

Question Answer Marketplace Add-On

 webkul.com/blog/magento2-marketplace-question-answer/

On - December 15, 2016

Question Answer Marketplace Add-On allows the buyer to ask questions to the seller regarding their products and Seller can respond to that question. Admin will manage all the questions and answers. Buyer can like or dislike the answers.

This module is an **add-on** of **Marketplace** Module. To use this module you must have installed **Multi-Vendor marketplace**.

Features Of Question Answer Marketplace Add-On

- Buyer can ask the question for the seller's and admin's product.
- The seller can respond to that question.
- Admin will manage all the questions and answers.
- Admin can delete any question and answer.
- Buyer can like or dislike answers.
- Admin can also respond to questions.
- Admin can manage it very easily and very fast.

Front-end – Question Answer Marketplace Add-On

After the successful installation of the **Magento2 Marketplace Question Answer** module, You can see **View QA** tab on every product of marketplace as per the below screen.



Black T-Shirt

Be the first to review this product

\$100.00

IN STOCK

SKU#: Black T-Shirt

Qty

Add to Cart

ADD TO WISH LIST

ADD TO COMPARE

EMAIL

SOLD BY

fashion

0 / 5

Contact Us

Details

Reviews

View QA

Customer can see all the question and answer made on this product from here.

Search or Ask Questions

1 Questions 1 Answers

View All

Most Helpful

Most Recent

Customer can search for Questions by any keyword.



Cloth Material

What is the cloth material of this T-Shirt?

by Ted on 12/15/16



Cloth material is Cotton.

by Seller on 12/15/16

0 0

Customer Like/Dislike any Answer.

View More

Ask Question

Customer can ask Questions by clicking here.

1 Item

Privacy and Cookie Policy

Search Terms

Contact Us

Advanced Search

Marketplace

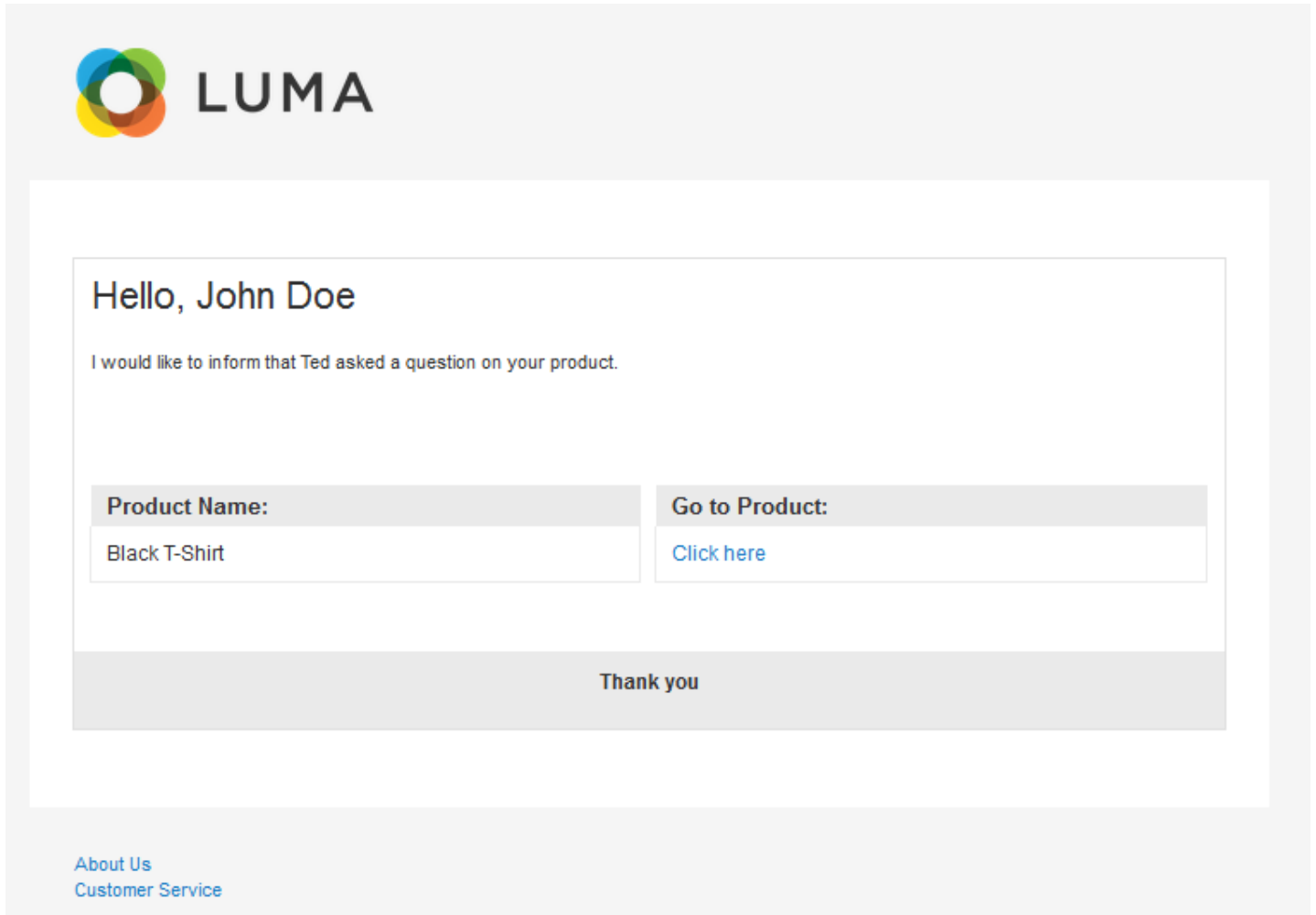
Enter your email address

Subscribe

The buyer can visit the product page and can see all the questions and answers for that product. For answers, like and dislike button will be available and the buyer can like or dislike the answer. Buyer can also sort the questions by **Most Helpful** or **Recent**. In Most Helpful, questions will be shown in the order of maximum likes on the answers.

Here any buyer can ask the question to the seller of that product. When buyer will ask the question on that product

then seller and admin will get the mail. Admin will have to approve that question, then the seller will be able to see that question and be able to respond on that.



When the question was asked, and seller can reply from product page or from "**View MPQA**" link in marketplace tab as per below screen.

- Marketplace Dashboard
- Seller Profile
- Create Attribute
- New Products
- My Products List
- My Transaction List
- Manage MPQA**
- My Order History

Questions

Question List

Image	Name	Subject	Date
	Black T-Shirt	Cloth Material	2016-12-15 11:59:49

1 Item

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- Account Dashboard
- Account Information
- Address Book
- My Downloadable Products
- My Orders
- Newsletter Subscriptions
- My Credit Cards
- My Product Reviews
- Billing Agreements
- My Wish List

Here, the seller can see all the questions which are asked for the products. When the seller clicks on the link, the seller will get a page where they can reply to that question as per below screen.

- Marketplace Dashboard
- Seller Profile
- Create Attribute
- New Products
- My Products List
- My Transaction List
- Manage MPQA**
- My Order History

Give Answer

Buyer Question

Submit

Question



Product Name: Black T-Shirt
Product Description: Black T-Shirt

Seller can see all the Questions from here and can answer them as well.

(Buyer): Cloth Material

What is the cloth material of this T-Shirt?

Seller:
 Cloth material is Cotton.
 2016-12-15 12:24:02

Seller Answer

Admin Management – Question Answer Marketplace Add-On

In **System-> Configuration**, Admin can see settings for this module as per below screen. Here Admin can set question approval required and email notification.


In Admin panel, there is an option for **MPQA Management** in the Marketplace tab. In this there is grid available, where Admin can see all the question which is asked by the buyer as per below screen.

id	subject	Status	Buyer Name	Seller Name	Action
116	Cloth Material	Disable	Ted Berry	John Doe	Click to response
115	Colour	Disable	Alice	Webkul	Click to response
114	how is the product?	Enable	Jane Mills		Click to response
113	Shoe Size?	Disable	Tony Hank		Click to response
112	Discount?	Enable	David Mark		Click to response
111	Any Offers?	Enable	Anny Hills	Garment Shop	Click to response
110	What will be the Delivery time?	Disable	Alice	Admin	Click to response

Here in this grid admin can approve or disapprove questions and also able to delete questions. When Admin will click on '**Click to Response**', then admin can see all the answers to that question and can also delete any answer and give answer to that question as per below screen.

Question

Product Name: Black T-Shirt
Product Description: Black T-Shirt



Ted(Buyer): Cloth Material
What is the cloth material of this T-Shirt?
2016-12-15 11:59:49

Seller
Cloth material is Cotton.
2016-12-15 12:24:02

Submit [X]

Buyer display name, Question Subject and content.

Seller Response/answer.

Admin can delete any response from here.

You can see, Admin can give the answer to the question and can also delete any answer if he wants.

That's all for the base **Question Answer Marketplace Add-On** still have any issue feel free to add a ticket and let us know your views to make the module better <https://webkul.uvdesk.com/en/>