

Channable Plugin Guide

For Magento 2

Channable

Thank you for choosing a Magmodules extension for your Magento® store. Easily integrate the extension in your Magento store and generate a complete product feed for every Store View used. This extension can be used with a multistore setup with unlimited Store Views.

Installation

There are 3 different ways to install the extension:

1. [Installation through the Magento Marketplace](#)
2. [Installation through FTP](#)
3. [Installation through Composer](#)

Knowledge Base

In our knowledge Base we add the most frequently asked questions from this Magento® extension and we setup a clear guide to help you with the installation and configuration. Please feel free to ask any further questions so we can complete this knowledge base for the benefits of all as this knowledge base is designed to offer a complete support option in self-service.

It allows you to search for the frequently requested actions or have a peek in the configuration settings to get the most out of the extensions

You can find the Knowledge Base for this extension here;

<https://www.magmodules.eu/help/magento2-channable>

Click [here](#) to open the page with the terms and (license) conditions of the extensions/software of Magmodules B.V, registered at the Kamer van Koophandel with number: 59730404, trading as Magmodules.

Configuration

Order API

With the new Order API you can handle the orders from Channable to Magento. In this way you can easily import the orders from for example Beslist.nl and/or Bol.com to your Magento store. You can easily configure if you want to import the customers and/or specify which shipping method need to be calculated and used.

	Shipping Method Select the shipping method that you want to use on the order import.	
Default Shipping Method	Select method you prefer as first	
Fallback for Shipping Method	Select method you prefer as alternative	
	Customers Select if you want to add customers to your Magento store.	
Import Customers	Yes No	
	Address & Invoice Configure the way the addresses and invoices are handled in the order import.	
Separate house number	Yes No If you use the second 'street' field as a separate house-number field, enable this option.	
Send order e-mail to the customer	Yes No Enable if you want to send the invoice from Magento for Marketplace orders.>	
Create an invoice for the order	Yes No Enable if you want to automatically create an invoice on the order import and set the order state to Processing (default invoice order state) instead of Pending.	
Send invoice e-mail to the customer	Yes No Enable if you want to send the invoice from Magento for Marketplace orders.>	

Use non-default order status	Yes No Choose if you want to update the status of the order with non-default order status.	
Use channel Order ID	Yes No Choose if you want to use the channel Order ID as Magento Increment ID.	
Import Company Name on Order	Yes No Choose if you want to import the Company Name when this is provided in the Marketplace order.	
	Advanced Advanced options	
Enable order for out of stock items	Yes No By default orders with out of stock items are not importable in Magento, this function will enable backorders for these items.	
Accept FBB/LVB Orders	Yes No Enable the option to enable the Fulfilment by BOL/Logistiek via BOL functionality.	
Disregard stock for FBB/LVB Orders	Yes No Enable this option to add the required stock just before importing the order to prevent stock changes.	
Auto Ship FBB/LVB Orders	Yes No Enable this option to instantly Ship the FBB/LVB orders, in combination with the option "Create invoice for order" on Yes your order will have the status: Complete.	
	Logging Enable the Order Logging option to log all the incoming orders from the connected Marketplaces.	

<p>Enable</p>	<p>Yes No Write errors and orders to the Channable log file located in /var/log/channable/order.log</p>	
	<p>Webhooks Copy and paste the Webhook URL to configure your Magento Store in your Channable Marketplace account. Make sure that you copy the complete URL as the URL is partly hidden because of the length.</p> <p>You can simulate a test order by adding /test/{productID} to the end of the Webhook.</p>	

Channable Payment Method

Please note that the plugin adds a new "Channable payment" method which is used on the order import from the Marketplace. You can edit the name within Sales -> Payment method. This method is not displayed and/or rendered in the front-end as it's only used for Marketplace orders coming from Channable or within the Back-end.

Item API

Together with the Order API you can activate the Item API to make sure all the product data with the external platforms outside Channable are well updated and have the latest price and or stock information.

In order to use the Channable Item API, you have to set the API settings on the store level where you want to import the orders from Channable. The settings are only visible when you have the right store-view selected through the store switcher on the top left.

	Invalidation Type	
Modus	Observer Cron Log Product movements using Observer or Cron.	
	Cron Configure the Item update with the values below, we highly recommend to check your Magento cron job functionality to make sure all your items are updated frequently.	
Enable	Yes No	
Frequency	Daily at 0:00 Every 6 hours Every 4 hours Every 2 hours Every hour Every 30 minutes Every 15 minutes Every 5 minutes Custom	
Products per run	20 Set a limit on the number of products for each update with a maximum value of 50	
Log Calls	Yes No Write all the calls and updates to the Channable log file located in /var/log/channable.log.	
	Enabled Stores You can only activate and or set the Webhook per specific Store View. You can select the Store Views using the dropdown on the top of the left.	

Product Feed

When setting up your configurable products you have the option to always use the parent data from the product inside the configurable product. However, if the data is not available you always have the option to use the simple product data. It now comes with the option to use configurable switch urls, this feature creates a specific url for the simple products inside the configurable products to make sure the prices and information is correct. The extension has all the standard attributes needed for the Channable product feed already listed. However, it's always better to add additional attributes to enrich your data and take full advantage of the Channable platform.

You can read how to configure the feed right here;

<https://www.magmodules.eu/help/magento2-channable-connect/configure-feed.html>