

Product Reviews Import Export for Magento 2

User Guide



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1. Extension Installation

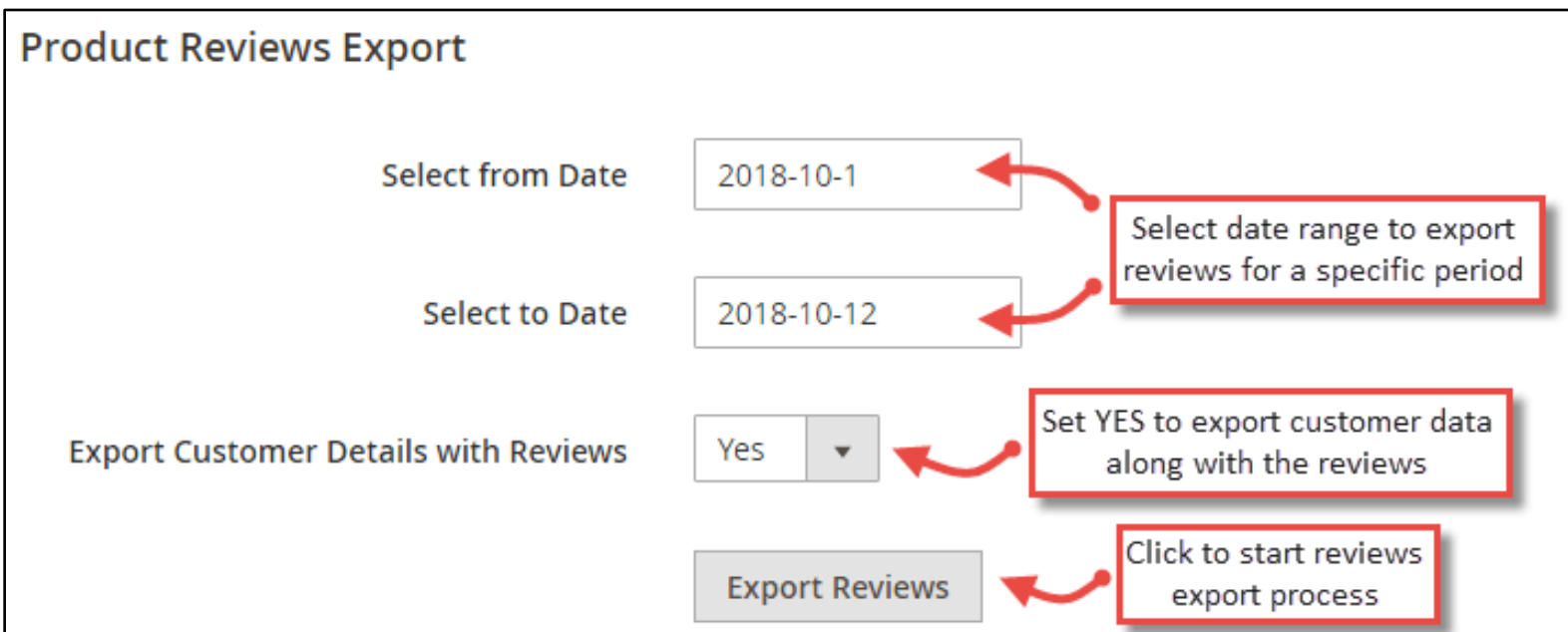
- Create a folder structure in Magento root as app/code/Meetanshi/ReviewImportExport
- Download and extract the zip folder and upload our extension files to the app/code/Meetanshi/ReviewImportExport via FTP.
- Login to your SSH and run below commands step by step:
 - o php bin/magento setup:upgrade
 - o For Magento version 2.0.x to 2.1.x - php bin/magento setup:static-content:deploy
 - o For Magento version 2.2.x & above - php bin/magento setup:static-content:deploy -f
 - o php bin/magento cache:flush

2. Product Reviews Export Settings

For configuring the extension, log in to Magento 2, move to **System → Product Reviews Import Export** where you can find various settings to enable the import and export functionality for reviews.

- **Select from Date:** Select date from which you want to export the product reviews. Leave empty to export all the reviews.
- **Select to Date:** Select date till which you want to export the product reviews. Leave empty to export all the reviews.
- **Export Customer Details with Reviews:** Set YES to export customer details along with the product reviews.

Click “Export Reviews” to start exporting product reviews with selected settings.



Product Reviews Export

Select from Date

Select to Date

Export Customer Details with Reviews

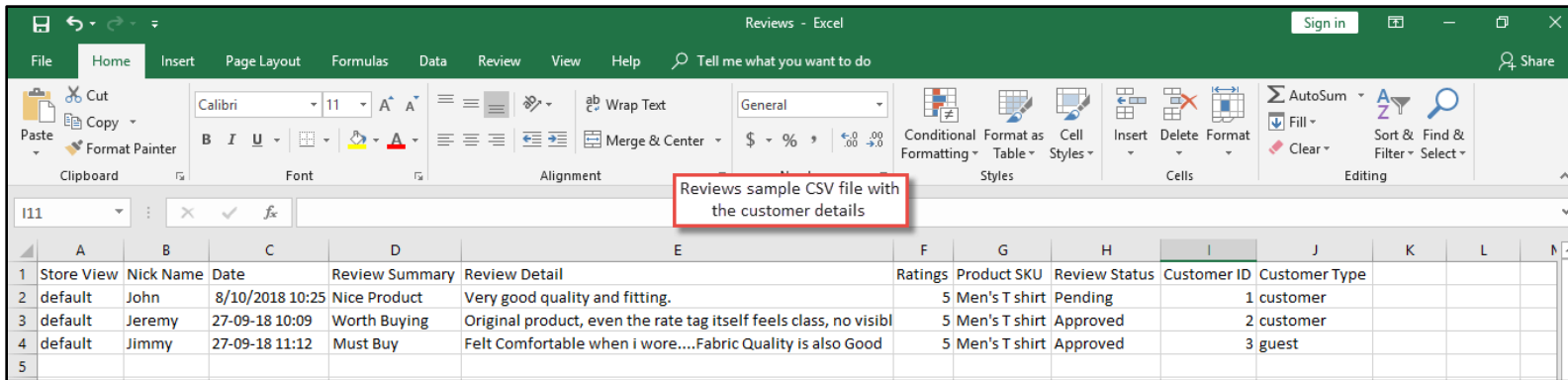
Select date range to export reviews for a specific period

Set YES to export customer data along with the reviews

Click to start reviews export process

3. Sample CSV File

Once you export the product reviews, you can see all the review details in a CSV file. The sample CSV file is attached in the backend to check the format of reviews to be imported.

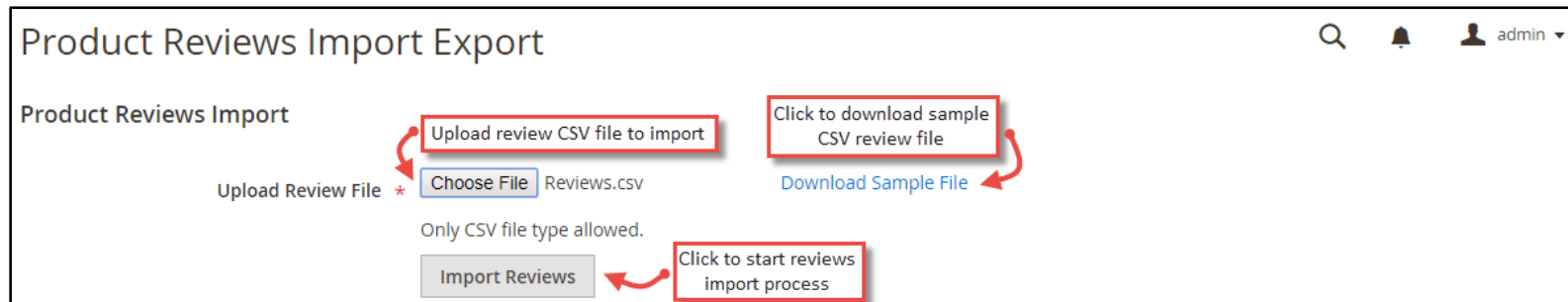


Reviews sample CSV file with the customer details

Store View	Nick Name	Date	Review Summary	Review Detail	Ratings	Product SKU	Review Status	Customer ID	Customer Type
default	John	8/10/2018 10:25	Nice Product	Very good quality and fitting.	5	Men's T shirt	Pending	1	customer
default	Jeremy	27-09-18 10:09	Worth Buying	Original product, even the rate tag itself feels class, no visibl	5	Men's T shirt	Approved	2	customer
default	Jimmy	27-09-18 11:12	Must Buy	Felt Comfortable when i wore....Fabric Quality is also Good	5	Men's T shirt	Approved	3	guest

4. Product Reviews Import Settings

Upload the review file in CSV format to import the product reviews. You can download the sample CSV file to have a look at the format of the review file.



Product Reviews Import Export

Product Reviews Import

Upload Review File * Reviews.csv

Only CSV file type allowed.

Upload review CSV file to import

Click to download sample CSV review file

Download Sample File

Click to start reviews import process

5. Product Reviews Import Export in Backend

Once you have imported the reviews, you can see them enlisted at **Marketing → User Content → Reviews** with customer details if added and review status.

Reviews

Imported reviews enlisted here with customer details

Product Reviews I... ▾

New Review

Search Reset Filter

Actions ▾
3 records found
20 ▾ per page
< 1 of 1 >

▾	ID	Created ↑	Status	Title	Nickname	Review	Visibility	Type	Product	SKU	Action
Any ▾		From <input type="text"/> To <input type="text"/>	▾				▾	▾			
<input type="checkbox"/>	125	Sep 18, 2027 11:12:00 AM	Approved	Easy to setup	Jimmy	Felt Comfortable when i wore....Fabric Quality ...	Main Website Main Website Store Default Store View	Guest	Men's T shirt	Men's T shirt	Edit
<input type="checkbox"/>	124	Sep 18, 2027 10:09:00 AM	Approved	Worth Buying	Jeremy	Original product, even the rate tag itself feel...	Main Website Main Website Store Default Store View	Customer	Men's T shirt	Men's T shirt	Edit
<input type="checkbox"/>	123	Oct 18, 2008 10:25:00 AM	Pending	Nice Product	John	Very good quality and fitting.	Main Website Main Website Store Default Store View	Customer	Men's T shirt	Men's T shirt	Edit

Note: Even after the reviews import success message, if you can't find reviews, make sure you have selected the store view for each rating type from **Stores → Attributes → Rating**.



6. Product Reviews Import Export in Frontend

You can see all the approved reviews on the related product pages with review and customer details.


Imported and approved product reviews on the product page

Men's T shirt

★★★★★ 2 Reviews [Add Your Review](#)

₹11,002.16

IN STOCK
SKU#: Men's T shirt



Qty

Add to Cart

[♥ ADD TO WISH LIST](#) [📊 ADD TO COMPARE](#) [✉ EMAIL](#)

Men Black Polo T-shirt

Men's T shirt

Details | **Reviews (2)**

Customer Reviews

Must Buy

Quality ★★★★★ Felt Comfortable when i wore....Fabric Quality is also Good
Value ★★★★★
Price ★★★★★ Review by Jimmy 9/18/27

Worth Buying

Quality ★★★★★ Original product, even the rate tag itself feels class, no visible damage, prompt delivery and careful packaging. Go for it.
Value ★★★★★
Price ★★★★★ Review by Jeremy 9/18/27