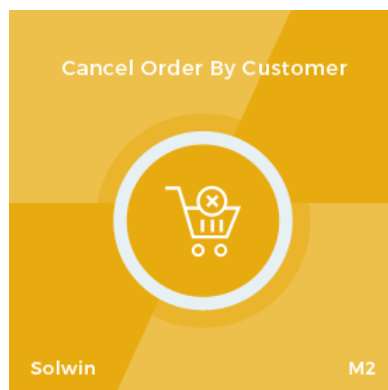


Cancel Order By Customer

for Magento 2



User Guide

Version 1.0.1

Getting Started :

A setup guide and general information to help you

This document covers the installation, set up, and use of this extension and provide answers and solutions to common problems and issues. We encourage you to read this document thoroughly if you are experiencing any difficulties.

Introduction :

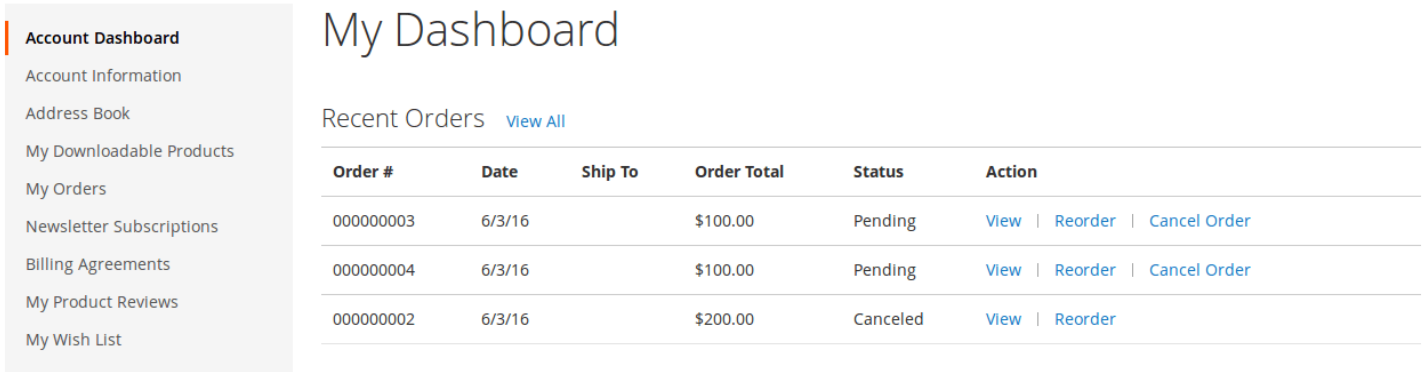
Cancel Order By Customer extension is used to cancel the order from my account dashboard & my order page (frontend) by the customers. This premium Magento 2 extension adds Cancel Order link in my account dashboard & my order page, by clicking this link customer can cancel their order. Send the update mail to admin that order had been canceled. Store owner can set custom mail template from admin side for cancel order. Customer can also add comment when cancel order. Store owner can also change cancel order form header text and cancel order note from admin.

Features :

- Provides fully customizable interface of the extension from backend that is easily manageable
- Ability to enable/disable extension from backend
- Customer can delete orders from frontside under my account section
- Send the update mail to admin that order had been canceled
- Customer can send comment when cancel order

How To Use :

→ In front end, On my dashboard customer can see all the recent orders with cancel order link. From there customer can cancel their orders.



Account Dashboard

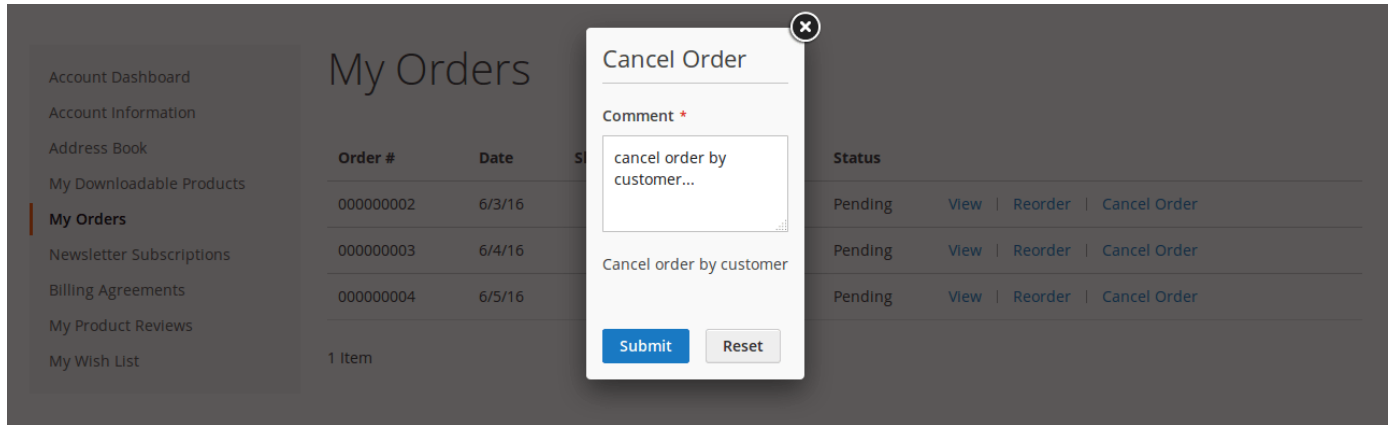
- Account Information
- Address Book
- My Downloadable Products
- My Orders
- Newsletter Subscriptions
- Billing Agreements
- My Product Reviews
- My Wish List

My Dashboard

Recent Orders [View All](#)

Order #	Date	Ship To	Order Total	Status	Action
000000003	6/3/16		\$100.00	Pending	View Reorder Cancel Order
000000004	6/3/16		\$100.00	Pending	View Reorder Cancel Order
000000002	6/3/16		\$200.00	Canceled	View Reorder

When customer click on 'Cancel Order' link, It will open comment popup, from there customer can enter comment / reason for cancel order. After cancel order, admin will be notified by email and order status will be changed to Canceled.



My Orders

Order #	Date	Status	Action
000000002	6/3/16	Pending	View Reorder Cancel Order
000000003	6/4/16	Pending	View Reorder Cancel Order
000000004	6/5/16	Pending	View Reorder Cancel Order

1 Item

Cancel Order

Comment *

cancel order by customer...

Cancel order by customer

[Submit](#) [Reset](#)

Customer can also cancel orders from 'My Orders' section also.

- Account Dashboard
- Account Information
- Address Book
- My Downloadable Products
- My Orders**
- Newsletter Subscriptions
- Billing Agreements
- My Product Reviews
- My Wish List

Order # 000000003 PENDING

June 3, 2016

[Reorder](#) [Cancel Order](#)

[Print](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Demo Product1	Demo Product1	\$100.00	Ordered: 1	\$100.00
			Subtotal	\$100.00
			Estimated Total	\$100.00

Compare Products

You have no items to compare.

Settings :

In the Configuration tab, this extension allows store owner to enable or disable the module in your store and provide more configuration options.

There are so many configuration options in Configuration tab. Lets discuss all in more details.

General Settings :

General Settings



Enable	<input type="text" value="Yes"/>	[STORE VIEW]
	<small>Set Yes To Enable Extension On Frontend</small>	
Cancel Order Button Text	<input type="text" value="Cancel Order"/>	[STORE VIEW]
	<small>Set Cancel Order Button Text</small>	
Enable Comment On Cancel Order	<input type="text" value="Yes"/>	[STORE VIEW]
	<small>Set Yes To Enable Comment When User Cancel Order</small>	
Cancel Order Form HeaderText	<input type="text" value="Cancel Order"/>	[STORE VIEW]
	<small>Set Cancel Order Form HeaderText</small>	
Cancel Order Form Note	<input type="text" value="Cancel order by customer"/>	[STORE VIEW]
	<small>Set Cancel Order Form Note</small>	

Email Setup Options



Emails To	<input type="text" value="johndoe@gmail.com"/>	[STORE VIEW]
	<small>When User Cancel Order The Email Send To Above Email</small>	
Email Sender	<input type="text" value="Custom Email 1"/>	[STORE VIEW]
Email Template	<input type="text" value="Cancel Order (Default)"/>	[STORE VIEW]

- **Enable:** Yes | No
- **Cancel Order Button Text:** set cancel order button text
- **Enable Comment On Cancel Order:** Yes | No
- **Cancel Order Form Header Text:** set header text for cancel order form
- **Cancel Order Form Note:** set note for cancel order form

- **Email To:** set email where to receive cancel order email
- **Email Sender:** select email sender
- **Email Template:** set email template for cancel order

Support :

If you have any questions or requests, please contact us via support portal. We are very happy to assist you

Support: <http://support.solwininfotech.com>

Website: <http://www.solwininfotech.com>

Blog: <http://www.solwininfotech.com/blog>