

Signing up for a PayPal Zettle Account

You can sign up for a Zettle account [here](#).

Compatible Versions

Zettle is compatible with Magento 2 latest 2.4.X version, and is constantly optimizing for the latest updates.

Install Zettle module

To install the Zettle module, please follow the instructions detailed here:

<https://devdocs.magento.com/extensions/install/>

How to configure Zettle in Magento

After [installing](#) the Zettle module, the configuration can be found in Magento Admin -> Stores -> Configuration -> Zettle -> Zettle POS Integration

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Create account now

Connect

Grow your business with Zettle and Magento

The Zettle point-of-sale system allows you to take cash, card, contactless payments and more. Connect Magento with Zettle to keep products and inventory in sync - all in one place

Sync your Magento products and inventory to Zettle in a few clicks. Make a sale on either platform and your inventory will update instantly. Keep your products up-to-date by managing them solely in Magento, so you can focus on selling.

To see which markets Zettle is available in, please visit [Zettle.com](#)

Please check Zettle [FAQ](#) page, if you have any questions.

How to get started



Connect in minutes

Connect your accounts, sync your library to Zettle and start selling.



Manage products in one place

Products sync from Magento to Zettle automatically.



Sync in real-time

Inventory sync both ways when you edit or make a sale.

Click Connect to start the Zettle POS Integration.

Explaining the 5-step setup wizard for the initial sync

Step 1: Register/Login

Enter your Zettle API Key. If you have not already created an API key return to your [Zettle account](#). Click the 'Authenticate with Zettle' button once entering the API Key.

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Register/Login Configure Store Finish & Sync

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Installation ?

Authorise connection

Create API key

1. [Create an API key](#) in Zettle to allow Magento access
2. Paste the key in the field below

API Key ?

Authenticate with Zettle

Step 2: Configure Store

All Magento Simple and Configurable products will be synced. To set up your Zettle library select "Add Magento products" or "Replace Zettle library".

Add Magento products

This will add all existing simple and configurable products in Magento and add to your current Zettle product library.

Replace Zettle library

This will add all existing simple and configurable products in Magento and replace any products in your Zettle library.

Register/Login

Configure Store

Finish & Sync



Installation

2407 Magento + 346 Zettle products found

All Magento products will be synced. How would you like to set up your Zettle library?



Add Magento products

Synced Magento products and stock quantities will be added to the existing Zettle library.



Replace Zettle library

Replace your existing Zettle library with synced products and quantities from Magento.
Warning! This cannot be reversed.

< Back

Next

Step 3: Finish & Sync

Product prices

To complete the first sync, select either **Sync prices** or **Don't Sync prices** and click the start sync button.

Sync prices

Selecting sync prices will sync all prices to your Zettle account on initial sync. When editing products in Magento this will keep them up-to-date in Zettle.

Don't Sync prices

Selecting Don't sync prices will sync all Magento products as 0 to Zettle. When editing products in Magento this will not resync the price to iZettle.

Note: If your currency in Magento does not match your Zettle account you will not be able to select sync prices. This will sync the prices as 0 for you to configure in your Zettle account.



Register/Login Configure Store Finish & Sync



Installation [?]

Product prices

Currency: GBP in Zettle, GBP in Magento.



Sync prices

Edit prices at Magento to keep them up-to-date in Zettle.



Don't sync prices

Synced products will have the price set to 0. Update prices in your Zettle product library.

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Start sync

Step 4: Sync

Progress bar

The progress bar will show you how many products are syncing

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Disconnect

43 out of 346 synced

Step 5: Sync complete

When the initial sync is complete the status will show: "All products imported"

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Disconnect

All products imported

Module Enable

Warning! Selecting "No" will mean the products and inventory will no longer sync with Zettle.

✔ Magento is connected to Zettle

In the future, when you make a sale or edit stock, we will update your stock in Zettle and Magento.

If you need to update your products, do this in Magento and they'll sync to your Zettle app automatically. Go to Zettle product library.

Authentication

Credentials needed for communicating with your Zettle store via its API.

API Key

Sync Parameters

Sets up how and what to synchronize to your Zettle store.

Price synchronization
Whether or not to sync prices to Zettle

Disconnect the module

Click the Disconnect button to disconnect Magento to Zettle.

Disable the module

To disable the module switch Module Enable to No and Save Configuration. This will disable the module and keep already synced products in your Zettle account. Products will no longer be syncing on updates.

API Key

The API key field is pre-populated from initial sync, displaying hidden. To update your API key you will need to disconnect the module.

Price synchronization

On the initial sync if you set Price synchronization to Yes, switching the option to No and saving the configuration this will no longer sync prices from Magento to Zettle.

On the initial sync if you set Price synchronization to No, switching the option to Yes and saving the configuration. This will sync the price of the product in Zettle when you save the product in Magento. Please note if you want to sync all product prices from Magento to Zettle you will need to disconnect and start the initial sync.

Features and options

Product sync

- Compatible products are simple and configurable products only.
- Configurable products are synced to your Zettle account as variants.

When saving or creating a new product in Magento after the initial sync the following information will sync to your Zettle account:

Product Name

Product SKU

Price Note: *If you have selected “Don’t Sync prices” on the initial sync this will not sync prices on save.*

Special Price: If the product in Magento has a special price set, this will sync as “price” to your Zettle account.

Weight Note: *Weight is a required field to sync from Magento to Zettle. This information is not stored in your Zettle account.*

Base Image

Inventory sync:

If “Enable Inventory Sync” is enabled against a product in Zettle. This will:

- Manually updating stock in Magento will sync to your Zettle account.
- After an order is placed (on the frontend or through MOTO) and the order status is set to shipped the qty will update in your Zettle account.
- When a refund is made in Magento admin by submitting the credit memo, this will re sync the returned qty to your Zettle account.

Quantity

Stock Status Note: This status is not a setting in Zettle. Example of uses: if you set a product to 0 in your Zettle account, the stock status will update too Out of stock in Magento and reduce QTY.

If “Enable Inventory Sync” is disabled against a product in Zettle. This will:

- Not sync qty from Zettle to Magento.
- Not sync qty from Magento to Zettle.

Zettle logs:

iZettle logs show Magento to Zettle syncs, located in Magento admin -> System -> Action Logs -> Zettle Sync Logs. The sync statuses will show either success and fail status, error is in json format.

Product Attributes:

If you have edited a product attribute, the default label change will not sync to your Zettle account. If you would like to update the variant title in Zettle, you will need to disconnect Zettle in Magento and re sync.

The following information will sync from your Zettle account to Magento:

QTY Note: If you have disabled inventory sync on the product in Zettle this will not sync to Magento.

Please note this excludes price, if you update price in your Zettle account on the next sync the Magento Price will override.

How to re sync if it fails

If the sync has failed you will see a warning message click the “Retry” button or click “logs” to review errors:

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Disconnect

! Some products were not synced successfully, please check the [logs](#)

[Retry](#)

Magento sync errors can be located in Magento Admin to help debug the issue:

Admin -> System -> Action Logs -> Zettle Sync Logs

Zettle Synchronization Logs

542 records found

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ID	Api Uri	Request Method	Response Code	Status	Action
1	https://oauth.zettle.net/token	POST	200	Success	Details
2	https://products.zettle.com/organizations/self/products	GET	200	Success	Details
3	https://secure.zettle.com/api/resources/organizations/self	GET	200	Success	Details
4	https://secure.zettle.com/api/resources/organizations/self	GET	200	Success	Details
5	https://products.zettle.com/organizations/self/products	GET	200	Success	Details
6	https://products.zettle.com/organizations/self/products?&uuid=b0547f90-8677-11eb-9398-8d588b1c323b	DELETE	204	Success	Details

The sync statuses will show either success and fail status. To review, click “Details” next to the status and review the “request body” and “response” error. Error is provided in json format.

To remove Installation from Magento:

To remove the Zettle module from your Magento account please follow the Magento guide here:

<https://devdocs.magento.com/guides/v2.4/install-gde/install/cli/install-cli-uninstall-mods.html>

Plugin Updates:

For any module updates please follow the Magento guide to update:

<https://devdocs.magento.com/guides/v2.4/comp-mgr/upgrade-module.html>