

WHATSAPP CHAT

USER GUIDE

Version 1.0.0

Welcome to WhatsApp Chat Extension for Magento 2 developed by Sparsh.

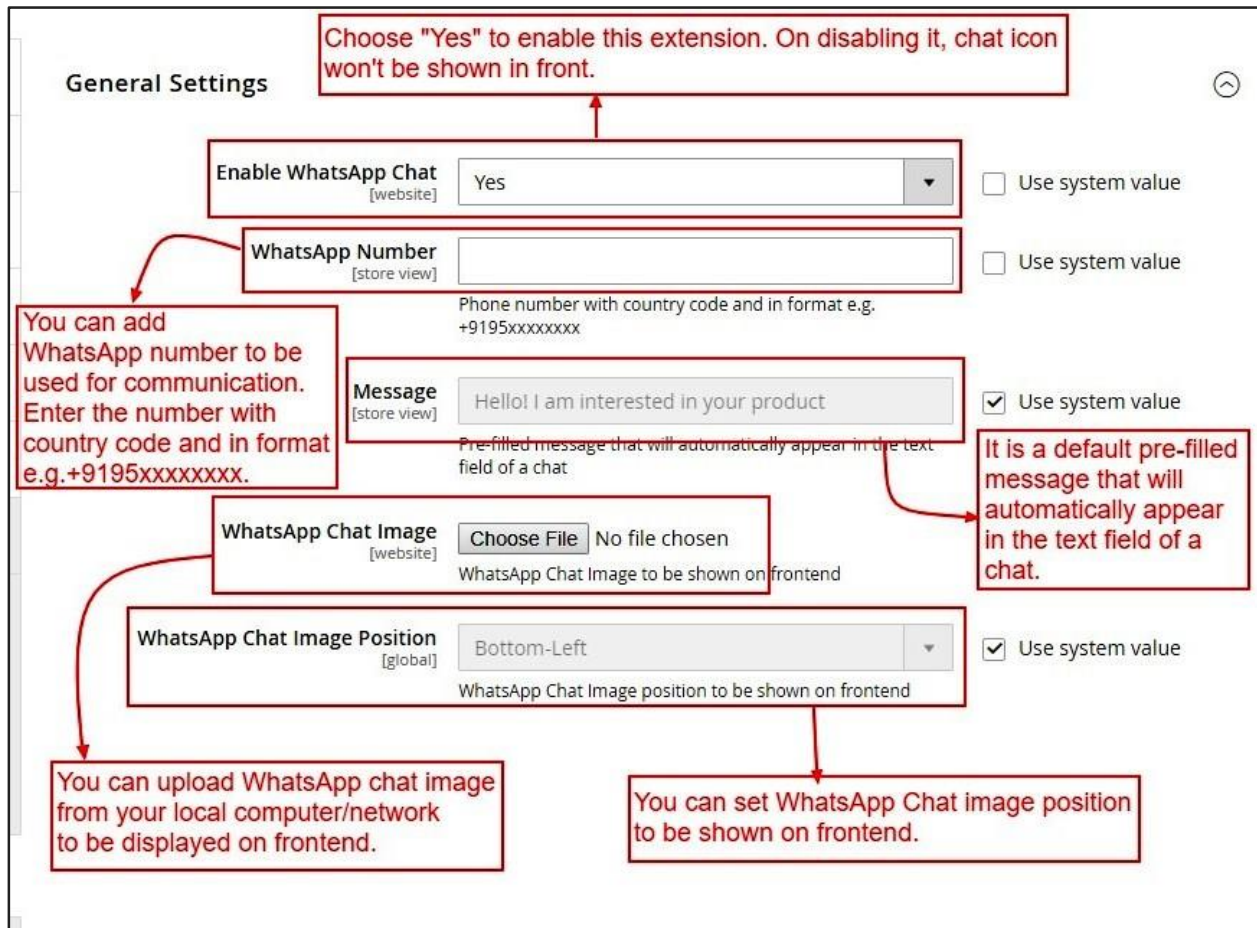
We have provided this guide to understand better use of the extension. We have tried to explain the basic functionality required by every Magento store.

This extension lets store visitors contact store support via WhatsApp.

Every below steps helps to show whatsapp chat on your site

1. HOW TO CONFIGURE WHATSAPP CHAT EXTENSION

Go to [Magento 2 Admin] > Stores > Settings > Configuration > Sparsh Extensions > WhatsApp Chat



General Settings

Choose "Yes" to enable this extension. On disabling it, chat icon won't be shown in front.

Enable WhatsApp Chat [website] Yes Use system value

WhatsApp Number [store view] Use system value
Phone number with country code and in format e.g. +9195xxxxxxx

You can add WhatsApp number to be used for communication. Enter the number with country code and in format e.g. +9195xxxxxxx.

Message [store view] Hello! I am interested in your product Use system value
Pre-filled message that will automatically appear in the text field of a chat

It is a default pre-filled message that will automatically appear in the text field of a chat.

WhatsApp Chat Image [website] Choose File No file chosen
WhatsApp Chat Image to be shown on frontend

WhatsApp Chat Image Position [global] Bottom-Left Use system value
WhatsApp Chat Image position to be shown on frontend

You can upload WhatsApp chat image from your local computer/network to be displayed on frontend.

You can set WhatsApp Chat image position to be shown on frontend.

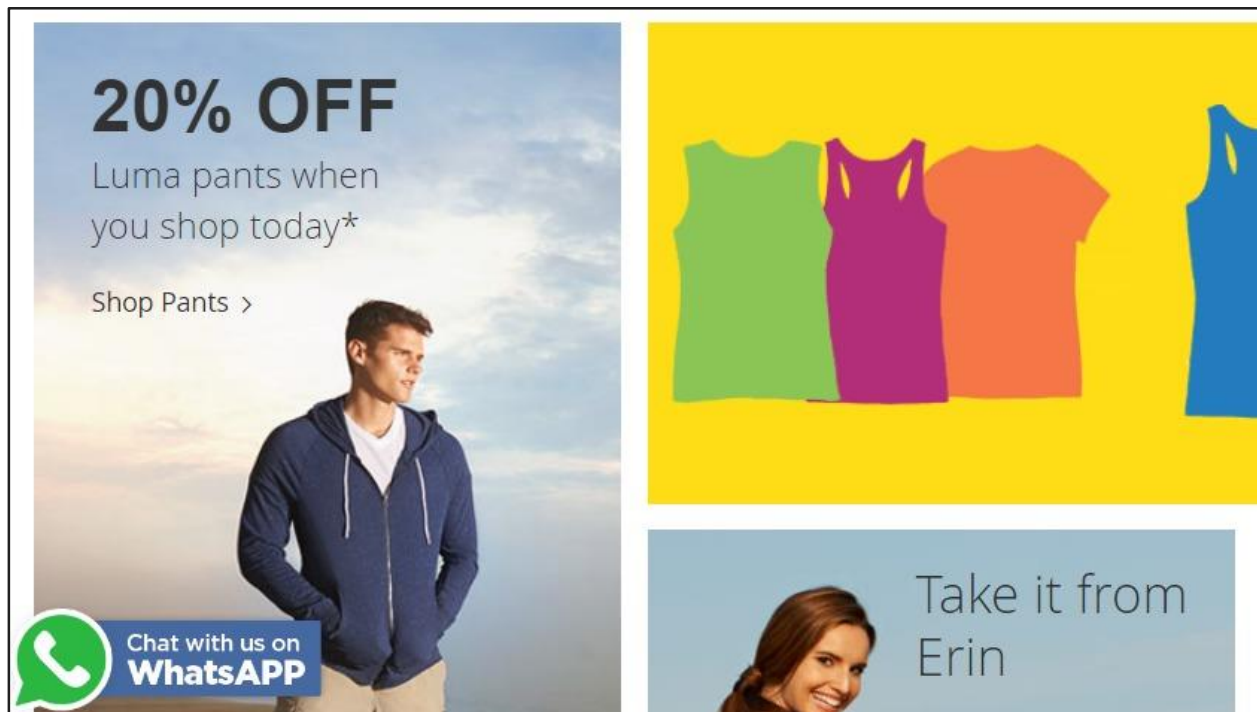
Fill out values for below settings to make it work properly.

- **Enable WhatsApp Chat:** Choose Yes to enable this extension else choose No to disable it. On disabling it, chat icon in front won't be shown.
- **WhatsApp Number:** WhatsApp number to be used for communication. Enter number with country code and in format e.g. +9195xxxxxxx. Required.
- **Message:** Default pre-filled message that will automatically appear in the text field of a chat. Optional.
- **WhatsApp Chat Image:** WhatsApp Chat Image to be shown on frontend. Optional.
- **WhatsApp Chat Image Position:** WhatsApp Chat Image position to be shown on frontend. Required.

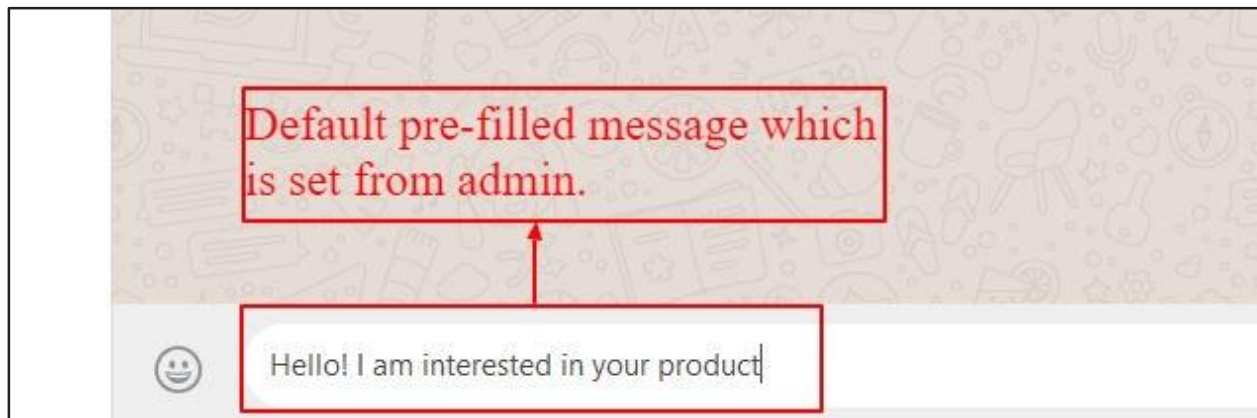
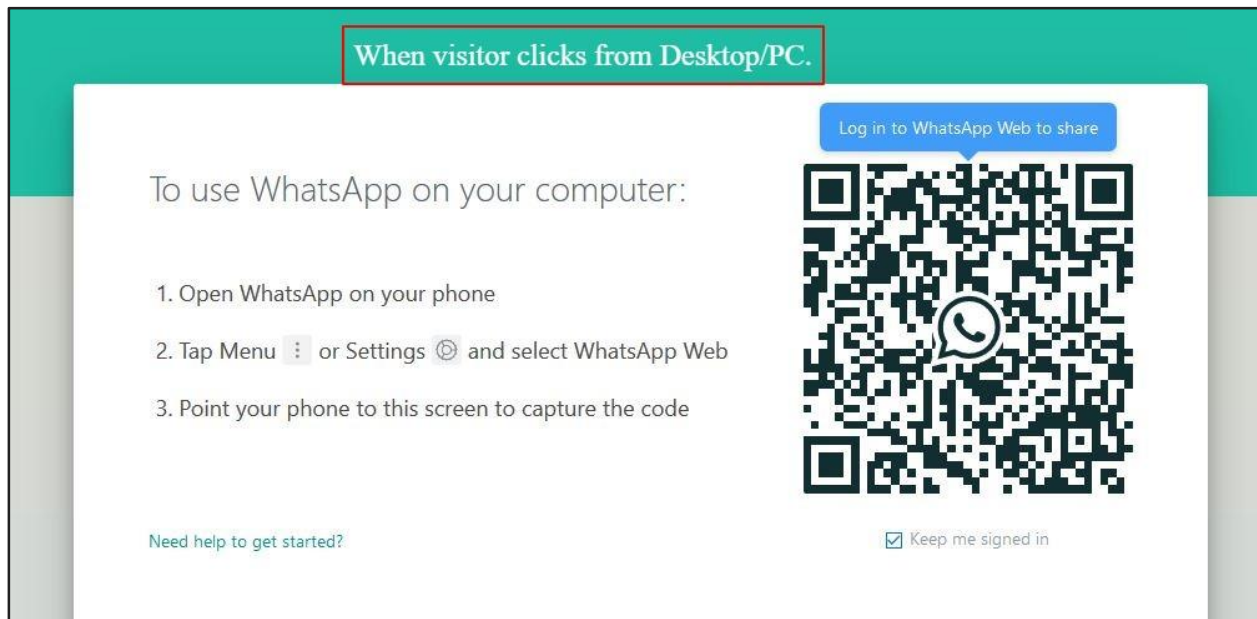
2. STORE FRONT VIEW

Clear cache from System > Tools > Cache Management if required.

Showing your chat icon like below on storefront.



2.1 WHEN VISITOR CLICKS FROM DESKTOP/PC



2.2 WHEN VISITOR CLICKS FROM MOBILE

