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## Extension Description

This extension gives the possibility to the site owner for understanding user's view from various perspective. It enables the review feature for order only in site. Where admin can add the type of reviews and user can give reviews for orders. Admin can add types like product quality, shipping service, site experience etc. from admin site admin can view the whole report and can plan for best services for users based on reviews.

## Extension Usage

### Using Order Review Extension.

#### Back-End

#### Configuration

#### Enabled

- Under settings admin has an option to enable or disable the Extension.

#### Order Status

- Admin can set when to send email to user to give review for order.

#### Days

- Admin can set after how many days email will send to user.

## Email Sender

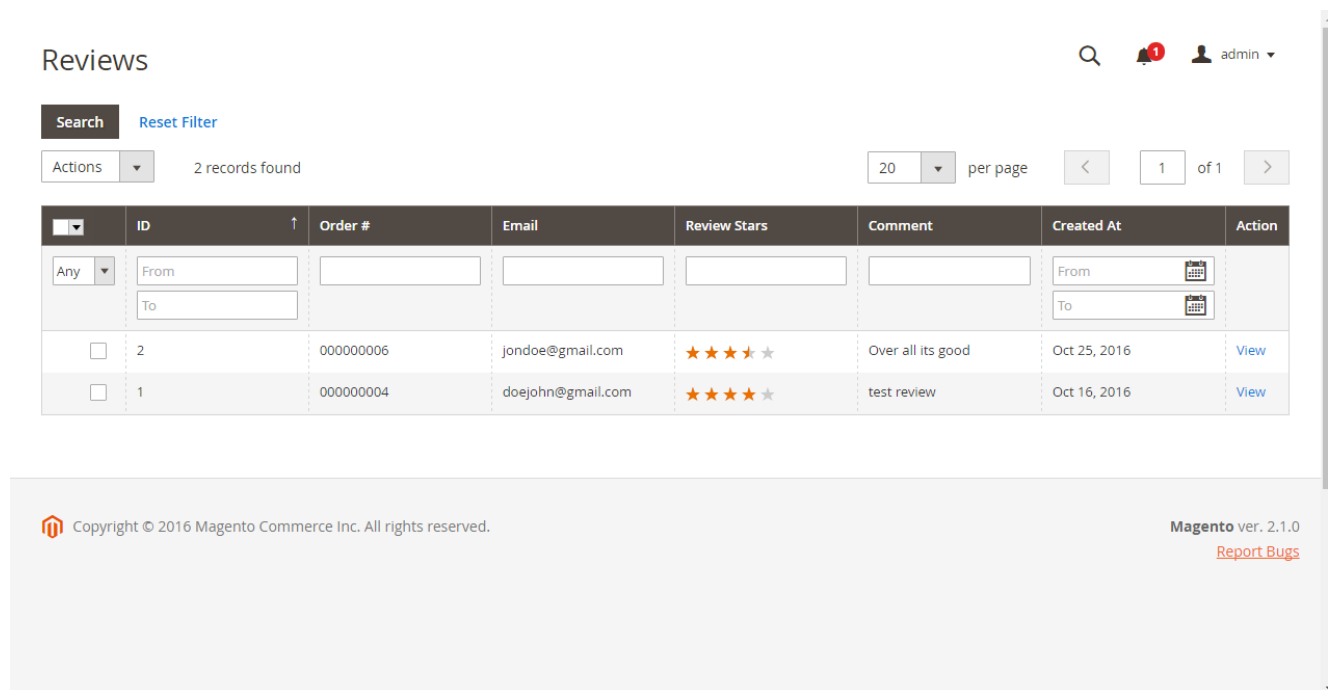
- Admin can set email sender from drop-down list.

## Email Template

- Admin can set email template from the drop-down list.

## Reviews

- Admin can view reviews given by user.






The screenshot shows the 'Reviews' management page in a Magento admin interface. At the top right, there is a search icon, a notification bell with '1', and a user profile for 'admin'. Below this is a search bar with 'Search' and 'Reset Filter' buttons. A table header shows 'Actions' and '2 records found'. A pagination control shows '20 per page' and '1 of 1' records. The main table has columns for 'ID', 'Order #', 'Email', 'Review Stars', 'Comment', 'Created At', and 'Action'. Two records are listed: one with ID 2, Order # 000000006, email jondoe@gmail.com, 5 stars, and comment 'Over all its good'; the other with ID 1, Order # 000000004, email doejohn@gmail.com, 4 stars, and comment 'test review'. Each record has a 'View' link in the Action column. At the bottom, there is a footer with 'Copyright © 2016 Magento Commerce Inc. All rights reserved.' and 'Magento ver. 2.1.0 Report Bugs'.

ID	Order #	Email	Review Stars	Comment	Created At	Action
2	000000006	jondoe@gmail.com	★★★★★	Over all its good	Oct 25, 2016	<a href="#">View</a>
1	000000004	doejohn@gmail.com	★★★★☆	test review	Oct 16, 2016	<a href="#">View</a>

## Review Type

- Admin can add/edit/delete various types of reviews from here.

Review Type 




Add Type

Search
Reset Filter

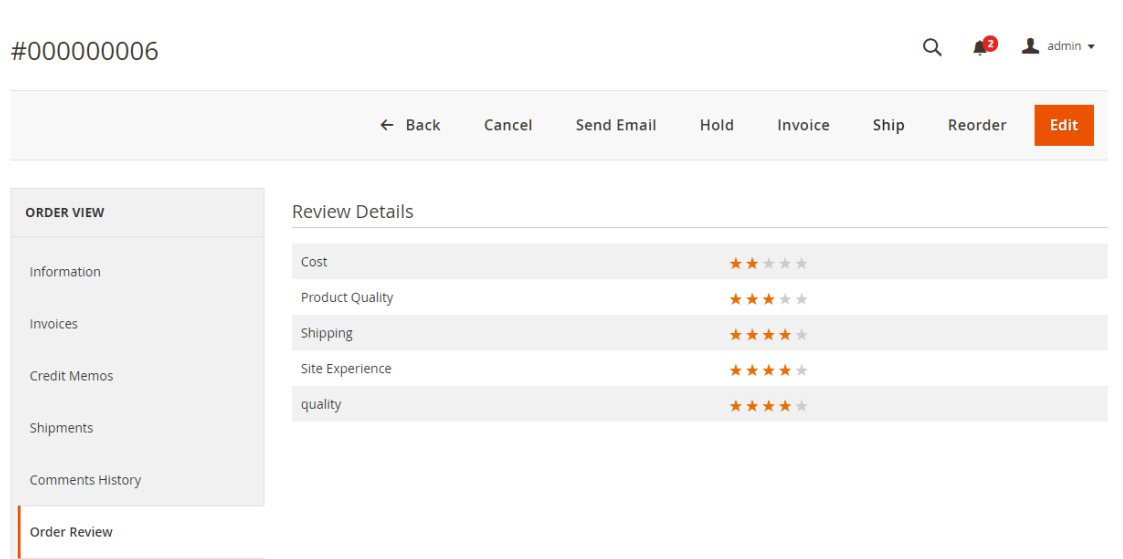
Actions
5 records found

20 per page
 
<
1 of 1
 >

	ID	Name	Code	Status	Action
<div style="display: flex; align-items: center;"> <div style="border: 1px solid #ccc; padding: 2px 5px; margin-right: 5px;">Any</div> <div style="border: 1px solid #ccc; padding: 2px 5px; margin-right: 5px;">From</div> <div style="border: 1px solid #ccc; padding: 2px 5px; margin-right: 5px;">To</div> </div>				<div style="border: 1px solid #ccc; padding: 2px 5px; display: inline-block;">▼</div>	
<input type="checkbox"/>	5	quality	quality	Enable	<a href="#">Edit</a>
<input type="checkbox"/>	4	Site Experience	site_experience	Enable	<a href="#">Edit</a>
<input type="checkbox"/>	3	Shipping	shipping	Enable	<a href="#">Edit</a>
<input type="checkbox"/>	2	Product Quality	product_quality	Enable	<a href="#">Edit</a>
<input type="checkbox"/>	1	Cost	cost	Enable	<a href="#">Edit</a>

### Order View

- Admin can view order vice review from here.



The screenshot shows the 'Order View' interface for order #000000006. At the top right, there is a search icon, a notification bell with '2' alerts, and a user profile for 'admin'. Below the order number is a horizontal toolbar with buttons: Back, Cancel, Send Email, Hold, Invoice, Ship, Reorder, and Edit. On the left is a sidebar menu under 'ORDER VIEW' with options: Information, Invoices, Credit Memos, Shipments, Comments History, and Order Review (which is highlighted). The main content area is titled 'Review Details' and contains a table of review metrics:

Category	Rating
Cost	★★★★★
Product Quality	★★★★★
Shipping	★★★★★
Site Experience	★★★★★
quality	★★★★★

### Front-End

- On Order View page at my account user get a review form where user can submit their experience of order in review and ratings.

#### Order Review

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Your Rating \*

Cost



Product Quality



Shipping



Site Experience



quality



Review \*

Submit Review

- Once user submit review he/she can see review in order view page.

#### Order Review

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Cost



Product Quality



Shipping



Site Experience



quality

