



Pay Failed Order Extension

User Guide

Version 1.0

eGrove Systems Corporation

Phone: 603 791 4890 | Website: www.egrovesys.com | Email: support@modulebazaar.com

Contents

Contents.....	2
User Guide Version Log.....	3
Description.....	4
Features.....	4
Compatibility & Requirements.....	4
Installation and Configuration.....	4
Admin End.....	5
Front End.....	6
Support.....	8

User Guide Version Log

Version No	Reason For Change	Date
1.0	Initial Version	Feb 15, 2019

Description

Pay Failed Order Extension allows customer to pay for their Failed Orders. The Extension retrieves customer cart along with the products and coupons applied. During checkout if the customer faces any issue and is unable to complete the payment process, the order stands canceled and customer ends up in “Transaction Unsuccessful” or “Payment Failure”. In Such case, Pay Failed Order Extension, saves the items in the cart, create an order and the maintains the order status as ‘Pending Orders’. The customer can choose ‘Pay Now’ button available in My Oder Section and proceed to checkout. The customer need not search and add the products or coupons again.

Features

Below listed are the features of Pay Failed Order,

- This Extension helps user to retrieve their shopping cart with the products added and coupons applied when the order faces Payment Failure.
- User is provided with an option “Pay Now” for failed orders in My Order Section
- Admin has configuration setting as to how many days does the cart and “Pay Now” button to be enabled in Customer Account.
- Customer need not search and add the products or the discount coupons again. The cart is retrieved with all the information.

Compatibility & Requirements

- The module is compatible with Magento Community Edition Version 2.0 and above.

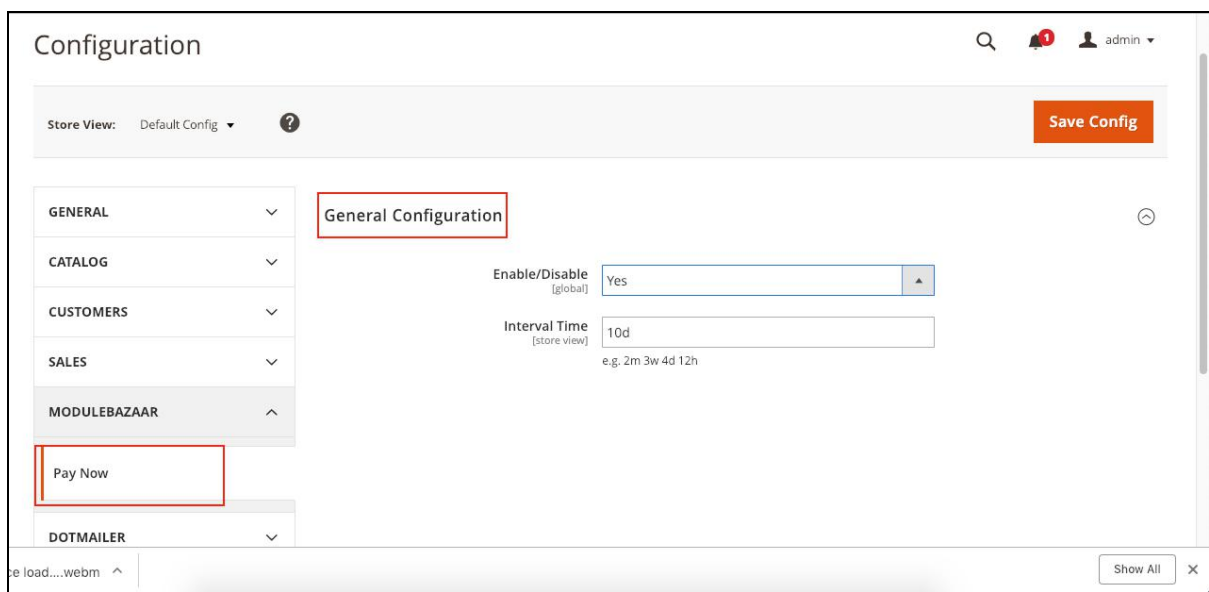
Installation and Configuration

- Download the package and unzip Modulebazaar_PayNow.zip file and you can find Modulebazaar_PayNow.zip and Read me_en.pdf
- After login to the website, go to System >>Magento Connect >>Magento Connect Manager.
- After selecting the patch click the “Choose File” option which you can see in the “Direct Package File Upload” in option number 2
- Then upload the module from your computer (Modulebazaar_PayNow.zip) and click the “Upload” option.
- After successful upload of the click refresh or Check for Upgrades.

- Then logout from the admin panel and again login into the admin panel. Click the “Upload” option.
- This module may require Ion Cube loader. The server should have the ionCube loader installed. If it is not available or not installed, you can request your hosting provider to install this version of ion cube loader available at http://www.ioncube.com/loader_installation.php

Admin End

Admin End Configuration



Configuration

Store View: Default Config ? Save Config

GENERAL

CATALOG

CUSTOMERS

SALES

MODULEBAZAAR

Pay Now

DOTMAILER

General Configuration

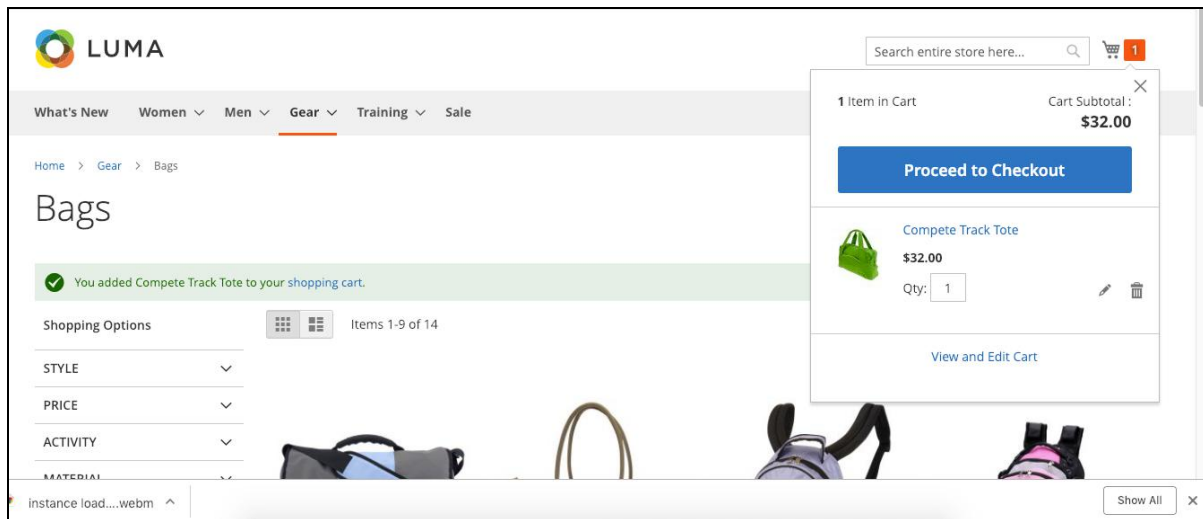
Enable/Disable [global] Yes

Interval Time [store view] 10d
e.g. 2m 3w 4d 12h

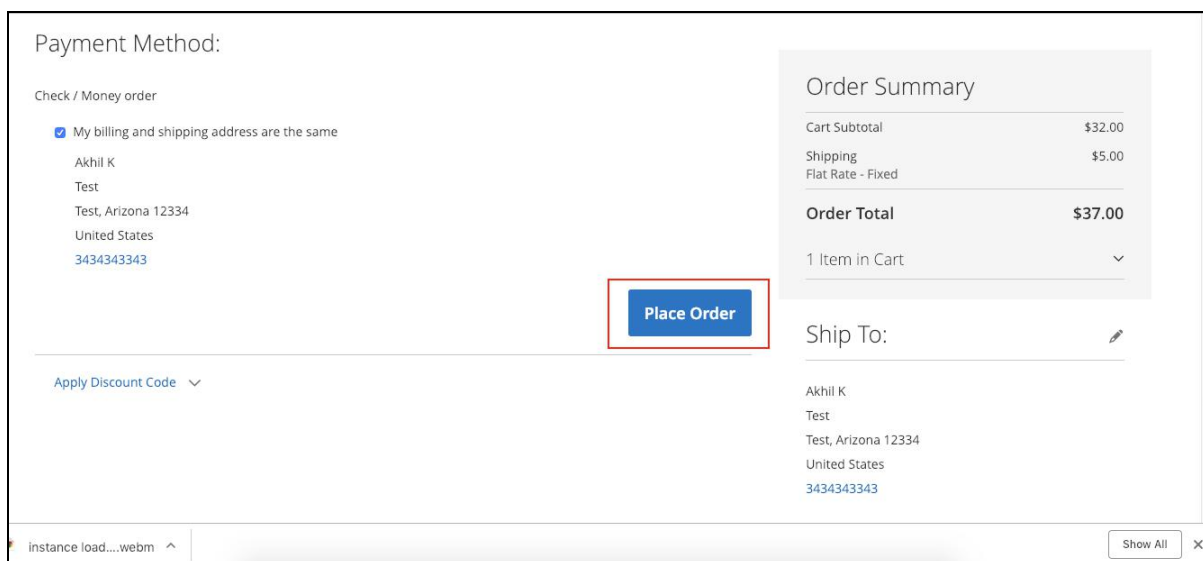
ie load...webm Show All x

Front End

Customer Adding Products to Cart



Customer Placing Order



Customer Applying Coupon to Cart

Payment Method:

Check / Money order

My billing and shipping address are the same

Akhil K
Test
Test, Arizona 12334
United States
3434343343

Place Order

Cancel coupon

Apply Discount Code ^
 PAYNOW01

Order Summary

Cart Subtotal	\$32.00
Discount (PAYNOW01)	-\$5.00
Shipping Flat Rate - Fixed	\$5.00
Order Total	\$32.00
1 Item in Cart	▼

Ship To: ✎
 Akhil K
Test
Test, Arizona 12334
United States
3434343343

instance load....webm ^
Show All X

Customer Faced Order Failure - PAY NOW Button Gets Enabled in My Order Section

- My Account
- My Orders
- My Downloadable Products
- My Wish List
- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements
- My Product Reviews
- Newsletter Subscriptions

My Orders

Order #	Date	Ship To	Order Total	Status	Action
000000017	2/15/19	Akhil K	\$32.00	Pending Payment	View Order Reorder Pay Now
000000016	2/15/19	Akhil K	\$54.00	Pending Payment	View Order Pay Now

2 Item(s) Show 10 per page

instance load....webm ^
Show All X

Customer clicks on my order -> Cart is loaded with products and coupon Code.

Payment Method:

Check / Money order

My billing and shipping address are the same

Akhil K
Test
Test, Arizona 12334
United States
3434343343


[Apply Discount Code](#) ▾

Place Order

Order Summary

Cart Subtotal	\$32.00
Discount (PAYNOW01)	-\$5.00
Shipping Flat Rate - Fixed	\$5.00
Order Total	\$32.00

1 Item in Cart ▾

Ship To: 

Akhil K
Test
Test, Arizona 12334
United States
3434343343

Customer checkout and order placed

What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale

Thank you for your purchase! [Print receipt](#)

Your order number is: **000000018**.

We'll email you an order confirmation with details and tracking info.

[Continue Shopping](#)

Support

If you have any queries on module functionality or any other issues, please drop in an email with your website details (FTP and Admin Backend details) to support@modulebazaar.com.