



Magento 2.x Integration

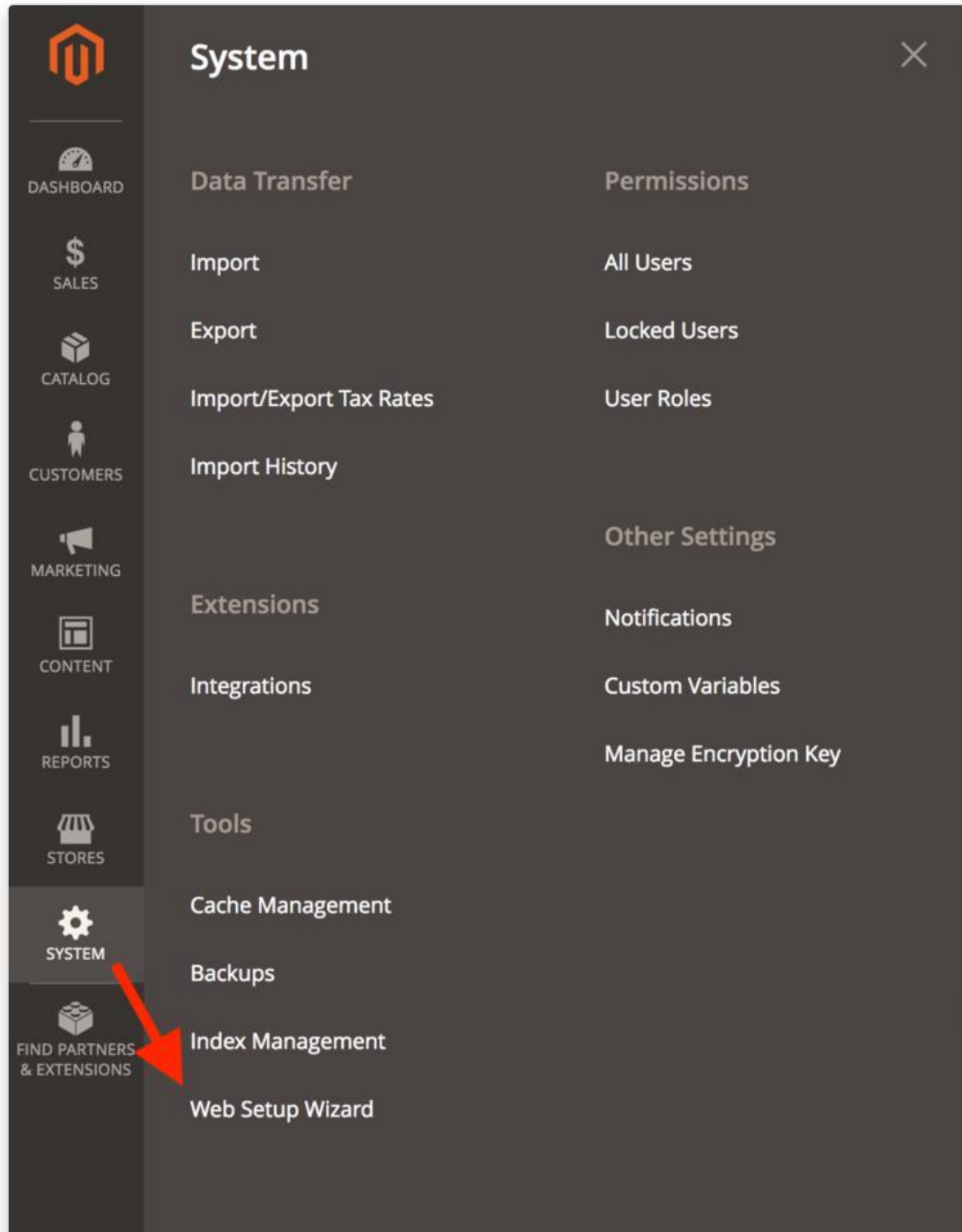
Note

To get started, you must have an account created with Talkable, and a Magento Marketplace account. If you do not have a Magento Marketplace account configured, follow [these steps](#) to connect one to your Magento store.

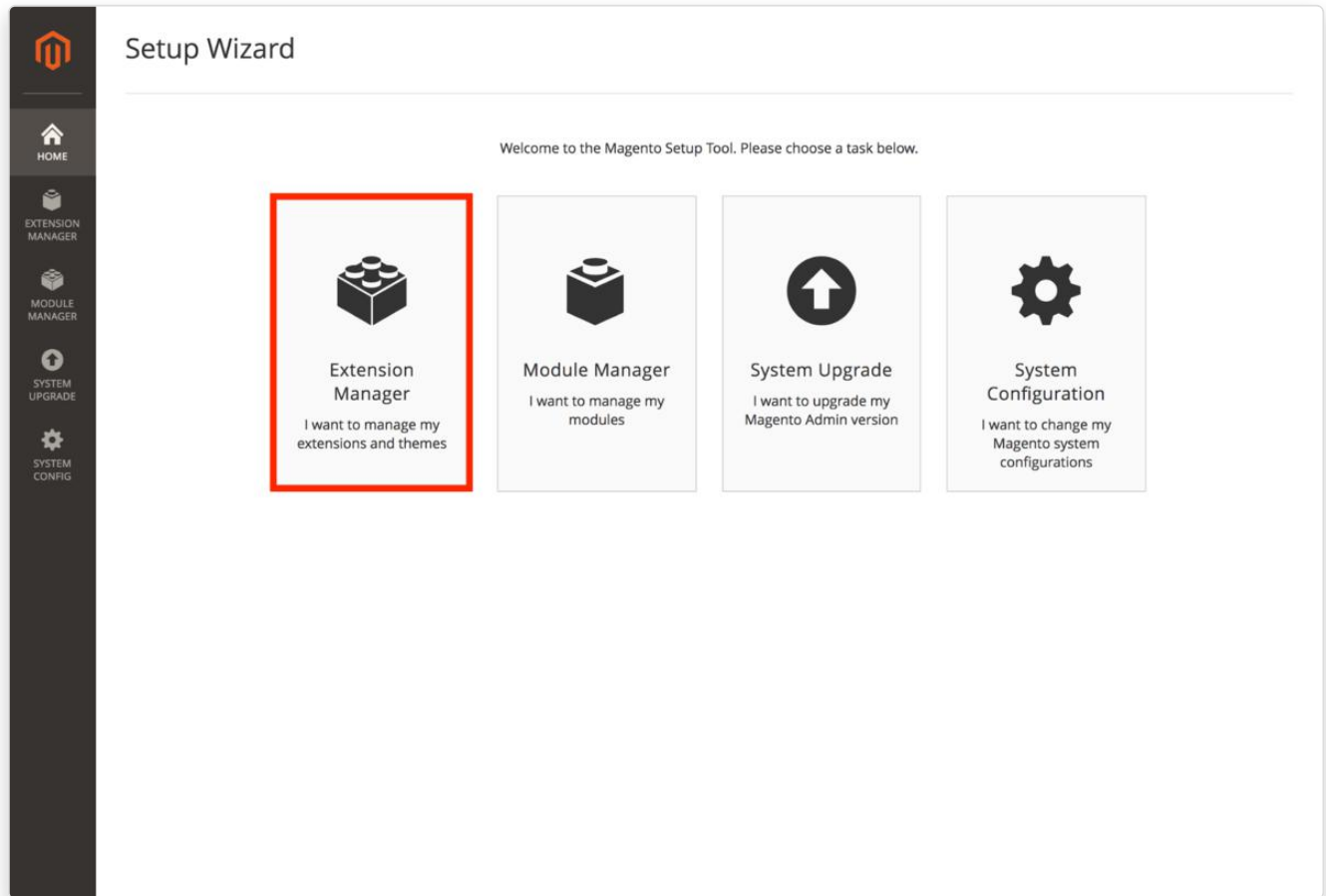
The Magento 2 Integration Extension is available to download in the Magento Marketplace. The extension supports all versions of Magento 2.0 or higher.

Installation

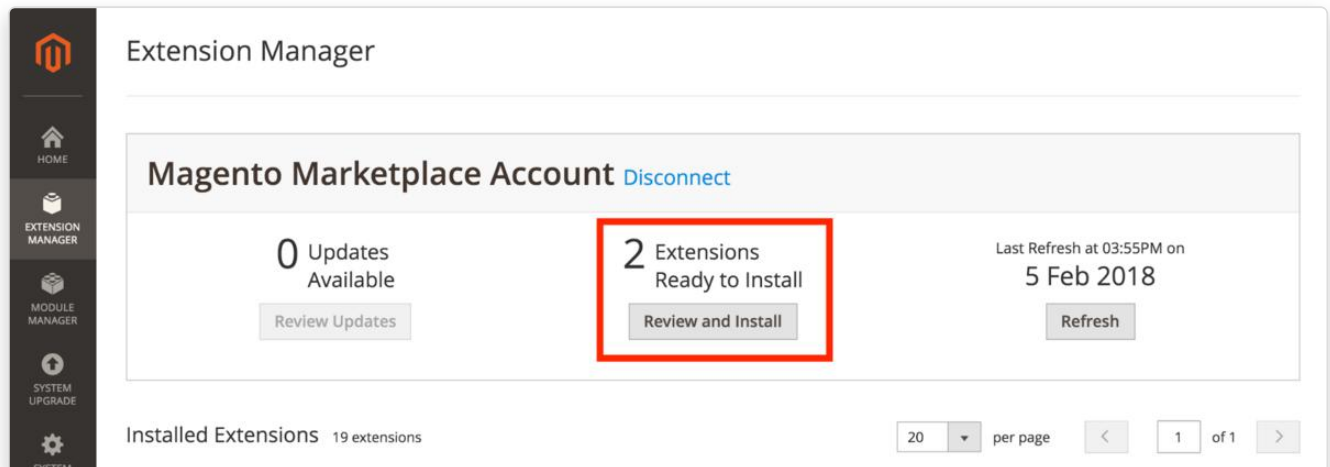
1. Visit the Magento Marketplace and download the Talkable extension.
2. Navigate to **System** → **Web Setup Wizard** in your Magento store admin panel.



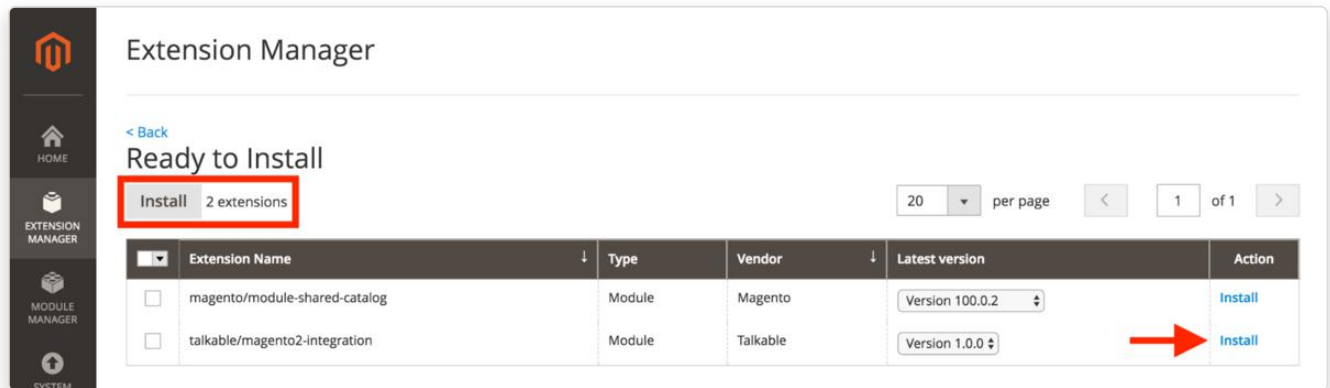
3. Choose **Extension Manager**.



4. The Extension Manager will indicate that you have extensions ready to be installed. Click the **Review and Install** button.



5. Click the **Install** button at the top of the list to install all listed extensions. To just install Talkable, find the extension in the list and click **Install**.



The screenshot shows the Magento Extension Manager interface. The page title is "Extension Manager" and the sub-header is "Ready to Install". There are two extensions listed in a table:

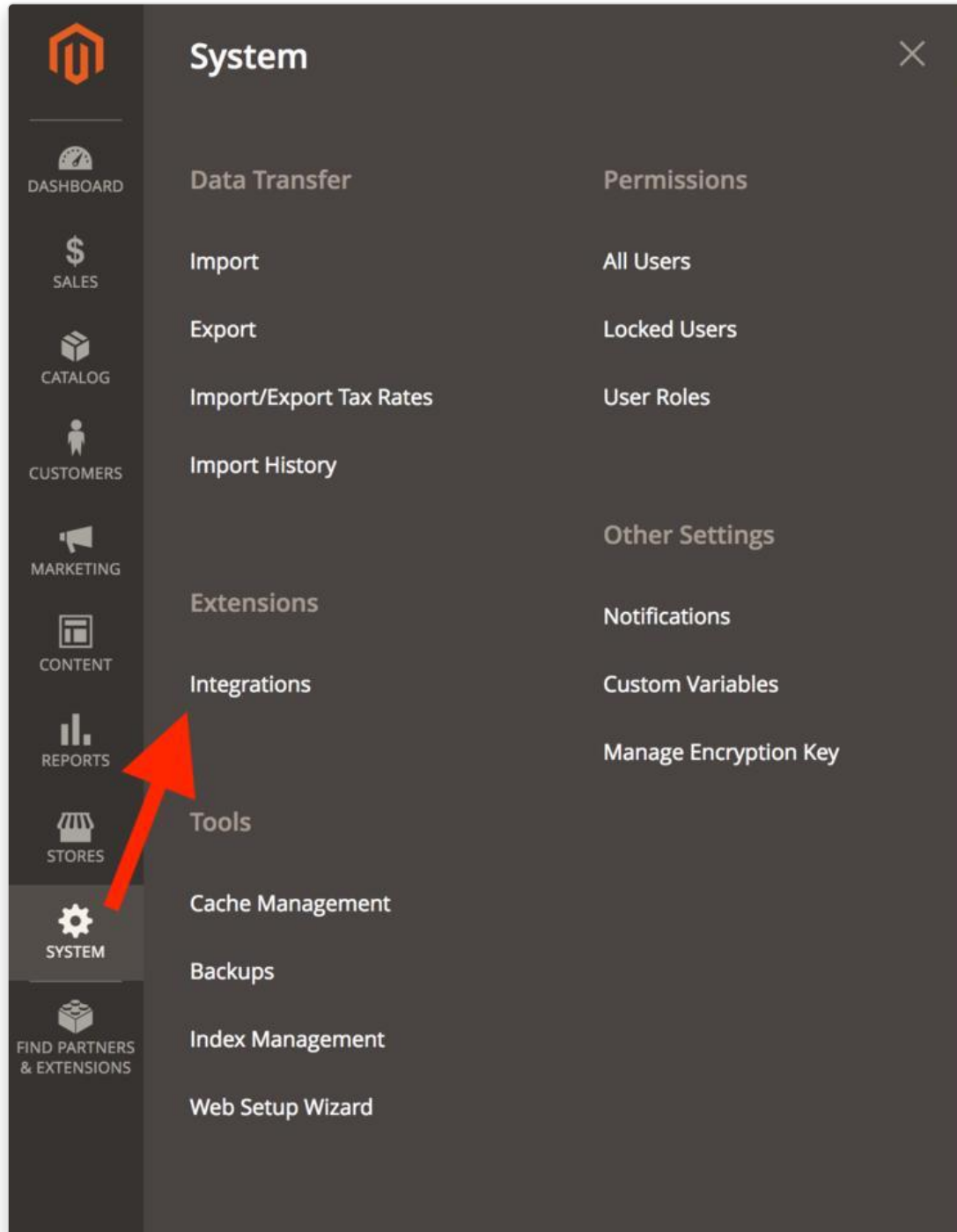
<input type="checkbox"/>	Extension Name	Type	Vendor	Latest version	Action
<input type="checkbox"/>	magento/module-shared-catalog	Module	Magento	Version 100.0.2	Install
<input type="checkbox"/>	talkable/magento2-integration	Module	Talkable	Version 1.0.0	Install

A red box highlights the "Install 2 extensions" button at the top of the list. A red arrow points to the "Install" button for the "talkable/magento2-integration" extension.

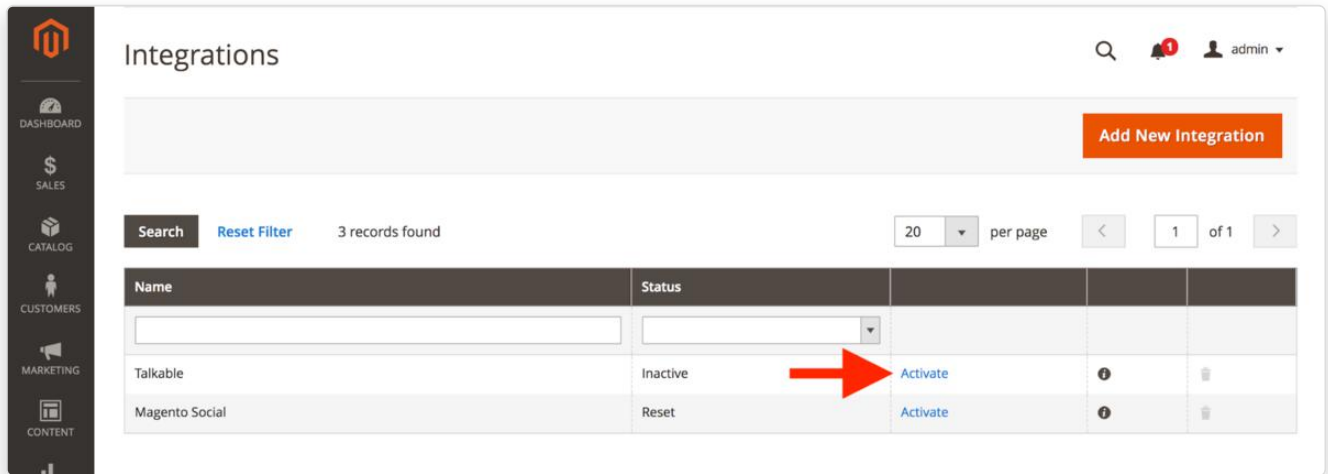
6. Follow the steps to complete the Talkable extension installation.

Activating the Integration

1. After successful installation, navigate to **System** → **Integrations** page of your admin panel.



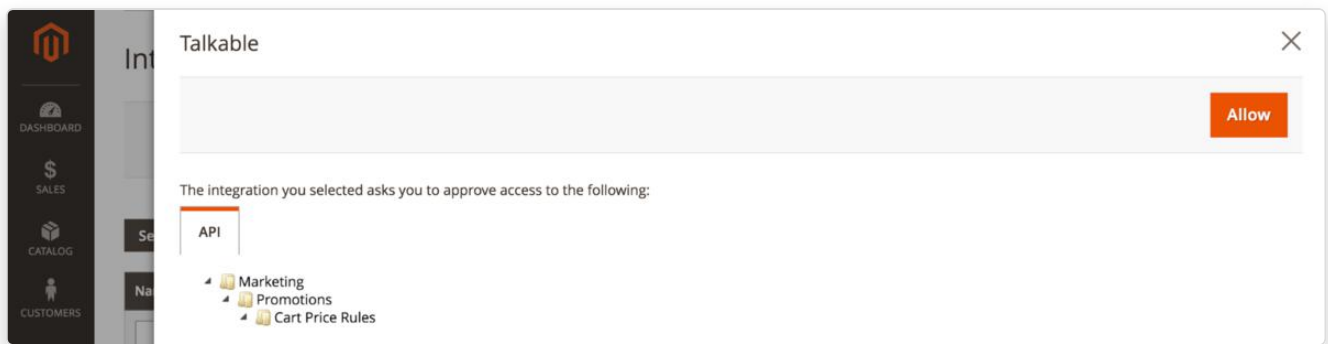
2. Find **“Talkable”** in the list of integrations and click the **Activate** link.



The screenshot shows the 'Integrations' page in a Magento 2 admin panel. The page has a sidebar on the left with navigation options: DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING, and CONTENT. The main content area shows a table of integrations. The table has columns for Name, Status, and actions. The 'Talkable' integration is listed with a status of 'Inactive'. A red arrow points to the 'Activate' link in the actions column for the 'Talkable' row.

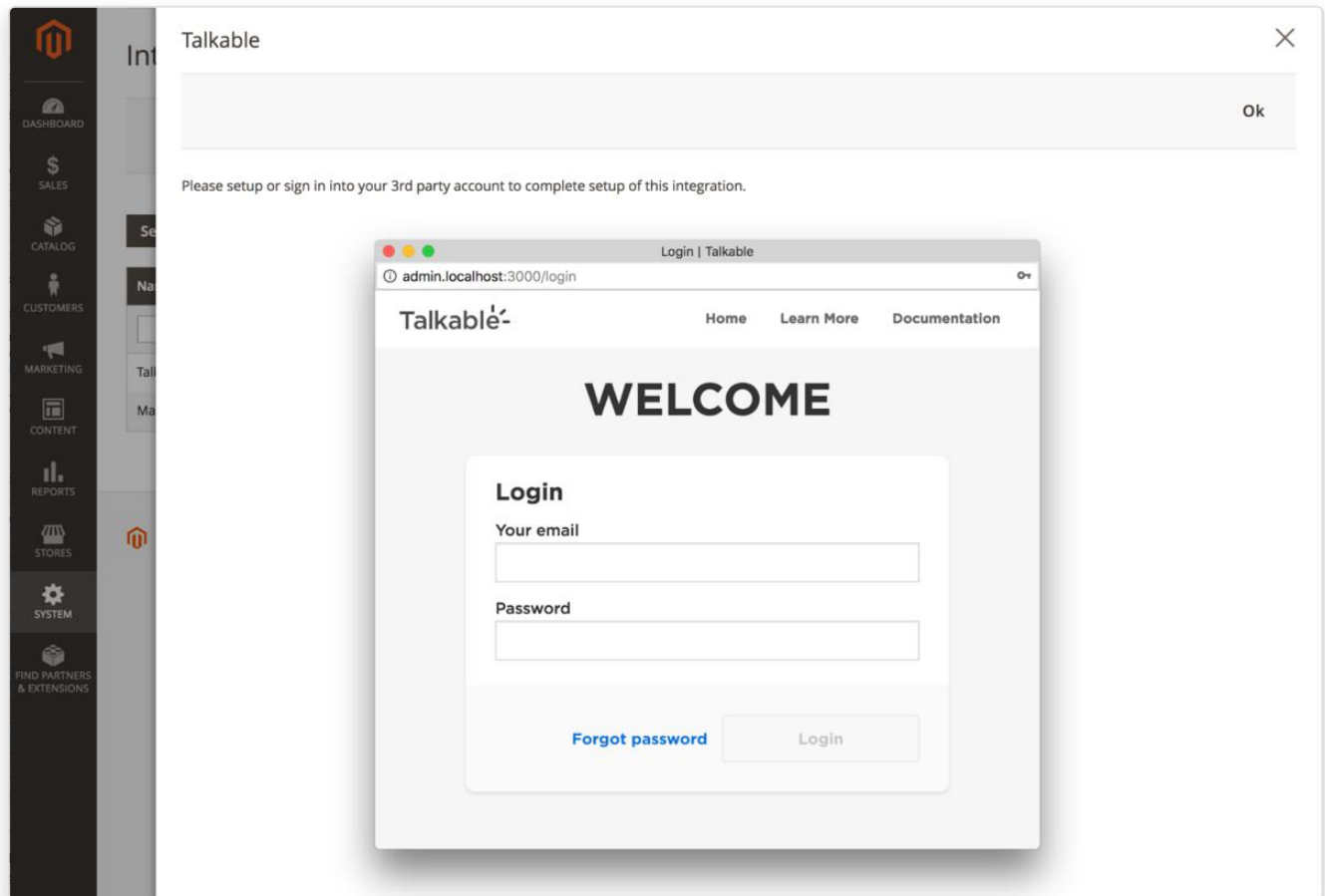
Name	Status			
Talkable	Inactive	Activate	?	
Magento Social	Reset	Activate	?	

3. Review the list of permissions that the Talkable extension needs and click **Allow**.

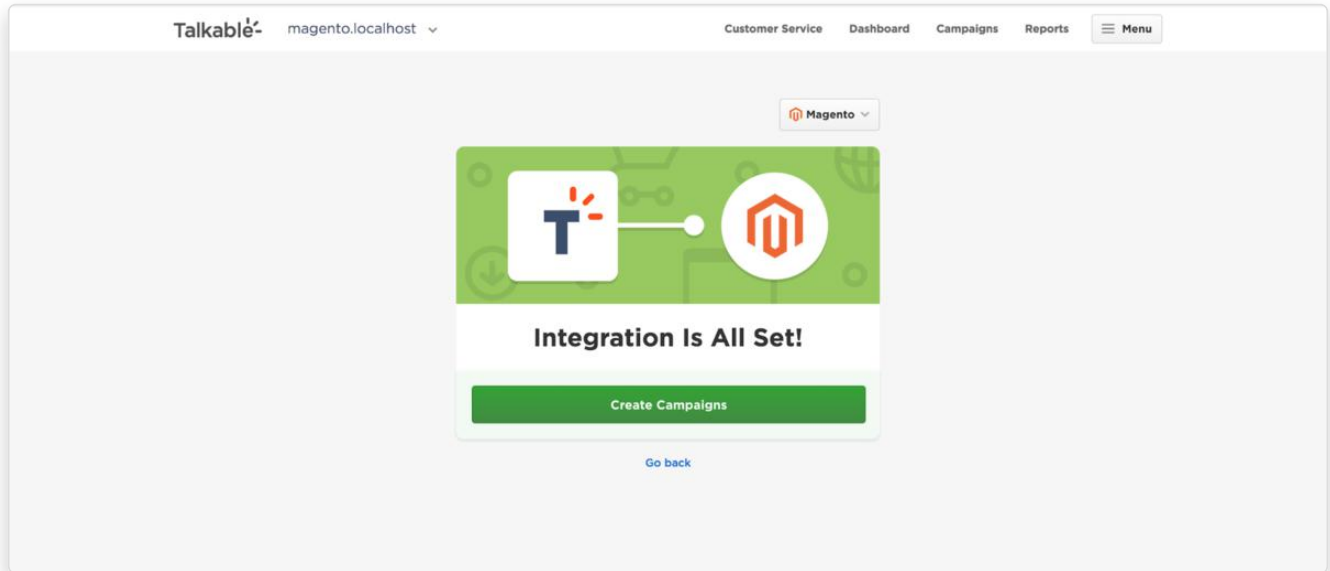


The screenshot shows the 'Talkable' integration permissions dialog box. The dialog has a title bar with 'Talkable' and a close button. Below the title bar, there is a section titled 'The integration you selected asks you to approve access to the following:'. Under this section, there is a list of permissions under the 'API' category, including 'Marketing', 'Promotions', and 'Cart Price Rules'. An 'Allow' button is visible in the top right corner.

4. Log in to your Talkable account (if you're already logged in, this step will be omitted).



5. All done! You have successfully integrated Talkable. To verify your Talkable integration, please visit **Integration** tab in **Site Settings**.

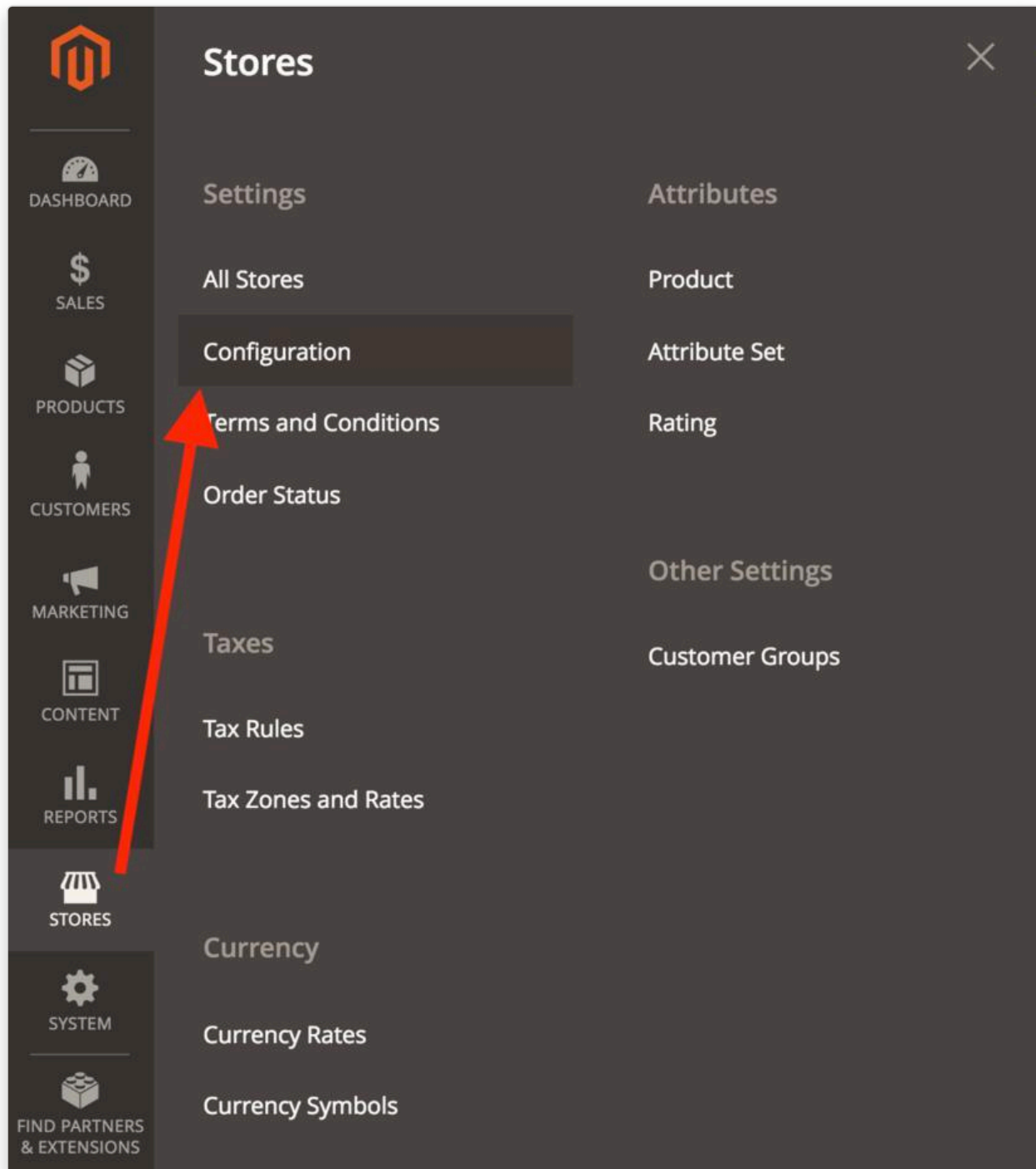


Note

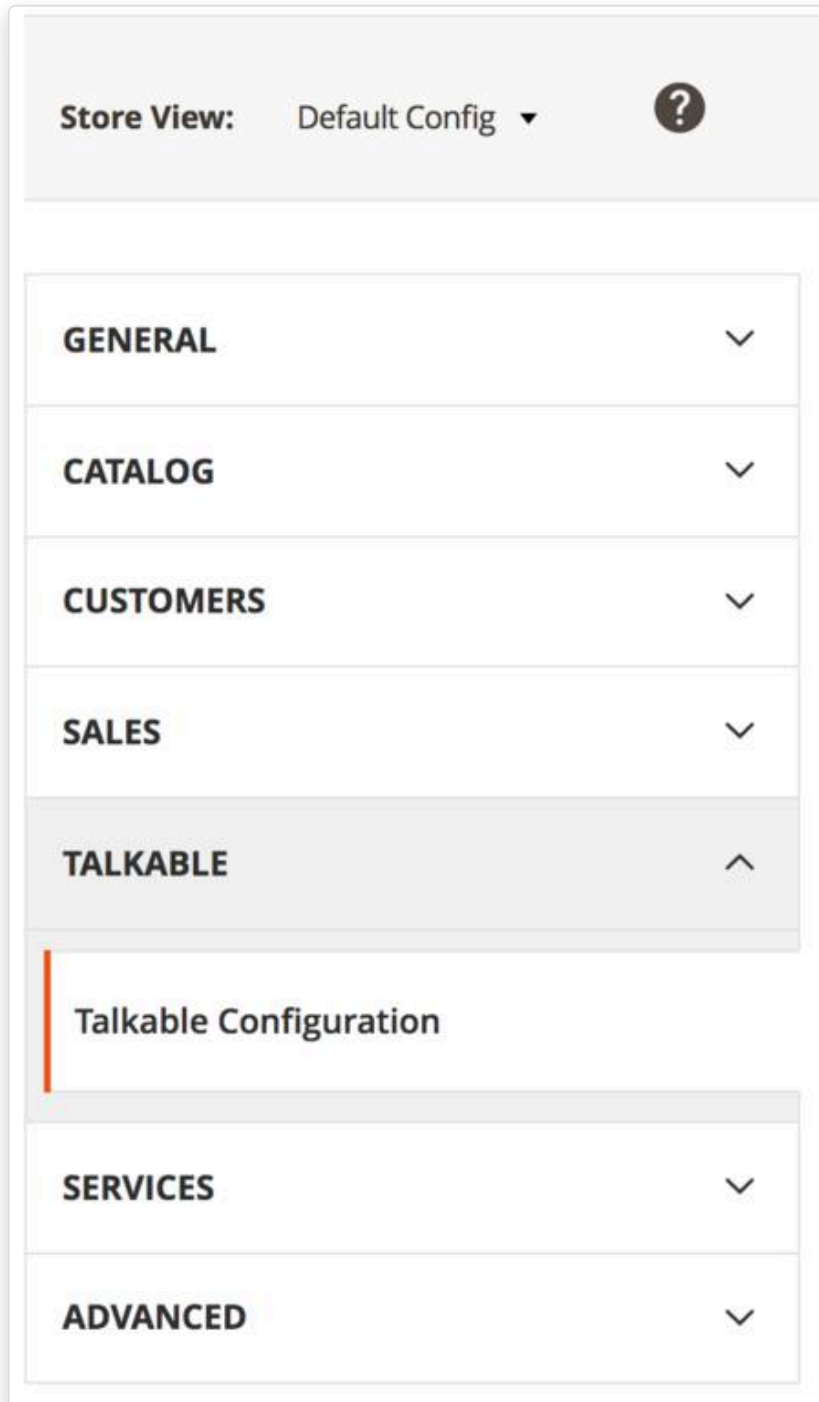
Activating the integration allows Talkable to configure your extension automatically. If you choose not to activate the integration, you will need to specify your Talkable Site ID in the **Integration** section of extension settings.

Accessing Talkable Configuration

1. To access Talkable extension settings, navigate to **Stores** → **Configuration** in your Magento admin panel.



2. Then select **Talkable** → **Talkable Configuration** from the list of available configurations. If you have multiple stores, select the desired Store View you want to change settings for.



Configuring Talkable Extension

The extension configuration screen consists of three sections: [Integration](#), [Campaigns](#) and [Page URLs](#).

Integration

Site ID
[store view]

Campaigns

Post Purchase
[store view] ▾
Shown on the Checkout Success page

Invite
[store view] ▾
Shown on a specific page, e.g. /share

Advocate Dashboard
[store view] ▾
Added to the My Account section

Floating Widget
[store view] ▾
Shown on every page

Page URLs

Advocate Dashboard Page
[store view]

Share Page
[store view]

Integration

The Integration section allows you to change the Talkable Site ID, which is used to connect your store to your Talkable account.

Integration

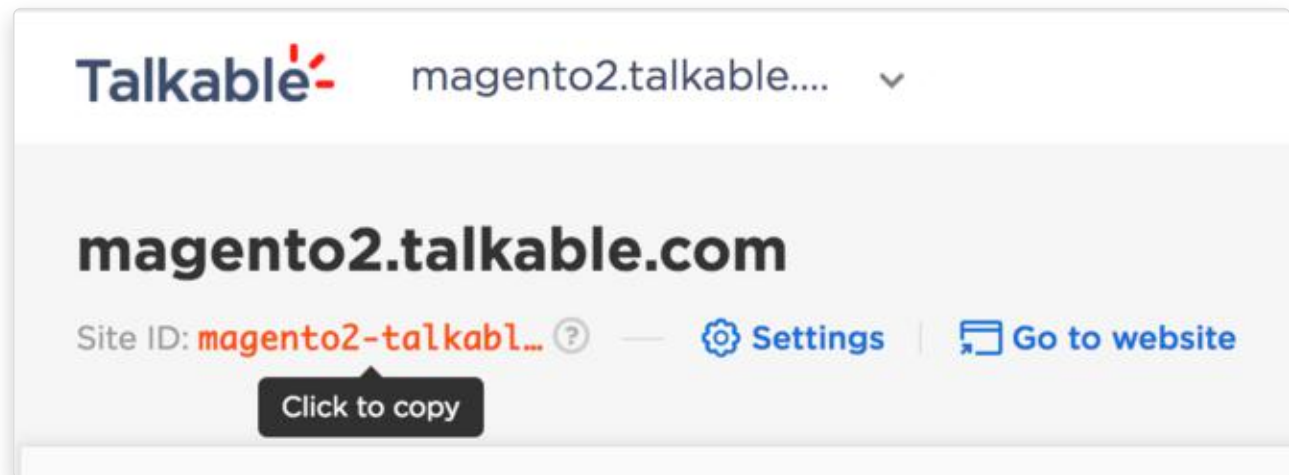
Site ID
[store view]

Warning

Only change this setting if you need to connect your store to a different site in the Talkable dashboard. An incorrect value will prevent your campaigns from showing.

Note

If you have activated the extension's integration, the Site ID will be pre-filled (see [Activating the Integration](#)). If you chose not to activate the integration, you need to paste the Site ID from your Talkable Site Dashboard into this field.



The screenshot shows the Talkable interface for a Magento 2 integration. At the top left is the Talkable logo. To its right is a dropdown menu with the text "magento2.talkable...". Below this is the domain name "magento2.talkable.com" in a large, bold font. Underneath the domain name, the text "Site ID: magento2-talkabl..." is displayed, followed by a question mark icon. To the right of the Site ID are two links: "Settings" with a gear icon and "Go to website" with a computer monitor icon. A black button with the text "Click to copy" is positioned below the Site ID text, with a small arrow pointing to it.

Campaigns

The Campaigns section allows you to enable or disable different types of campaigns on your site. For example if you don't have Standalone or Advocate Dashboard campaigns configured in Talkable, you can disable these campaigns in extension config so the corresponding pages are not accessible.

Campaigns

Post Purchase <small>[store view]</small>	Disable	▼
	Shown on the Checkout Success page	
Invite <small>[store view]</small>	Enable	▼
	Shown on a specific page, e.g. /share	
Advocate Dashboard <small>[store view]</small>	Enable	▼
	Added to the My Account section	
Floating Widget <small>[store view]</small>	Enable	▼
	Shown on every page	

Page URLs

The Page URLs section allows you to change paths to the Standalone Share and Advocate Dashboard pages. The paths must match placements you have configured in Talkable for this campaign type. Default values correspond to default placements in Talkable.

Page URLs

Advocate Dashboard Page <small>[store view]</small>	<input type="text" value="/referrals"/>
Share Page <small>[store view]</small>	<input type="text" value="/share"/>

Warning

Only change these settings if you have configured custom placements for these campaign types in your Talkable dashboard. Incorrect values will prevent your Standalone or Dashboard campaign from showing.

SA Standalone ⋮

1 Live campaign ⬆ Offers total: 1

- **Invite Standalone**
ID: 45457

✓ **Shown on:**
<http://magento2.talkable.com/share> 👁 Specific site pages