Split Shipment

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Introduction

"Split Shipment" extension splits an order into different shipments according to the number of items in an order. This extension can be used to split shipment as per the number of items in order automatically which helps the store admin to maintain track of individual item's shipment and other related information. Although the customer receives a single order id for the order placed with multiple items but the items will be delivered according to the shipments generated in that particular order.

As the order gets split into different shipments as per the number of items in the order it helps the admin to manage the delivery, refund or the cancellation process of an individual item which is a part of an order.

Backend Settings of the Extension

Enable the Extension

- Navigate to **Stores > Configuration > Sunarc > Splitshipment** on Magento admin panel
- **Enable:** Select "Yes" to enable the extension
- Click on **Save Config** to save the configuration settings.

How Does the Extension Work?

1. If there is an order with more than one item in the cart, enable Split Shipment if you want to split the order into different shipments based on the number of items in the order.
2. On placing the order, the admin will get different Shipment ID's for each item, however, the customer will get only one order number.
3. Basically, if there is "n" number of items in an order, then "n" different shipment ids will be generated.

For Example: Let's place an order with multiple items in it.

We can see only one order ID is generated through it has multiple items in it.

Now, on Magento admin panel, Navigate to **Sales > Orders** locate the order ID created.

Click on **View** to view the details of the order. When we click on view it will redirect to the page with all detailed information related to that order will appear. Click on **Shipments** to view shipment related details.

Here we can see, as the order placed had three items in it, therefore, three shipment ids are generated. If we click on View it will provide the details of the individual item in that order.

Features of the Extension

Different shipment IDs for the number of items in order is generated
When a customer place an order with multiple items in the cart then, separate shipment ids will be generated at the backend which is only viewed and access by the admin.

One order ID but delivery as per shipment details
Customers will receive only one order ID for the order placed, however, they will receive the order as per the shipment of the product.

Separate invoices and Tracking Information can be created for individual shipment ID
The admin can create/print invoice and send tracking information for individual shipment id generated by split Shipment.

Admin get detailed information about each item of the order placed
When the order splits into different shipment IDs as per the items in the cart the admin gets more clarity and understanding about the return, refund and other related information about the items.

Contact Us

Sometimes extensions already installed on your store may conflict with the extension. If you run into an error we want to help!

Please contact us at Support Email.