

Mangopay Payment Marketplace Add-On v3.0.0

Mangopay Payment Marketplace Add-On is an ideal end-to-end payment solution for the marketplace stores.

Using this module, the platforms can accept multiple currencies and payment methods online via cards and direct debit (GiroPay and Sofort).

This module facilitates payment split, where the payment is split to multi sellers for your eCommerce store. MangoPay can hold the fund on segregated accounts, in trust. Furthermore, it fully automates the payouts.

Note:

- This payment gateway is an add-on of the Marketplace Module. To use this module you must have installed first [Webkul's Marketplace](#).

Features

- Provide split payment to all sellers for an order.
- Provide split payment to sellers for your Marketplace store.
- Allow buyers to make payment using cards Carte Bleue (CB), Visa, Mastercard, Maestro, and Diners (currency allow as per Mangopay) and Direct Debit (GiroPay and Sofort).
- The admin can allow the seller to carry out a Full or Partial online refund.
- Allow admin to do Full or Partial online refund.
- Allow sellers and the admin to transfer payment from their wallet to their bank.

Mangopay Credentials

How To Get Client Id And Passphrase –

For getting **MangoPay ClientId** and **Passphrase**, you need to have your MangoPay account first. You can create a MangoPay account from this link <https://www.mangopay.com/signup/create-sandbox/>

Here the company registration needs to take place. For company registration, the store owner needs to click on *Need To Register*. This will open up a [Sign Up](#) Form to register the company as below.

Sign up

Sign up today to receive your company reference number. This reference will allow you to create a sandbox account to test our API and to start the legal sign up process of your company.

Company *

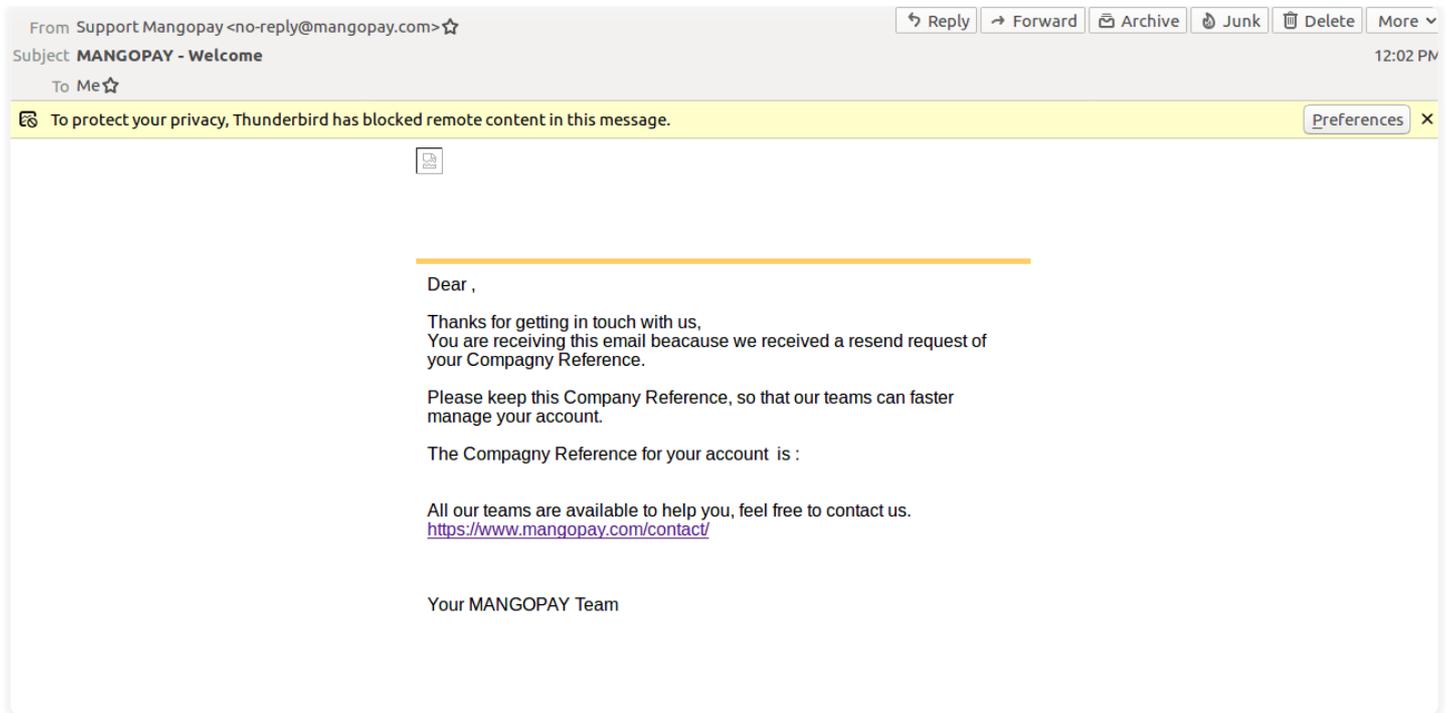
First Name * Last Name *

Email * Phone *

Headquarters location * Business type *

SIGN UP

This will allow the generation of a mail from the Mangopay side. This mail will contain the *Company Reference*.



The user needs to add the company reference *Sandbox Account Page*.

Free sandbox account

- Free, full functional sandbox account
- Lots of code samples to make common tasks easier
- Open-source SDK's for Ruby, .net, PHP, Python and Java
- Support in English, French and German by phone and email

Company Reference *	Company name *
<input type="text"/>	<input type="text"/>
Forgotten your reference or need to register?	
Email *	Platform type *
<input type="text" value="johndoe@example.com"/>	<input style="border: none; border-bottom: 1px solid #ccc;" type="text" value="Other"/>
Country *	Choose a Client ID *
<input style="border: none; border-bottom: 1px solid #ccc;" type="text" value="Italy"/>	<input type="text"/>

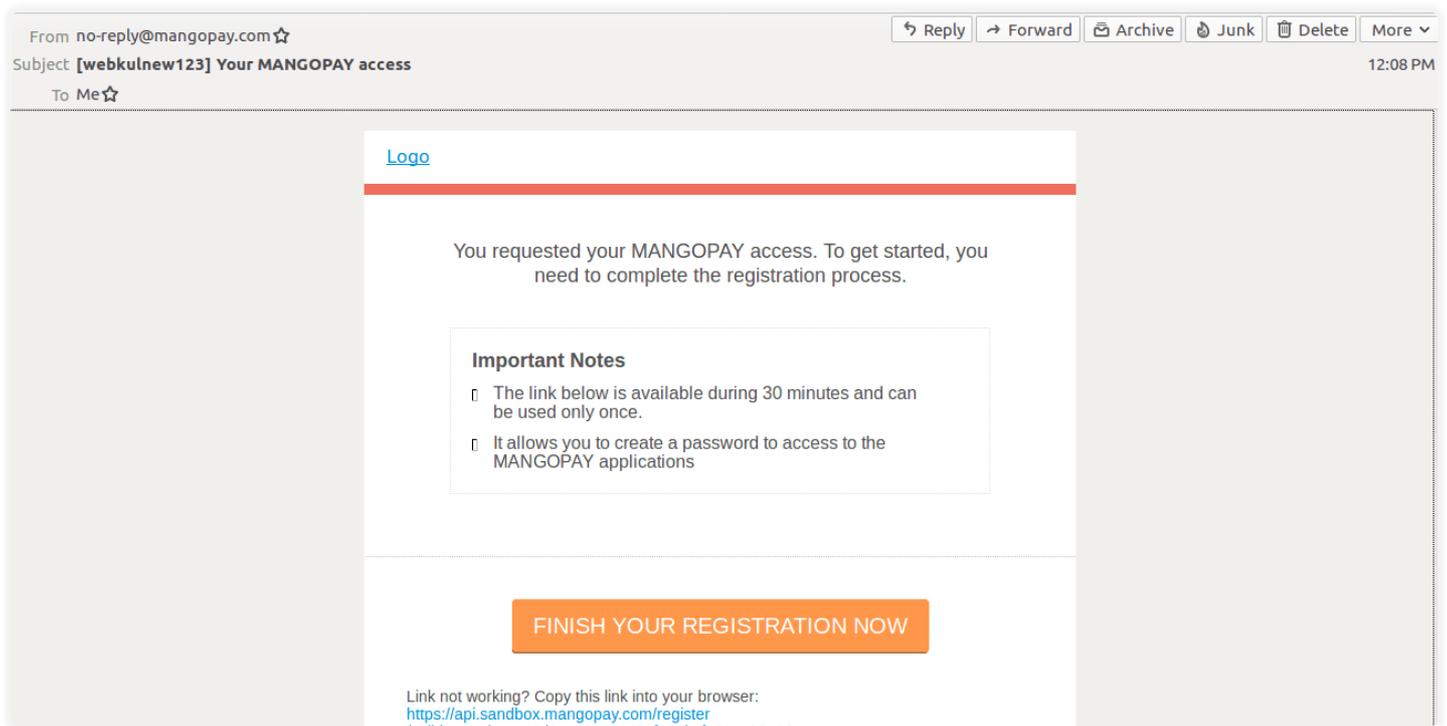
NB: The use of Mangopay in production is conditioned by the approval of our legal team. For more information, please check the prohibited business [list](#) or [contact us](#) directly

[CREATE YOUR SANDBOX](#)

Already have a test account : [Login to the dashboard](#)

Along with the company reference, the client can enter other details like- Company Name, Email, Platform Type, Country, and a Client ID.

Then the store owner must click on **Create Your Sandbox**. Thus, allowing the generation of a mail that will assure the completion of registration.



Now, to create access to the Sandbox Dashboard, we need to follow the link- [Sandbox Environment](#).

This will allow the generation of a mail from the Mangopay side. This mail will contain the Company Reference.

The user adds the company reference in the Sandbox Account Page.

Here along with the company reference, the client can enter other details like- Company Name, Email, PI

Then we need to click on 'First Time Login' as we are accessing the account for the first time.

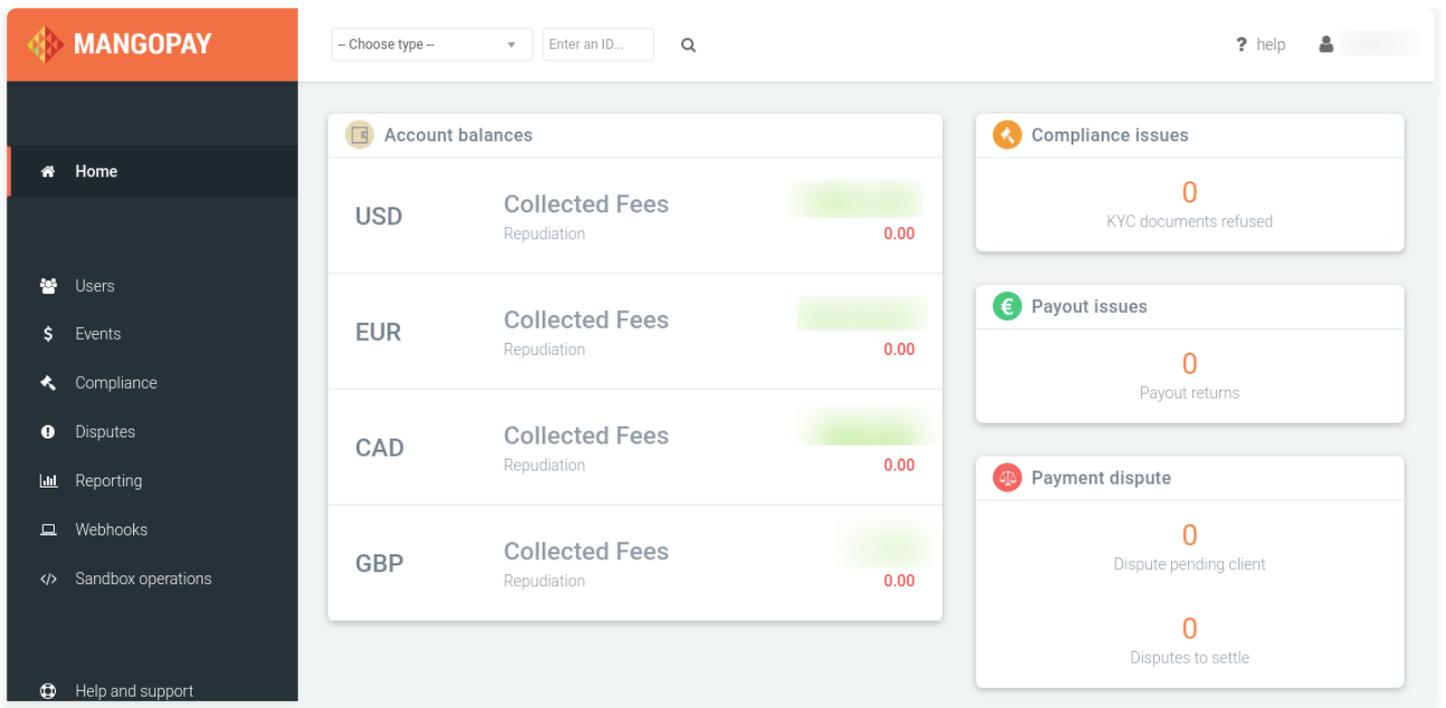


SANDBOX ENVIRONMENT

- ➔ Signup for access
- ➔ Check your email for the signup link
- ➔ Create your password
- ➔ Login!

Here, the account holder adds the login details as- Client id, First and last name, and email id account holder. This completes the registration process henceforth the account holder will enter the Sign-in details.

Thus, it redirects the user to the account Dashboard which includes the account details.



After creating the MangoPay account, you will get a **ClientId** and a **passphrase**.

Admin Configuration

After the successful installation of the module, you will find the configuration settings by navigating through **Stores > Configuration > Sales > Payment methods > Marketplace Mangopay Payment Method**.

Store View: Default Config

Save Config

- WEBKUL
- GENERAL
- CATALOG
- SECURITY
- CUSTOMERS
- SALES
- Sales
- Sales Emails
- PDF Print-outs
- Tax
- Checkout
- Shipping Settings
- Multishipping Settings
- Shipping Methods
- Google API
- Payment Methods
- Fraud Protection
- DOTMAILER
- SERVICES
- ADVANCED

Merchant Location

Merchant Country [website] United States

If not specified, Default Country from General Config will be used

RECOMMENDED SOLUTIONS:



PayPal Express Checkout

Add another payment method to your existing solution or as a stand-alone option.

Check out with PayPal

Configure



Braintree

Accept credit/debit cards and PayPal in your Magento store. No setup or monthly fees and your customers never leave your store to complete the purchase.



Configure

OTHER PAYPAL PAYMENT SOLUTIONS: ▼

OTHER PAYMENT METHODS: ▲

Marketplace Mangopay Payment Method

Enable [website] Yes

Sandbox [global] Yes

Title [store view] Webkul Marketplace Mangopay Payment Method

Client Id [global]

Passphrase [global]

Reset Mangopay User

Mangopay Id [global]

Wallet Id [global]

Minimum Order Total [global] 0.50

Maximum Order Total [global] 1000

Set no. of days after which admin can release hold amount [global] 0

In days like 10,14. Within days Seller can Online Refund from the date of order placed.

Sort Order [website] 1

Enabled – The admin can enable/ disable Marketplace MangoPay Payment Gateway.

Sandbox Active –By this option, the admin can enable or disable the Testing(sandbox) mode.

Title – Here the admin can set the title which will display on front-end.

Client Id – For which MangoPay user is registered.

Passphrase –Given by MangoPay after registration.

Generate MangoPay User and Wallet Id – Generate a MangoPay Escrow Account's User and Wallet Id, so that money will be transfer to the admin's escrow account.

Minimum Order Total – The Admin can set the minimum order total that is required for a transaction

Maximum Order Total – The Admin can set the maximum order total

Set no. of days after which admin can release hold amount – By using this field online refund process can be done.

First, the customer will request an online refund, then in this field “no. of days” will be added by the customer. For example, if this field is set to 10 then the customer can not request for the online refund after 10 days.

Further, the seller will not be able to make a withdrawal before the validated time period that is 10 days in this example.

Also, the admin will transfer the amount to the seller's account after the validated time period that is 10 days in this example.

Sort Order – Here admin can set the sort order value.

New Order Status – Here you can set the status of the new order.

Create New Customer Account

In this module, whenever a new customer registers with the store or creates a new account, a wallet ID is generated and for that, the

customer must add the address in the customer detail form.

Every customer has a unique wallet id. To create an account the customer will click on “Create an Account” at the customer end and then fill up the details in the form as shown in the image below:



Create New Customer Account

Personal Information

First Name *

Last Name *

Sign Up for Newsletter

Address Information

Company

Phone Number *

Street Address *

City *

State/Province *

Please select a region, state or province. 

Zip/Postal Code *

Country *

United States 

Sign-in Information

Email *

Do You Want To Become A Seller / Vendor? *

Yes No

Password *

Password Strength: No Password

Confirm Password *

* Required Fields

Create an Account

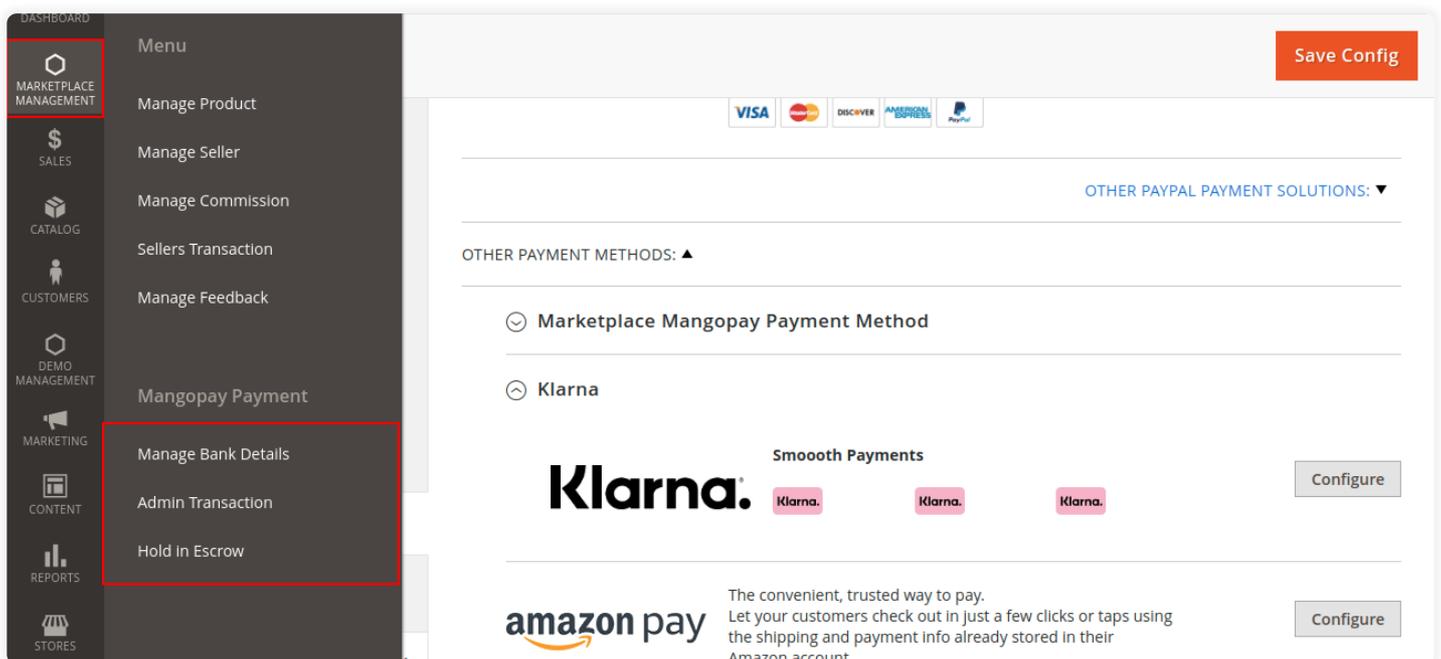
Hold In Escrow For Marketplace MangoPay Payment Gateway

The admin will navigate to **Marketplace Management > MangoPay Payment > Hold in Escrow** and click on the “**Release Amount**” button to release the payment.

Admin will be able to see the transactions with a “**Release Amount**” option button and a “**Wait For Validation Period**” option label.

For the transactions that have crossed the set validation period (For example- 10 days as set above) will have the “**Release Amount**” button option displayed.

The transactions that are still in the validation period will have the “**Wait For Validation Period**” option displayed in front of them.



The screenshot displays the admin dashboard interface. On the left, a dark sidebar menu contains various navigation options. The 'Mangopay Payment' option is highlighted with a red box, and its sub-menu items are also highlighted: 'Manage Bank Details', 'Admin Transaction', and 'Hold In Escrow'. The main content area shows a configuration page for payment methods. It includes logos for VISA, Mastercard, DISCOVER, AMERICAN EXPRESS, and PayPal. Below these, there are sections for 'OTHER PAYPAL PAYMENT SOLUTIONS' and 'OTHER PAYMENT METHODS'. The 'Marketplace Mangopay Payment Method' and 'Klarna' options are visible. The Klarna section features the Klarna logo, the text 'Smooth Payments', three small Klarna logos, and a 'Configure' button. The Amazon Pay section is also visible, with the text 'The convenient, trusted way to pay. Let your customers check out in just a few clicks or taps using the shipping and payment info already stored in their Amazon account.' and a 'Configure' button. A 'Save Config' button is located in the top right corner of the main content area.

MangoPay Payment

The MangoPay Payment sub-menu option includes three sub-sections, i.e.-

- **Manage Bank Details,**
- **Admin Transaction, and**
- **Hold in Escrow**

Manage Bank Details-



DASHBOARD

MARKETPLACE MANAGEMENT

SALES

CATALOG

CUSTOMERS

DEMO MANAGEMENT

Save Bank Details

Search   21  demo

Type	IBAN	IBAN	FR7630004000031234567890143	BIC	CRLYFRPP
Owner Name	Joe Blogs	Owner Address	1 Mangopay Street The Loop	Owner City	Paris
Owner Region	ile de France	Owner Postal Code	75001	Country	France

[Save Information](#)

Admin Transaction-



DASHBOARD

MARKETPLACE MANAGEMENT

SALES

CATALOG

CUSTOMERS

DEMO MANAGEMENT

Admin Transaction

Search   21  demo

[Filters](#)  Default View  Columns  Export

2 records found 20 per page 1 of 1

<input type="checkbox"/>	ID	Transaction ID	Amount	Message	Status	Created At
<input type="checkbox"/>	1	81571034	\$50.00	Success	SUCCEEDED	Jun 8, 2020 11:02:41 PM
<input type="checkbox"/>	2	81592826	\$5.00	Success	SUCCEEDED	Jun 9, 2020 1:29:29 PM

MangoPay Wallet Remaining Amount: \$79.60 [Transfer to Bank](#)

Hold In Escrow-

Manage Escrowed Amount

Search by keyword

9 records found

Order ID	Wallet ID	Escrowed Amount	Created At	Pay
36	15228705	\$75.00	Aug 23, 2016 5:32:36 PM	Wait For Validation Period
32	15228705	\$114.00	Aug 23, 2016 11:52:49 AM	Release Amount
31	15228705	\$57.00	Aug 23, 2016 12:08:49 PM	Wait For Validation Period
30	15228705	\$171.00	Aug 22, 2016 7:08:44 PM	Release Amount
27	15228705	\$42.00	Aug 17, 2016 6:28:24 PM	Release Amount
25	15100602	\$75.00	Aug 13, 2016 3:15:23 PM	Release Amount
4	15100602	\$40.00	Aug 10, 2016 9:25:27 PM	Release Amount

If the set no. of days after which admin can release hold amount is set to 10 days, then Release Amount option will appear after 10 days.

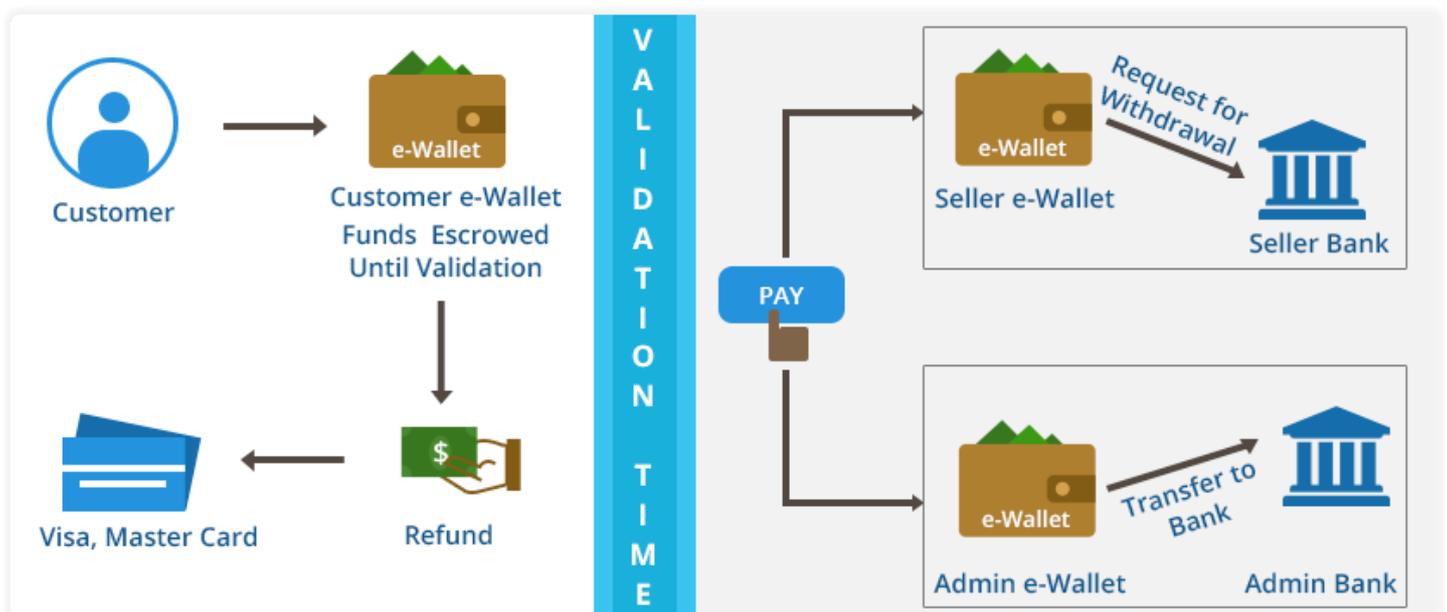
If the set number of days has reached its limit, then the Release amount option is Visible.

Workflow Of MangoPay Payment Marketplace Add-On

Payment Process Workflow

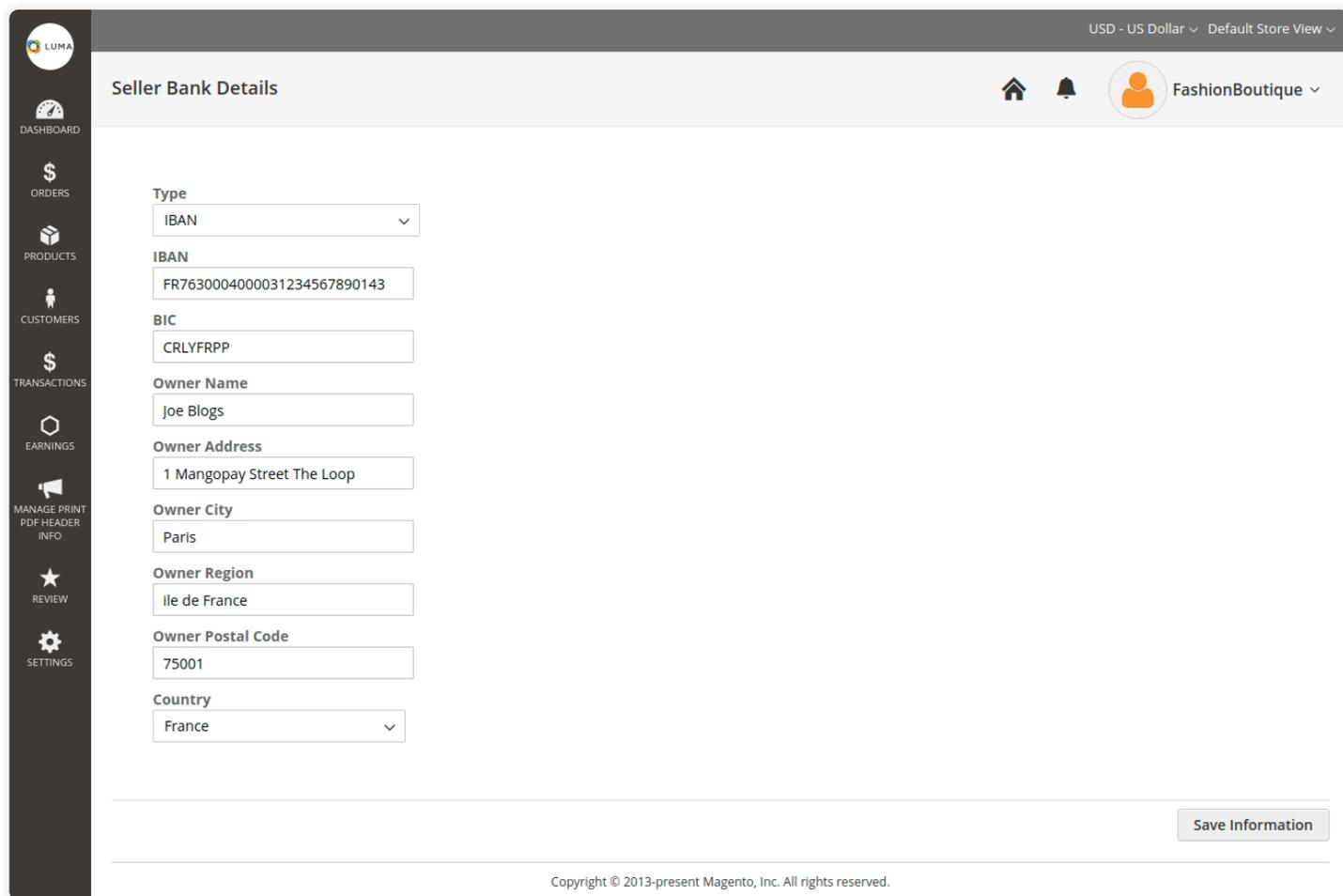
This is how the MangoPay payment process works. When the customer makes the payment, the money is escrowed in the customer's e-wallet.

After the validation time is over, the admin can transfer the payment from the customer's e-wallet to the seller's e-wallet.



After getting **client Id** and **passphrase**, set these values to Marketplace MangoPay Payment Gateway's Configuration settings, and now generate MangoPay user-id and wallet id to accept payment from the buyer and split the payment into sellers.

Just after the admin complete the configuration settings, the seller needs to set his Bank Account Information to make transfer money from his wallet to his account, like in the given screenshot.



The screenshot shows the 'Seller Bank Details' form in a Magento 2 admin interface. The form is titled 'Seller Bank Details' and is located in the 'FashionBoutique' store. The form fields are as follows:

- Type:** IBAN (dropdown menu)
- IBAN:** FR7630004000031234567890143
- BIC:** CRLYFRPP
- Owner Name:** Joe Blogs
- Owner Address:** 1 Mangopay Street The Loop
- Owner City:** Paris
- Owner Region:** ile de France
- Owner Postal Code:** 75001
- Country:** France (dropdown menu)

A 'Save Information' button is located at the bottom right of the form. The footer of the page reads: 'Copyright © 2013-present Magento, Inc. All rights reserved.'

Note – If the seller does not enter correct account details then he can not receive payment using the MangoPay payment gateway.

The seller can provide [KYC \(know your customer\) documents](#) to get some extra privileges (transaction limits). Also, KYC provides secure purchasing to customers.

- Marketplace Dashboard
- Seller Profile
- Create Attribute
- New Products
- My Products List
- My Transaction List 1
- Manage Print PDF Header Info
- Manage Slider Images
- Pay Membership Fee
- Marketplace RMA
- Mass Upload Product
- MassUpload Product Export
- Mass Upload Dataflow Profile
- Assign Product
- Assign Product List
- Shipping Setting
- Add Booking Product
- Booking Products List
- Aramex Configuration
- Auction
- Canada Post Configuration
- Manage DHL Shipping
- Manage Fedex Shipping
- Fixed Rate Shipping
- Push Notification
- My Communication History
- Vacation Settings
- Manage UPS Shipping
- USPS Configuration
- Marketplace Cash On Delivery
- Manage Free Shipping
- Bank Details
- Seller KYC Document**
- Mangopay Transactions
- Credits Manager
- Table Rate Shipping
- My Order History 5+
- Customers
- Review

Seller KYC Document

Add KYC Document

Type

File
 No file chosen

Save

KYC Document List

KYC Type	Status	Created At
IDENTITY PROOF	VALIDATION_ASKED	2016-10-14 13:11:09
IDENTITY PROOF	VALIDATION_ASKED	2017-03-01 17:01:44
IDENTITY PROOF	VALIDATION_ASKED	2017-04-26 09:28:23

If the admin enables the **Marketplace MangoPay Payment Gateway** method then the buyer can see this payment method under the **“Payment Information”** as shown below in the given screenshot.

Payment

Webkul Marketplace Mangopay Payment Method

POWERED BY   

Please select payment type to proceed

- DIRECTDEBIT
- CARD
 - CB/Visa/Mastercard
 - Maestro
 - Diners
 - MasterPass
 - Przelewy24
 - iDeal
 - PayLib
 - BCMC

Select Webkul Marketplace MangoPay Payment Method.

Place Order

Check / Money order

Click here to complete your purchase.

[Apply Discount Code](#) ▾

Order Summary

Cart Subtotal \$65.00
Shipping Flat Rate - Fixed \$10.00

Order Total \$75.00

2 Items in Cart ^



Sun glasses Qty: 1

\$50.00



Watch-prime Qty: 1

\$15.00

Ship To: 

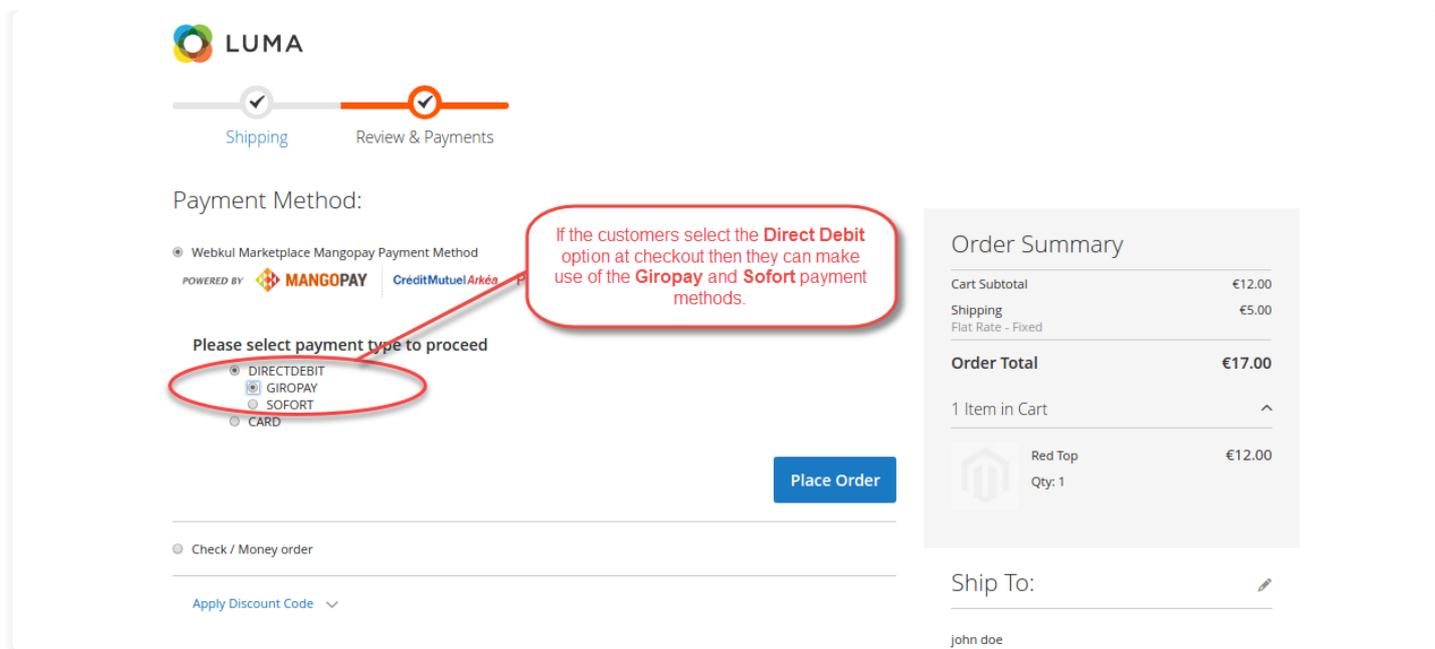
John Doe
test
test, Delaware 7847474

7815454155

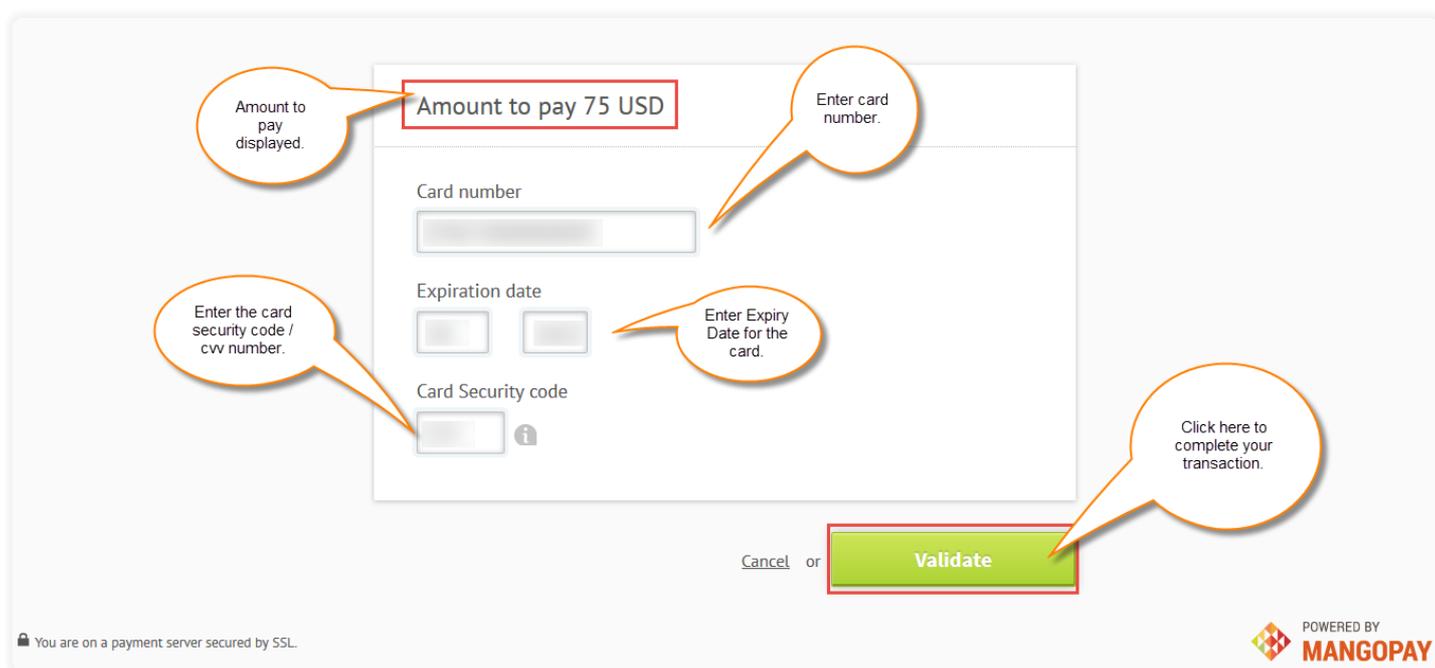
Shipping Method: 

Flat Rate - Fixed

A snapshot to show the **Direct Debit(GiroPay and Sofort)** options at the checkout time.



After clicking on the **“Place Order”** button, the user will move to the Mangopay payment gateway where the user will input his card details to make the payment, as given in the image below:



After a successful checkout, amount payouts to MangoPay Escrow’s buyer wallet.

If any error occurs during a transaction then the order will have order status as **“Pending Payment”** otherwise status will be **“Processing”**.

Money Transfer Process: From Store To Account

For transferring money from store to account, the seller can request for withdrawal from his **Marketplace Account > “MangoPay Transactions”** tab as shown in the given screenshot.

The seller can request only for the orders for which payment has been done using Marketplace MangoPay Payment Gateway.

The **“Transfer To Bank”** button is hidden up to the set validation time (For example 10 days as set by the admin in the backend) and only after the 10th day, the button appears here in this section of the seller for requesting a withdrawal.

The screenshot displays the 'Mangopay Transactions' page. On the left is a sidebar menu with 'Mangopay Transactions' highlighted. The main content area shows a 'Transaction List' with a table of transactions. Below the table, there is a 'MangoPay Wallet Remaining Amount: \$65.00' and a 'Transfer to Bank' button. A callout bubble points to the button with the text: 'This button is visible only after Validation Period has expired and the admin has released the amount.' A 'Back' link is visible at the bottom right.

Date	Transaction Id	Transaction Amount	Comment Message	Status
8/23/16	15369062	\$95.00	Success	SUCCEEDED
8/23/16	15360347	\$15.00	Success	SUCCEEDED
8/23/16	15359946	\$270.00	Success	SUCCEEDED
8/11/16	15153369	\$15.00	Success	SUCCEEDED

MangoPay Money Transfer

Money Transfer Process From Admin (ESCROW) Wallet To Bank

For transferring money from admin wallet to bank, the admin needs to set correct bank details of administrator as shown in the attached screenshot –

Save Bank Details

Type: IBAN
 IBAN: FR7630004000031234567890143
 BIC: CRLYFRPP

Owner Name: Joe Blogs
 Owner Address: 1 Mangopay Street The Loop
 Owner City: Paris

Owner Region: Ile de France
 Owner Postal Code: 75001
 Country: France

Save Information

The admin can transfer the money from the wallet to the bank account and can also see all the transactions:

Admin Transaction

Search by keyword

4 records found

ID	Transaction ID	Amount	Message	Status	Created At
2	15153638	\$75.00	Success	SUCCEDED	Aug 11, 2016 11:49:25 AM
3	15359942	\$845.00	Success	SUCCEDED	Aug 23, 2016 6:10:53 AM
6	15360372	\$10.00	Success	SUCCEDED	Aug 23, 2016 7:15:39 AM
8	15369175	\$80.00	Success	SUCCEDED	Aug 23, 2016 12:16:49 PM

MangoPay Wallet Remaining Amount: \$10.00

Transfer to Bank

List of transactions from admin's MangoPay wallet to bank account.

This button is visible only after Validation Period has expired and the admin has released the amount.

Refund Process

Marketplace Mangopay Payment Gateway provides an easy refund to its customers. Now admin/seller both can do full/partial refund easily.

Refund Via Seller

For the refund process, the seller will follow the steps:

- First, the seller will navigate to “My Order History”.

- From the available list of orders, the sellers will select the desired one.
 - The seller will click on the Credit memo tab to request for refund.
-

- Marketplace Dashboard
 - Seller Profile
 - Create Attribute
 - New Products
 - My Products List
 - My Transaction List
 - Manage Print PDF Header Info
 - Bank Details
 - Seller KYC Document
 - Mangopay Transactions
 - My Order History**
-
- Account Dashboard
 - Account Information
 - Address Book
 - My Downloadable Products
 - My Orders
 - Newsletter Subscriptions
 - My Credit Cards
 - My Product Reviews
 - Billing Agreements
 - My Wish List
 - Buyer KYC Document

View Order Details

Manage Order #000000094

PROCESSING

Aug 23, 2016, 3:50:53 PM

Click here to do a refund.

-

Items Ordered		Invoices					
Product Name	SKU	Price	Qty	Total Price	Admin Commission	Vendor Total	Subtotal
Sun glasses	Sunglasses	\$50.00	Ordered: 1 Invoiced: 1	\$50.00	\$10.00	\$40.00	\$50.00
Watch-prime	Watch-prime	\$15.00	Ordered: 1 Invoiced: 1	\$15.00	\$3.00	\$12.00	\$15.00
Subtotal							\$65.00
Shipping & Handling							\$0.00
Discount							\$0.00
Total Tax							\$0.00
Total Ordered Amount							\$65.00
Total Vendor Amount							\$52.00
Total Admin Commission							\$13.00

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.

Buyer Information

Customer Name : John Doe
Email :

Order Information

Shipping Address

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Shipping Method

Flat Rate - Fixed

Billing Address

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Payment Method

Webkul Marketplace Mangopay
Payment Method

[« Back To My Orders](#)

- Privacy and Cookie Policy
- Search Terms
- Contact Us
- Advanced Search
- Marketplace

- After that, the seller will click on the Refund Button to complete the refund process.

The escrowed amount in the buyer's wallet will get transferred to the buyer's account from which the payment is done.





Men's

- Marketplace Dashboard
- Seller Profile
- Create Attribute
- New Products
- My Products List
- My Transaction List
- Manage Print PDF Header Info
- Bank Details
- Seller KYC Document
- Mangopay Transactions
- My Order History

New Credit Memo

Order #000000094 PROCESSING

Aug 23, 2016, 3:50:53 PM

Buyer Information

Customer Name : John Doe
Email : ██████████

Order Information

Shipping Address

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Shipping Method

Flat Rate - Fixed

Billing Address

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Payment Method

Webkul Marketplace Mangopay
Payment Method

- Account Dashboard
- Account Information
- Address Book
- My Downloadable Products
- My Orders
- Newsletter Subscriptions
- My Credit Cards
- My Product Reviews
- Billing Agreements
- My Wish List
- Buyer KYC Document

ITEMS TO REFUND

Product Name	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
Sun glasses	\$50.00	Ordered: 1 Invoiced: 1	<input type="checkbox"/>	<input type="text" value="1"/>	\$50.00	\$0.00	\$0.00	\$50.00
Watch-prime	\$15.00	Ordered: 1 Invoiced: 1	<input type="checkbox"/>	<input type="text" value="1"/>	\$15.00	\$0.00	\$0.00	\$15.00

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.

Paid Amount	Refund Amount	Shipping Amount	Shipping Refund	Order Grand Total
\$65.00	\$0.00	\$0.00	\$0.00	\$65.00

Credit Memo Comments

Credit Memo Comments

Refund Totals

Grand Total	\$65.00
Subtotal	\$65.00
Total Tax	\$0.00
Refund Shipping	<input type="text" value="0"/>
Adjustment Refund	<input type="text" value="0"/>
Adjustment Fee	<input type="text" value="0"/>

- Append Comments
- Visible on Frontend
- Email Copy of Credit Memo

Refund Refund Offline

[« Back To My Orders](#)

Click here to refund online.

[Privacy and Cookie Policy](#)
[Search Terms](#)
[Contact Us](#)
[Advanced Search](#)
[Marketplace](#)

Enter your email address

Subscribe

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Refund Via Admin

For the refund admin will navigate to the invoice page to select the order for making the refund.

#000000104

← Back Send Email Credit Memo Hold Ship Reorder

Search by keyword

Actions 2 records found per page of 1

<input type="checkbox"/>	Invoice ↓	Invoice Date	Order #	Order Date	Bill-to Name	Status	Amount	Action
<input type="checkbox"/>	000000082	Aug 23, 2016 6:05:12 PM	000000104	Aug 23, 2016 6:04:33 PM	John Doe	Paid	\$65.00	<input type="button" value="View"/>
<input type="checkbox"/>	000000083	Aug 23, 2016 6:05:17 PM	000000104	Aug 23, 2016 6:04:33 PM	John Doe	Paid	\$1	<input type="button" value="View"/>

Click here to go for a refund.

Now click on the invoice for which you want to generate the credit memo. After that, the page that opens up, click on the credit memo button.



DASHBOARD

MARKETPLACE MANAGEMENT

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

FIND PARTNERS & EXTENSIONS

← Back Send Email **Credit Memo** Print

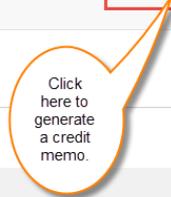
Order & Account Information

Order # 00000104 (The order confirmation email is not sent)

Account Information

Order Date	Aug 23, 2016, 6:04:33 PM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	192.168.1.122

Customer Name	John Doe
Email	
Customer Group	General



Address Information

Billing Address [Edit](#)

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Shipping Address [Edit](#)

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Payment & Shipping Method

Payment Information

Webkul Marketplace Mangopay Payment Method
The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$10.00**

Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Sun glasses SKU: Sunglasses	\$50.00	1	\$50.00	\$0.00	\$0.00	\$50.00
Watch-prime SKU: Watch-prime	\$15.00	1	\$15.00	\$0.00	\$0.00	\$15.00

Order Total

Invoice History

Comment Text

- Notify Customer by Email
- Visible on Storefront

Submit Comment

Invoice Totals

Subtotal	\$65.00
Grand Total	\$65.00

After clicking on Credit Memo, you have to click on the Refund button. When the admin does the refund, the escrowed amount in the buyer's wallet goes back to its same bank from which the buyer made the payment earlier.



- DASHBOARD
- MARKETPLACE MANAGEMENT
- SALES
- PRODUCTS
- CUSTOMERS
- MARKETING
- CONTENT
- REPORTS
- STORES
- SYSTEM
- FIND PARTNERS & EXTENSIONS

← Back Reset

Order & Account Information

Order # 00000104 (The order confirmation email is not sent)

Order Date	Aug 23, 2016, 6:04:33 PM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	192.168.1.122

Account Information

Customer Name	John Doe
Email	
Customer Group	General

Address Information

Billing Address [Edit](#)

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Shipping Address [Edit](#)

John Doe
test
test, Delaware, 7847474
United States
T: 7815454155

Payment & Shipping Method

Payment Information

Webkul Marketplace Mangopay Payment Method
The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$10.00**

Items to Refund

Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
Sun glasses SKU: Sunglasses	\$50.00	Ordered 1 Invoiced 1	<input type="checkbox"/>	<input type="text" value="1"/>	\$50.00	\$0.00	\$0.00	\$50.00
Watch-prime SKU: Watch-prime	\$15.00	Ordered 1 Invoiced 1	<input type="checkbox"/>	<input type="text" value="1"/>	\$15.00	\$0.00	\$0.00	\$15.00

Update Qty's

Order Total

Credit Memo Comments

Comment Text

Refund Totals

Subtotal	\$65.00
Refund Shipping	<input type="text" value="10"/>
Adjustment Refund	<input type="text" value="0"/>
Adjustment Fee	<input type="text" value="0"/>
Grand Total	\$75.00

- Append Comments
- Email Copy of Credit Memo

Click here to do an online refund.

[Refund Offline](#) [Refund](#)

Admin can see the transaction details of the refunded order.

#000000104

Transaction details for the Order.

← Back Send Email Credit Memo Hold Ship Reorder

ORDER VIEW

Information
Invoices
Credit Memos
Shipments
Comments History
Transactions

Search Reset Filter 3 records found 20 per page 1 of 1

ID	Order ID	Transaction ID	Parent Transaction ID	Payment Method	Transaction Type	Closed	Created
89	000000104	15370506	15369230	Webkul Marketplace Mangopay Payment Method	Capture	Yes	Aug 23, 2016, 6:48:28 PM
88	000000104	15370504	15369230	Webkul Marketplace Mangopay Payment Method	Capture	Yes	Aug 23, 2016, 6:48:21 PM
87	000000104	15369230		Webkul Marketplace Mangopay Payment Method	Capture	Yes	Aug 23, 2016, 6:05:07 PM

That is all for the Mangopay Payment Marketplace Add-On Still, have any issue feel free to add a ticket and let us know your views to make the module better at webkul.uvdesk.com