

# Product Review Reminder



## Installation/User Guide

### Installation Process:

**Note:** Please take a backup of your all Magento files and database before installing or updating any extension.

### Extension Installation:

- Download the Product Review Reminder .ZIP file from the Magento account.
- Log in to the Magento server (or switch to) as a user, who has permission to write to the Magento file system.
- Create folder structure **/app/code/Solwin/ProductReviewReminder/** to your site root directory
- Extract the contents of the .ZIP file to the folder you just created
- Navigate to your store root folder in the SSH console of your server:
- Run upgrade command as specified : **php bin/magento setup:upgrade**
- Run deploy command as specified : **php bin/magento setup:static-content:deploy -f**
- Clear the cache either from the admin panel or command line **php bin/magento cache:clean**
- Now, you can see the Solwin menu in the admin panel. Please go to **Solwin -> Product Review Reminder -> Configuration** and select **Enable** to Yes.
- Change/Set all other options as per your requirements and save settings.

### Overview:

In E-commerce, Good reviews push Consumers to buy the product and it increases the conversions.

Product Review Reminder Magento 2 extension automates to collect product reviews from the customers. With the help of Product Review Reminder Magento 2 extension the store owner can schedule product review reminder emails to the customers after specific days or on the same day of an order has been placed.

The store admin set review reminder emails for the specific customer groups and order status.

## Key Features:

### The extension provides below features

- The customers get a direct link in an email to review the products.
- An easy solution to collect reviews from customers who have ordered products on site.
- The store owner schedules the reminder emails after specific days of an order placed.
- Set a custom email template for a reminder email.
- The store owner can send reminder emails for specific customer groups and order status.

## Admin control panel:

In the admin control panel from **Solwin >> Product Review Reminder >> Configuration** menu, the **Product Review Reminder Magento 2 extension** allows the store owner to enable or disable the module in the store and provide more configuration options for a product review.

There are some configuration options for a product review. Let's discuss all in more detail.

Configuration



**Enable Product Review Reminder** [store view]

Select yes to enable Product Review Reminder.

**Send Email After X Days** [store view]

Enter "0" to send reminder Email as soon as the order is placed.  
**Note:** Configure the cron job settings to send automated reminder email after X days of order placed. [Click here](#) for How Configure Cron?

**Allowed Customer Groups** [store view]

- NOT LOGGED IN
- General
- Wholesale
- Retailer

Select customer groups to send product review reminders after their purchase.

**Allowed Order Status** [store view]

- Canceled
- Closed
- Complete
- Suspected Fraud
- On Hold
- Payment Review
- PayPal Canceled Reversal
- PayPal Reversed
- Pending
- Pending Payment
- Pending PayPal
- Processing

Select order status to which you want to send product review reminder Emails.

**Email Sender** [store view]

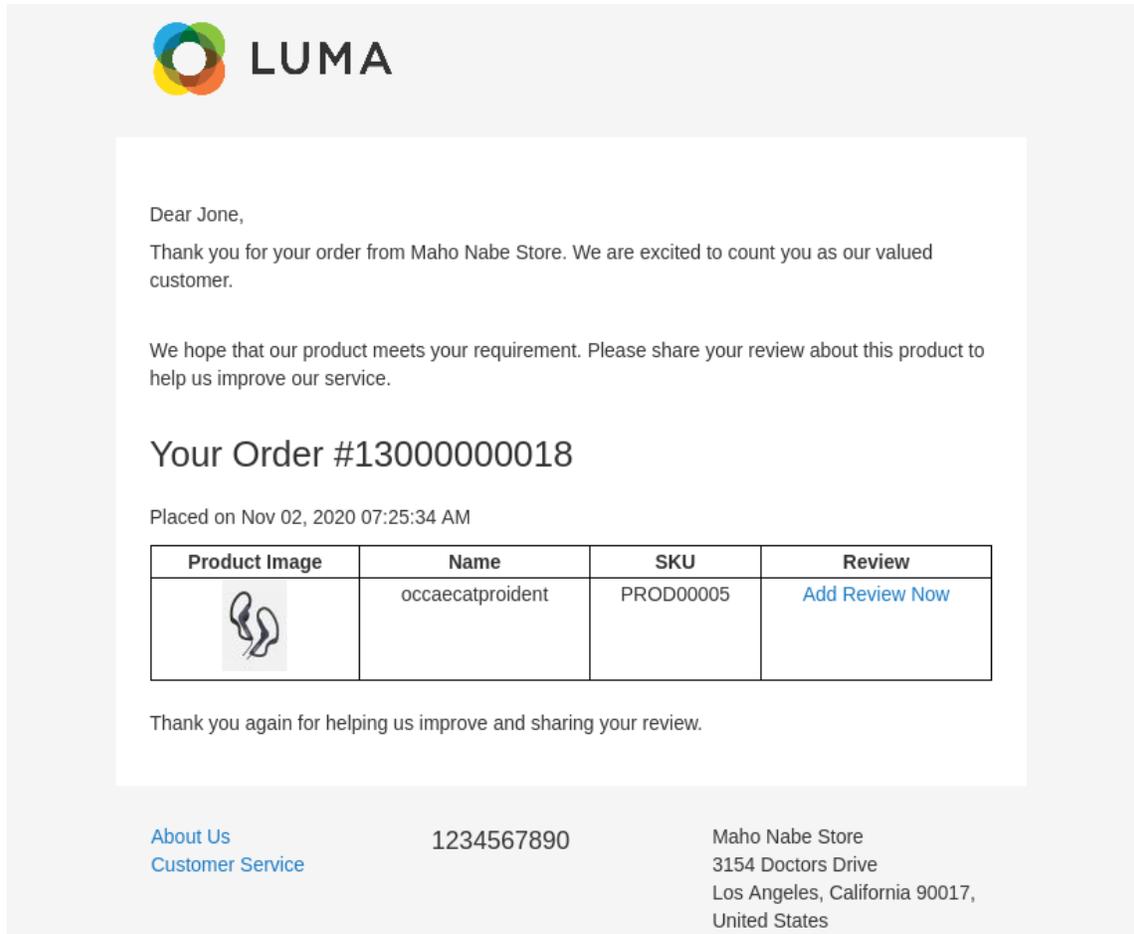
**Email Template** [store view]

## Configuration

- **Enable Product Review Reminder:** Yes | No.
- **Send Email After X Days:** Enter the number of days to send reminder emails to customers after the order is placed.  
Note: Configure the cron job settings to send an automated reminder email after X days of order placed. [Click here](#) For How to Configure Cron?
- **Allowed Customer Groups:** Select customer groups to send review reminders after their purchase.
- **Allowed Order Status:** Select order statuses to which store owner want to send review reminder emails.
- **Email Sender:** Select email sender.
- **Email Template:** Select the email template.

**Customer View:**

The extension sends a review reminder email to the customer after the configured number of days of purchase.



The screenshot shows an email from LUMA. At the top left is the LUMA logo, which consists of a colorful circular icon followed by the text "LUMA". The email body contains the following text:

Dear Jone,  
Thank you for your order from Maho Nabe Store. We are excited to count you as our valued customer.

We hope that our product meets your requirement. Please share your review about this product to help us improve our service.

**Your Order #13000000018**

Placed on Nov 02, 2020 07:25:34 AM

Product Image	Name	SKU	Review
	occaecatproident	PROD00005	<a href="#">Add Review Now</a>

Thank you again for helping us improve and sharing your review.

At the bottom of the email, there are three columns of text:

- Left column: [About Us](#) and [Customer Service](#)
- Middle column: 1234567890
- Right column: Maho Nabe Store, 3154 Doctors Drive, Los Angeles, California 90017, United States

**Document**

[Online Documentation](#)

**Support:**

Do not hesitate to reach us in any case regarding the extension. Our team is ready to help you.

Visit our support portal and create a ticket.

[support.solwininfotech.com](http://support.solwininfotech.com)