FAQ For Magento 2

Magento 2 Extension
User Guide

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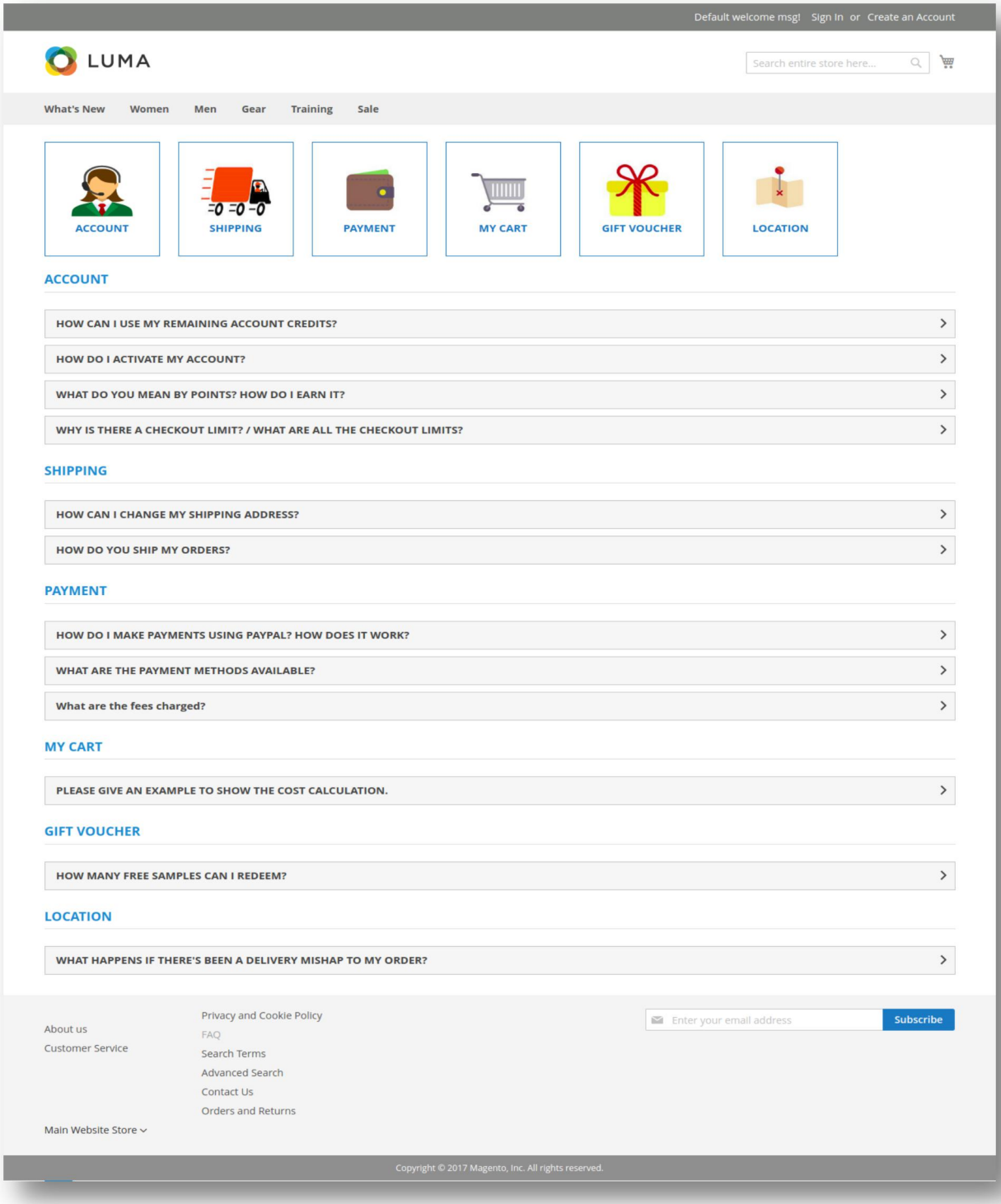
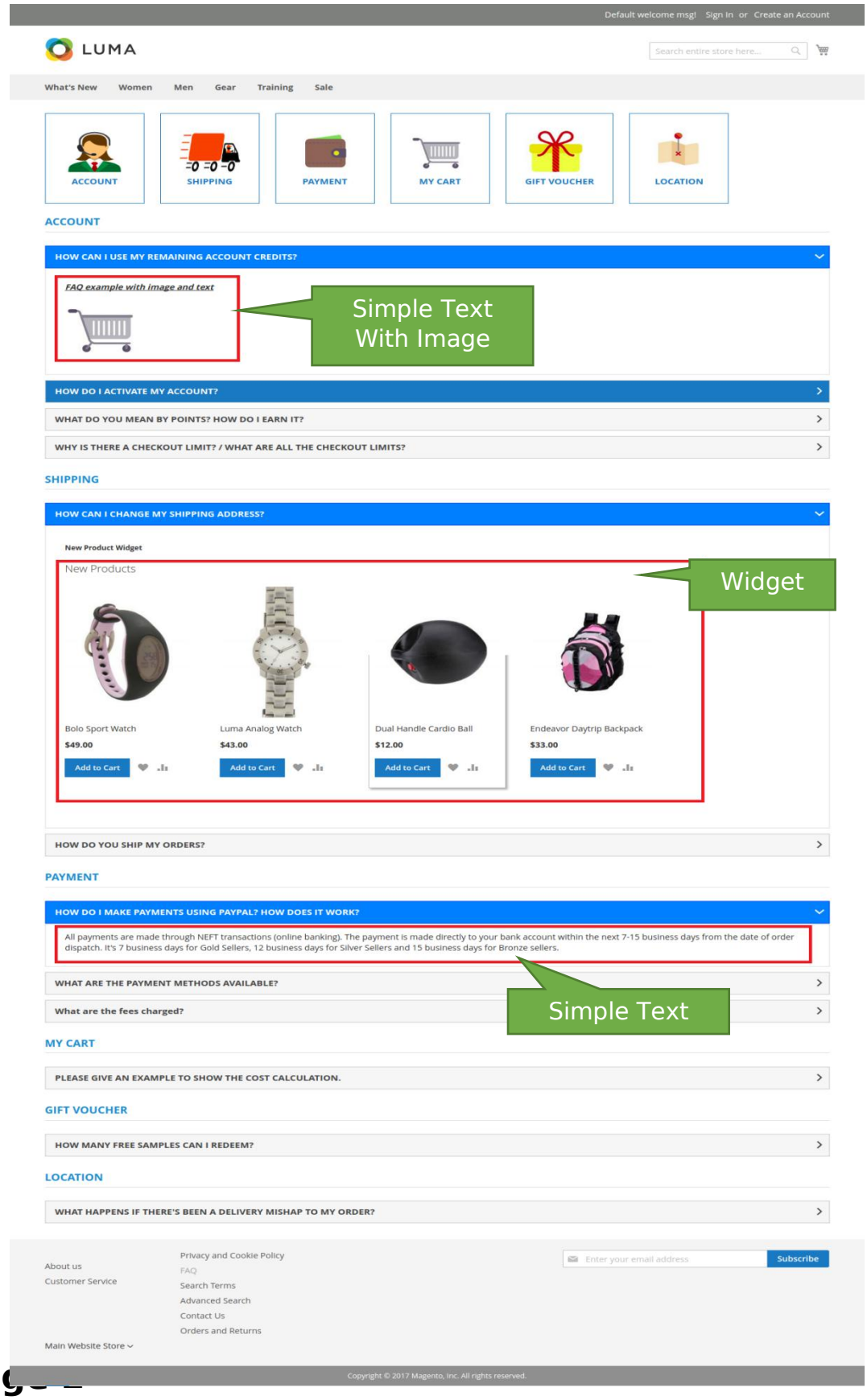
1. How FAQ Display On Store Front



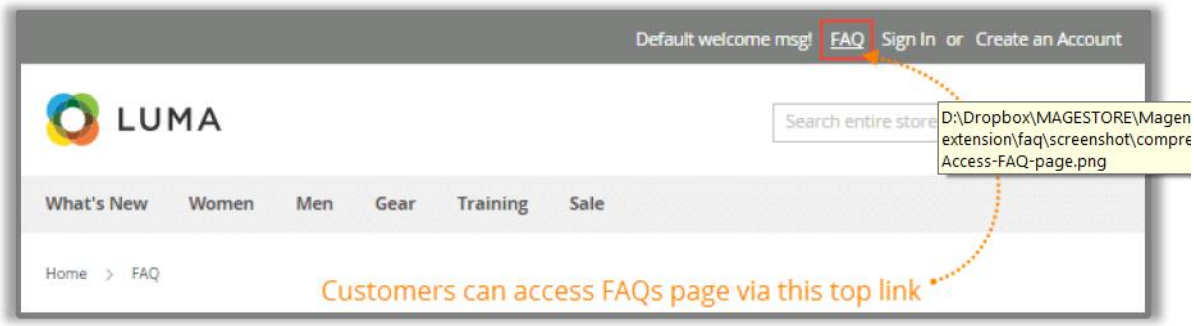
2. FAQ Answer Types

Visitor can see FAQ answer as **Simple text, Widgets, Images**.



3. FAQ Locations

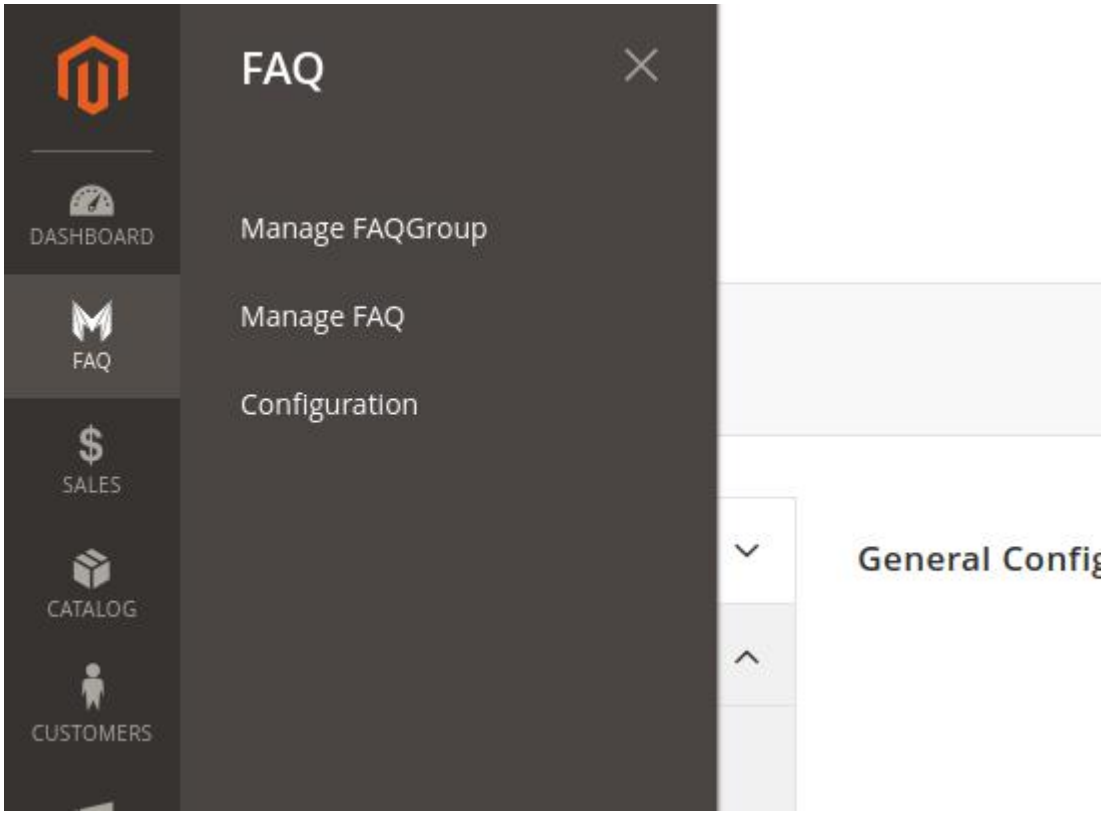
Visitors can find the link to FAQs on any pages at header.



Visitors can find the link to FAQs on any pages at footer.

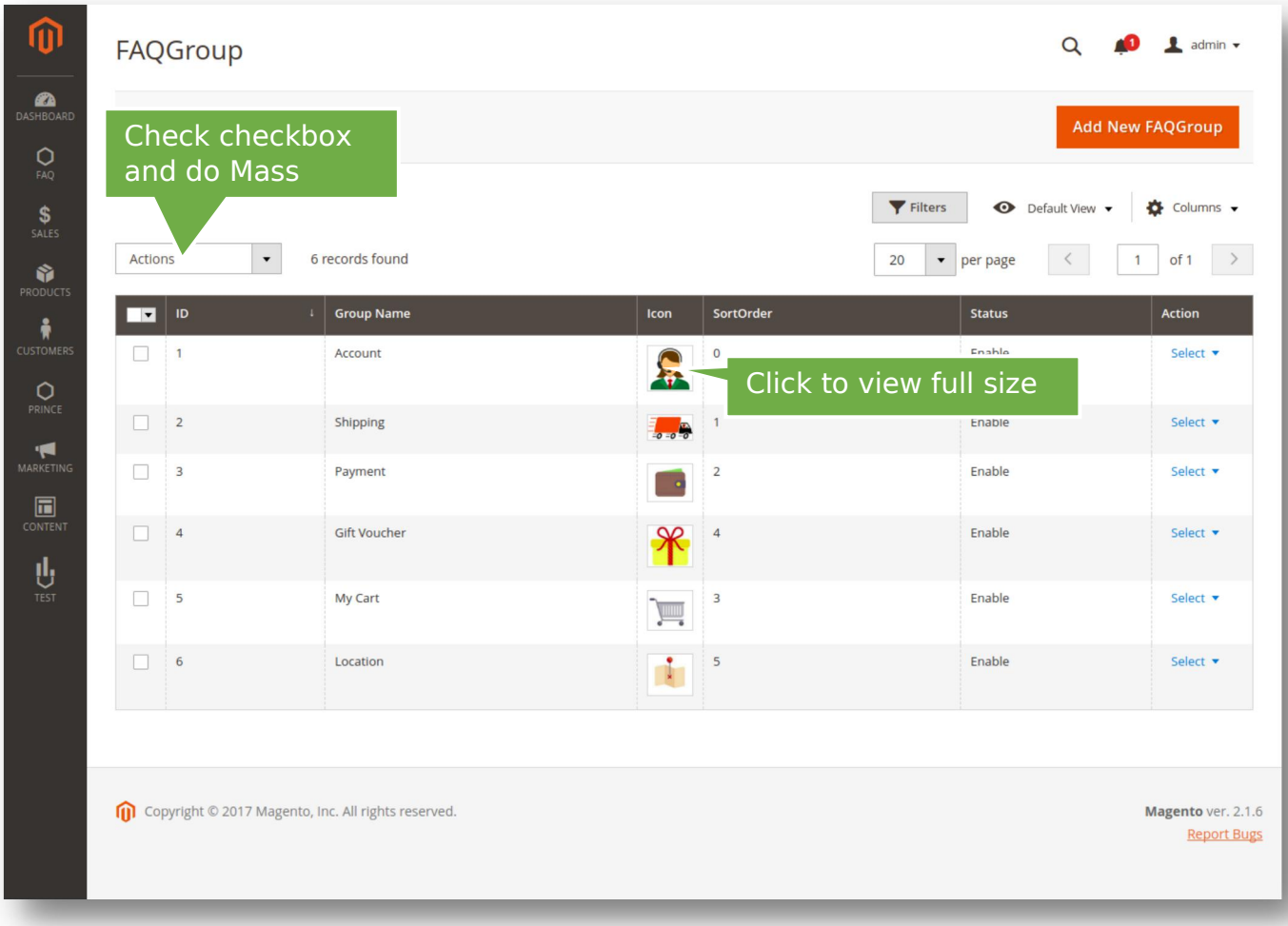
Admin Menu:

1) **Manage FAQGroup –** Add, Update and Delete FAQ Groups
2) **Manage FAQ –** Add, Update and Delete FAQ.
3) **Settings –** Configuration Settings



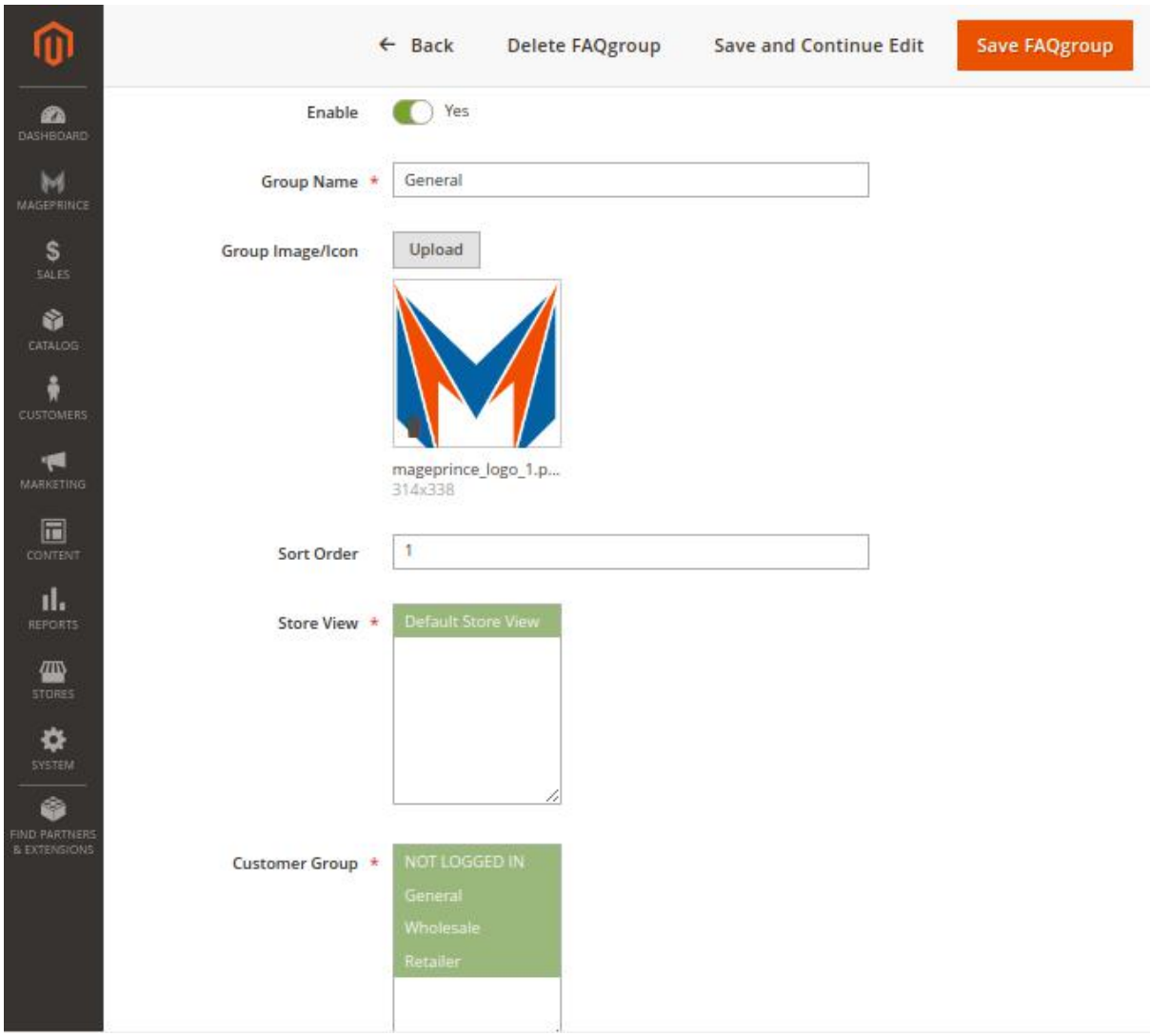
Manage FAQGroup

To create a new FAQ gorup, click on the **Add New FAQGroup** button on the top-right of the page.



Add/Edit FAQ Group

On the next page, you will see a form to fill in group name, icon and its sort order. The group with the smaller order number will be displayed first.

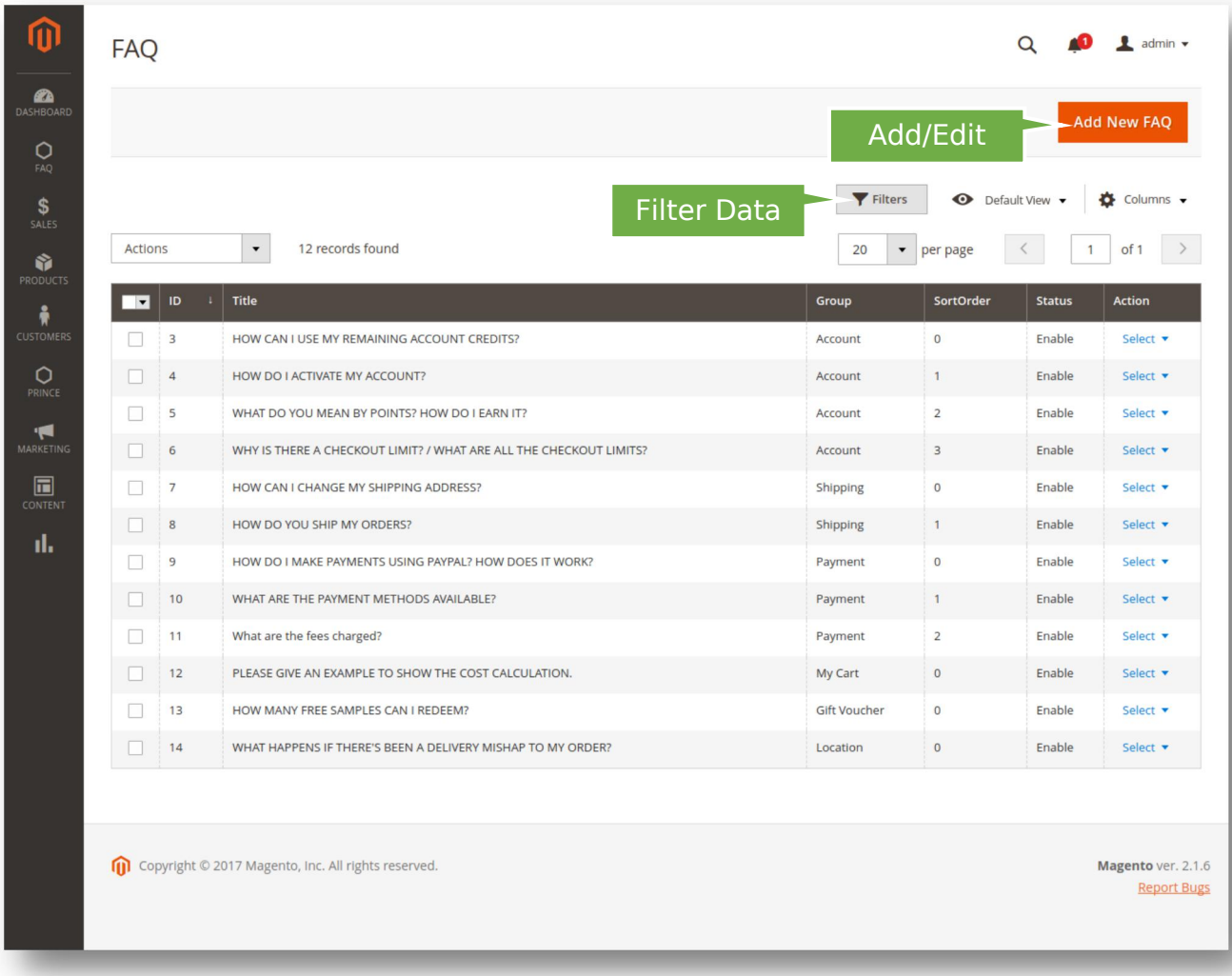


After filling all necessary information in, you will have two options including **Save**/ **Save and Continue,** both of which help you to save the FAQ group.

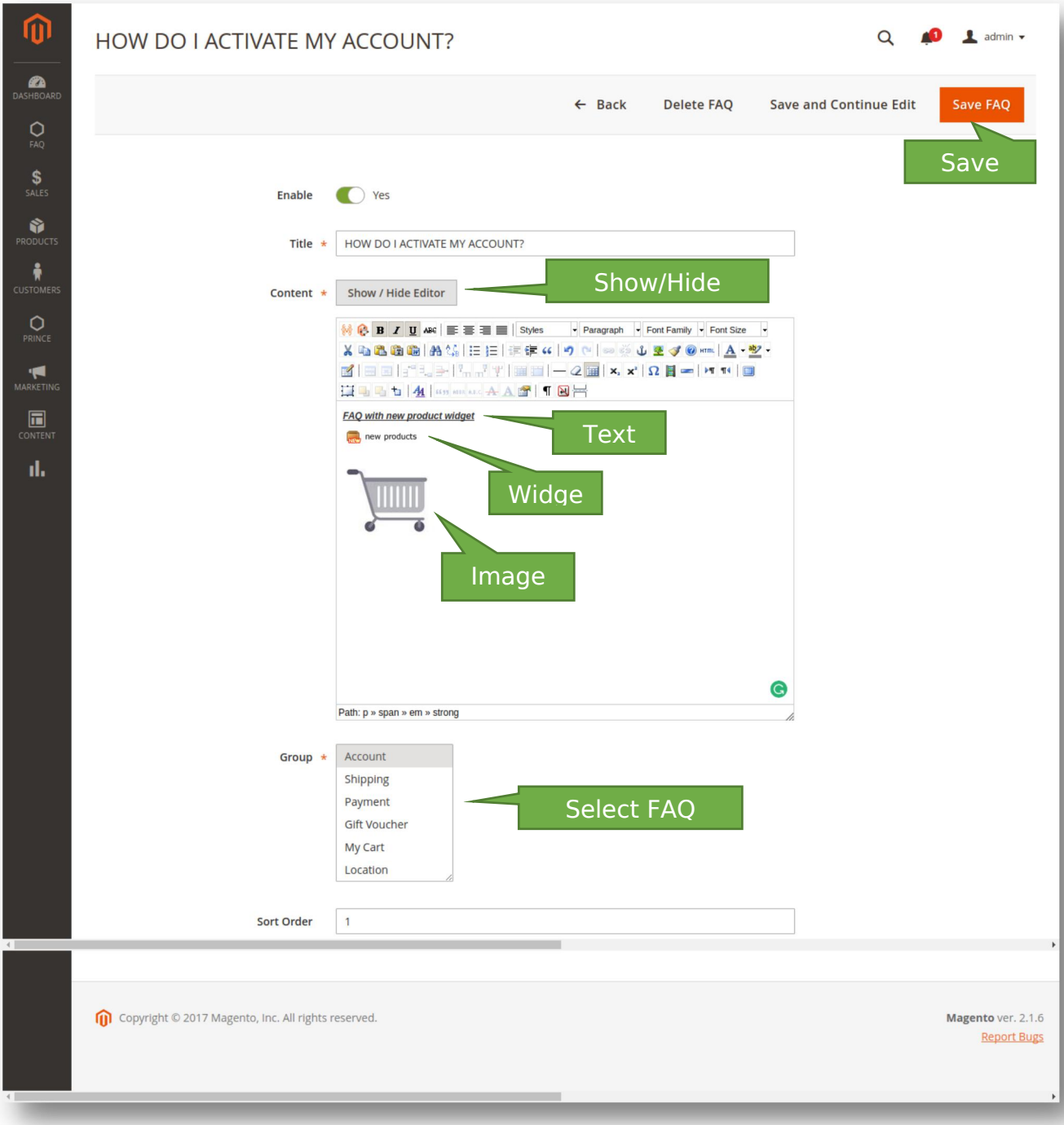
6. Manage FAQ

After creating FAQ Group, you can begin to add questions & answers for each FAQ Group. Go to **FAQ → Manage FAQ**:

Here you can see a list of FAQs existing in your system (In case the module has just been installed, no FAQ found here).



Add/Edit FAQ’s



7. Show FAQ on CMS Page And Static Block

Show FAQ on CMS or Static blocks

Copy below codes and paste into CMS or Static Block where you want to show FAQ.

1) To show all FAQ

```
{{block class="Mageprince\Faq\Block\Index\Index"
template="Mageprince_Faq::faq_main.phtml" show_group_title=1
show_group=1 page_type="scroll"}}
```

2) To show FAQ by group

```
{{block class="Mageprince\Faq\Block\Index\Index"
template="Mageprince_Faq::faq_main.phtml" group_id=1
show_group_title=1}}
```

Explanation

show_group_title: Show/Hide group title. Value must be 0 or 1

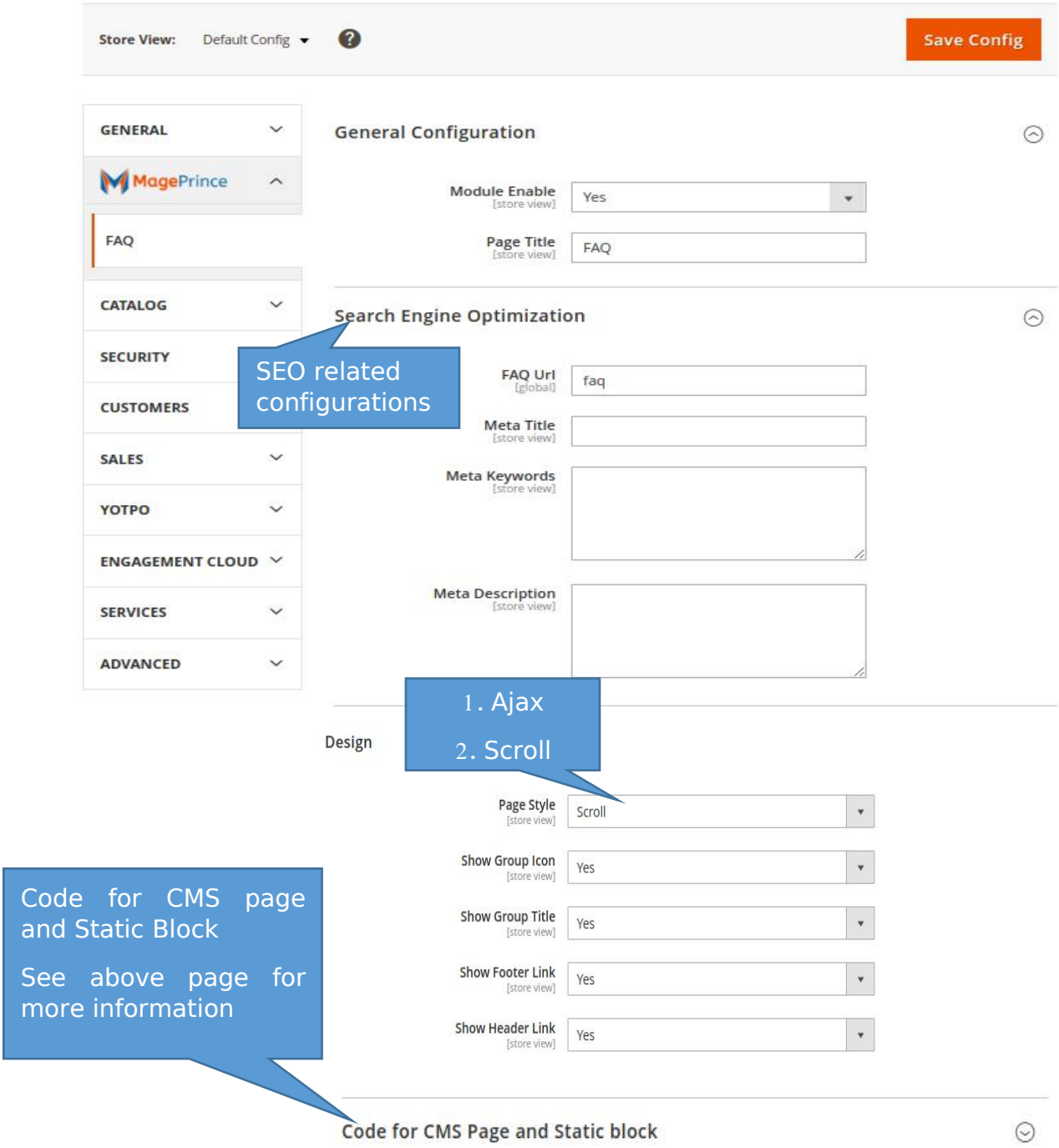
show_group: Show/Hide group icon. Value must be 0 or 1

page_type: Page type to show. Value must be “scroll” or “ajax”

group_id: Id of group. You can find group if from Admin->FAQ->Manage FAQGroups

Admin Configuration

FAQ → Configuration



Thank you!

Should you have any questions or feature suggestions, please contact us at: contact@mageprince.com