

Twilio SMS Marketplace Add-On V3.0.5

Twilio SMS Marketplace Add-On comes with an ability to send the notification message to the sellers and customers. Further, it is liable for sending text SMS directly to the Sellers at the time of –

Seller Approval/Disapproval

Product Approval/Disapproval

Order Placed

Order Status Cancel

Invoice

Shipped

Credit Memo

Also, this module sends the notification to the customers, when the following events occur to the order:

Customer Order Placed

The customer Order Shipment

Customer Order Invoice

Order Canceled

Credit Memo

****Note:**

To check the International phone number availability and their capabilities click [here](#).

For making the use of this add-on you must have first installed [Multi Vendor Marketplace](#) module.

To configure this extension you need to have Twilio credentials.

Features

The seller will receive notification message right to their phone at the time of seller approval or disapproval.

The seller will receive a notification message at the time of product approval/disapproval.

Seller will get a notification message if the order of its product will get placed.

The seller will receive a notification message at the time of order cancellation, invoice, shipment, and credit memo generation.

The customer will receive a notification message at the time of order placed.

The customer will receive a notification message at the time of order invoice, shipment, and credit memo generation.

Twilio allows the user to “**buy a Number**” from Specific Countries so the store owner can buy any number for any country (allowed by Twilio) and hence the seller of any country will receive the SMS from the store owner. For **more details** click [here](#).

The codes are open source and it can be customized easily.

Module Configuration

After the installation of Twilio SMS Marketplace Add-On, navigate through **Stores > Configuration > Marketplace > Marketplace Twilio Configuration Settings**.

Further, the admin will select the **Account Type**, **Enable the Module**, **Enable the Customer Notification**, enter the **Account SID**, **Auth Token**, and **Twilio Phone Number**.

Marketplace Twilio Configuration Settings

Account Type [global] Live

Enabled [global] Yes

Enable Customer Notification [global] Yes

Account SID [global] *****

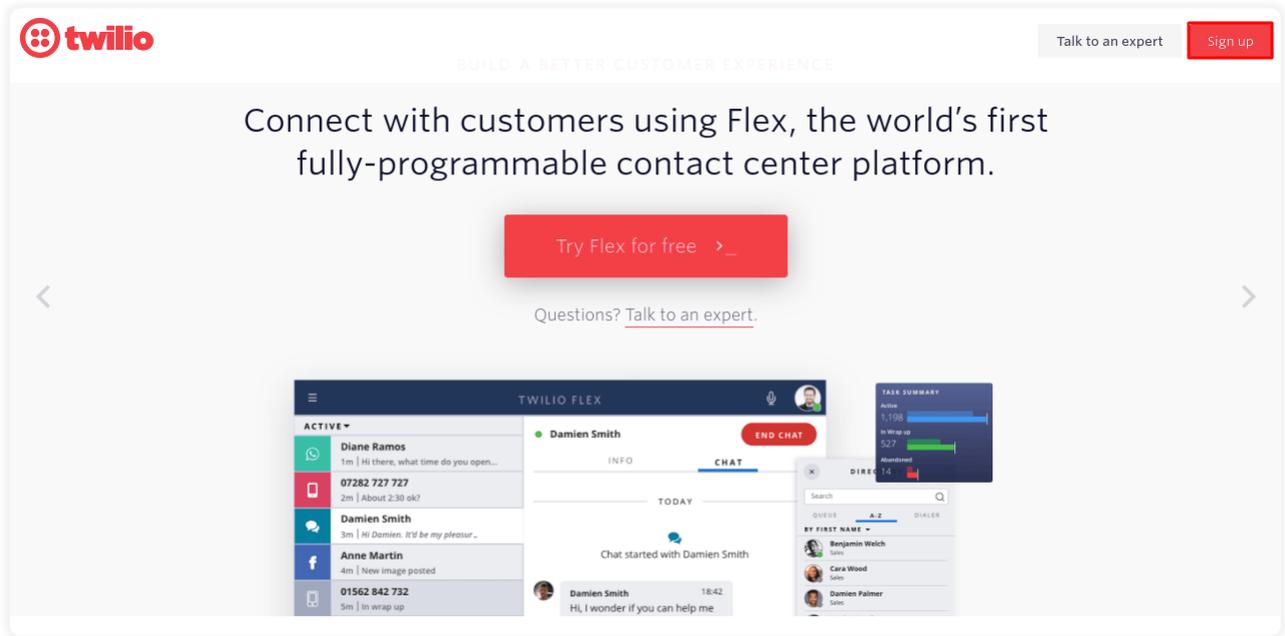
Auth Token [global] *****

Twilio Phone Number [global] Use number include + prefix

How To Get The Credentials – Twilio

The admin can get the **Account SID**, **Auth Token**, and **Twilio Phone Number** using this way.

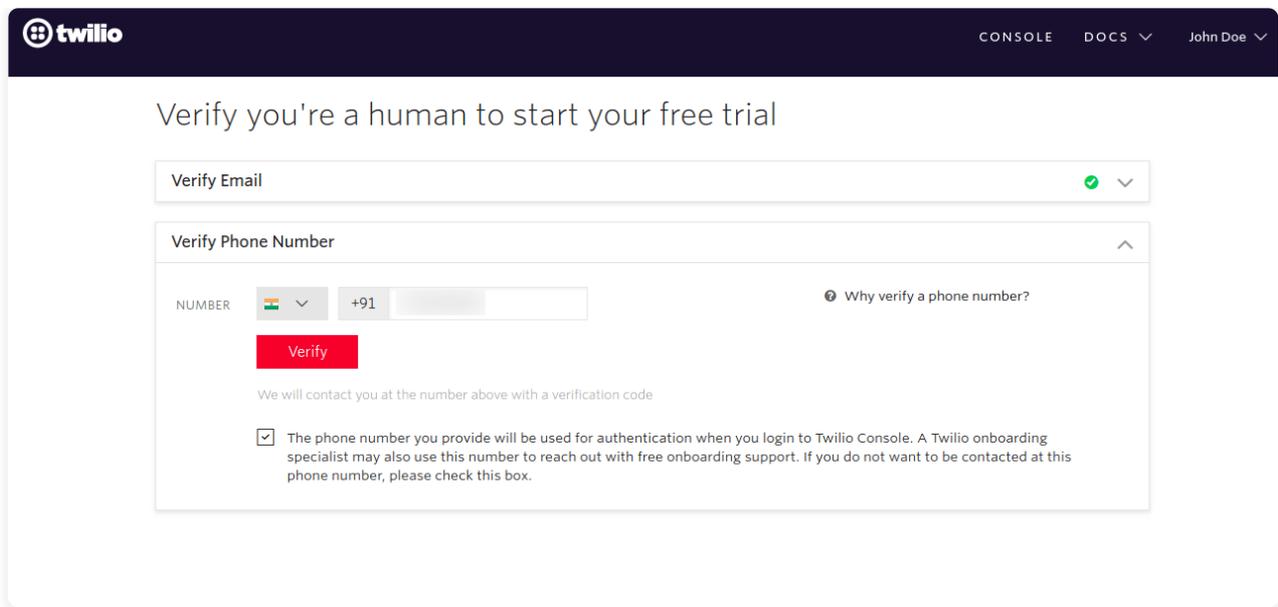
Step 1: First, Go to the web address <https://www.twilio.com/> and click on the signup button as shown below –



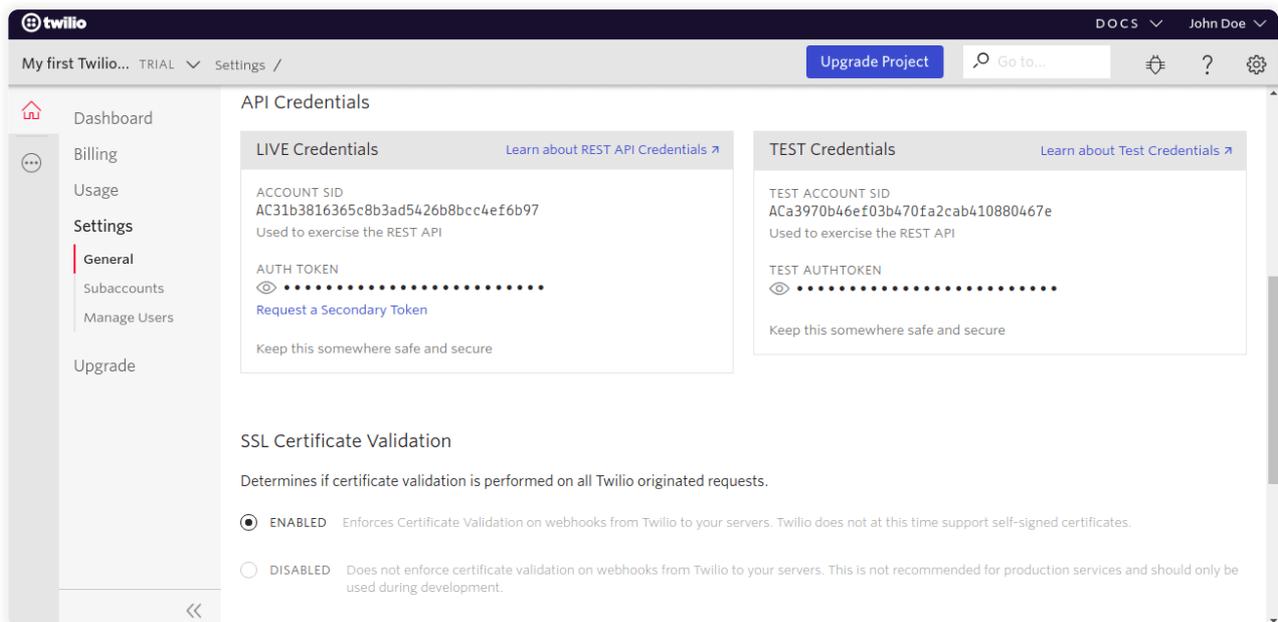
Step 2: Meanwhile, after clicking on the **sign-up** option, the below page will be open. Thereafter, the admin will enter all details to get registered as shown below.

The image shows the Twilio sign-up form. On the left side, there is a purple box with the heading "WITH TWILIO YOU CAN BUILD:" followed by a list of features: "SMS marketing", "Omnichannel contact center", "Call tracking", "Web chat", "Push notifications", "Alerts and notifications", and "Phone verification". On the right side, there is a white form with the following fields: "First Name" (filled with "John"), "Last Name" (filled with "Doe"), "Email" (filled with a redacted name followed by "@gmail.com"), and "Password" (filled with a redacted password). A "Show" button with an eye icon is next to the password field. At the bottom of the form is a large red button that says "Start your free trial".

Step 3: Also, after clicking the **start** button above, you will have to verify your email address and then the phone number as shown below.



Step 4: Further, post completing the above procedure click on the verify button, and after completing the required details the admin will get the **Account SID**, **Auth Token**, and **Twilio Number** as shown below.



Seller Configuration

Under the seller profile, there is an option for **Contact Number** which is responsible for notification. Hence, the seller will have to verify his mobile number for receiving the text message notifications.

First, when the seller is Approved/Disapproved by the admin then the seller will receive the notification message for the same.

Manage Sellers

Search, Notifications, admin

Filters, Default View, Columns, Export

2 records found

20 per page 1 of 1

Actions			Seller Email	Seller Status	Flags	Phone	ZIP	Country	State/Province	Web Site	Seller Since	Action	Deny
<input type="checkbox"/>	3	Maria Kin	mariakin@example.com	Approved	0	+919716624550	90001	United States	California	Main Website	Feb 3, 2020 3:02:37 PM	Order	<input type="button" value="Deny"/>
<input type="checkbox"/>			johndoe@example.com	Disapproved	0	9868246815	90017	United States	California	Main Website	Feb 4, 2020 11:01:54 AM	Order	<input type="button" value="Deny"/>

Seller's Account Approval / Disapproval Notification –

13:14 4G 14.0 KB/S LTE



57575701



Today 13:13

Sent from your Twilio
trial account - Hi Jenny,
your product Radiance
School Bag approved by
Admin



SMS Messages



13:10 4G 39.0 KB/S VO LTE

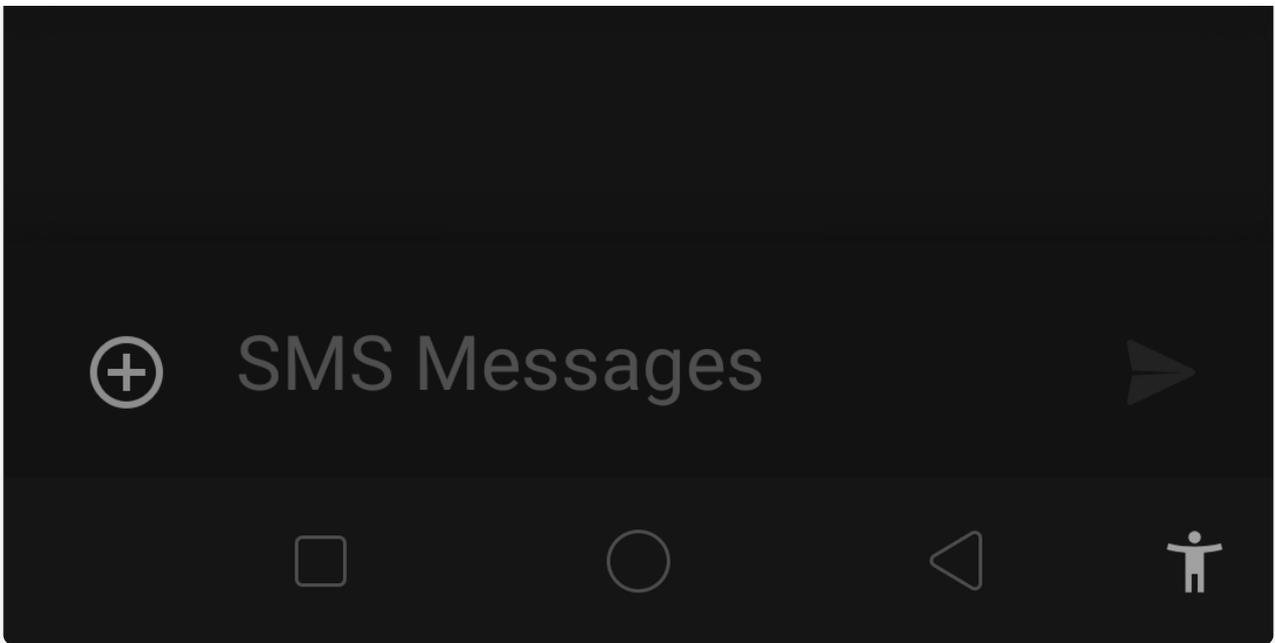


57575701



Today 13:10

Sent from your Twilio
trial account - Hi Jenny,
your product Radiance
School Bag disapproved
by admin



Further, At the time of Seller’s **product approval** by the admin, Seller will receive a notification message.

Manage Seller's Product 🔍 🔔 👤 admin ▾

Filters | Default View ▾ | Columns ▾

20 ▾ per page | < 1 of 1 >

Actions		3 records found														
Disapprove	Approve	Seller Name	Product Name	Flags	Price	Quantity	Status	Product Status	Store View	Created	Modified	Preview	Deny	Product View		
<input type="checkbox"/>	<input type="checkbox"/>	1	2047	Maria	Duffle bag	0	\$121.00	119.0000	Approved	Enabled	Admin Store View	Feb 3, 2020 3:11:30 PM	Feb 3, 2020 3:11:30 PM		Deny	View
<input type="checkbox"/>	<input type="checkbox"/>	4	2	John Doe	Strive Shoulder Pack	0	\$32.00	100.0000	Approved	Enabled	Admin Store View	Feb 4, 2020 12:36:20 PM	Feb 4, 2020 12:36:20 PM		Deny	View
<input type="checkbox"/>	<input type="checkbox"/>	5	12	John Doe	Driven Backpack	0	\$36.00	100.0000	Approved	Enabled	Admin Store View	Feb 4, 2020 12:36:47 PM	Feb 4, 2020 12:36:47 PM		Deny	View

Product Approval Message of Seller –

Further, when the admin will approve the seller’s product, then the seller will receive a notification message for product approval.

12:44 4G 5.00 KB/S VO LTE

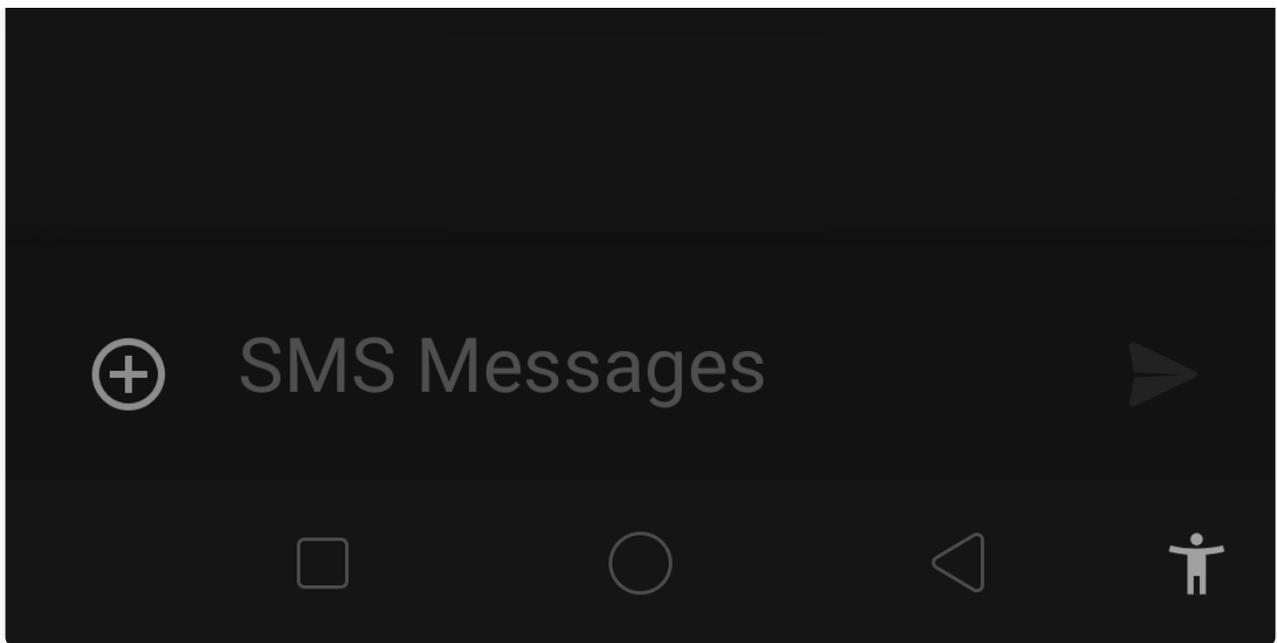
23

← | 57575701



Today 12:43

Sent from your Twilio
trial account - Hi Jenny,
your seller account
approved by admin on
[http://www.devimage
.com:12604/](http://www.devimage.com:12604/)



Product Disapproval Notification –

Also, when the product of the seller will be disapprove by the admin, then the seller will receive the product disapproval notification message.

12:44 4G 52.0 KB/S VO LTE

23

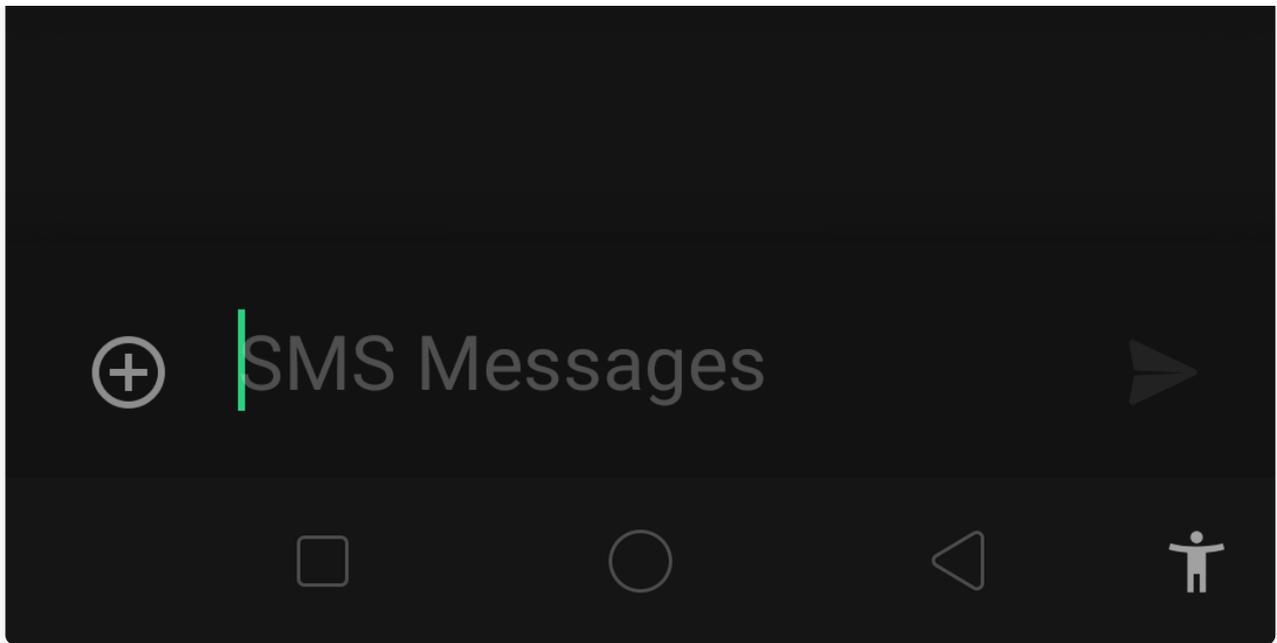


57575701



Today 12:44

Sent from your Twilio
trial account - Hi Jenny,
your seller account
Disapproved by admin
on [http://www.devimage
.com:12604/](http://www.devimage.com:12604/)



Order Cancel Notification –

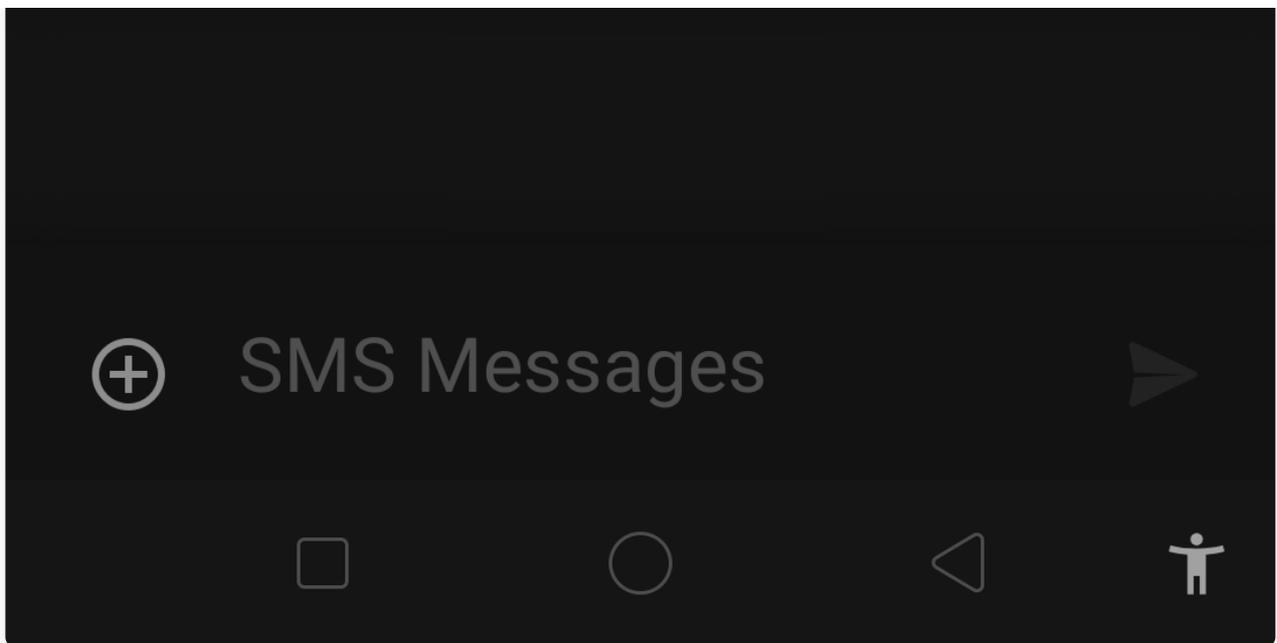
After the order is canceled by the admin/seller, the seller will receive an order cancellation notification message.

← | 57575701



Today 13:14

Sent from your
Twilio trial account
- Hi Seller Jenny, the
Order [2000000005](#) for
item(s) Crown Summit
Backpack (x1) has been
cancelled, Please visit
[http://www.devimage
.com:12604/marketplace
/order/history/](http://www.devimage.com:12604/marketplace/order/history/) or
check your mail
jennyday@example.com
for more details



Order Place notification –

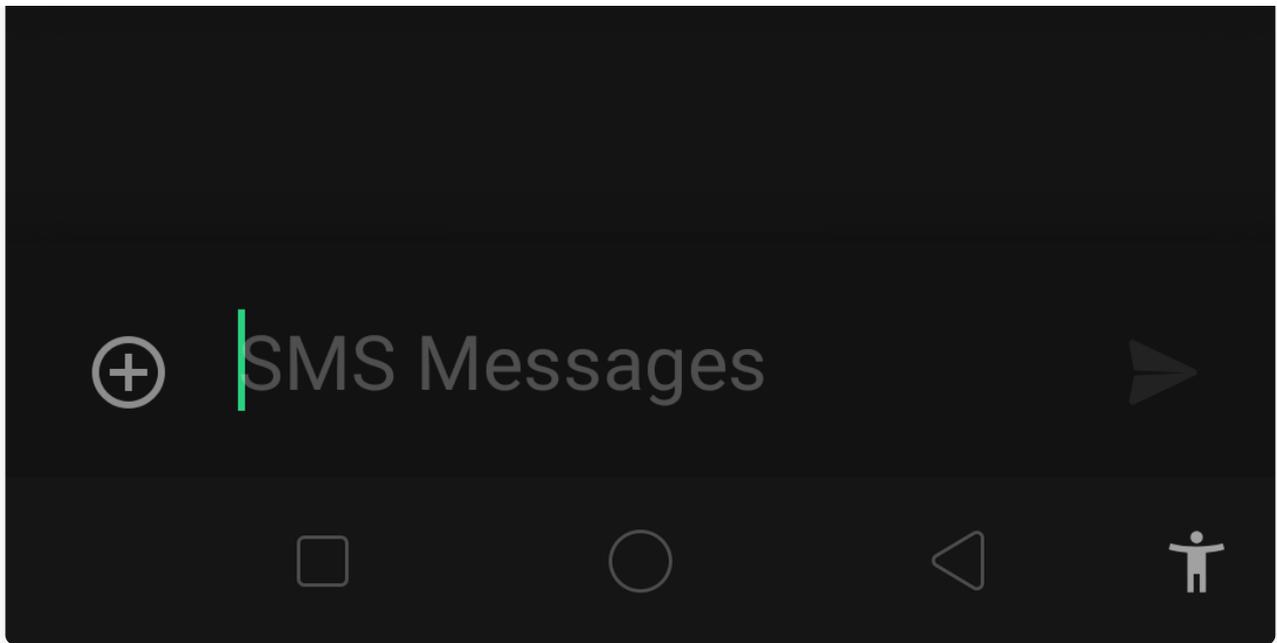
Moreover, when a buyer will place the order for the seller's product, then the seller will receive the notification message for orders placed with the order Id.

← | 57575701



Today 12:52

Sent from your Twilio trial account - Hi Seller Jenny, an Order [#2000000005](#) for item(s) Crown Summit Backpack (x1) has been placed, Please visit <http://www.devimage.com:12604/marketplace/order/history/> or check your mail jennyday@example.com for more details



Invoice Generation Notification –

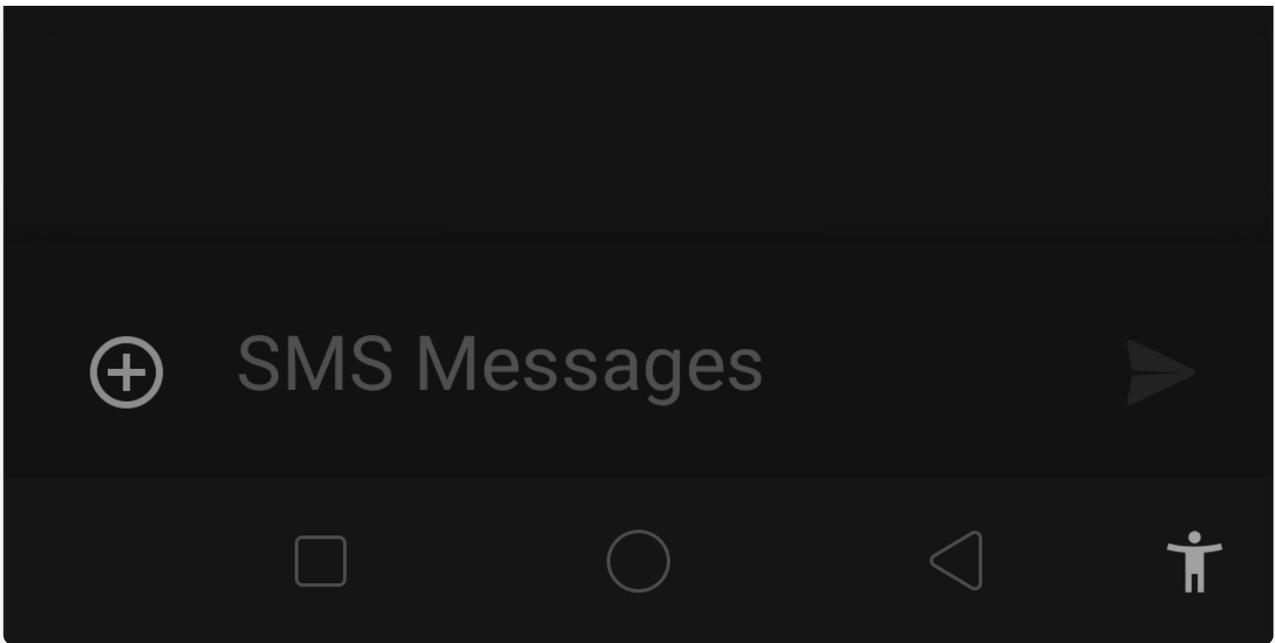
Eventually, when the admin/seller generates an invoice for the order of the seller's product, a notification message will be sent to the seller.

← | 57575701



Today 13:11

Sent from your Twilio trial account - Hi Seller Jenny, your Order [#2000000004](#) for item(s) Crown Summit Backpack (x1) has been invoiced. Please visit <http://www.devimage.com:12604/marketplace/order/history/> or check your mail jennyday@example.com for more details



Shipment Generation Notification –

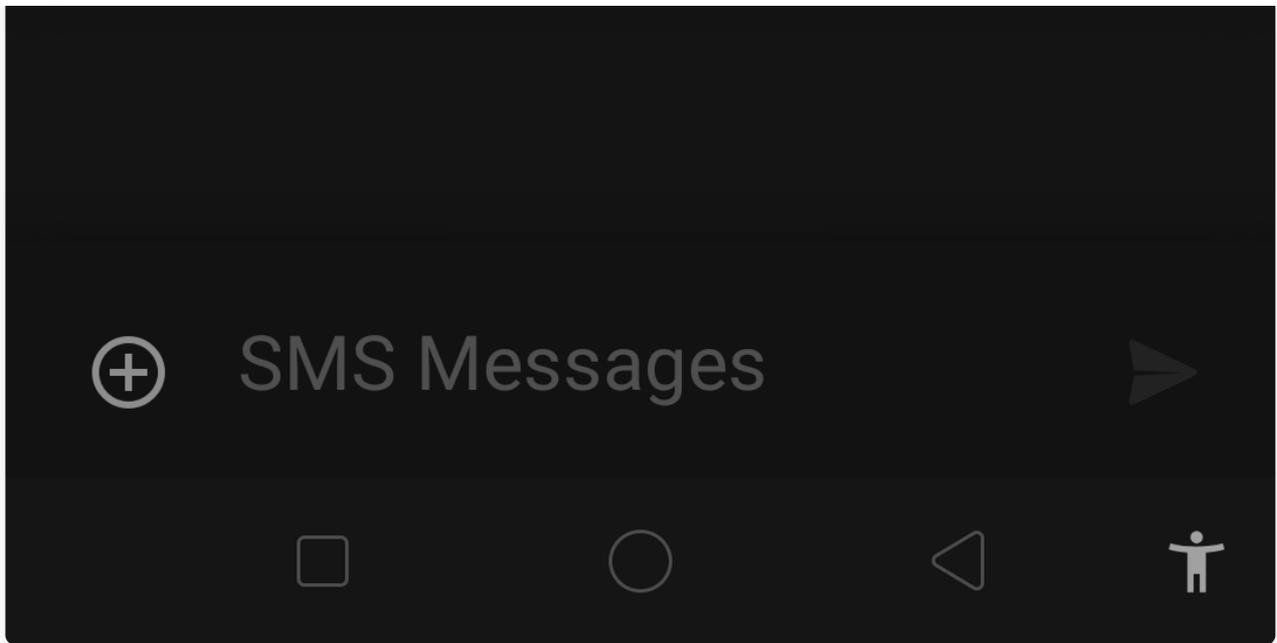
When the shipment will be generated by the admin/seller for the order of the seller's product, a notification message will be received by the seller.

← | 57575701



Today 13:12

Sent from your Twilio trial account - Hi Seller Jenny, The item(s) Crown Summit Backpack (x1) has been shipped with Shipment Id #[2000000002](#) for Order #[2000000004](#). Please visit <http://www.devimage.com:12604/marketplace/order/history/> or check your mail jennyday@example.com for more details



Credit Memo Generation Notification –

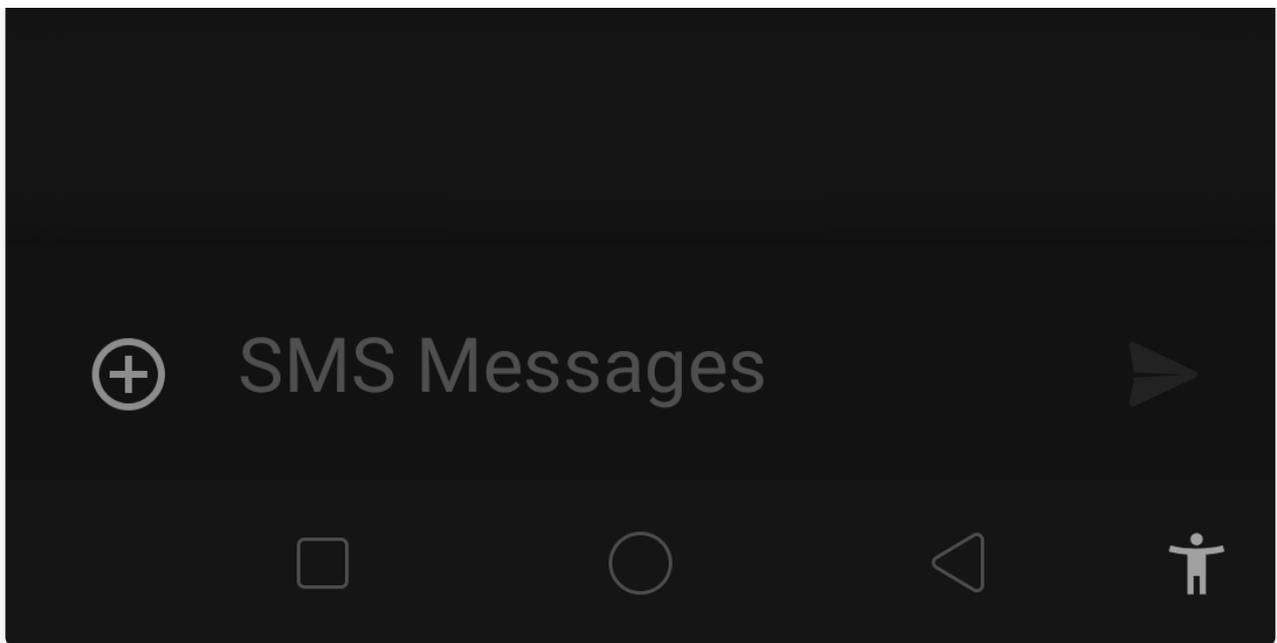
Moreover, when the credit memo is generated by the admin/seller for the order of the seller's product, the seller will get the notification message for the same.

← | 57575701



Today 13:38

Sent from your Twilio trial account - Hi Seller Jenny, A Creditmemo for item(s) Crown Summit Backpack (x2) has been generated for your Order #[000000011](#), Please visit <http://www.devimage.com:12604/marketplace/order/history/> or check your mail jennyday [example.com](#) for more details



Customer End

When the customer order will be placed, invoiced, and shipped by the admin/seller then the seller and customer will receive the notification message for the same.

Customer Order Place notification-

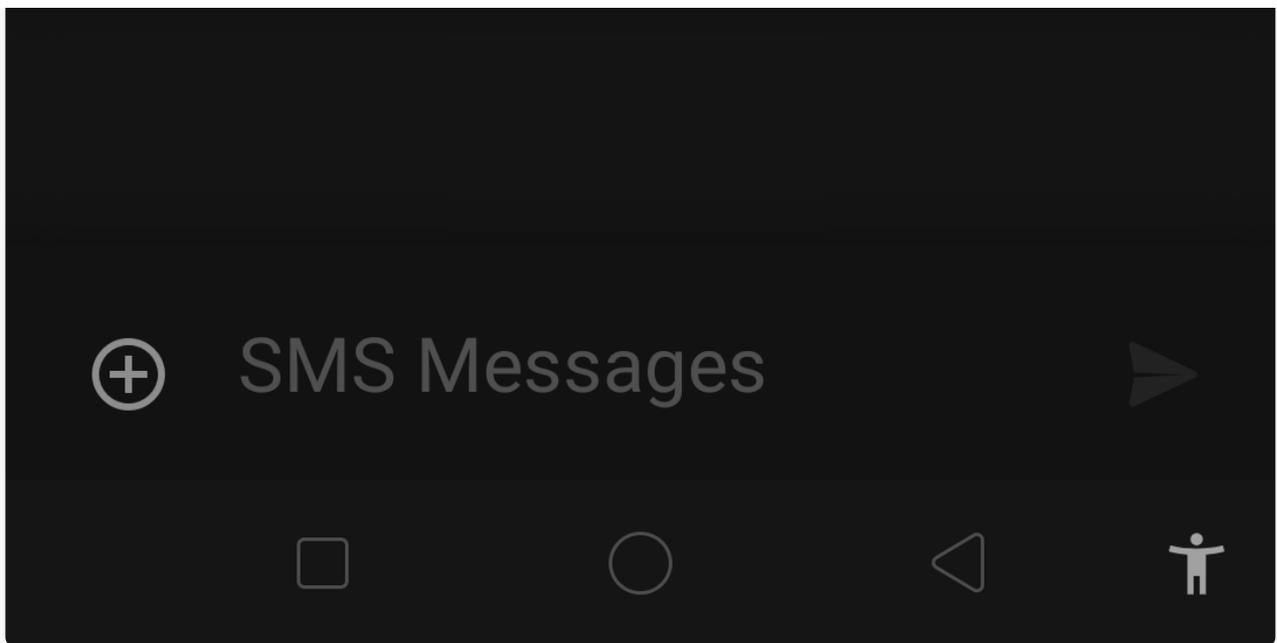
Moreover, when a customer places the order for the product of the admin/seller the customer receives the order placed notification message with the order Id.

← | 57575701



Today 11:46

Sent from your Twilio trial account - Hi Jenny, your Order #[2000000002](#) for item(s) Fusion Backpack (x1) has been successfully placed, Please visit <http://www.devmage.com:12604/sales/order/history/> or check your email jennyday@ecample.com for more details



Invoice Generation Notification –

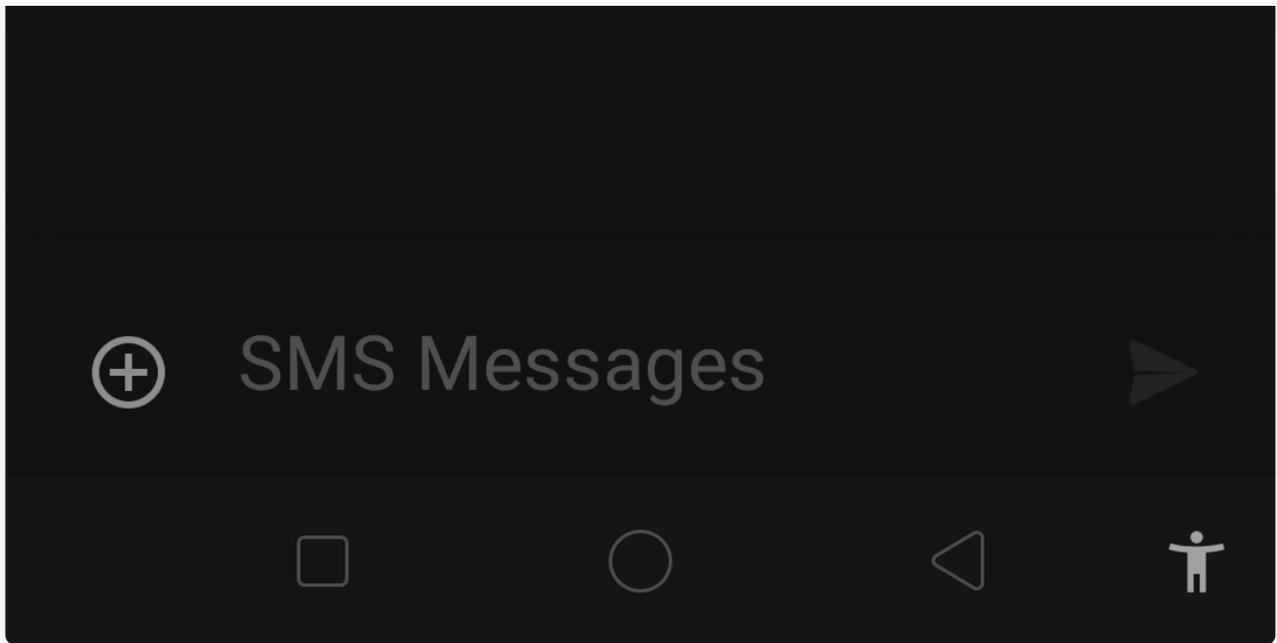
Further, when the seller generates an invoice for the customer order, the customer will get a notification message.

← | 57575701



Today 11:49

Sent from your Twilio trial account - Hi Jenny, An Invoice for item(s) Fusion Backpack (x1) for your Order #[2000000002](#) has been generated, Please visit <http://www.devmage.com:12604/sales/order/history/> or check your email jennyday@ecample.com for more details



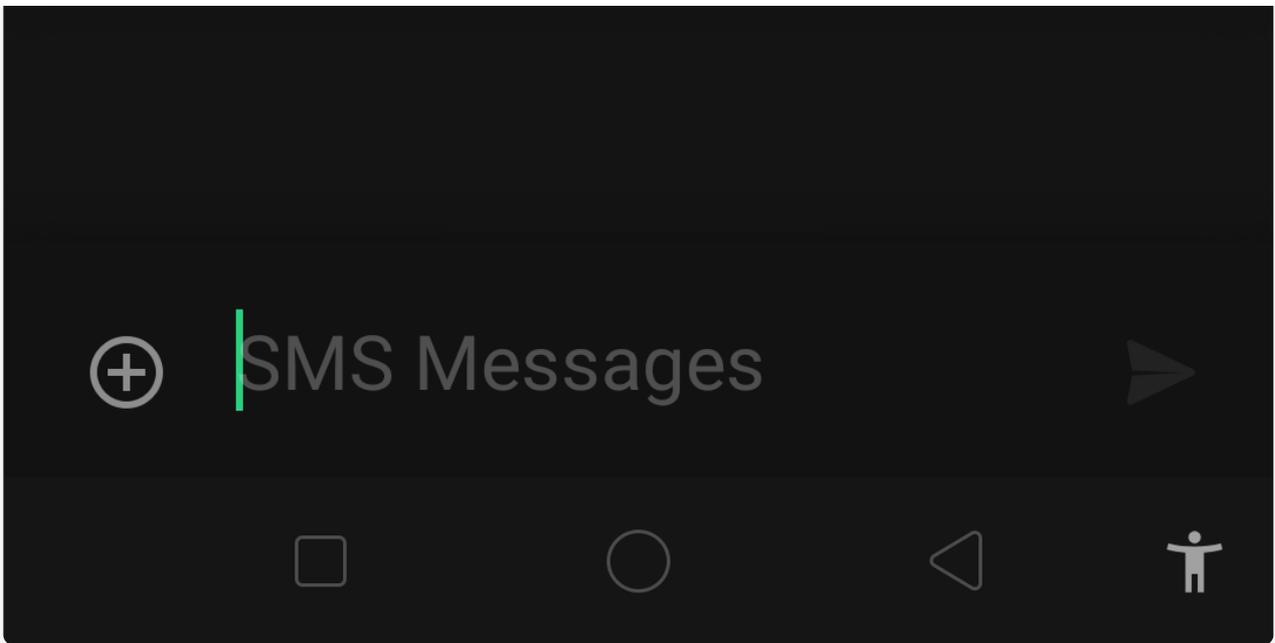
Customer Shipment Generation Notification –

Eventually, when the seller generates the shipment for the customer order, and the customer will receive a notification message.

 | 57575701

Today 11:50

Sent from your Twilio trial account - Hi Jenny, The item(s) Fusion Backpack (x1) has been shipped with Shipment Id #[2000000001](#) for your Order #[2000000002](#). Please visit <http://www.devmage.com:12604/sales/order/history/> or check your mail jennyday [ecample.com](#) for more details



Customer Order Cancellation

Further, if the order is canceled from the admin/ seller end, the customer will receive a notification message as shown in the image below:

11:54 4G 0.74 KB/S VO LTE

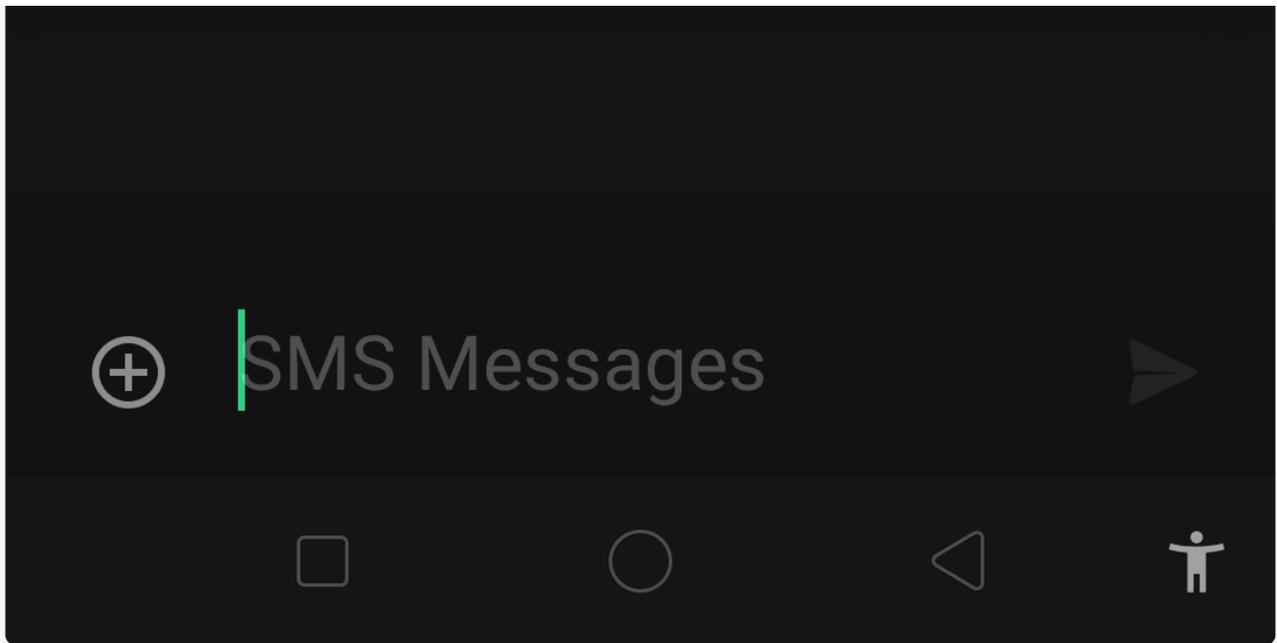
27

← | 57575701



Today 11:53

Sent from your Twilio trial account - Hi Jenny, the Order [2000000003](#) for item(s) Fusion Backpack (x1) has been cancelled, Please visit <http://www.devmage.com:12604/sales/order/history/> or check your mail jennyday@example.com for more details



Credit Memo Generation Notification –

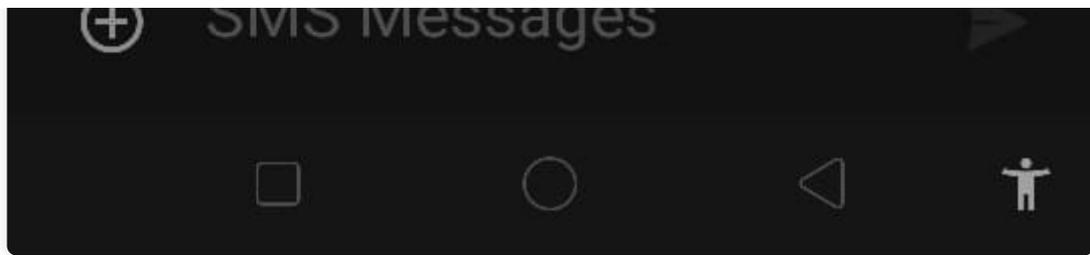
Once, the admin/seller generates the credit memo for the order, the customer will get the notification message for the same.

← | 514016



Today 20:01

Sent from your Twilio trial account - Hi Veronica, A creditmemo has been generated for your Order [000000014](#) for item(s) Push It Messenger Bag (x1), Please visit <http://www.devimage.com:12785/sales/order/history/> or check your mail roni_cost@example.com for more details



Thus, that is all for the **Twilio SMS Marketplace Add-On**. Still, have any issue feel free to add a ticket and let us know your views to make the module better at webkul.uvdesk.com.