

# Custom Option Description v2.x Installation and User Manual

<b>Latest version:</b>	2.0.0
<b>Compatibility:</b>	Magento 2.2.x

## Disclaimer

This is the installation and user manual for the Magento Custom Option Description v2.x extension created by Solide Webservices. Although great care has been taken to ensure the accuracy and completeness of this manual, Solide Webservices is unable to accept any legal responsibility concerning errors or omissions in this document.

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## Installation, Upgrade and Deinstallation

### Installation for extensions purchased through the Magento Marketplace

If you purchased the extension through the Magento Marketplace, please follow the steps to install the extension as described in the Magento Docs here:

[http://docs.magento.com/marketplace/user\\_guide/quick-tour/install-extension.html](http://docs.magento.com/marketplace/user_guide/quick-tour/install-extension.html)

### Installation for extensions purchased on <https://solideweb services.com>

The zip package you have downloaded from the webshop of Solide Webservices contains a link to this manual and a folder called upload. This upload folder contains the files of the extension and will be used to install the extension through (s)FTP.

### System Requirements

- Magento version 2.2 or higher
- PHP 7.1 or higher for Magento 2.2

### Installation through command line

Installing modules is a little different in Magento 2 and requires some technical knowledge. If you are unfamiliar with this please read the [Magento2 documentation](#).

Follow the steps below to install the extension for the first time.

1. Backup your web directory and webshop database;
2. Disable caching;
3. Extract the zipfile you have downloaded after your purchase and copy the content of the 'upload' folder to the root of your webshop (for instance using an FTP client);
4. Navigate to your webshop root in the console of your SSH client and execute the following command:

```
php -f bin/magento module:enable  
SolideWebservices_Customoptiondescription --clear-static-content
```

5. Then run the following command:

```
php -f bin/magento setup:upgrade
```

6. Flush the cache en reenable it. Log out from the backend and log in again to refresh autorisations for the new transactions.

In case you are running a configuration different then the Magento recommended server configuration it may be required to run the following command to deploy the new static files:

```
php -f bin/magento setup:static-content:deploy
```

### Upgrading through command line

1. Backup your web directory and webshop database;
2. Disable caching;
3. Extract the zipfile you have downloaded after your purchase and copy the content of the 'upload' folder to the root of your webshop (for instance using an FTP client);
4. Navigate to your webshop root in the console of your SSH client and execute the following command:

```
php -f bin/magento setup:upgrade
```

5. Flush the cache en reenable it. Log out from the backend and log in again to refresh autorisations for the new transactions.

In case you are running a configuration different then the Magento recommended server configuration it may be required to run the following command to deploy the new static files:

```
php -f bin/magento setup:static-content:deploy
```

### Uninstallation through command line

Installation of modules is done through the command line as well, for more information please have a look at the [Magento2 documentation](#).

1. Backup your web directory and webshop database;
2. Disable caching;
3. Navigate to your webshop root in the console of your SSH client and execute the following command:

```
php -f bin/magento module:disable  
SolideWebservices_Customoptiondescription --clear-static-content
```

4. Flush the cache and reenable the cache again.
5. Remove the folder called 'Customoptiondescription' located at /app/code/SolideWebservices/. If you have no other extension of Solide Webservices installed you can also remove the folder called 'SolideWebservices' in /app/code/.

## Frontend

In this section you can see how the custom option descriptions can be shown on the frontend of your Magento webshop.



### Josie Yoga Jacket

★★★★☆ 4 Reviews [Add Your Review](#)

€56.25

IN STOCK  
SKU#: WJ02

#### Size

XS  S  M  L  XL

#### Color

#### Gift Wrapping \*

Yes + €5.00  
 No

Add a description to every type of custom option and use HTML to style the text.

Want to surprise your girlfriend?

Use the gift wrap option above for **only € 5,-** extra and we will make sure this product will be delivered in an *exclusive* package.

#### Personalize your package \*

Enter the name of the person for who you will be wearing this product and we will add a little name tag free of charge.

#### Qty

1

Add to Cart

## Backend

This extension adds an extra input field for every custom option where you can enter the description for your custom option. You can use HTML to style your text.

Gift Wrapping

Option Title \* Gift Wrapping

Option Type \* Radio Buttons

Required

**Add a description to every type of custom option and use HTML to style the text.**

**Description (html allowed)**

```
<h3>Want to surprise your girlfriend?
</h3>Use the gift wrap option above for
<strong>only &euro; 5.-</strong> extra
and we will make sure this product will
be delivered in an <em>exclusive</em>
package.<hr />
```

Title *	Price *	Price Type	SKU
Yes	€ 5.00	Fixed	
No	€	Fixed	

Add Value

The Custom Option Descriptions allows for multilanguage / store view specific custom option description. Due too limitations of Magento v2.2.x this is not very intuitive. After selecting a store view you first have to uncheck the "Use Default Value" below the custom option title and save the product. This allows you to edit the description field for this specific store view.

Kado verpakking

Option Title \* Kado verpakking

Option Type \* Radio Buttons

Required

Use Default Value

**1**

**Add specific store view description after deselecting the default value checkbox and saving the product.**

**2**

**Description (html allowed)**

```
<h2>je vriending verrassen?</h2>
Selecteer de kado verpakking hierboven
voor maar € 5.- extra en wij zorgen
ervoor dat dit product in een
<em>exclusieve</em> verpakking wordt
geleverd.
```

Title *	Price *	Price Type	SKU
ja	€ 5.00	Fixed	
Nee	€	Fixed	

Add Value

## Troubleshooting

In this section you will find answer to common issues.

I receive a 404 error after installing the extension and going to one of the extension menu options.

This is a common issue when installing Magento extensions. It is caused because the permission for using the new extension haven't been set for the currently logged in admin user. The solution is to logout and login again in the admin backend.

I installed the extension but the field is not visible when adding custom options.

Make sure you have followed the installations steps and every one of them. Check if the extension has been installed under "System > Tools > Web Setup Wizard > Component Manager". The extension should be listed as registered and enabled under this list. If this is not the case and you did upload the extension files as described in the installation steps you could try to run the following commands through a SSH client.

```
php -f bin/magento module:enable SolideWebservices_Customoptiondescription -  
-clear-static-content  
php -f bin/magento setup:upgrade
```

From:

<http://docs.solidewebsservices.com/> - Docs

Permanent link:

<http://docs.solidewebsservices.com/magento2-extensions/customoptiondescription2>

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