name** and select the **Signature Version**, **Signature Method**, and the **Security Profile**. Then need to click on the **SUBMIT** button.

For the reference, check below:

The screenshot shows the CyberSource 'Create Key' interface at Step 2: Key Configuration. The left sidebar is the same as in the previous screenshot. The main content area shows the progress bar with steps 1, 2, and 3, all marked as completed. The 'Key Configuration' box contains four fields: 'Key Name' (text input), 'Signature Version' (dropdown menu with '1' selected), 'Signature Method' (dropdown menu with 'HMAC-SHA256' selected), and 'Security Profile' (dropdown menu with 'Select option' selected). At the bottom of the box are 'PREVIOUS STEP', 'CANCEL', and 'SUBMIT' buttons.

After that, the Secure Acceptance Key gets generate. Also, the admin can download the keys by clicking on the **DOWNLOAD KEY** button as per below image:



## Webhook Generation

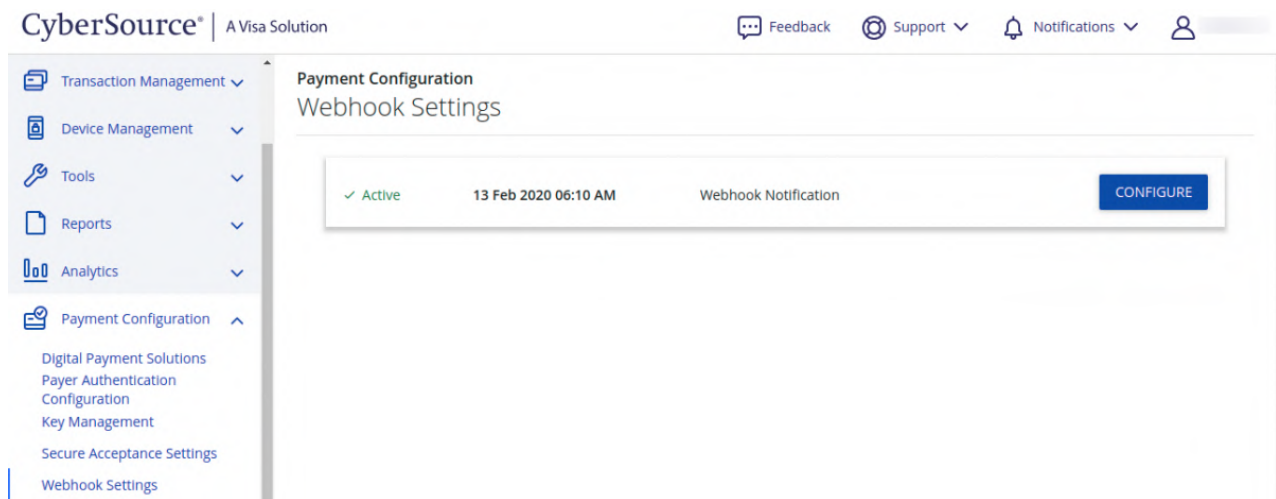
The CyberSource Payment Extension provides Webhook. In web development, a webhook is a method of altering the behavior of a web page, or web application, with custom callbacks. Webhooks are user-defined HTTP callbacks that are triggered by specific events.

For the webhook generation, the URL meets the minimum requirements as mentioned below:

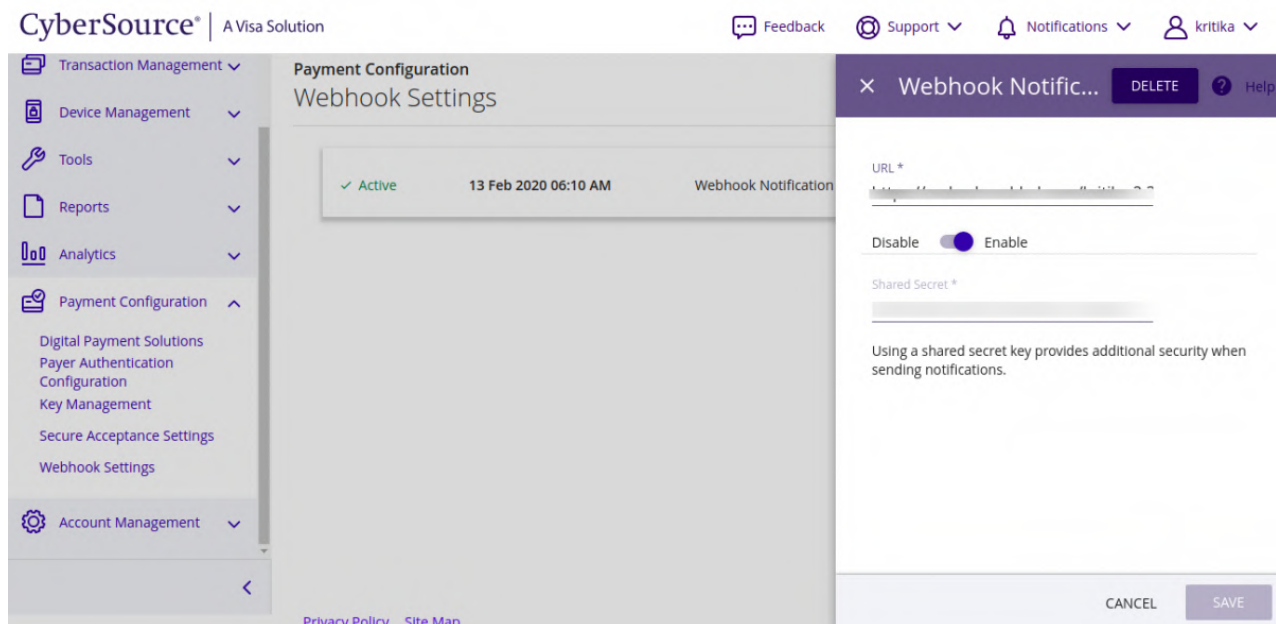
- The listener uses an HTTPS URL (for example, <https://example.com> , not <http://example.com> )
- URL is served on port 443 (for example, <https://example.com> or <https://example.com:443> , not <https://example.com:8443> )
- Both HEAD and POST request respond with HTTP code 200. Refer to one of the following specifications for relevant definitions: <https://www.w3.org/Protocols/rfc2616/rfc2616-sec10.html> or – <https://www.w3.org/Protocols/rfc2616/rfc2616-sec9.html>.
- The certificate is active and has been issued by a trusted source (for example, <https://www.sslshopper.com/ssl-checker.html>); certificates cannot be self-signed.

The Webhook can be configured by the admin from the CyberSource Account by navigating through below path:

**Payment Configuration > Webhook Settings**



The admin has to click on the **CONFIGURE** button to configure the **webhook notification**.



## Module Configuration

After the successful installation of the module, the admin needs to navigate through the following path to configure the module:

**Store > Configuration > Sales > Payment Methods > Cybersource Secured Acceptance By Webkul**

## ⌵ Cybersource Secured Acceptance By Webkul

<b>Enable</b> [website]	Yes	▼
<b>Title</b> [store view]	CyberSource Secure Acceptance By Webkul	
<b>Merchant Id</b> [website]	.....	
<b>Transaction Key</b> [website]	.....	
<b>Profile Id</b> [website]	.....	
<b>Secret Key</b> [website]	.....	
<b>Access Key</b> [website]	.....	
<b>Test Mode</b> [website]	Yes	▼
<b>Gateway Url</b> [website]	http: ..... ctior	<input checked="" type="checkbox"/> Use system value
<b>Test Gateway Url</b> [website]	https:// ..... 3C	<input checked="" type="checkbox"/> Use system value
<b>New Order Status</b> [website]	Processing	▼
<b>Redirect message</b> [store view]	You will be redirected to CyberSource Secure Acc	<input checked="" type="checkbox"/> Use system value

### Cybersource Secured Acceptance By Webkul:

- The admin can **Enable** the module.
- Enter the **Title** of the payment gateway which will show at the payment method page during the checkout time.
- Enter the **Merchant Id** provided by the CyberSource.
- The admin has to enter the **Transaction Key**, **Profile Id**, **Secret Key**, and **Access Key**.
- The admin can enable the **Test Mode** of the module.
- Auto-generated **Gateway Url** and the **Test Gateway Url**.
- Set the **New Order Status** of the new order.
- Enter a **Redirect message** for the customer while redirecting them to the CyberSource Secure Acceptance website.

Henceforth, after entering all the details the module configuration completes.

### Customer End

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Now, after the admin has configured the module from the back-end, the customer can easily make the checkout from the shopping cart page by using CyberSource Payment Gateway.

For the reference, check the below snapshot:

The screenshot displays the LUMA checkout interface. At the top, the LUMA logo is on the left, and a progress bar shows two steps: 'Shipping' (completed, marked with a checkmark) and 'Review & Payments' (active, marked with a checkmark). Below the progress bar, the 'Payment Method' section is active, showing 'CyberSource Secure Acceptance By Webkul' as the selected option. A checkbox labeled 'My billing and shipping address are the same' is checked. Below this, the shipping address is listed: 'Amy Santiago', '3107 Doctors Drive', 'Los Angeles, California 90017', 'United States', and the ZIP code '9868246815'. A checkbox for 'I agree to the Terms and Conditions' is also checked. A blue 'Place Order' button is positioned to the right of the address. Below the address section, there is a radio button for 'Check / Money order' and a link to 'Apply Discount Code'. On the right side of the page, an 'Order Summary' box shows a 'Cart Subtotal' of \$144.00, 'Shipping' of \$10.00 (Flat Rate - Fixed), and an 'Order Total' of \$154.00. Below the summary, it indicates '2 Item in Cart'. Further down, the 'Ship To:' section repeats the shipping address, and the 'Shipping Method:' is listed as 'Flat Rate - Fixed'.

**LUMA**

Shipping Review & Payments

Payment Method

☒ CyberSource Secure Acceptance By Webkul

☒ My billing and shipping address are the same

Amy Santiago  
3107 Doctors Drive  
Los Angeles, California 90017  
United States  
9868246815

☒ I agree to the Terms and Conditions \*

**Place Order**

☐ Check / Money order

[Apply Discount Code](#) ▾

**Order Summary**

Cart Subtotal	\$144.00
Shipping Flat Rate - Fixed	\$10.00
<b>Order Total</b>	<b>\$154.00</b>

2 Item in Cart ▾

**Ship To:** ✎

Amy Santiago  
3107 Doctors Drive  
Los Angeles, California 90017  
United States  
9868246815

**Shipping Method:** ✎

Flat Rate - Fixed

Once the customer will click on the **Place Order** button, they will see the **redirect message** entered by the admin.

Hereafter, they get redirected to the **CyberSource checkout page**. For the reference check the below snapshot:

Billing Information

First Name

Amy

Last Name

Santiago

Company Name

Webkul Inc.

Address Line 1

3107 Doctors Drive

Address Line 2

3107 Doctors Drive

City

Los Angeles

Country/Region

United States of America

State/Province

California

Zip/Postal Code

90017

☐ Ship order to my billing address

Phone Number

9868246815

Email

test@webkul.com

Your Order

Total amount

\$154.00

So, here the customer can see their **Billing** and the **Shipping Information**.

Shipping Information

First Name

Amy

Last Name

Santiago

Company Name

Webkul Inc.

Address Line 1

3107 Doctors Drive

Address Line 2

3107 Doctors Drive

City

Los Angeles

Country/Region

United States of America

State/Province

California

Zip/Postal Code

90017

Phone Number

9868246815

Your Order

Total amount



\$154.00



Now, the customer has to enter the **Payment Details** to pay for the order such as:

## Payment Details

---

Card Type \*

☐  Visa
 ☒  Mastercard


☐  Amex
 ☐  Discover

Card Number \*

Expiration Date \*


CVN \*


This code is a three or four digit number printed on the back or front of credit cards.




- They can select the **Card Type** through which they want to pay for the order.
- They have to enter the **Card Number**.
- Enter the **Expiration Date**.
- The customer has to enter the CVV of their card in the **CVN** field.

After entering all the details of the card, they have to click on the **Pay** button to place the order.





 2

[What's New](#)
[Women](#)
[Men](#)
[Gear](#)
[Training](#)
[Sale](#)

# Thank you for your purchase!

[Print receipt](#)

Your order number is: **00000014**.

We'll email you an order confirmation with details and tracking info.

Hence, once the order is placed, the customer can see the **Order Information** in the order section as per below image:

- Account Information
- Stored Payment Methods
- My Product Reviews
- Newsletter Subscriptions

### Compare Products

You have no items to compare.

### Recently Ordered

☐ Orion Two-Tone Fitted Jacket

[Add to Cart](#)

[View All](#)

### My Wish List

You have no items in your wish list.

Product Name	SKU	Price	Qty	Subtotal
Orion Two-Tone Fitted Jacket	MJ07-XL-Red	\$72.00	Ordered: 2	\$144.00
<b>Size</b> XL				
<b>Color</b> Red				

Subtotal	\$144.00
Shipping & Handling	\$10.00
<b>Grand Total</b>	<b>\$154.00</b>

### Order Information

#### Shipping Address

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

#### Shipping Method

Flat Rate - Fixed

#### Billing Address

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

#### Payment Method

**CyberSource Secure  
Acceptance By Webkul**

Credit Card Type: MasterCard

Credit Card Number: xxxx-0004

Processed Amount: USD154.00

## Admin End

The admin can see the placed order's details with CyberSource Payment Gateway. For that, they need to navigate through **Sales > Orders** from the admin dashboard.

Now, the admin can click on the **view** button to see the order information. For the reference check the image below –

[← Back](#) [Cancel](#) [Send Email](#) [Hold](#) [Invoice](#) [Ship](#) [Reorder](#) [Edit](#)

## ORDER VIEW

## Information

[Invoices](#)[Credit Memos](#)[Shipments](#)[Comments History](#)[Transactions](#)

## Order &amp; Account Information

Order # 000000014 (The order confirmation email was sent)

Order Date Jun 1, 2020, 2:12:03 PM

Order Status Processing

Purchased From Main Website  
Main Website Store  
Default Store View

Placed from IP 127.0.0.1 (192.168.1.1)

Account Information [Edit Customer](#)

Customer Name [Amy Santiago](#)

Email [test@webkul.com](#)

Customer Group General

## Address Information

Billing Address [Edit](#)

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

Shipping Address [Edit](#)

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

## Payment &amp; Shipping Method

## Payment Information

CyberSource Secure Acceptance By Webkul  
Credit Card Type: MasterCard  
Credit Card Number:xxxx-0004  
Processed Amount: USD154.00  
Transaction Id: 5910009210046777303006  
The order was placed using USD.

## Shipping &amp; Handling Information

Flat Rate - Fixed \$10.00

## Gift Options

## Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Orion Two-Tone Fitted Jacket SKU: MJ07-M-Red Size: M Color: Red	Ordered	\$72.00	\$72.00	Ordered 2	\$144.00	\$0.00	0%	\$0.00	\$144.00

## Order Total

## Notes for this Order

Status

Processing ▾

Comment

☐ Notify Customer by Email☐ Visible on Storefront[Submit Comment](#)

## Order Totals

Subtotal	\$144.00
Shipping & Handling	\$10.00
<b>Grand Total</b>	<b>\$154.00</b>
<b>Total Paid</b>	<b>\$0.00</b>
<b>Total Refunded</b>	<b>\$0.00</b>
<b>Total Due</b>	<b>\$154.00</b>

## Invoice – CyberSource Payment Gateway

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The admin can manually generate the invoice for the order.

For that, the admin has to navigate to **Sales> Order** and click on the **View** button for the order. After that, they need to click on the **Invoice** button to generate the invoice for the order.

For the reference, check the below snapshot:



## New Invoice

[← Back](#) [Reset](#)

### Order & Account Information

**Order # 000000014** (The order confirmation email was sent)

Order Date	May 29, 2020, 4:00:02 PM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	127.0.0.1 (192.168.1.1)

**Account Information** [Edit Customer](#)

Customer Name	Amy Santiago
Email	<a href="mailto:test@webkul.com">test@webkul.com</a>
Customer Group	General

### Address Information

**Billing Address** [Edit](#)

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

**Shipping Address** [Edit](#)

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

### Payment & Shipping Method

**Payment Information**

**CyberSource Secure Acceptance By Webkul**  
Credit Card Type: MasterCard  
Credit Card Number: xxxx-0004  
Processed Amount: USD154.00  
Transaction Id: 5907482004616545403006  
The order was placed using USD.

**Shipping Information**

**Flat Rate - Fixed**  
Total Shipping Charges: **\$10.00**  
☐ Create Shipment

### Items to Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
Orion Two-Tone Fitted Jacket SKU: MJ07-XL-Red Size: XL Color: Red	\$72.00	Ordered 2	2	\$144.00	\$0.00	\$0.00	\$144.00

### Order Total

**Invoice History**

Invoice Comments

**Invoice Totals**

Subtotal	\$144.00
Shipping & Handling	\$10.00
<b>Grand Total</b>	<b>\$154.00</b>

Amount

▼

- ☐ Append Comments  
☐ Email Copy of Invoice

[Submit Invoice](#)

The admin can click on the **Submit Invoice** button to generate the invoice.

Henceforth, the admin can see the created invoice in the invoice grid. For the reference check the below image:

#000000014 🔍 🔔 20 👤 admin ▼

← Back Send Email Credit Memo Hold Ship Reorder

**ORDER VIEW**  
Information  
**Invoices**  
Credit Memos  
Shipments

🔍 ⌵ Filters 👁 Default View ▼ ⚙ Columns ▼ 📄 Export ▼  
Actions ▼ 1 records found 20 ▼ per page < 1 of 1 >

<input type="checkbox"/>	Invoice	Invoice Date	Order #	Order Date	Bill-to Name	Status	Amount	Action
<input type="checkbox"/>	000000008	May 29, 2020 4:55:25 PM	000000014	May 29, 2020 4:00:02 PM	Amy Santiago	Paid	\$154.00	<a href="#">View</a>

Now, the admin can click on the view button to see the details of the invoice.

## Invoice Page –

#000000008

   admin[← Back](#) [Send Email](#) [Credit Memo](#) [Print](#)

## Order &amp; Account Information

## Order # 000000014 (The order confirmation email was sent)

Order Date	May 29, 2020, 4:00:02 PM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	127.0.0.1 (192.168.1.1)

Account Information [Edit Customer](#)

Customer Name	Amy Santiago
Email	test@webkul.com
Customer Group	General

## Address Information

Billing Address [Edit](#)

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

Shipping Address [Edit](#)

Amy Santiago  
Webkul Inc.  
3107 Doctors Drive  
Los Angeles, California, 90017  
United States  
T: 9868246815

## Payment &amp; Shipping Method

## Payment Information

**CyberSource Secure Acceptance By Webkul**  
Credit Card Type: MasterCard  
Credit Card Number:xxxx-0004  
Processed Amount: USD154.00  
Transaction Id: 5907482004616545403006  
The order was placed using USD.

## Shipping Information

**Flat Rate - Fixed**  
Total Shipping Charges: **\$10.00**

## Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Orion Two-Tone Fitted Jacket	\$72.00	2	\$144.00	\$0.00	\$0.00	\$144.00
SKU: MJ07-XL-Red						
Size: XL						
Color: Red						

## Order Total

## Invoice History

Comment Text

☐ Notify Customer by Email☐ Visible on Storefront[Submit Comment](#)

## Invoice Totals

Subtotal	\$144.00
Shipping & Handling	\$10.00
<b>Grand Total</b>	<b>\$154.00</b>

## Refund – CyberSource Payment Gateway

Using this module, the admin can also manually generate the credit memo of the order from the admin dashboard.

For that, the admin has to navigate to **Sales > Order** and click on the **view** button for the order. After that, they need to click on the **Invoice** button & need to select the respective invoice for the order and click on the view option, and after that click on the credit memo to initiate the Online Refund for the order.

For the reference check the below snapshot:

#000000014 🔍 🔔 20 👤 admin

← Back Send Email Credit Memo Hold Ship Reorder

**ORDER VIEW**  
Information  
**Invoices**  
Credit Memos  
Shipments  
Comments History

🔍 Filters 👁 Default View ⚙ Columns 📄 Export  
Actions ▼ 1 records found 20 ▼ per page < 1 of 1 >

<input type="checkbox"/>	Invoice	Invoice Date	Order #	Order Date	Bill-to Name	Status	Amount	Action
<input type="checkbox"/>	000000008	May 29, 2020 6:38:10 PM	000000014	May 29, 2020 6:35:36 PM	Amy Santiago	Paid	\$154.00	<a href="#">View</a>

To initiate the refund the admin has to click on the **Refund** button of the Pop-Up.

**Order Total**

**Credit Memo Comments**  
Comment Text

**Refund Totals**

Subtotal	\$144.00
Refund Shipping	<input type="text" value="10"/>
Adjustment Refund	<input type="text"/>
Adjustment Fee	<input type="text"/>
<b>Grand Total</b>	<b>\$154.00</b>

☐ Append Comments  
☐ Email Copy of Credit Memo

Once the admin has refunded the amount to the customer, it will reflect under the **Credit Memo** Section of the order as per below image:

#000000014

   admin[← Back](#) [Send Email](#) [Reorder](#)**ORDER VIEW**

Information

Invoices

Credit Memos


Shipments

Comments History

Search by keyword



Filters

 Default View Columns Export

Actions

1 records found

20

per page

&lt;

1 of 1

&gt;

<input type="checkbox"/>	Credit Memo	Created	Order #	Order Date	Bill-to Name	Status	Refunded	Action
<input type="checkbox"/>	00000007	May 29, 2020 5:02:35 PM	000000014	May 29, 2020 4:00:02 PM	Amy Santiago	Refunded	\$154.00	<a href="#">View</a>

## Transaction- Admin End

Also, the admin can click on the **Transaction** tab to see all the transactions as shown in the image below –

#000000014

   admin[← Back](#) [Send Email](#) [Reorder](#)**ORDER VIEW**

Information

Invoices

Credit Memos

Shipments

Comments History

Transactions

Search

[Reset Filter](#)

3 records found

20

per page

&lt;

1 of 1

&gt;

ID	Order ID	Transaction ID	Parent Transaction ID	Payment Method	Transaction Type	Closed	Created
From							From
To							To
23	000000014	5907594964636978603012-refund-refund	5907576898246203603007-capture-capture	CyberSource Secure Acceptance By Webkul	Refund	Yes	May 2020 7:08: PM
22	000000014	5907576898246203603007-capture-capture	5907575346656846803004-authorize	CyberSource Secure Acceptance By Webkul	Capture	Yes	May 2020 6:38: PM
21	000000014	5907575346656846803004-authorize		CyberSource Secure Acceptance By Webkul	Authorization	No	May 2020 6:35: PM

## Transaction – CyberSource Payment Gateway

The admin can also check the list of transactions from the CyberSource payment gateway dashboard.

For that, they need to navigate through **Transaction management > Transactions** as per below image:

Virtual Terminal		
Transaction Management		
Transactions		
Transaction by Phase		
Payer Authentication		
Secure Acceptance		
Device Management		
Tools		
Reports		
Analytics		
Payment Configuration		
Account Management		

Search Results 1 - 16 of 16 shown

Date	Merchant Reference Number	Transaction Reference Number
Nov 18 2020 10:11:24 AM GMT	21	
Nov 18 2020 10:11:24 AM GMT	21	752680762HM8LLYX
Nov 17 2020 01:22:54 PM GMT	e5oDWuCzghNqJtZpQZ8AmRVfbNy6TzVv	75089090NH2UD1X4
Nov 17 2020 12:49:46 PM GMT	5	
Nov 17 2020 12:49:46 PM GMT	5	75089090NH2UD1X4
Nov 17 2020 12:44:29 PM GMT	6	
Nov 17 2020 12:44:29 PM GMT	6	75089231UH2T3FUV
Nov 17 2020 07:32:24 AM GMT	c4g614uu5NWQYyPpFC7wIPMW5Q4QsmNL	603218150H2XECCL
Nov 17 2020 07:17:42 AM GMT	71	

Thus, that's all for the **CyberSource Payment Gateway**. If you face any issue, feel free to add a ticket at our [HelpDesk](#) system.