



TemplateMonster

# Site Maintenance

User Manual for Magento 2

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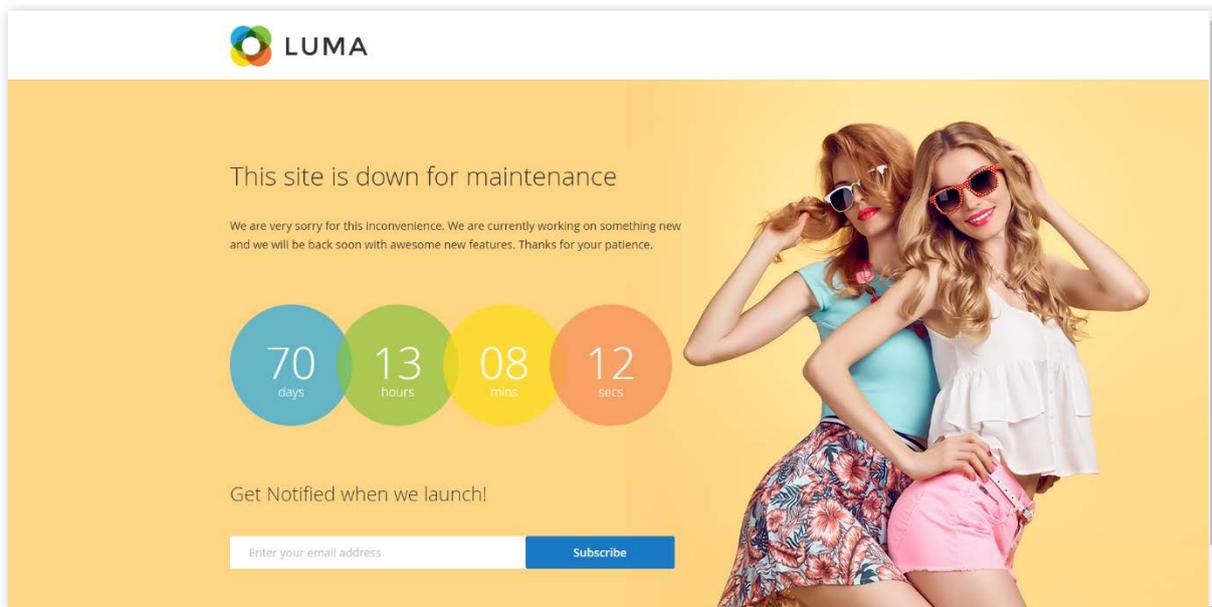
# Description

The **Site Maintenance** module for Magento 2 allows you to display the “Site under maintenance” page and let your customers know that now there is some technical work going on and that the website will soon become available.

With the help of this plugin, you can change the appearance of this page. You can whitelist IPs, which allows users gain access to the frontend. You can specify the end time of the service work and display a timer to let your clients know the timing of this work. The module allows you display a subscription form for this page, and in the end of the work you can send e-mail notifications to your clients.

## Features

- Fully customizable (change colors, texts and backgrounds);
- Subscription form (export emails to .csv file);
- Countdown timer (remaining time);
- Magento multisite;
- Responsive design;
- SEO options.



# Installation

“You can clear site cache and re-index data in your shop admin panel, in **System -> Tools -> Cache Management/Index Management** section. But we cannot guarantee these admin panel options will work properly due to the engine features and its novelty. We recommend that you use the command line. “

## Attention!!!

Due to the peculiarities of the engine you will have to use any console environment with the command line. Module configuration will be mainly performed via the command line. If you perform changes on the hosting server, you can contact your hosting provider for help and use the hosting command line.

First, copy the content of the archive (**app** folder) to the root folder of your online shop. After copying run the console and navigate to the root shop folder.

Then run the following commands in the command line, one by one:

- bin/magento setup:upgrade
- bin/magento index:reindex
- bin/magento cache:clean

After reindexing data and clearing cache, remove all the content from **var** and **pub/static** folders, except for **.htaccess** file. Now we are ready to navigate to the site admin panel to configure the module.

# Module Setup

To set up the module, navigate to **Stores -> Configuration** and in the section on the right select **Templatemonster -> Site maintenance**.

You'll find three sections there:

- Page configuration
- Timer section
- Form settings

## Page configuration

This section serves for setting up the appearance of the page and contains a set of important settings.

**Page Configuration** ⌵

**Site Maintenance** [store view]  ▼  
Enable/Disable module

**Title** [store view]

**Allow frontend for current IP** [store view]  Current IP will be added to whitelist

**IP Whitelist** [store view]  
Separated with ","

**Logo** [store view]  No file chosen  
 Delete Image  
Allowed file types: jpeg, gif, png.

**Background Type** [store view]  ▼

**Background Color** [store view]  🎨  
Set Background color.

**Background Image** [store view]  No file chosen  
 Delete Image  
Allowed file types: jpeg, gif, png.

**Background Repeat** [store view]  ▼

**Background Position** [store view]  ▼

**Background Size** [store view]  ▼

**Background Attachment** [store view]  ▼

**Page Description** [store view]

`<p>We are very sorry for this inconvenience. We are currently working on something new and we will be back soon with awesome new features. Thanks for your patience.</p>`

Let's take a look at the available options:

- **Site Maintenance** - enables/disables the module on the whole.
- **Title** - the page title. It also serves as a heading in the page contents.
- **Allow frontend for current IP** - with the help of this button, you can automatically add your IP to the whitelist and gain access to the frontend, bypassing the maintenance page.
- **IP Whitelist** - in this field, you can add the IP addresses of the clients, who need to get access to the website frontend, bypassing the maintenance page.
- **Logo** - you can add the page logo as an image.
- **Background Type** - you can select the background type for the page. There are two available options: **Image**, **Color**. Depending on what option you choose, you'll see more settings. If you select **Color**, you'll see the **Background color option**. If you select the **Image** type, you'll see additional settings.
- **Background Color** - the background color for the page.
- **Background Image** - the image that is displayed on the background of your page.
- [Background Repeat](#), [Background Position](#), [Background Size](#), [Background Attachment](#) - css-properties for managing the background in the image form.
- **Page Description** - the field for the page content management. You can either use the WYSIWYG-editor, or work with html-code.

## Timer section

This section is responsible for display and setup of the timer on the Maintenance page.

The screenshot shows the 'Timer section' configuration panel. It contains the following elements:

- Enable:** A dropdown menu set to 'Yes' with a 'store view' link and an 'Enable/Disable' label.
- Timer Text:** A 'Show / Hide Editor' button above a large text area for entering the timer text.
- Date/Time:** A text field showing '2016-11-30 03:49:19' with a calendar icon and a 'store view' link.
- Timer Format:** A text area containing the following HTML code:
 

```
<span class='value days'>%D <span class='value-label'>days</span></span>
<span class='value hours'>%H <span class='value-label'>hours</span></span>
<span class='value mins'>%M <span class='value-label'>mins</span></span>
```

 Below the code is a legend: 'Y: years, J: months, n: days to month, w: weeks, d: days to week, D: total days, H: hours, M: minutes, S: seconds, h: total hours, m: total minutes, s: total seconds. HTML can be used here'

Let's take a look at the options of this section.

- **Enable** - enables/disables the timer on the page.
- **Timer Text** - Allows to display text before the timer with the help of WYSIWYG-editor or html-code.
- **Date/Time** - you can set up the end date of the service work.
- **Timer Format** - the field to format the timer output. The field takes html-code. You can find the more detailed information on formatting the timer output on the plugin [official website](#).

## Form settings section

This section is responsible for displaying and setting up the subscription form.

The screenshot shows a 'Form settings' dialog box with the following elements:

- Enable** [store view]: A dropdown menu currently set to 'Yes', with 'Enable/Disable' listed below it.
- Form Title** [store view]: A text input field containing the text 'Get Notified when we launch!'.
- Form Text** [store view]: A button labeled 'Show / Hide Editor' positioned above a large, empty text area for editing content.

Let's take a look at the options of this section.

- **Enable** - enables/disables subscription forms on the page.
- **Form Title** - the title of the block with the form, which will be displayed in front of the form.
- **Form Text** - allows displaying some text before the subscription form with the help of the WYSIWYG-editor or html-code.

# Help & Support

In case of any difficulties with the Site maintenance or any other products of TemplateMonster.com please contact our 24/7 support team for assistance.

- [Live Support Chat](#)
- [Submit a ticket](#)