

## Facebook Conversion & Audience Pixel Tracking - Installation/Set-up Guide

- 1. **Disable Compilation Mode**: To check that this is disabled, go to System->Tools->Compilation. If the compiler status is 'Disabled', you are ready to go. If not, simply click the 'Disable' button on the right hand side of the screen.
- 2. Upload Package: Upload the content of the module to your root folder. This will not overwrite the existing Magento folder or files, only the new contents will be added.
- 3. Clear Caches: This can be done from the admin console by navigating to the cache management page (System->Cache Management), selecting all caches, clicking 'refresh' from the drop-down menu, and submitting the change. Logout and login back in Admin.
- 4. Configuration settings for Facebook Conversion Tracking: Goto Admin -> System -> Configuration -> Scommerce Configuration -> Facebook Conversion Tracking -> General
  - **a. Enable**: Set yes to enable the module.
  - **b.** License Key: Enter the License key provided by Scommerce Mage.
  - c. New Facebook Tracking Enabled: Set yes to enable Facebook new pixel tracking or Remarketing tag\_ https://developers.facebook.com/docs/ads-for-websites/tag-api/
  - d. Pixel Tag ID: Enter Checkout Conversion Pixel Tracking Id. This will work with old Facebook Tracking only.
  - e. Cart Pixel Tag ID: Enter Add to Cart Conversion Pixel Tracking Id. This will work with old Facebook Tracking only.
  - **f. Registration Pixel Tag ID:** Enter Registration Conversion Pixel Tracking Id. This will work with old Facebook Tracking
  - g. Contact Us Pixel Tag ID: Enter leads or key page views or other website conversion pixel tracking Pixel Id. This will be used on contact us form and will work with old Facebook Tracking
  - h. Audience Pixel Tag ID: Enter Custom Audience Pixel Id. This applies to old as well as new Facebook tracking.

**i. Events**: Select the events which you want to track with new Facebook tracking.

For new pixel tracking it will track all the events outlined here -: <a href="https://developers.facebook.com/docs/marketing-api/facebook-pixel/v2.6#standardevents">https://developers.facebook.com/docs/marketing-api/facebook-pixel/v2.6#standardevents</a>

- j. Dynamic Ads Enabled: Set yes to enable Dynamic Product Ads\_ http://en-gb.facebook.com/business/help/www/455326144628161
- k. Remarketing Default Value: Enter default value for events where value can't be defined like CompleteRegistration, Search (only used for new Facebook tracking)
- I. Base: Set 'Yes' if you want to send base order data for example base currency and 'No' to send store order data to FB for example store currency
- m. Enable GDPR cookie check: If you are using our GDPR extension or any other GDPR extension and you want to block sending information to Google then set this to "yes" based on customer preference. Please note this is optional as far as you are not sending any PII to Google this setting needs to be turned off
- n. Force decline: If you set this to yes then this tracking will be turned off unless customer accepts the cookie policy from the cookie notification message from your website
- o. GDPR Cookie Key: You can add name of your GDPR cookie here for our GDPR extension the name of cookie key is cookie\_accepted but if you are using other GDPR extension then please check with extension developer

For sign up, you need to create an account with Facebook Conversion, Click https://www.facebook.com/business to find out more details.

Click https://developers.facebook.com/docs/ads-for-websites/pixelevents/v3.1 to sign up. The integration service is free and simple to do!

Please contact <u>core@scommerce-mage.co.uk</u> for any queries.