

Review Reminder Pro for Magento 2

User Guide

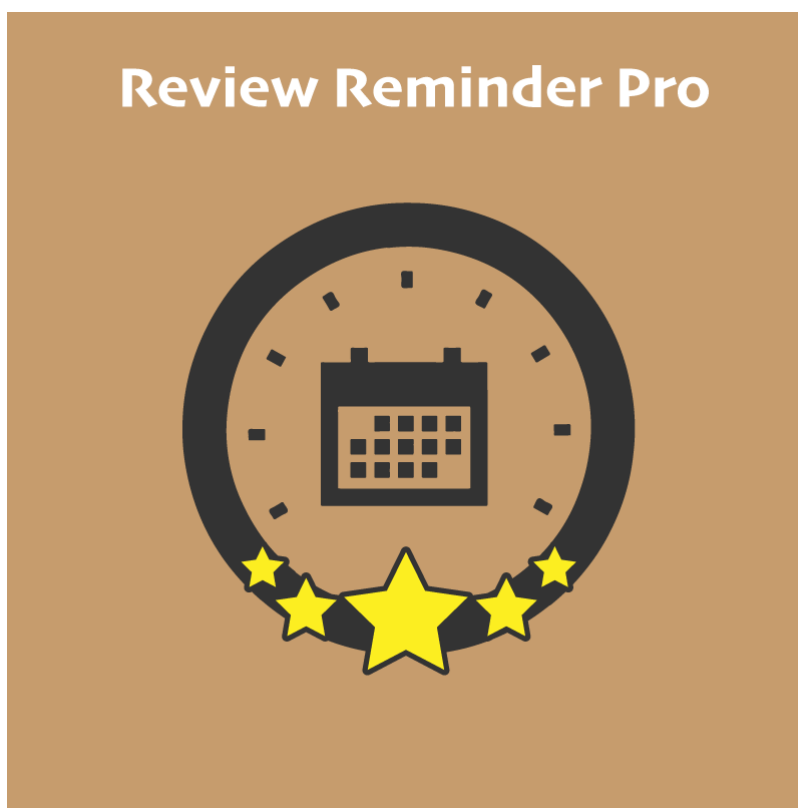


Table of Content

1. [Extension Installation Guide](#)
2. [Configuration](#)
3. [Coupon Code Email Settings](#)
4. [UTM Tracking Settings](#)
5. [Review Reminder Email to Customers](#)
6. [Review Reminder Logs in Backend](#)
7. [Coupon Code Email to Customers](#)

1. Extension Installation

- Create a folder structure in Magento root as app/code/Meetanshi/ReviewReminder
- Download and extract the zip folder and upload our extension files to the app/code/Meetanshi/ReviewReminder via FTP.
- Login to your SSH and run below commands step by step:
 - php bin/magento setup:upgrade
 - For Magento version 2.0.x to 2.1.x - php bin/magento setup:static-content:deploy
 - For Magento version 2.2.x & above - php bin/magento setup:static-content:deploy -f
 - php bin/magento cache:flush

2. Configuration

For configuring the extension, login to Magento 2, move to **Stores → Configuration → Review Reminder** where you can find various settings to enable the extension.

- **Review Reminder:** Enable Review Reminder extension.
- **Send Email After X Days:** Enter number of days after which you want to send a reminder Email to customers, requesting to submit a review.
- **Allowed Customer Groups:** Select customer groups to send review reminders after their purchase.
- **Maximum Number of Emails per Order:** Enter maximum number to send review reminder Emails per order.
- **Email Sender:** Select the Email sender for reminder Email.
- **Email Template:** Select template for the reminder Email.
- **Allowed Order Statuses:** Select order statuses to which you want to send review reminder Emails.

Configuration

Store View: Default Config

Save Config

Meetanshi

Configuration

Review Reminder

Review Reminder [global] Enable

Enable the Review Reminder extension from here

General Settings

Send Email After X Days [global]

2

Enter "0" to send Review Reminder email right after order placement.

Enter the number of days after which the reminder Email has to be sent

Allowed Customer Groups [global]

ALL GROUPS

NOT LOGGED IN

General

Wholesale

Retailer

Select customer groups to which your want to send Review Reminders.

Select the Email sender

Maximum Number Of Email Per Order [global]

2

Enter to send maximum number of Emails per order

Email Sender [global]

General Contact

Select Email sender and template for the review reminder Email

Email Template [global]

Review Reminder Email Template (Default)

Allowed Order Statuses [global]

-- Please Select --

Pending

Processing

Suspected Fraud

Complete

Closed

Canceled

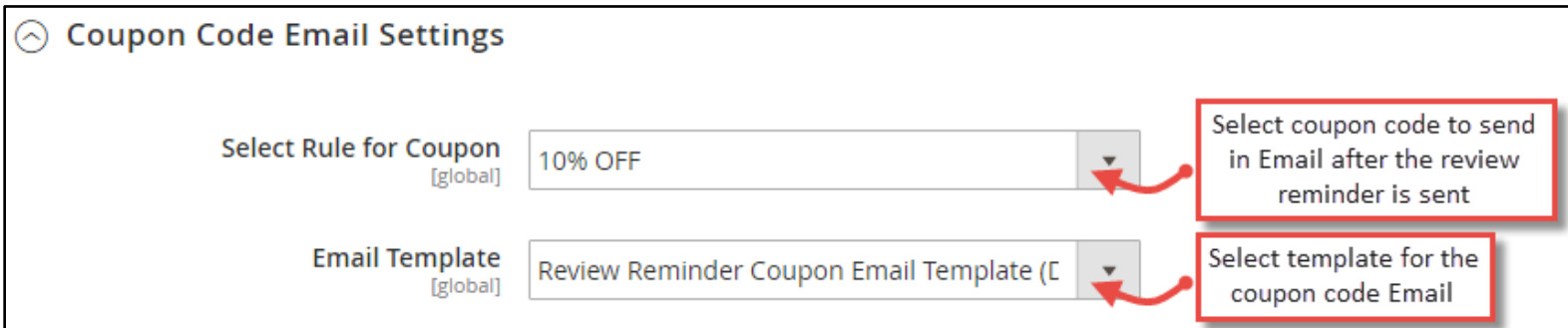
On Hold

Select order statuses for which you want to send Review Reminder Emails.

Select order statuses for which you want to send review reminder Emails

3. Coupon Code Email Settings

The pro version of the extension allows you to reward the customers who review the products after the review reminder is sent. You can make settings for the coupon code Emails from here.



Coupon Code Email Settings

Select Rule for Coupon [global] 10% OFF

Email Template [global] Review Reminder Coupon Email Template (C

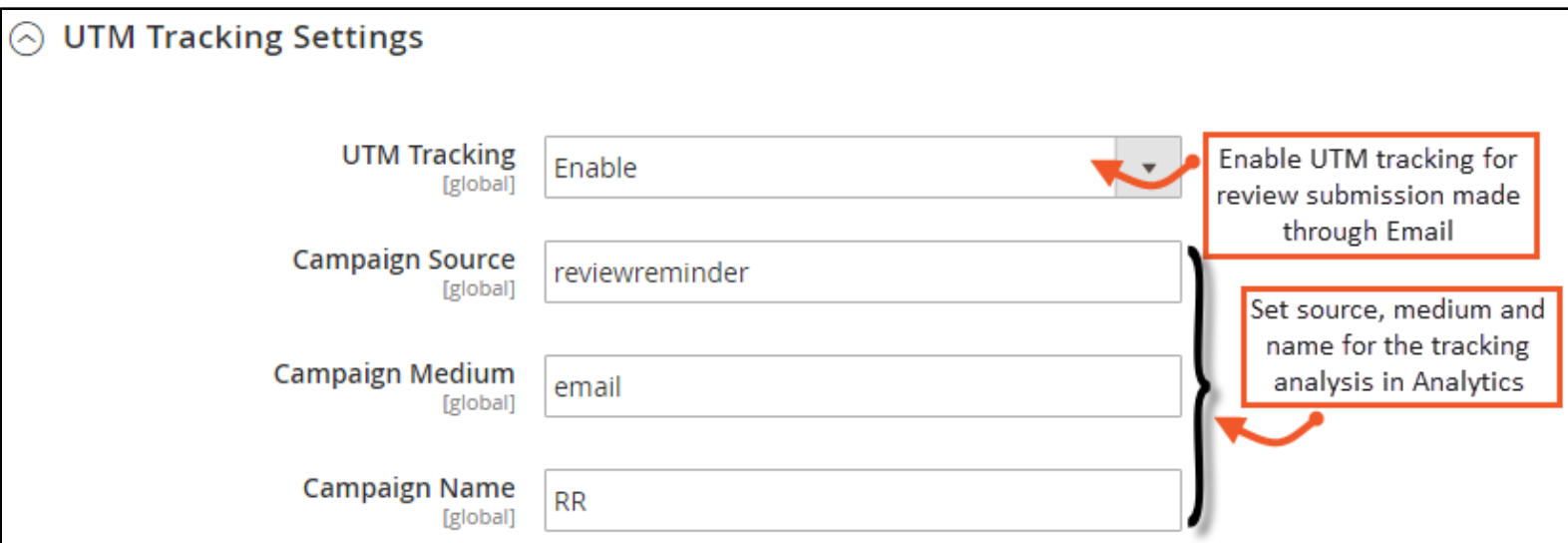
Select coupon code to send in Email after the review reminder is sent

Select template for the coupon code Email

4. UTM Tracking Settings

Review Reminder Pro offers you to track the reviews added using the link in Email. UTM tracking helps analysis the visits and conversions in Google Analytics as it concate tracking code to the Review URL. Here you can configure the UTM Tracking Settings as shown below:

- **UTM Tracing:** Enable UTM Tracking for WhatsApp Share from here.
- **Campaign Source:** Set the source for tracking analysis in Analytics.
- **Campaign Medium:** Set the medium for tracking analysis in Analytics.
- **Campaign Name:** Set the name for tracking analysis in Analytics.



UTM Tracking Settings

UTM Tracking [global] Enable

Campaign Source [global] reviewreminder

Campaign Medium [global] email

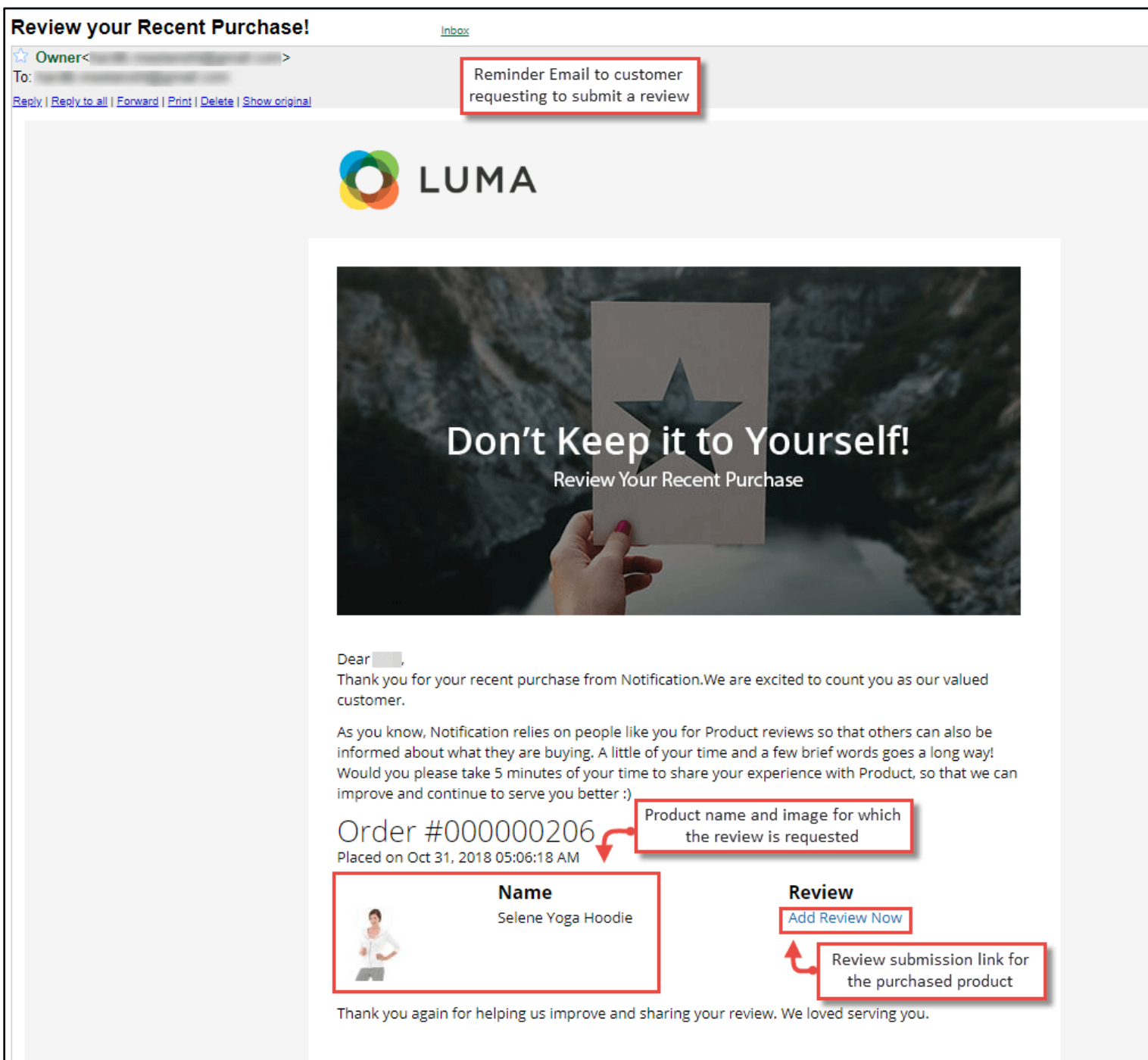
Campaign Name [global] RR

Enable UTM tracking for review submission made through Email

Set source, medium and name for the tracking analysis in Analytics

5. Review Reminder Email to Customers


The extension offers a functionality to send a review reminder Email to customer after configured number of days of purchase. The Email has the product details such as name and image to let customer know for what product the review is requested. Also, a review submission link is added in the Email for customers to easily submit their review, following that link.



Review your Recent Purchase! Inbox

Owner <[redacted]>
To: [redacted]
[Reply](#) | [Reply to all](#) | [Forward](#) | [Print](#) | [Delete](#) | [Show original](#)

Reminder Email to customer requesting to submit a review


 **LUMA**

Don't Keep it to Yourself!
Review Your Recent Purchase

Dear [redacted],
Thank you for your recent purchase from Notification. We are excited to count you as our valued customer.

As you know, Notification relies on people like you for Product reviews so that others can also be informed about what they are buying. A little of your time and a few brief words goes a long way! Would you please take 5 minutes of your time to share your experience with Product, so that we can improve and continue to serve you better :)

Order #000000206 **Product name and image for which the review is requested**
Placed on Oct 31, 2018 05:06:18 AM

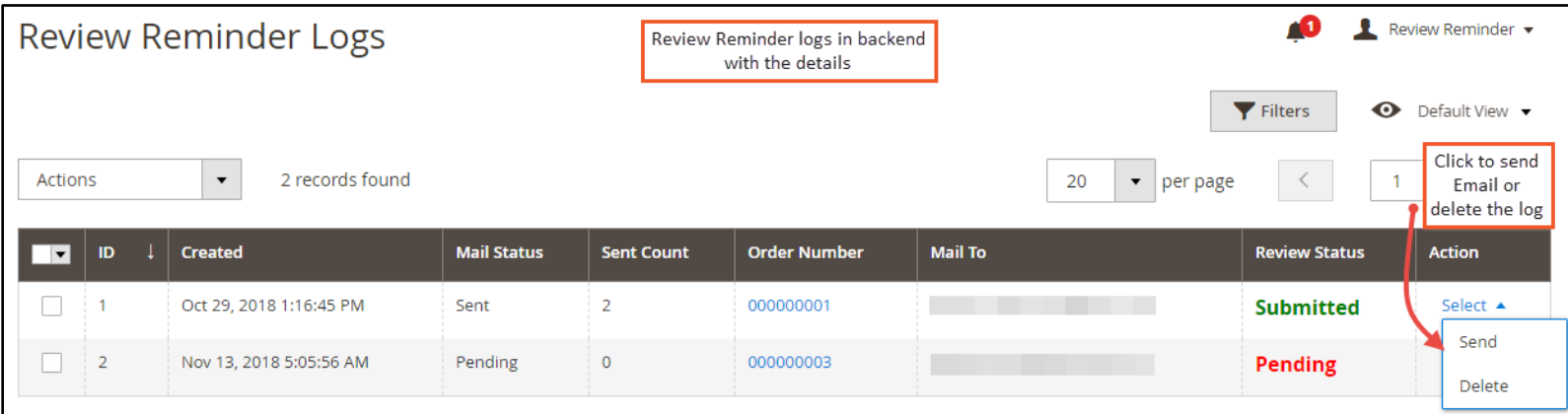
	Name Selene Yoga Hoodie
---	-----------------------------------

Review
[Add Review Now](#) **Review submission link for the purchased product**

Thank you again for helping us improve and sharing your review. We loved serving you.

6. Review Reminder Logs in Backend

Once a review reminder is sent to the customers, review reminder logs are saved in the backend in the pro version of the extension. Admin can see the action along with the customer details and send Email or delete the log from there.



Review Reminder Logs

Review Reminder logs in backend with the details

Review Reminder

Filters Default View



Actions 2 records found 20 per page 1


	ID ↓	Created	Mail Status	Sent Count	Order Number	Mail To	Review Status	Action
<input type="checkbox"/>	1	Oct 29, 2018 1:16:45 PM	Sent	2	00000001		Submitted	Select Send Delete
<input type="checkbox"/>	2	Nov 13, 2018 5:05:56 AM	Pending	0	00000003		Pending	

Click to send Email or delete the log




7. Coupon Code Email to Customers


The pro version of the extension allows you to enable coupon code Email to send to the customers as the reward for their review. After the successful review submission, coupon code Email is sent to the customers.


Thank You for the Review, Your Reward is Waiting! Inbox x  

Owner 
to me ▾

Coupon code Email to customers after successful review submission

Mon, Oct 29, 5:03 PM   

 **LUMA**



Dear Test,
Thank you for leaving your valuable review.

As a token of appreciation, we'd like to offer you 10.00% on next purchase. Use code **10OFF** during checkout to get **10.00%** discount.

Coupon code sent as a reward for reviewing