



OpenPath Payments User Guide

Create by: Jason Martin

Create on: October 26th, 2021

Last updated by: Jason Lee

Last updated on: October 28th, 2021

Version: 2.0

Table of Contents

Summary	3
Prerequisites	4
Signing up for OpenPath merchant account	4
Getting the Module	5
Download	5
Installation	6
Composer	6
Manual (from download)	6
Getting Credentials	7
Configuration	9
OpenPath on the Checkout Page	12
Order Management	13
Refund	13
Capture	16
Uninstall	18
Questions & Feedback	19
Call Us at:	19
Chat Us at:	19
Email Us at:	19
Or checkout our documentation at:	19

Summary

Magento has been fully integrated with the OpenPath Payment Orchestration suite.

Installing and configuring the OpenPath Payments gateway provides a simple, secure, and convenient option for connecting your Magento store to the OpenPath payment platform.

Prerequisites

- Magento Open Source (CE) 2.1.X to 2.3.X
- At least 7.0 or the later version of PHP, MySQL and web browser.
- Curl
- Composer
- OpenPath Account
- OpenPath Site Credentials

Signing up for OpenPath merchant account

In order to start taking payments through OpenPath, you need to sign up for an OpenPath account and connect your payment methods in our back office.

You can sign-up directly at: <https://openpath.io/signup>

Or you can call us directly to setup your account at: +1 (844) 728-4247

Once you are set up, you can configure the OpenPath module and start taking payments. OpenPath can provide a test account for free for training and testing purposes.

Getting the Module

Get your OpenPath Payments gateway connector for Magento through the Magento Marketplace at:

<https://marketplace.magento.com>

...and search for OpenPath, then follow the Composer Installation steps below.

Download

Alternatively you can download the latest module at the following link:

<https://asset.openpath.io/download/plug-in/magento/openpath-magento2-current.zip>

Installation

Composer

To install the OpenPath Payments extension via Composer, please run the following commands:

```
$ composer require openpath/module-payment
$ php bin/magento setup:upgrade
$ php bin/magento setup:static-content:deploy -f
$ php bin/magento cache:flush
$ php bin/magento setup:di:compile
```

Manual (from download)

To install the OpenPath Payments extension from the download, please follow these instructions:

First extract the contents of the ZIP file [openpath-magento2-current.zip](#) into:

```
{magento_folder}/app/code
```

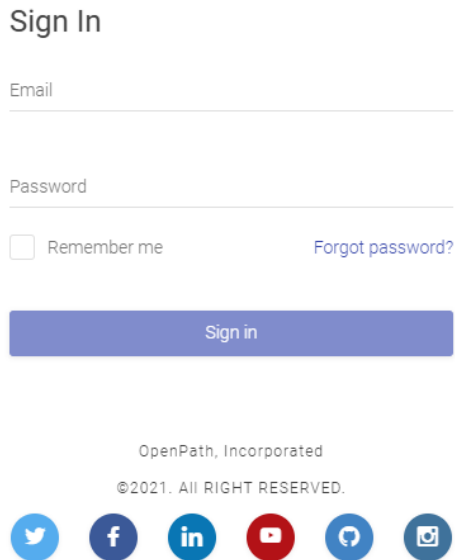
Then run the following commands:

```
$ php bin/magento setup:upgrade
$ php bin/magento setup:static-content:deploy -f
$ php bin/magento cache:flush
$ php bin/magento setup:di:compile
```

Getting Credentials

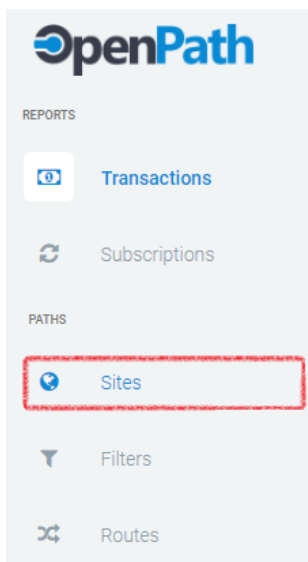
Before configuring your OpenPath Payments gateway module you will need to grab your site credentials from OpenPath. In order to do this following these steps:

1. Login to OpenPath at: <https://client.openpath.io> and enter your credentials to login.

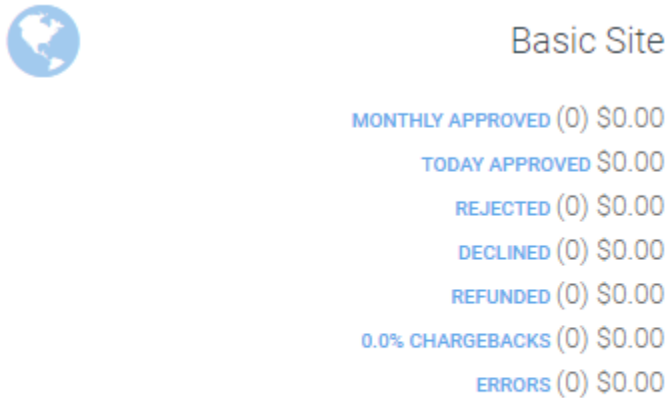


The image shows the OpenPath sign-in interface. It features a 'Sign In' heading, an 'Email' input field, and a 'Password' input field. Below the password field, there is a checkbox for 'Remember me' and a link for 'Forgot password?'. A blue 'Sign in' button is positioned below the form. At the bottom, the text 'OpenPath, Incorporated ©2021. All RIGHT RESERVED.' is displayed, followed by a row of social media icons for Twitter, Facebook, LinkedIn, YouTube, GitHub, and Instagram.

2. Once logged in, navigate to Sites in the left hand menu bar.



3. Select the site you want to associate your Magento Storefront with by clicking the edit button for that site.



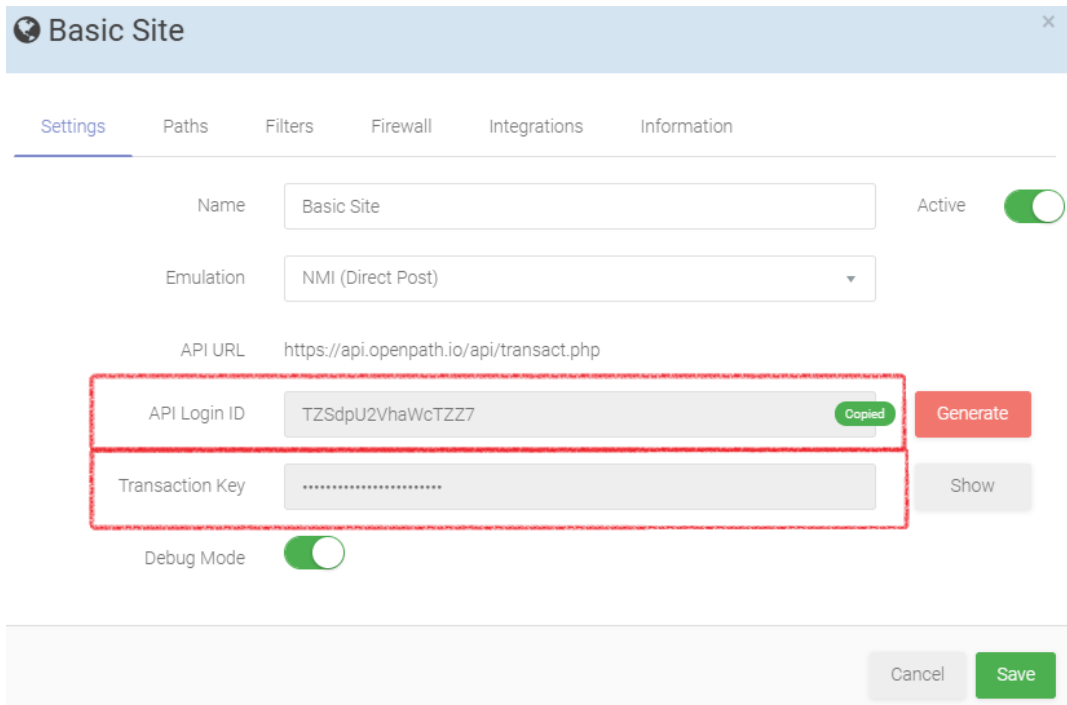
Basic Site

MONTHLY APPROVED (0) \$0.00
TODAY APPROVED \$0.00
REJECTED (0) \$0.00
DECLINED (0) \$0.00
REFUNDED (0) \$0.00
0.0% CHARGEBACKS (0) \$0.00
ERRORS (0) \$0.00



LAST ACTIVITY
1/1/0001 At 12:00 AM

4. In the Site editing window you can click in the API Login ID textbox which will automatically copy the value to your clipboard, copy and paste the API Login ID and Transaction Key and record them in a location to use in the next section, Configuration.



Basic Site

Settings Paths Filters Firewall Integrations Information

Name Basic Site Active

Emulation NMI (Direct Post)

API URL https://api.openpath.io/api/transact.php

API Login ID TZSdpU2VhaWcTZZZ7

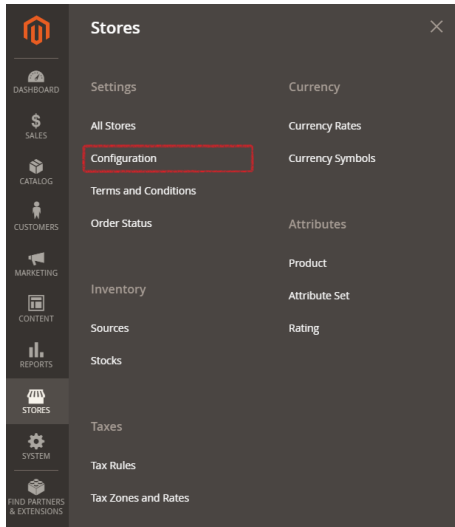
Transaction Key

Debug Mode

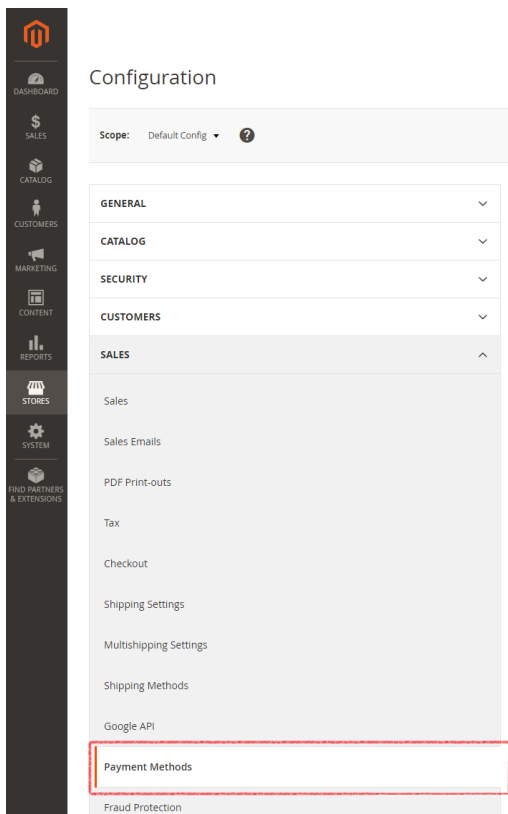
Configuration

In order to configure the OpenPath Payments gateway module follow these steps:

1. In the your Magento back office, click on the **Stores** → **Configuration**



2. Then click on **Sales** → **Payment Methods**



3. And expand **Other Payment Methods** → **OpenPath Payments**

Merchant Location ⊙

Merchant Country [website] ▼
If not specified, Default Country from General Config will be used.

RECOMMENDED SOLUTIONS: ▼

OTHER PAYPAL PAYMENT SOLUTIONS: ▼

OTHER PAYMENT METHODS: ▲

Klarna. Offer more ways to pay with Klarna. It's the smoothest way to boost sales and increase your average order value. You get more customers who buy more and do it more often. And you always get paid in full upfront while your customers pay at a later date. Configure

amazon pay The convenient, trusted way to pay. Let your customers check out in just a few clicks or taps using the shipping and payment info already stored in their Amazon account. Configure

Check / Money Order

Cash On Delivery Payment

Bank Transfer Payment

Zero Subtotal Checkout

Purchase Order

OpenPath Payments

Enabled [website] ▼

Title [store view]

4. In the OpenPath Payments configuration section fill out the following fields as required for your Magento Storefront

⊙ **OpenPath Payments**

Enabled [website] ▼

Title [store view]

Username [website]

Password [website]

Credit Card Types [website]

American Express

Visa

MasterCard

Discover

JCB

Switch/Maestro

Diners

Solo

Maestro International

Maestro Domestic

Action [website] ▼

Debug [website] ▼

Payment from Applicable Countries [website] ▼

Payment from Specific Countries [website]

Afghanistan

Aland Islands

Albania

Algeria

American Samoa

Andorra

Angola

Anguilla

Antarctica



Antigua & Barbuda

Sort Order [website]

- a. **Enabled** – Determines if this payment option is available in the Magento checkout process.
- b. **Title** – The label you want your customers to see when this payment option is presented.
- c. **Username** – The API Login ID found in your OpenPath back office under Sites or that you copied from following the Getting Credentials section of this document.
- d. **Password** – The Transaction Key found in your OpenPath back office under Sites or that you copied from following the Getting Credentials section of this document.
- e. **Credit Card Types** – The credit card types you want to be able to accept during the checkout process.
- f. **Action**
 - i. **Authorize and Capture** - Processes the customer's credit card immediately.
 - ii. **Authorize** - Authorizes the customer's credit card for payment, but doesn't process the payment until it is manually captured in the Magento's Orders section.
- g. **Debug** – Turns on detailed logging in the Magento logging files.
- h. **Payment from Applicable Countries and Payment from Specific Countries**
 - Sets what countries you want to accept payments from
- i. **Sort Order** – If you have multiple payment options available to your customer, what order do you want this payment method to be displayed.

OpenPath on the Checkout Page

On the Checkout page, the OpenPath Payments payment method will appear along with any other payment methods you have configured. The user simply needs to enter their payment details and the transaction will be securely submitted to OpenPath via HTTPS/SSL. The processing status will be returned to the customer to confirm the order if approved or return a decline message and reason.

Search entire store here...





Shipping Review & Payments

Payment Method

OpenPath Payments


My billing and shipping address are the same

Jason Martin
200 Spectrum Center Drive, Suite 400
Irvine, California 92618
United States
844-728-4247

Credit Card Number *

Expiration Date *
Month Year

Card Verification Number *
 


Check / Money order

[Apply Discount Code](#)

Order Summary

Cart Subtotal	\$22.00
Shipping Flat Rate - Fixed	\$5.00
Order Total	\$27.00

1 Item in Cart



Argus All-Weather Tank
Qty: 1
\$22.00
[View Details](#)

Ship To:

Jason Martin
200 Spectrum Center Drive, Suite 400
Irvine, California 92618
United States
844-728-4247

Shipping Method:

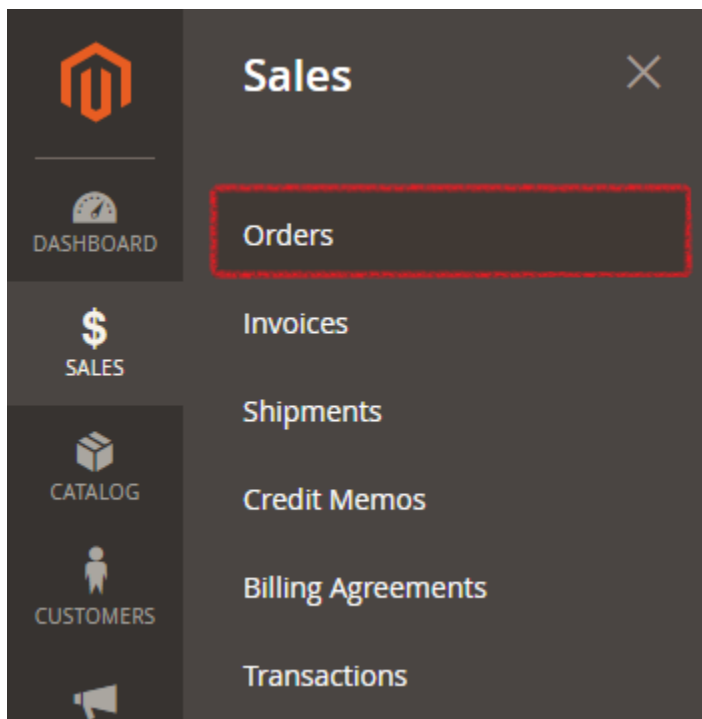
Flat Rate - Fixed

Order Management

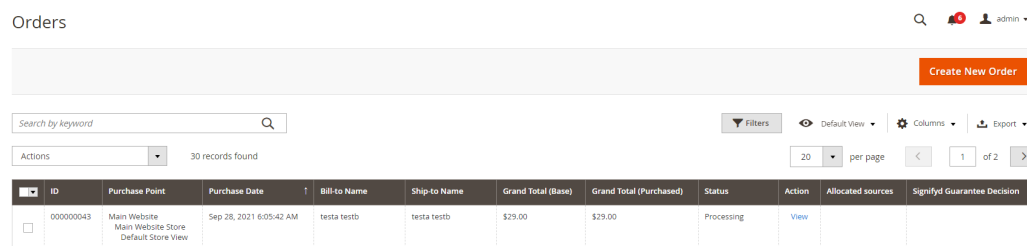
Refund

If you want to refund an order the refund process follows that standard Magento refund process:

1. Go to **Sales** → **Orders**



2. From the **Orders** screen click on **View** to go to the order you want to refund

A screenshot of the Magento 'Orders' grid. The grid shows one order with the following details:

ID	Purchase Point	Purchase Date	Bill to Name	Ship to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Signifyd Guarantee Decision
000000043	Main Website Main Website Store Default Store View	Sep 28, 2021 6:05:42 AM	testa testb	testa testb	\$29.00	\$29.00	Processing	View		

3. From the **Order View** click on **Invoices**

#000000038 🔍 🔔 👤 admin

← Back Send Email Credit Memo Reorder

ORDER VIEW

- Information
- Invoices**
- Credit Memos
- Shipments
- Comments History
- Transactions

Order & Account Information

Order # 000000038 (The order confirmation email is not sent)

Account Information

Customer Name Test3 Test3

Email

Customer Group NOT LOGGED IN

Order Date Sep 25, 2021, 1:47:49 AM

Order Status Complete

Purchased From Main Website
Main Website Store
Default Store View

Placed from IP 209.160.251.114

Address Information

4. From the **Invoice** tab click **View** on the Invoice you want to refund

#000000038 🔍 🔔 👤 admin

← Back Send Email Credit Memo Reorder

ORDER VIEW

- Information
- Invoices**
- Credit Memos

Search by keyword 🔍 🔽 Filters 👁 Default View ⚙ Columns 📄 Export

Actions ⌵ 1 records found 20 per page ⏪ 1 of 1 ⏩

<input type="checkbox"/>	Invoice	Invoice Date	Order #	Order Date	Bill-to Name	Status	Amount	Action
<input type="checkbox"/>	000000024	Sep 25, 2021 1:49:51 AM	000000038	Sep 25, 2021 1:47:49 AM	Test3 Test3	Paid	\$50.00	View

5. From the **Order View** click on the **Credit Memo** option in the top

#000000038 🔍 🔔 👤 admin

← Back Send Email **Credit Memo** Reorder

ORDER VIEW

- Information
- Invoices**
- Credit Memos
- Shipments
- Comments History

Order & Account Information

Order # 000000038 (The order confirmation email is not sent)

Account Information

Customer Name Test3 Test3

Email

Customer Group NOT LOGGED IN

Order Date Sep 25, 2021, 1:47:49 AM

Order Status Complete

Purchased From Main Website
Main Website Store
Default Store View

Placed from IP 209.160.251.114

6. From the **New Memo for...** select the full or partial refund options appropriate to this refund, such as; **Return to Stock, Qty to Refund, Refund Shipping, Adjustment Refund, Adjustment Fee, Update Totals** and **Email Copy of Credit Memo**, once

complete, click the **Refund** button

New Memo for #000000017 ← Back Reset

Items to Refund

Product	Price	Qty	Return to Stock	Qty to Refund	Subtotal	Tax Amount	Discount Amount	Row Total
Echo Fit Compression Short SKU: WSH07-29-Purple Size: 29 Color: Purple	\$24.00	Ordered 1 Invoiced 1	<input checked="" type="checkbox"/>	1	\$24.00	\$0.00	\$0.00	\$24.00

Order Total

Credit Memo Comments

Comment Text

Refund Totals

Subtotal \$24.00

Refund Shipping 5

Adjustment Refund 0

Adjustment Fee 0

Grand Total **\$29.00**

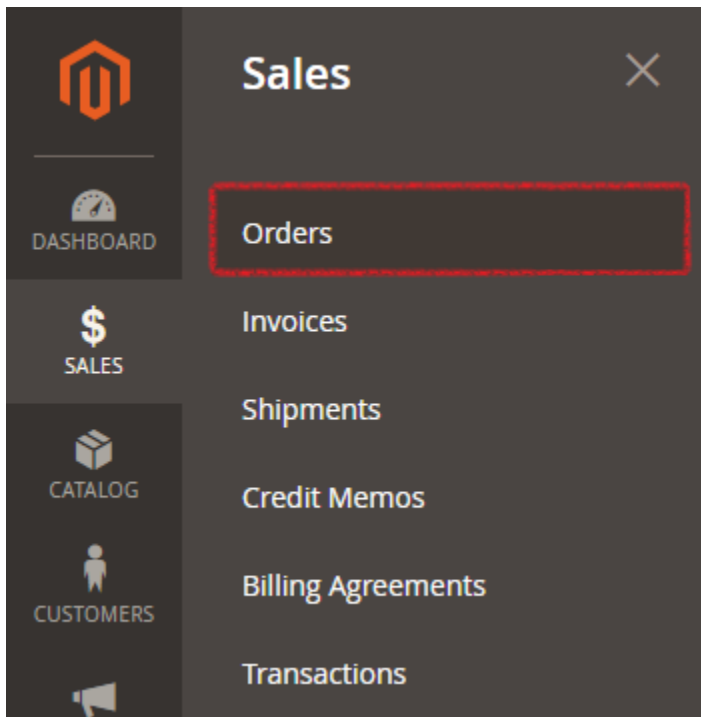
Append Comments

Email Copy of Credit Memo

Capture

If you want to capture an order that was authorized follow the standard Magento capture process:

1. Go to **Sales** → **Orders**



2. From the **Orders** screen click on **View** to go to the order you want to capture

Orders 🔍 🔔 👤 admin

[Create New Order](#)

Search by keyword

Filters 👁 Default View ⚙ Columns 📄 Export

Actions 30 records found 20 per page 1 of 2

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Signifyd Guarantee Decision
<input type="checkbox"/>	000000043 Main Website Main Website Store Default Store View	Sep 28, 2021 6:05:42 AM	testa testb	testa testb	\$29.00	\$29.00	Processing	View		

3. From the **Order View** click on **Invoice** in the upper menu

#000000046 🔍 📧 👤 admin

← Back Cancel Send Email Hold **Invoice** Ship Reorder **Edit**

ORDER VIEW

Information

Invoices

Credit Memos

Shipments

Order & Account Information

Order # 000000046 (The order confirmation email is not sent)

Order Date	Oct 27, 2021, 5:53:43 AM
Order Status	Processing
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	209.160.251.114

Account Information

Customer Name	Jason Martin
Email	
Customer Group	NOT LOGGED IN

4. Review the information and select if you want to **Email Copy of Invoice**, if everything looks correct, click on **Submit Invoice** to officially bill the customer.

New Invoice ← Back Reset

Address Information

Billing Address [Edit](#)

Jason Martin
OpenPath, Inc.
200 Spectrum Center Drive
Suite 400
Irvine, California, 92618
United States
T: 844-728-4247

Shipping Address [Edit](#)

Jason Martin
OpenPath, Inc.
200 Spectrum Center Drive
Suite 400
Irvine, California, 92618
United States
T: 844-728-4247

Payment & Shipping Method

Payment Information

OpenPath Payments

Credit Card Type: Visa

Credit Card Number: xxxx-1111

The order was placed using USD.

Shipping Information

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Create Shipment
Invoice and shipment types do not match for some items on this order. You can create a shipment only after creating the invoice.

Items to Invoice

Product	Price	Qty	Qty to Invoice	Subtotal	Tax Amount	Discount Amount	Row Total
Sprite Yoga Companion Kit <small>SKU: 24-WG080-24-WG081-blue-24-WG084-24-WG085-24-WG088</small>	\$61.00	Ordered 1	1				

Order Total

Invoice History

Invoice Comments

Invoice Totals

Subtotal \$61.00

Shipping & Handling \$5.00

Grand Total **\$66.00**

Amount

Capture Online ▼

Append Comments

Email Copy of Invoice

Submit Invoice

Uninstall

In the Magento back office click on the **Stores** → **Configuration**, then **Sales** → **Payment Methods**. Under **Other Payment Methods** you will find the Openpath Payments option with the link to configure different settings available for OpenPath Payments. In the configuration section of OpenPath Payments, set **Enabled** to No.

⌵ OpenPath Payments

A screenshot of a configuration field in the Magento back office. The field is labeled 'Enabled' with a sub-label '[website]'. The value 'No' is selected in a dropdown menu. The field is highlighted with a red dashed border.

Note: You should uninstall a module only if you're certain you won't use it. Instead of uninstalling a module, you can only disable it as mentioned above. Uninstallation process puts the application under maintenance mode.

Uninstall the OpenPath Payments extension and its dependencies by running the following commands at the project root directory level:

```
composer remove openpath/module-payment
php bin/magento setup:upgrade
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy -f
php bin/magento cache:flush
```

Finally delete the folder:

```
vender/openpath
```

Questions & Feedback

If you have any questions concerning this product or the implementation please contact us through any of the following methods!

Call Us at:

+1 (844) 728-4247

Chat Us at:

<https://openpath.io>

Email Us at:

support@openpath.io

Or check out our documentation at:

<https://openpath-inc.zendesk.com/hc/en-us>