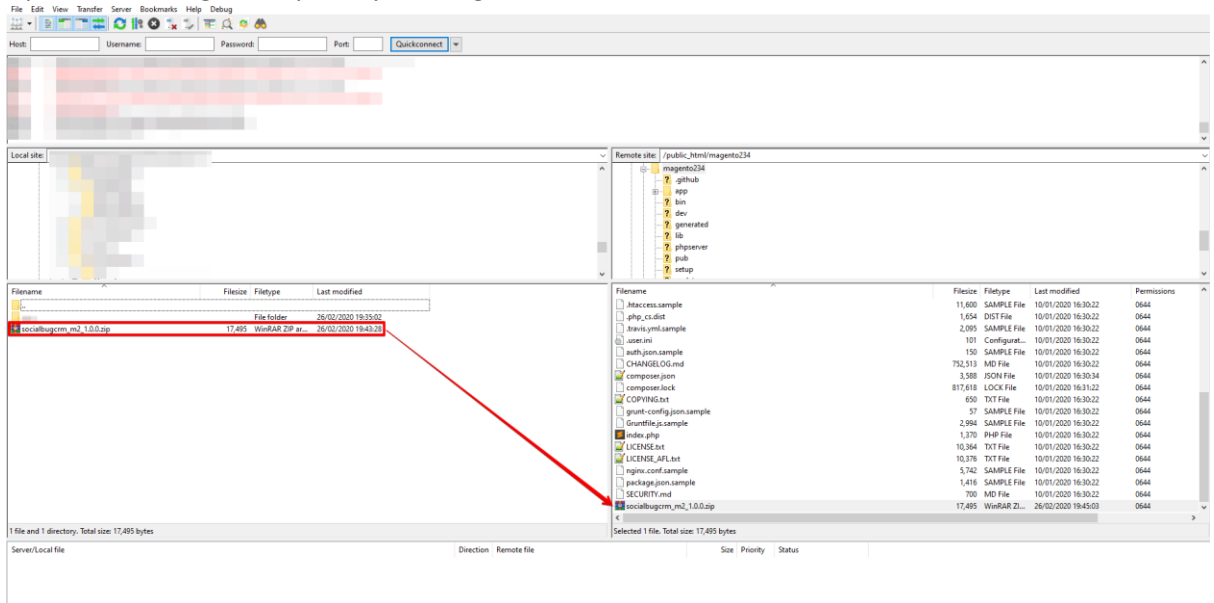


Installation Guide

1. Get/download SocialBugCRM extension from Magento marketplace.
2. Upload SocialBugCRM.zip into your Magento 2 root folder and extract files into root folder.



3. Open a console shell (e.g. Putty), navigate to Magento root directory to enable module.

Run the first command line:

```
php bin/magento module:enable Socialbug_SocialbugCRM
```

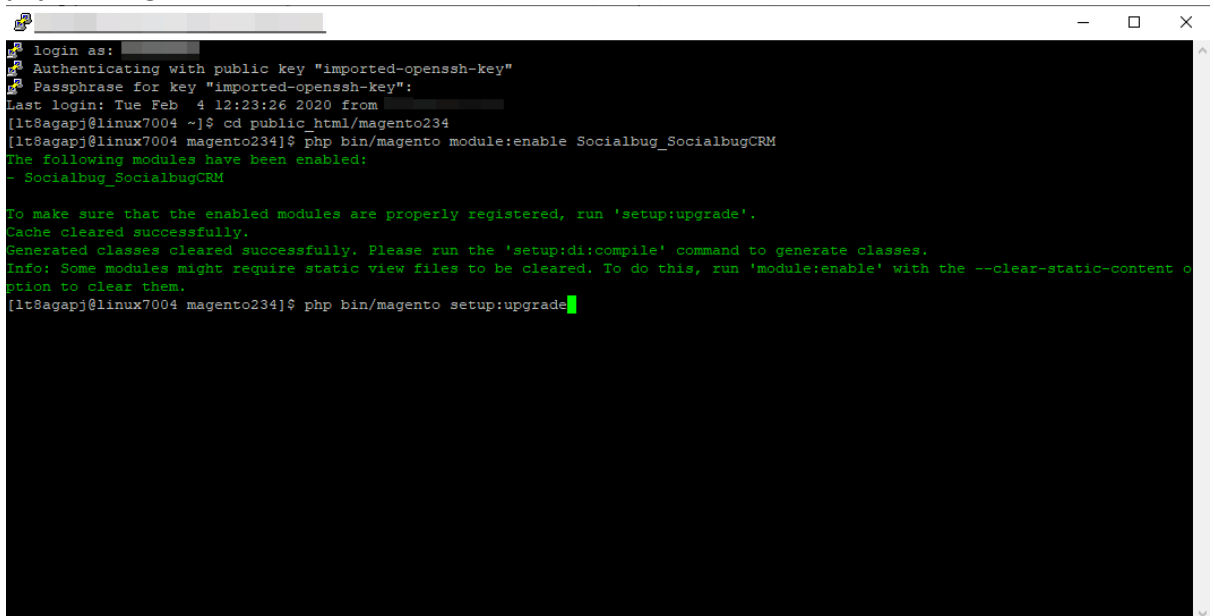
You will be asked to run „setup:upgrade“ as below. Then run the command:

```
php bin/magento setup:upgrade
```

Then run the commands to clean/flush cache:

```
php bin/magento c:c
```

```
php bin/magento c:f
```



4. Disable **Admin Token Lifetime** (this will be needed for products/orders synchronization with our platform).

Go to your website backend **Stores/Configuration/Services/OAuth/Access Token**

Expiration/Admin Token Lifetime disable setting (clear field) and Save.

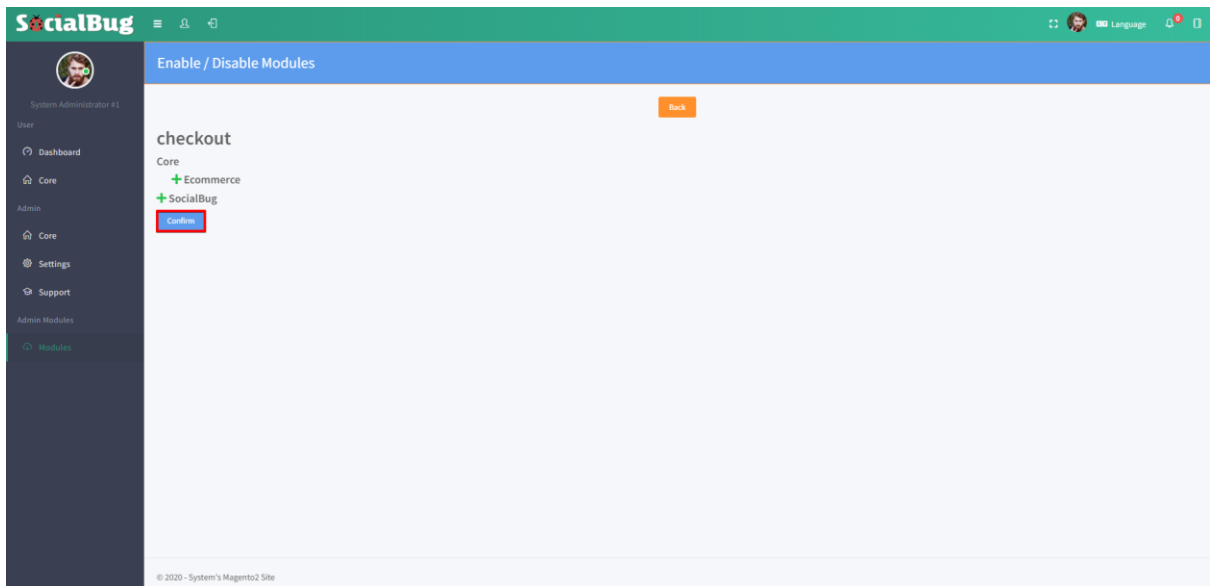
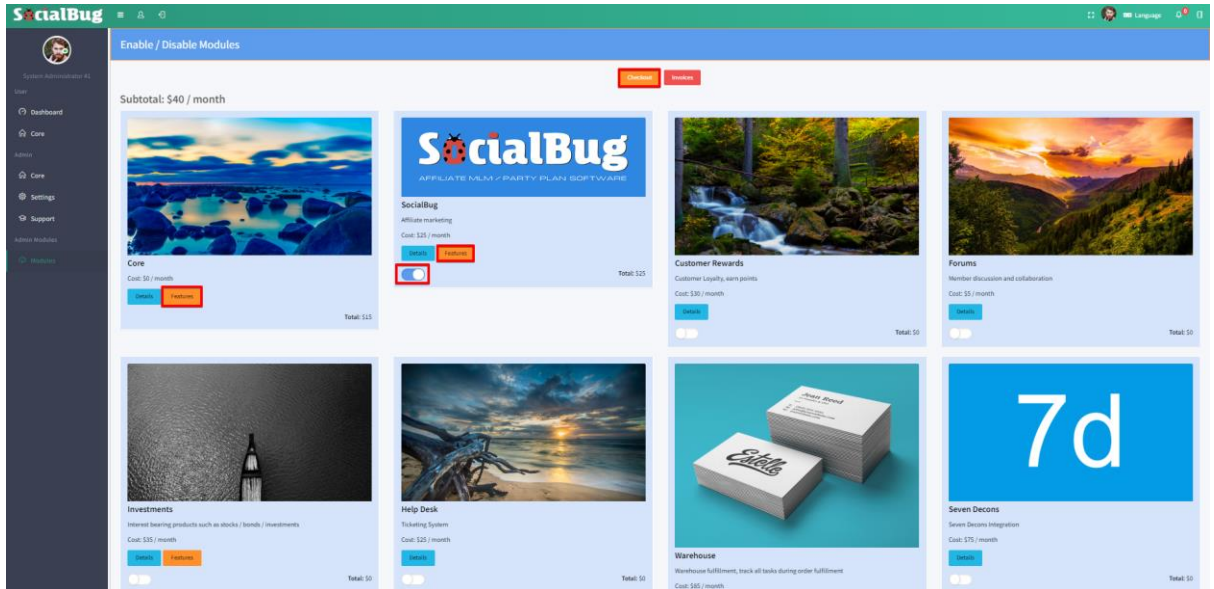
The screenshot shows the Magento 2 Stores Configuration page. The left sidebar contains a menu with 'Configuration' highlighted in red. The main content area displays various configuration sections such as 'Currency', 'Order Status', 'Inventory', 'Sources', 'Stocks', 'Taxes', and 'Tax Rules'. A 'Save Config' button is located in the top right corner. The page footer includes 'Copyright © 2020 Magento Commerce Inc. All rights reserved.' and 'Magento ver. 2.3.4'.

The screenshot shows the Magento 2 Configuration page. The left sidebar contains a menu with 'SERVICES' highlighted in red. The 'OAuth' sub-menu item is also highlighted in red. The main content area displays the 'Access Token Expiration' settings, where the 'Admin Token Lifetime (hours)' field is empty and highlighted in red. The 'Save Config' button is located in the top right corner. The page footer includes 'Copyright © 2020 Magento Commerce Inc. All rights reserved.' and 'Magento ver. 2.3.4'.

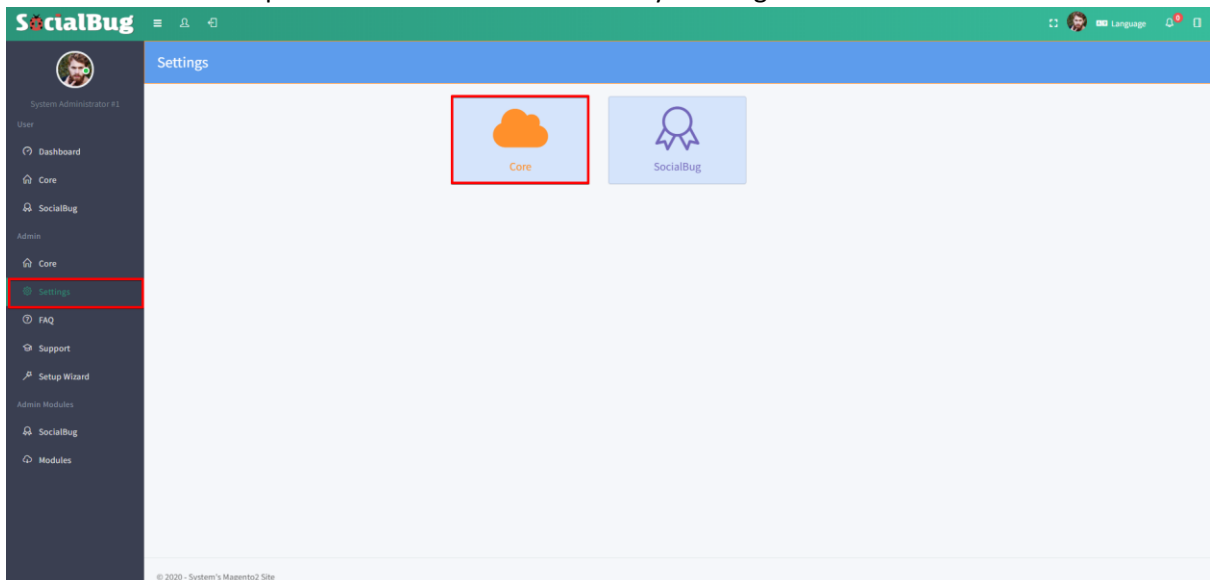
5. Launch SocialBugCRM from Megnto 2 backend. You will see SocialBugCRM on left side menu, click on SocialBugCRM and then Launch:

The screenshot shows the Magento 2 SocialBugCRM page. The left sidebar contains a menu with 'Launch' highlighted in red. The main content area displays a dashboard with a 'Launch' button in the top right corner. The page footer includes 'Copyright © 2020 Magento Commerce Inc. All rights reserved.' and 'Magento ver. 2.3.4'.

6. After few seconds you will be redirected to your SocialBugCRM software/backoffice. On this page you will enable modules which you need (e.g. SocialBug ...), features under modules and checkout:



7. Now go to **Admin/Settings/Core/Platform Connection/Recreate Token** and enter your admin username and password to authorize access to your Magento 2 website:



SocialBug ☰ 👤 🏠 🔍 🌐 Language 🔔 🏠

System Administrator #1

Core Settings

Settings

- Regional
- Application
- Email
- Payments
- Widget
- Referral
- Payout Method
- Platform Connection**

Platform Connection

Api Endpoint

Consumer Token

Token

Save

Recreate Token

Username

Password

Save

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