Connecting to Shopgate

Magento 2 is a supported shopping cart system at Shopgate.

By setting up Shopgate plugin in your Magento 2 shop, you will get these wonderful features straight into your app and mobile website:

Support		Import to Magento 2	
Version	2.1+	Orders	✔
Customer Account		**Export to Shopgate Mobile Shop**	
Login with Desktop Shop Account	✔	Products	✔
Login to Desktop Shop with Mobile Account	✔	Categories	✔
Customer Groups / Tier Pricing	✘	Reviews	✔
Show Desktop Orders on Mobile	/✘		
	✘		
Sync		**Validate, upon Cart Changes**	
Delivery Status "Shipped"	✘	Coupon	✔
Order Status "Canceled"	✘	Shipping Method	✔
Stock Quantity, on Product Detail Page	✘	Payment Method	✘
		Product Availability	✔
Supported Payments		**Notes**	

Payment methods are not mapped to the native Magento 2 implementations at the moment. This means that orders imported from Shopgate can NOT be captured or refunded from your Magento 2 backend. This is planned to be implemented in the near future.	Other supported features: • Info from the Shopgate custom fields (2nd phone number, birthday, etc.) is now imported as order details in your Magento 2 backend. • Bundle, group, configurable, and simple products • Group pricing for simple and configurable products

In this article, you will find everything you need to set up the Shopgate plugin for your Magento 2 shop.

Topics covered in this article:

1. Installing the Shopgate plugin
    - 1.1 Getting started
    - 1.2 Installing the Shopgate plugin
2. Connecting the plugin to Shopgate
3. Understanding the plugin configurations
4. Frequently Asked Questions (FAQ)
    - 4.1 How to disable or flush the internal cache in Magento?

1. Installing the Shopgate plugin

1.1 Getting started

To prevent your Magento 2 storefront from becoming temporarily unavailable while installing the Shopgate plugin, disable cache in your Magento 2 backend:

Before you install or update the Shopgate plugin,

✓ disable Magento cache if enabled
✓ disable all external caching (e.g. Varnish, APC, ZendCache) if used

After you install or update the Shopgate plugin,

✓ enable Magento cache again
✓ flush the internal cache and all external cache immediately

1.2 Downloading the Shopgate plugin

Download the Shopgate plugin for Magento 2 here and have your IT specialist install it onto your shop's server.

2. Connecting the plugin to Shopgate

After the Shopgate plugin has been installed, follow the steps here to connect your mobile shop to your Magento 2 backend.

1. Log in to your Shopgate Admin
2. Navigate to ⚙ **Integration** then ➕ **Install Interface**.
3. In section "New Connection", search for **Magento 2** in the drop-down and select it when it appears.
4. A pop-up opens.

2.1 Getting API credentials

In the pop-up, copy **Customer number**, **Shop number**, **API key**, and **Alias** and paste them individually into the plugin configurations in your Magento 2 admin panel (*Stores > Settings > Configuration*).

The rest of the plugin configurations can be entered later. This is explained in Understanding the plugin configurations

2.2 Connecting your shop to Shopgate

Under 2. *Enter URL*, enter the URL of your shop. Click **connect** to establish the interface.

If a connection is made successfully, a popup shown below will open. Leave all assignments to **ON** to access all the features. Click **Save**.
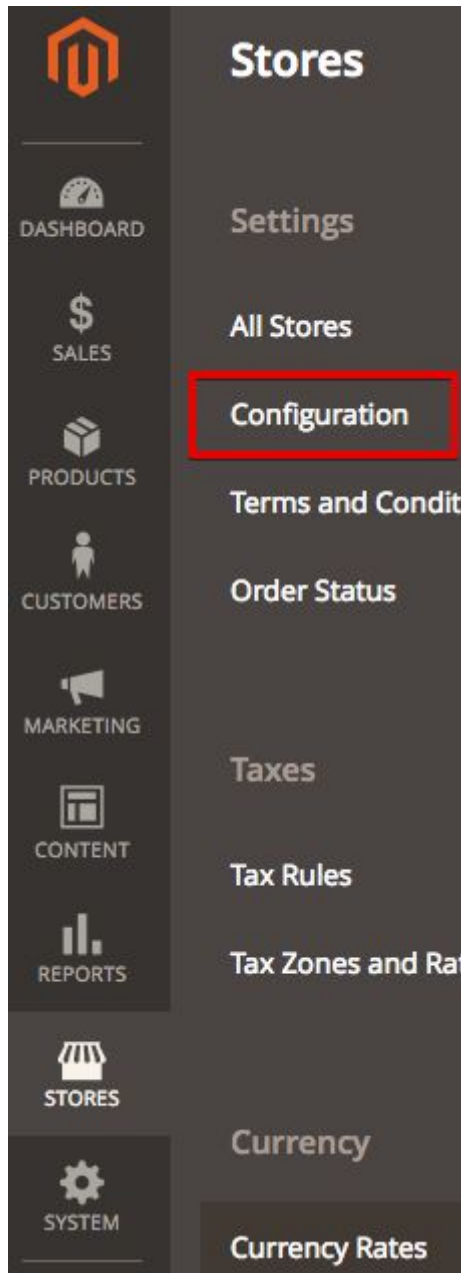

That's it! Now the Shopgate backend will automatically start to import product data via the newly established interface.

3. Understanding the plugin configurations

In this chapter, we will explain all the options you have for configuring the Shopgate plugin in your Magento 2 backend.

To locate the Shopgate configuration, follow the steps here:

1. Log into your *Magento 2 Admin Panel*
2. Navigate to **Stores > Settings > Configuration**.
3. You will see **SHOPGATE** listed on the configuration page.
4. Use these sections to configure your Shopgate plugin: *Configuration*, *Export*, *Import*, *Advanced*
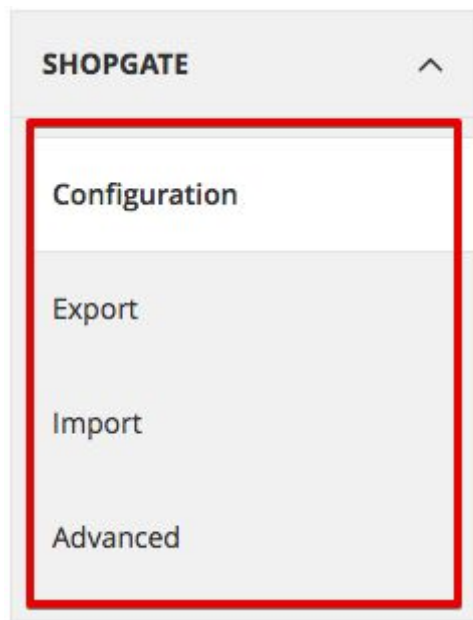
Shopgate | Configuration

Basic Configuration ⌃

Click here to sign up for a Shopgate account

Enabled [store view]	Yes ▾
Customer number [store view]	
Shop number [store view]	
Api Key [store view]	

Mobile Settings ⌃

Redirect Type [store view]	HTTP (recommended) ▾ ❓
Website alias [store view]	myawesomeshop ❓
	Link: Shopgate merchant area
Custom URL (incl. http(s)://) [store view]	http://m.myawesomeshop.com ❓
	Link: Shopgate merchant area

CMS Map [store view]

Page	URL Key	Action
✓ 404 Not Found		🗑
Home Page		
Enable Cookies		
Privacy Policy		
About us		
Customer Service		

Note: only one entry per page allowed ❓

Basic Configuration

Enabled	Select **Yes** to activate the Shopgate plugin in your Magento 2 backend.
Customer number	Your customer number at Shopgate.
Shop number	Your shop number at Shopgate.

API Key	Your API Key generated at Shopgate. This key is used to authenticate your account between Shopgate and Magento.

Mobile Settings

Redirect Type	Select your redirect type: HTTP or JavaScript. HTTP is recommended because it is more SEO friendly.
Website alias	Your Shopgate alias.
Custom URL	A URL used for the mobile version of your shop. The default is [alias].shopgate.com, an alternate could be m.[alias].com
CMS Map	This feature allows mapping a Magento 2 CMS page to a CMS page created in your Shopgate Admin. Provide the URL key used by the CMS page in Shopgate.

Shopgate | Export

Categories

Force export disabled categories
[store view]

List a comma separated list of category ID's (e.g. 1,4,6,34)

In navigation only
[store view]

No ▾

☑ Use system value

Export categories that only have the "Include In Navigation" checked

Products

Description
[store view]

Description ▾

Select description content for export

EAN attribute
[store view]

Please Select ▾

Select the attribute used for the EAN

Miscellaneous

Net Market Countries
[store view]

Afghanistan
Åland Islands
Albania
Algeria
American Samoa
Andorra
Angola
Anguilla
Antarctica
Antigua and Barbuda

☑ Use system value

Defines which countries should get treated like NET markets for tax purposes (e.g. United States)

Categories

Force export disabled categories	List a comma separated list of category ID's (e.g. 1,4,6,34) which should be exported even if they are disabled.
In navigation only	Export categories that only have the "Include In Navigation" checked

Products

Description	Choose how you want to export your descriptions: Short description, Description + short description, Short description + description.
EAN attribute	Select the attribute used for the EAN from the list.

Miscellaneous

Net Market Countries	Use the default value from Magento 2 or select the countries where your product prices are defined before tax (e.g. United States)

Shopgate | Import

Order

Send email to customer on new order [store view]	Yes ▼
	Note: Shopgate also sends a order confirmation email to the customer!
Shopgate Shipping Carrier Title [store view]	Fixed
	Note: Will be visible in Customer Account and transactional Mails!

Order

Send an email to customer on new order	On each order import the customer will get an order confirmation mail after import. This flag should be used in conjunction with the 'send confirmation mail' flag in the Shopgate merchant area.
Shopgate Shipping Carrier Title	This text field allows the merchant to define a shipping title for any shipping handled by Shopgate. This shipping title is used in emails and order details.

Shopgate | Advanced

Staging

Shopgate server [store view]	Live ▼ ❷
Shopgate Merchant API URL [global]	http://api.myawesomeshop.com/merchant
Htaccess user [global]	❷
Htaccess password [global]	❷

Staging

Shopgate server	Select the Shopgate "Live" server. Use the other options only for debugging purposes.
Shopgate Merchant API URL	This field is used only when Shopgate server is set to "custom" and is only useful for debugging purposes.
.htaccess user	.htaccess user and password are only used to bypass additional htaccess authentications.
.htaccess password	