

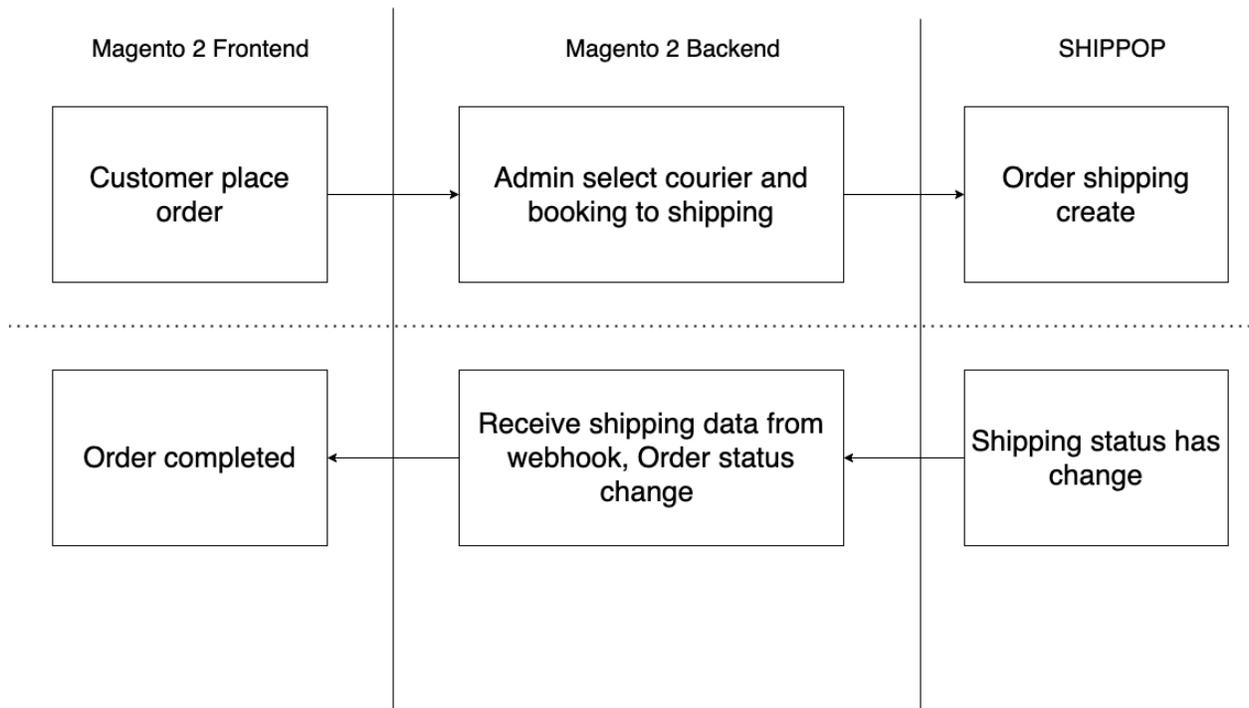
# User Manual Magento 2 And Extension SHIPPOP x Magento

[Extension Version 1.x]

## Minimum Specifications

1. PHP 7.2 or above.
2. Magento version 2.2 or above.

### SHIPPOP Extension Flow



## User Manual Extension SHIPPOP x Magento

- Step to use the SHIPPOP extension, First step go to the storefront (frontend) and place an order.

Shipping **Review & Payments**

Payment Method:

Check / Money order

Cash On Delivery

Bank Transfer Payment

My billing and shipping address are the same

tester tester

**Place Order**

Apply Discount Code ▾

### Order Summary

Cart Subtotal	\$490.00
Shipping Flat Rate - Fixed	\$5.00
<b>Order Total</b>	<b>\$495.00</b>
1 Item in Cart	▾

Ship To:

tester tester

- Back to backend system, Go to menu Sale -> Orders and click view order.

Search by keyword

**Filters** Default View ▾ Columns ▾ Export ▾

Actions ▾ 1 records found 20 ▾ per page 1 of 1

<input type="checkbox"/>	ID	Purchase Point	Purchase Date ↑	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
<input type="checkbox"/>	000000001	Main Website Main Website Store Default Store View	Mar 18, 2021 8:32:25 AM	John Chaos	John Chaos	\$1,309.00	\$1,309.00	Processing	<a href="#">View</a>

- (optional) You can set parcel dimensions to this order by clicking on the menu SHIPPOP Parcel Information and set weight , width, length, height of parcel box.

### ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- SHIPPOP Parcel information**

### Parcel Dimensions

Weight (kg)

Width (cm)

Length (cm)

Height (cm)

**Update Parcel**

- After you check order information shipping or payment success, you will change this status to 'Processing' to confirm this order (by clicking the Invoice menu and submitting an invoice).
- Next go to the SHIPPOP menu -> Choose courier, you will see that order showing on this page, and then select the checkbox order and click button 'Choose courier' to create shipment for this order.

4.1. Condition to see order show on this page, Order will show on this page if this order has order status 'Processing' or that order has payment method COD (cash on delivery).

## Choose courier

Orders will appeared if order status is processing or order payment method is COD

🔍 3 👤 admin

Search by keyword

Filters | Default View | Columns | Export

1 records found (1 selected) | 20 per page | 1 of 1

[Choose courier](#)

<input checked="" type="checkbox"/>	Order	Shipping address	Shipping Method	Payment Method	Purchase Date	Order Status	Action
<input checked="" type="checkbox"/>	000000001	30, Jalan SS 2/72, SS 2, 47300 Petaling Jaya, Selangor, Selangor, Selangor, 47300	Flat Rate - Fixed	Check / Money order	Mar 18, 2021 8:32:25 AM	Processing	<a href="#">View</a>

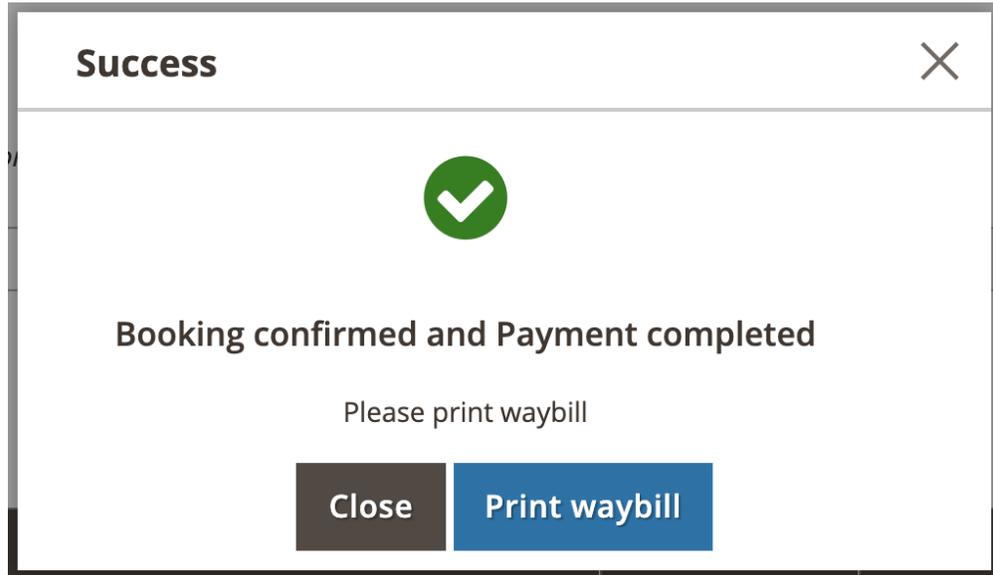
- And then select the courier you want to ship and click 'Confirm'.

### Choose Courier ✕

Couriers list	Conditions for pick-up service	Service type	Estimated charge	Choose
<b>POS Laju</b> Pos Laju Drop-off			\$5.90	<a href="#">Select</a>
<b>CJ LOGISTICS</b> CJLogistic			\$6.10	<a href="#">Select</a>
<b>POS Laju</b> Pos Laju			\$6.10	<a href="#">Select</a>
<b>aramex</b> Aramex			\$6.50	<a href="#">Select</a>
<b>J&amp;T EXPRESS</b> JAndTExpress DropOff		Deliver to Drop Off point yourself	\$6.65	<a href="#">Select</a>

[Cancel](#) [Confirm](#)

- 4.3. And then you will see this popup to confirm shipment has been created in SHIPPOP, click on the button 'Print waybill' to print label or track your shipment.



5. In the 'Parcel list' page, your order will move to show in this page, and when SHIPPOP sends shipping status completed to your magento, your order status will change to 'completed'.
- 5.1. 'SHIPPOP Status' is shipping status from SHIPPOP.
  - 5.2. 'SHIPPOP's tracking number' is the tracking code from SHIPPOP.
  - 5.3. 'Courier's tracking number' is the tracking code from your courier selected.
  - 5.4. 'Courier' is your courier name selected.

Print waybill  Please choose your orders first.

<input type="checkbox"/>	ID	Shipping address	Customer Name	SHIPPOP Status	SHIPPOP's tracking number	Courier's tracking number	Total	Order Status	Courier	Actions
<input type="checkbox"/>	000000001	30, Jalan SS 2/72, SS 2, 47300 Petaling Jaya, Selangor, Selangor, Selangor, 47300	Jonh Chaos	Confirmed	SP000456695	SP000456695	\$1,309.00	Complete	Pos Laju Drop-off	Select <input type="button" value="v"/>

5.5. After booking success your order will get a tracking number from SHIPPOP to track order and order status.

5.5.1. Order detail page backend.

ORDER VIEW	Parcel Dimensions	Parcel Tracking
Information	<b>Weight (kg)</b> <input type="text" value="1.5"/>	<b>Tracking number</b> <a href="#">SP000456695</a>
Invoices	<b>Width (cm)</b> <input type="text" value="1"/>	<b>Status</b> <b>Booking</b>
Credit Memos	<b>Length (cm)</b> <input type="text" value="1"/>	
Shipments	<b>Height (cm)</b> <input type="text" value="1"/>	
Comments History	<input type="button" value="Update Parcel"/>	
<b>SHIPPOP Parcel information</b>		

5.5.2. Order detail page storefront (customer).

## Order Information

### Shipping Address

John Chaos  
30, Jalan SS 2/72, SS 2, 47300  
Petaling Jaya, Selangor  
Selangor, Selangor, 47300  
Malaysia  
T: [0801956432](tel:0801956432)

### Shipping Method

Flat Rate - Fixed

### Billing Address

John Chaos  
30, Jalan SS 2/72, SS 2, 47300  
Petaling Jaya, Selangor  
Selangor, Selangor, 47300  
Malaysia  
T: [0801956432](tel:0801956432)

### Payment Method

Check / Money order

## SHIPPOP

### Tracking number

[SP000456695](#)

### Status

Booking

5.6. And then you click on 'SHIPPOP's tracking number' or 'Courier' tracking number' you will see a popup to show shipment information of this tracking number.

### Shipping Status ✕



Order : #000000001  
 SHIPPOP's tracking number : SP000456695  
 Courier's tracking number : ER043110153MY  
 Status : Confirmed

Waiting shipping information update.

5.7. If you want to print a label (waybill), select your order you need and click on the dropdown 'Print waybill' and choose your label size.

- ✓ Print waybill Receipt ( Default )
- A4
- A5
- A6
- Letter
- Size 4x6
- Sticker size 8x8 cm
- Sticker size 4x6 in

Please choose your orders first.

Shipping address	Customer Name	SHIPPOP Status	SHIPPOP's tracking number ↓	Courier's tracking number	Total	Order Status	Courier	Actions
Jalan SS 2/72, SS 2, 47300 Petaling Jaya, Selangor, Selangor, 47300	John Chaos	Confirmed	SP000456695	SP000456695	\$1,309.00	Complete	Pos Laju Drop-off	Select ▾

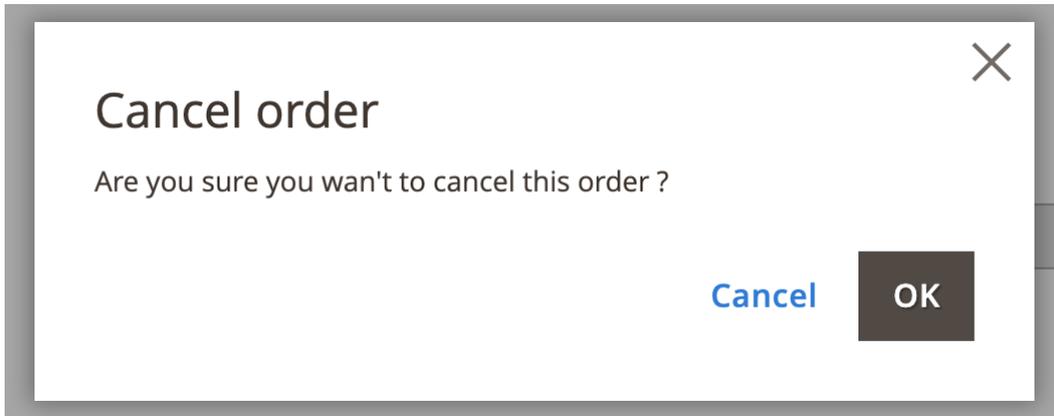
Simple label (waybill).

<b>DARIPADA :</b> Natdanai Upathong Address : Jalan SS 7/2, Ss 7, 47301 Petaling Jaya, Selangor Selangor	<b>AKAUN NO : 8800541345</b>  <div style="border: 1px solid #ccc; padding: 5px; text-align: center; font-weight: bold;">                     * ER043110153MY *                 </div>	
<b>Kepada :</b> ฅุฒัน MY Chaos Address : 30, Jalan SS 2/72, SS 2, 47300 Petaling Jaya, Selangor Selangor Selangor Selangor 47300	<b>Ruj. Penerima :</b>  Tel : 0801956432	<b>MAKLUMAT ITEM :</b> Tarikh : 23 March 2021 Berat : 1.50 KG Sebenar : Volumetrik : 0.000166666666666667
 ER043110153MY		<b>PJS-PJ-PJS</b> POSKOD :  <b>47300</b> SALINAN PENERIMA SHIPP
<b>RUJ. TRANSAKSI :</b> Produk: Jenis : Parcel Ketera : noan	<div style="border: 1px solid #ccc; padding: 5px; font-weight: bold;">                     KAUNTER SAHAJA (TIADA PICKUP)                 </div>	

6. If you want to cancel your shipment, you can click 'Select -> Cancel order'

Print waybill ▼ Please choose your orders first.

<input type="checkbox"/>	ID	Shipping address	Customer Name	SHIPPOP Status	SHIPPOP's tracking number ↓	Courier's tracking number	Total	Order Status	Courier	Actions
<input type="checkbox"/>	000000001	30, Jalan SS 2/72, SS 2, 47300 Petaling Jaya, Selangor, Selangor, Selangor, 47300	John Chaos	Confirmed	SP000456695	SP000456695	\$1,309.00	Complete	Pos Laju Drop-off	Select <span>▲</span> View Cancel order



7. (Optional) SHIPPOP extensions have a webhook service to receive shipping information from SHIPPOP to update order status.

7.1. When you register members with SHIPPOP and install SHIPPOP extensions, we will know your magento site url and we will add your webhook endpoint into the SHIPPOP system to push back shipping information.

7.1.1. Your webhook endpoint will like example

**www.magentosite.com/rest/V1/shippop-ecommerce/update-status**

7.1.2. We will push shipping data to your webhook, When your shipment has change state example ( parcel has arrived to Hub a , Hub b , Hub c ), We will send shipping data like

```
{
  "tracking_code": "SP049077875",
  "order_status": "shipping",
  "data": {
    "weight": "1190",
    "price": "500",
    "datetime": "",
    "width": "",
    "height": "",
    "length": ""
  }
}
```

7.1.3. If your parcel has shipping success, We will push order status 'complete' to your webhook and your order in magento store will change status to 'Completed'.

```
{  
  "tracking_code": "SP049077875",  
  "order_status": "complete"  
}
```