

# WHATSAPP CHAT

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## USER GUIDE

*Version 1.1.1*

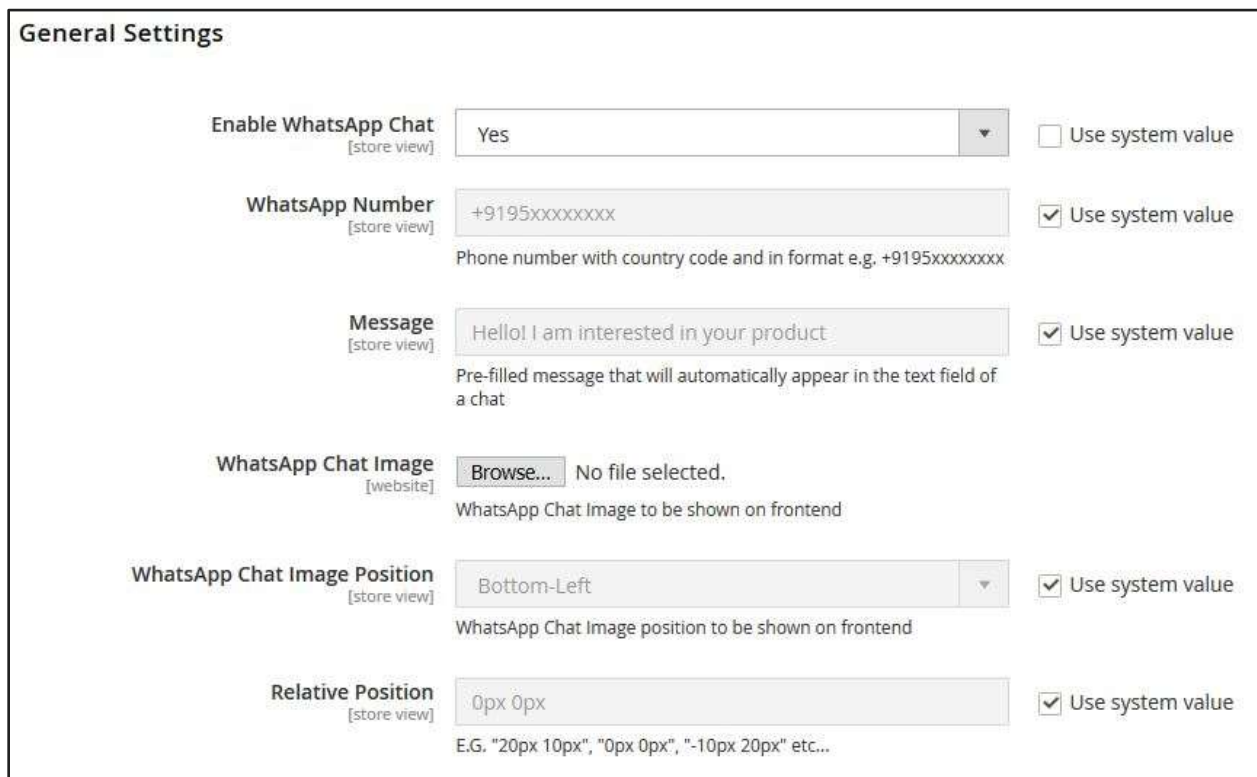
Welcome to WhatsApp Chat Extension for Magento 2 developed by Sparsh.

This extension lets store visitors contact store support via WhatsApp.

**Follow below steps to enable WhatsApp chat on your store.**

## 1. HOW TO CONFIGURE WHATSAPP CHAT EXTENSION

Go to [Magento 2 Admin] > Stores > Settings > Configuration > Sparsh Extensions > WhatsApp Chat



**General Settings**

**Enable WhatsApp Chat** [store view] Yes  Use system value

**WhatsApp Number** [store view] +9195xxxxxxx  Use system value  
Phone number with country code and in format e.g. +9195xxxxxxx

**Message** [store view] Hello! I am interested in your product.  Use system value  
Pre-filled message that will automatically appear in the text field of a chat

**WhatsApp Chat Image** [website]  No file selected.  
WhatsApp Chat Image to be shown on frontend

**WhatsApp Chat Image Position** [store view] Bottom-Left  Use system value  
WhatsApp Chat Image position to be shown on frontend

**Relative Position** [store view] 0px 0px  Use system value  
E.G. "20px 10px", "0px 0px", "-10px 20px" etc...

Fill out values for below settings to make it work properly.

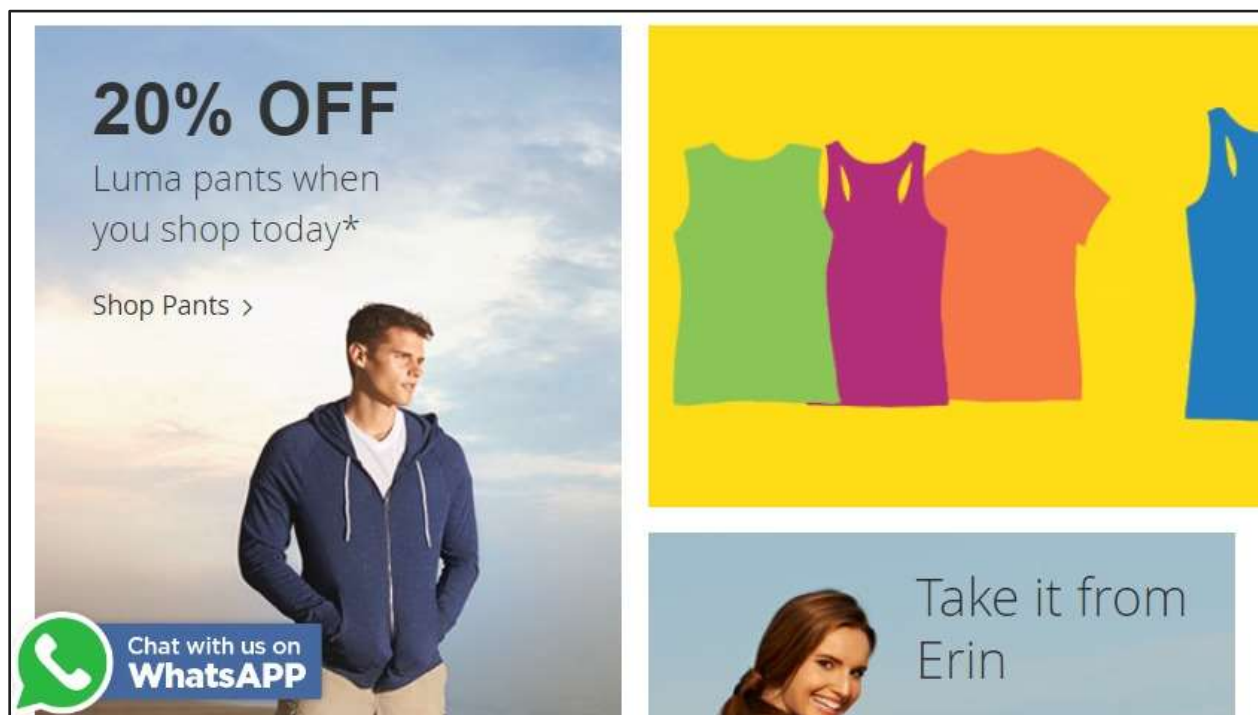
- **Enable WhatsApp Chat:** Choose Yes to enable this extension else choose No to disable it. On disabling it, chat icon in front won't be shown.
- **WhatsApp Number:** WhatsApp number to be used for communication. Enter number with country code and in format e.g. +9195xxxxxxx. Required.

- **Message:** Default pre-filled message that will automatically appear in the text field of a chat. Optional.
- **WhatsApp Chat Image:** WhatsApp Chat Image to be shown on frontend. Optional.
- **WhatsApp Chat Image Position:** WhatsApp Chat Image position to be shown on frontend. Required.
- **Relative Position:** Enter the relative position of a WhatsApp chat image based on the position chosen above. E.g. If image position is chosen as “Bottom-Left” then you can move image 10px from bottom and 5px from left by entering “10px 5px”.

## 2. STORE FRONT VIEW

Clear cache from System > Tools > Cache Management if required.

Showing your chat icon like below on storefront.



## 2.1 WHEN VISITOR CLICKS FROM DESKTOP/PC



## 2.2 WHEN VISITOR CLICKS FROM MOBILE

