

'Detailed Product Review' (Magento 2) User Manual  
v 1.1.2

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# Extension description

## **How detailed product reviews help you to boost your store's sales.**

Detailed customer reviews increase conversion of the e-store and help the store to get a better search ranking. The 'Detailed Product Review' extension's aim is also to help the store to get more unique content and attract even more loyal customers.

### **The 'Detailed Product Review' extension helps you:**

- to create a flexible personal review form, according to your needs, which can vary even per a product category,
- to make a well-organized structure of customers' review content,
- to protect reviews from bots and inadequate visitors.

### **Customer Features:**

#### **Ability to Create Custom Fields of Any Type**

The ability to add custom fields improves your review form, helping collect relevant user-generated content more. 'Detailed Product Review' helps create different types of review fields and add them to the review form. These can be text fields, text areas, 'Yes/No'-fields, dropdowns, multiple select list, and visual swatches.

#### **Configurable Fields and Field Validation Rules**

Set up configurable fields or field validation rules for different field types. You can choose a field's maximum and minimum length or validate a url.

#### **Ability to Create a Review Form per Category**

The extension allows to set up specific review forms per every product category. A personal product category form helps highlight specific product's characteristics. It is important, when you sell clothes and shoes, smartphones and laptops, or any other goods, which drastically vary in their key characteristics.

#### **Reorder of Customer Review Form Fields**

You can add new fields, delete custom fields, or change fields in the current review form.

#### **Uploading Customers' Images**

Pictures invite attention of both customers and search engines.

You can enable adding, changing, and removing of images from the reviews. All the images are displayed in the form of a carousel in the review form.

### **Advanced 5 Star Rating System**

'Detailed Product Review' improves a usual form of the 5-star product rating system. With our extension, you can create additional ratings in order to highlight the most important product characteristics, such as, quality, design, level of comfort, attractiveness, price, etc. Both the average overall and the detailed ratings are displayed in sliders, above the customer reviews list. This way your visitors see the overall evaluation of a product. Additional detailed ratings are displayed in customers' reviews as well.

### **One-Click Social Network Sharing**

Get more traffic with the help of social networks! The extension provides your customers with the ability to share their reviews on popular social networks ('Facebook', 'Twitter').

### **Ability to Vote for Useful Reviews**

This feature allows both your customers (registered users) and guests (unregistered users) to vote for useful reviews.

### **Verified Buyer Image**

If a review is written by a customer who's really made a purchase (that is someone, who has a 'Complete' order status), you'll see a 'Verified User' image next to their review.

You can also enable only verified users to leave their reviews on your site.

### **Review's Interface**

Make the interaction with customers' review content more convenient for your e-store's guests. We have added:

- 'Add Review' button to the top of the page,
- Sorting and filtering of the reviews;
- Keyword search in customers' reviews.

### **Admin Features:**

#### **Add Review Button**

We have added the “Add Review” button to the top of the page, so that your customers do not have to scroll the whole page down to leave their reviews.

#### **Reviews’ SEO Improvement**

The extension makes advanced reviews SEO-friendly. Additional attributes help search crawlers to index the review content.

#### **Pre-Moderation of Review Posting**

If turned on, the ‘Customer permissions’ module enables the pre-moderation of the reviews. That means, you can approve of customers’ reviews before posting them on your site page.

#### **Admin response Module**

Admin can add one comment to the customer’s review from the Admin Panel.

#### **Akismet Module**

The ‘Akismet’ module protects your store from spam in the reviews.

## **Additional Features**

### **Responsiveness and Adaptiveness**

There is a UI/UX adaptation of the reviews for both the desktops and mobile devices.

### **One-off Payment**

The one-off payment is more beneficial for your wallet and has clear terms.

### **Free Upgrading**

Once bought, the extension gives you access to newly released additions of it (applicable to the major Magento versions).

### **Testing**

All extensions are supported and work properly on ‘Magento 2.2.X’ and its older editions.

They have been tested in a standard ‘Magento 2 Luma’ theme.

# 1. Adding a new review form and its management

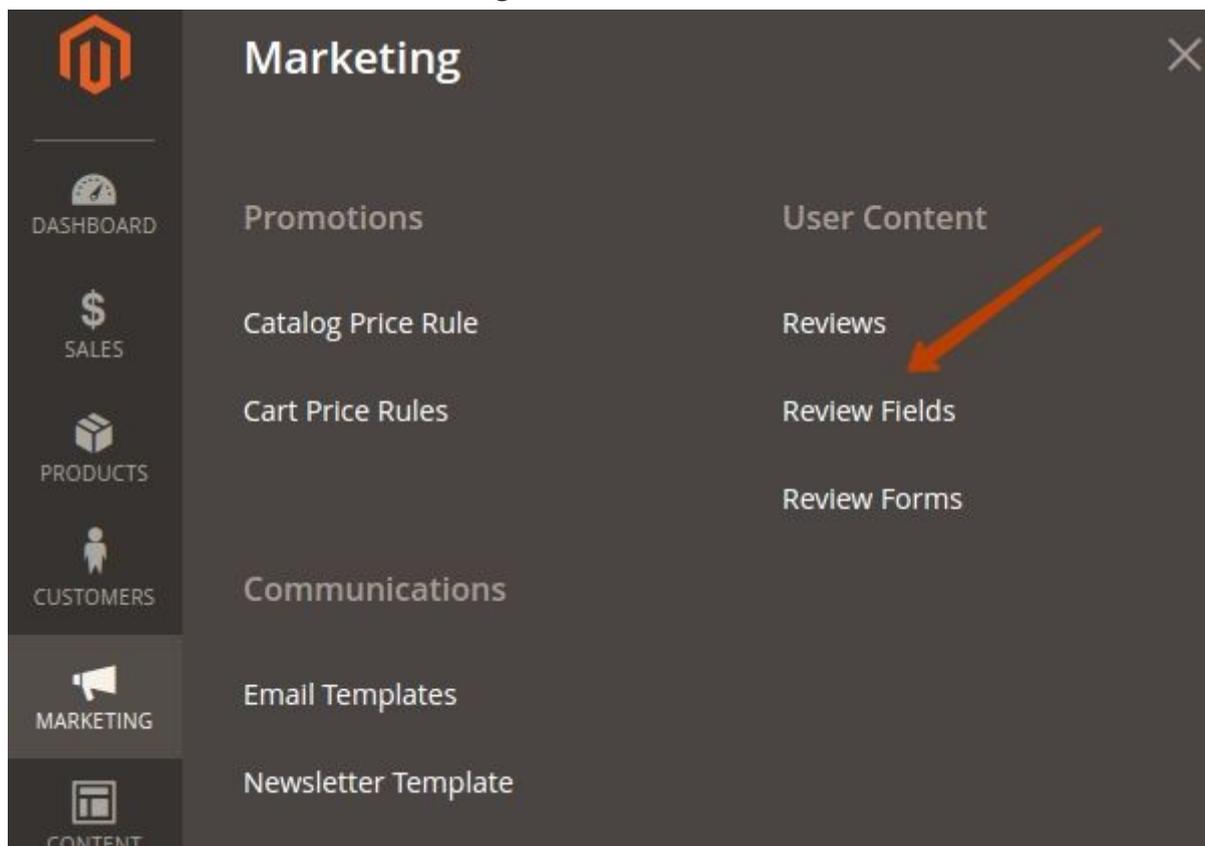
## 1.1. Adding different field types

To make your detailed review complete, first you have to create additional fields.

**\*Note.** Mind, that you can't change or delete fields by default (such as 'Nickname', 'Summary', or 'Review').

To add a new review field, follow these steps:

Location in 'Admin Panel': 'Marketing' > 'User Content' section > 'Review Fields':



To create a new review field, click the corresponding 'New Review Field' button.

# Review Fields



Search [Reset Filter](#) 9 records found 20 per page 1 of 1

| Attribute Code       | Default label        | Required             | System               |
|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| additional_data      | Additional Comments  | Yes                  | No                   |
| body_type            | Body Type            | Yes                  | No                   |

Having clicked the **'New Review Field'** button, you go to the **'Properties'** section:

**ATTRIBUTE INFORMATION**

- Properties
- Manage Labels

### Field Properties

Default label \*

Input Type

Values Required

### Advanced Field Properties

Field Code   
This is used internally. Make sure you don't use spaces or more than 30 symbols.

Default Value

Note   
Maximum 255 chars

Mapping for the review sections:  Review content section |  Customer details section

## 1.1.1. General settings

### 'Default label' field

The 'Default label' field is a place to write the title of the would-be field. For example, if you want to find out a customer's age, name the 'Default label' field as 'Age' or 'How old are you?'

### 'Field Code' field

This is a field to put a code in. The code can be anything, but for your usability purposes, we recommend you to put the title you've written in the 'Default label' field into the 'Field Code'

coolness 🔍 🧑 admin

← Back   Delete Field   Reset   Save and Continue Edit   **Save Field**

**ATTRIBUTE INFORMATION**

Properties

Manage Labels

### Field Properties

Default Label:

Input Type:

Values Required:

### Manage Options (values of your field)

| Is Default:           | Default Store View   | Admin           | Test second store view |        |
|-----------------------|----------------------|-----------------|------------------------|--------|
| <input type="radio"/> | <input type="text"/> | Super Cool!     | <input type="text"/>   | Delete |
| <input type="radio"/> | <input type="text"/> | Good!           | <input type="text"/>   | Delete |
| <input type="radio"/> | <input type="text"/> | Not bad         | <input type="text"/>   | Delete |
| <input type="radio"/> | <input type="text"/> | Nothing special | <input type="text"/>   | Delete |

### Advanced Field Properties

**Field Code**  This is used internally. Make sure you don't use spaces or more than 30 symbols.

Note:   
Maximum 255 chars

Mapping for the review sections:  Review content section |  Customer details section

Width for desktop(more 1024px):   
In percentages.

Width for table(more 768px):   
In percentages.

Width for mobile(less 768px):   
In percentages.

Last field in line:   
If you set "Yes" then after is added margin 1% between elements.

Add horizontal line after:

### Field Validation Rules

| Validation Rules                          | Rule Parameters |
|---|-----------------|
| <input type="button" value="Add Option"/> |                 |

**\*Note:** The code can maintain both letters (from a to z) and numbers (from 0 to 9). Remember, that no 'shift' or punctuation marks are allowed to use in the code - you may use underscore instead of 'shift' (for example, the code is 'how\_old\_are\_you').

The code you put into the 'Field Code' field is a unique identifier for data saving, which this field collects. You can see this code and other parameters in the list of fields after adding

them.

| Attribute Code | Default Label             | Required | System |
|----------------|---------------------------|----------|--------|
| age            | Age                       | No       | No     |
| body_type      | Body Type                 | No       | No     |
| cons           | Cons                      | No       | No     |
| coolness       | is this product cool?     | No       | No     |
| height         | Height                    | No       | No     |
| image          | Base Image                | No       | No     |
| like           | Do you like this product? | No       | No     |
| location       | Location                  | No       | No     |
| pros           | Pros                      | No       | No     |

### 'Default Value' field

The 'Default Value' field allows to set up a field's value by default.

Advanced Field Properties

Field Code:

This is used internally. Make sure you don't use spaces or more than 30 symbols.

**Default Value:**

Note:

Maximum 255 chars

### 'Note' field

The 'Note' field enables you to leave your comment under the default value. This feature comes in handy in a number of situations. For example, while choosing the 'Yes/No' field, you can set up 'Yes' or 'No' by default.

Will you recommend this tyres?  No  Yes

Is this review helpful?  No  Yes

### 'Mapping of the review sections' field

The 'Mapping of the review sections' field allows you to select sections, where the field will appear in the review:

Customer details section

Review content section

The screenshot shows a review form with two main sections. On the left, the 'Customer details section' (marked with a red '1') includes a profile picture of Veronica Costello, her name, location (USA), age (25), height (168), and body type. On the right, the 'Review content section' (marked with a red '2') displays the title 'Section 1.10.32 of "de Finibus Bonorum et Malorum", written by Cicero in 45 BC', the author 'By Veronica Costello on May 22, 2017 7:07 AM', a 5-star rating, a blue ribbon icon, and a text area with a 'read more' link. Below the text are two questions: 'Do you like this product?: No' and 'Is this product cool?: Not bad'. At the bottom, there are 'Pros: Usefulness' and 'Cons: Quality' fields. Social media icons for Facebook and Twitter are at the bottom right, and a thumbs up/down icon is at the bottom left.

There are two types of review sections:

- 1) The 'Customer details' section;
- 2) The 'Review content' section.

You will choose the one you need here:

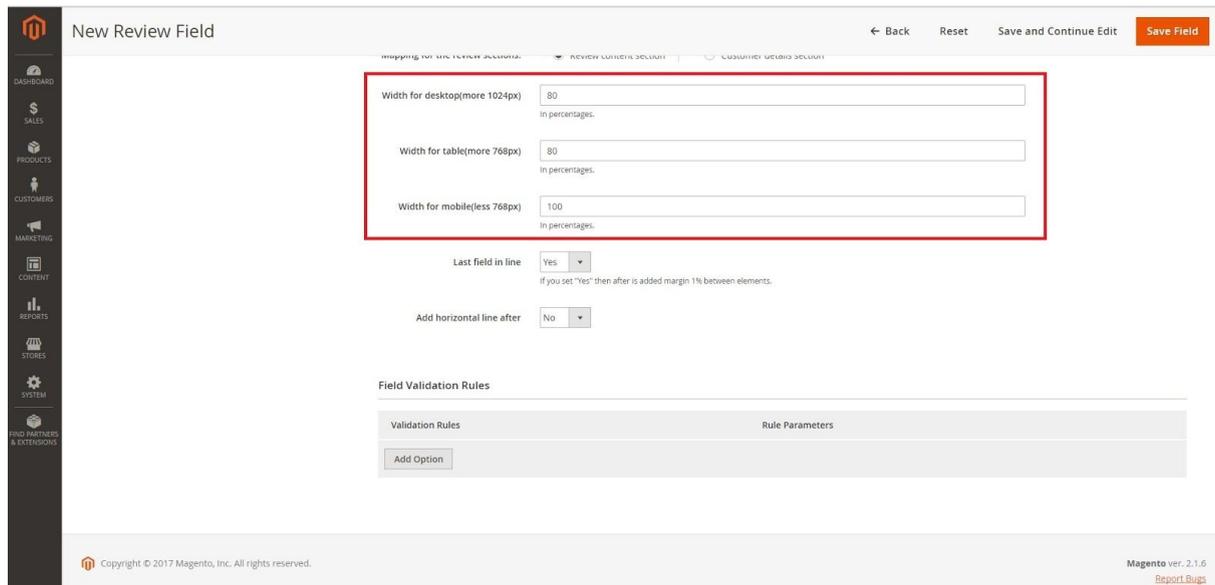
The screenshot shows the 'Field Properties' configuration interface. On the left, there is a sidebar with 'ATTRIBUTE INFORMATION' and 'Properties' selected. The main area is divided into 'Field Properties' and 'Advanced Field Properties'. Under 'Field Properties', there are fields for 'Default label', 'Input Type' (set to 'Text Field'), and 'Values Required' (set to 'No'). Under 'Advanced Field Properties', there are fields for 'Field Code', 'Default Value', and 'Note' (with a 'Maximum 255 chars' limit). At the bottom, there is a 'Mapping for the review sections:' section with two radio buttons: 'Review content section' (selected) and 'Customer details section'.

The fields appear in one of the selected sections, both of which are displayed in the same review form. Such an information distribution simplifies the review formation. This way you can gather additional information about the customers and the needed information about the products.

*'Width of the desktop/ table/mobile version width' field*

'Width of the desktop/ table/mobile version width' enables you to set up a particular width (in

percentages), suitable for different devices' formats.

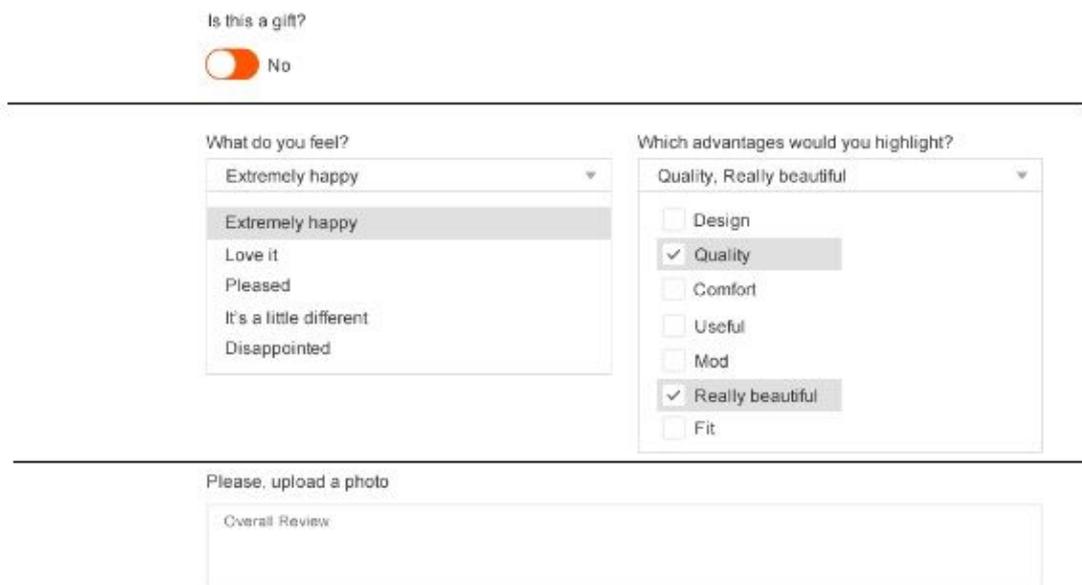


If you want to make several fields in one line, calculate their width in percentages. If you want the line to have one field, click **'No'** in the **'Last field in line'** field.

#### *'Add horizontal line after' field*

You can structure your 'Review' 's content, visually separate it from other elements of your site's page with the help of a horizontal line.

This is how it looks on the frontend:



Now, let's look through the special settings, while choosing a particular field type.

## 1.1.2. Special settings for different field types

Available review field types are as follows:

- **Text field**
- **Text area**
- **'Yes/No'**
- **Dropdown**
- **Multiple Select**
- **Visual Swatch**
- **Image**

To choose a field type, click **'Input Type'** :

The screenshot shows a user interface for configuring a field. On the left, there is a sidebar with three sections: 'ATTRIBUTE INFORMATION', 'Properties', and 'Manage Labels'. The 'Properties' section is active. The main area is titled 'Field Properties' and contains several configuration options: 'Default label' with a text input field, 'Input Type' with a dropdown menu (currently showing 'Text Field' and a list of other options: Text Area, Yes/No, Dropdown, Multiple Select, Swatch Visual, Image), 'Values Required', and 'Advanced Field'.

Each field has its own 'Validation Rules' settings.

**\*Note:** Currently, 'Nickname', 'Summary' and 'Review' are not editable via the 'Fields Information' page, thus, it is not possible to define additional validation rules for these fields.

### 'Text field' settings

This field type is used, while answering non-multiple-choice questions. The text field can concern personal information about the customer (age, height, location, etc.) or about the item itself ('Describe the item's design', 'How often do you use it?', etc.)

## Text Fields

**About you**

Add some information about yourself

Age  Height  Location

**Body Type**

'Text Field' possesses its 'Validation Rules'. Common 'Validation rules' are the '**Value Required**' field. It means that this attribute is a required field to fill in if you click '**Yes**' in the '**Values Required**' field.

New Review Field admin

← Back Reset Save and Continue Edit

**ATTRIBUTE INFORMATION**

Properties

Manage Labels

**Field Properties**

Default Label

Input Type

Values Required

**Advanced Field Properties**

Field Code   
This is used internally. Make sure you don't use spaces or more than 30 symbols.

Default Value

Note

Maximum 255 chars

Click the '**Add Option**' button: Choose the needed parameter from the list and set its value in the '**Rule Parameters**' field.

New Review Field

← Back   Reset   Save and Continue Edit   **Save Field**

Width for desktop (more 1024px)   
In percentages.

Width for table (more 768px)   
In percentages.

Width for mobile (less 768px)   
In percentages.

Last field in line  Yes  No  
If you set "Yes" then after is added margin 1% between elements.

Add horizontal line after  Yes  No

**Field Validation Rules**

| Validation Rules                             | Rule Parameters      |                                       |
|--|----------------------|---------------------------------------|
| <input type="text" value="Maximum length"/>  | <input type="text"/> | <input type="button" value="Delete"/> |
| <input type="text" value="Minimum length"/>  |                      |                                       |
| <input type="text" value="Validate number"/> |                      |                                       |
| <input type="text" value="Validate url"/>    |                      |                                       |

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The **'Text Field Validation Rules'** field includes:

- **'Min length'** (it is 3 by default)
- **'Max length'** ( it is 63 by default)
- **'URL'** (This validation indicates that your link should contain a protocol ('http://', 'https://', or 'ftp://'))
- **'Validation Number'** (for age, weight and other fields like that)

ATTRIBUTE INFORMATION

Properties

Manage Labels

### Field Properties

Default label \* Full Name

Input Type Text Field 

Values Required No 

### Advanced Field Properties

#### Field Validation Rules

| Validation Rules   | Rule Parameters |        |
|--|-----------------|--------|
|  Minimum length      | 3               | Delete |
|  Maximum length  | 63              | Delete |

Add Option



### 'Text Area' settings

This field type allows to collect more detailed customers' reviews on an item, service or delivery. Here, in the 'Text Area' field, you can leave your detailed comment, having chosen the answer in the 'Yes/No' field. This enables you to get more informational content.

## Shopping Experience

Estimate quality of shopping service

Great ▾

Please review your shopping experience

Your review  
Text Area field

Do you recommend this to other people?

Yes

Back

Submit Review

You can set up 'Validation Rules' for the 'Text Area' field in the same way. Choose the 'Text Area' option in the 'Input' dropdown:

New Review Field

← Back Reset Save and Continue Edit Save Field

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label

Input Type: Text Field, Text Field, **Text Area**, Yes/No, Dropdown, Multiple Select, Swatch, Visual Image

Values Required

Advanced Field Properties

Field Code

Default Value

Note

Maximum 255 chars

Mapping for the review sections:  Review content section  Customer details section

Width for desktop (more 1024px): 80 In percentages

Width for tablet (more 768px): 80 In percentages

Width for mobile (less 768px): 100 In percentages

Last field in line: Yes If you set "Yes" then after is added margin 1% between elements.

Add horizontal line after: No

Field Validation Rules

Validation Rules Rule Parameters

Add Option

Click the 'Add Option' button. 'Text Area' possesses its 'Validation Rules'.

The 'Text area Validation Rules' field includes:

- 'Min length' (it is 10 by default)
- 'Max length' (it is 1023 by default)
- 'URL' (This validation indicates that your link should contain a protocol ('http://', 'https://', or 'ftp://'))

**\*Note:** 'Text Area' possesses no 'Validation Number'

New Review Field

← Back   Reset   Save and Continue Edit   **Save Field**

Last field in line: Yes    
 If you set "Yes" then after is added margin 1% between elements.

Add horizontal line after: No

Default Value:

**Field Validation Rules**

| Validation Rules | Rule Parameters |        |
|------------------|-----------------|--------|
| Minimum length   | 10              | Delete |
| Maximum length   | 1023            | Delete |
| Validate url     |                 | Delete |

Add Option

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### The 'Yes/No' button settings.

The 'Yes/No' field is applied to making simple questions demanding one answer - agreeing ('Yes') or disagreeing ('No'), for instance, 'Do you like the item?', 'Would you recommend the item?', etc. This button is enabled by clicking.

Will you recommend this tyres?  No

Was this review helpful?  No

To add the 'Yes/No' field, choose the corresponding field type in the 'Input' dropdown. Write the question a customer can give a definite answer to ('Yes' or 'No') in the 'Default Label' field, write your code in 'Code field'. Set up the answer's value default in the 'Default Value' field.

Here is an example:

The screenshot shows a configuration page for a field named 'like'. The interface includes a sidebar with navigation icons, a top navigation bar with search and user info, and a main content area with sections for Field Properties, Advanced Field Properties, and Field Validation Rules. The 'Default Label' is 'Do you like this product?' and the 'Default Value' is 'No'.

**Field Properties**

Default Label: Do you like this product?

Input Type: Yes/No

Values Required: No

**Advanced Field Properties**

Field Code: like  
This is used internally. Make sure you don't use spaces or more than 30 symbols.

Note:   
Maximum 255 chars

Mapping for the review sections:  Review content section |  Customer details section

Width for desktop(more 1024px): 80  
In percentages.

Width for table(more 768px): 80  
In percentages.

Width for mobile(less 768px): 100  
In percentages.

Last field in line: Yes

If you set "Yes" then after is added margin 1% between elements.

Add horizontal line after: No

Default Value: No

**Field Validation Rules**

Validation Rules | Rule Parameters

Add Option

Of course, you can set up the 'Yes' answer by default in the 'Default Value'.

### **'Dropdown' settings**

This field type is good to use, while making multiple-choice questions with one possible answer, for example, 'Choose pros/cons of the item' (the possible answers can be: 'Quality', 'Price', 'Mobility'), 'Select the item's quality level' ( the possible answers can be: 'Excellent', 'Good', 'Satisfactory', 'Bad'), etc. Look at the example of the dropdowns below:

To add the '**Dropdown**' field, choose it in the '**Input**' dropdown. Click '**Add Option**':

**New Review Field** Search, Notifications, User: admin

← Back   Reset   Save and Continue Edit   **Save Field**

**ATTRIBUTE INFORMATION**

Properties

Manage Labels

**Field Properties**

Default Label \*

Input Type Dropdown

Values Required No

**Manage Options (values of your field)**

| Is Default                                | Default Store View   | Admin                | Test second store view |
|---|----------------------|----------------------|------------------------|
| <input type="checkbox"/>                  | <input type="text"/> | <input type="text"/> | <input type="text"/>   |
| <input type="button" value="Add Option"/> |                      |                      |                        |

**Advanced Field Properties**

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Fill in the **'Default Store View'** and the **'Admin'** fields. If you have another store in 'Configuration', you can create a field to it either

← Back   Reset   Save and Continue Edit   **Save Field**

**ATTRIBUTE INFORMATION**

Properties ✎

Manage Labels

**Field Properties**

Default Label \*

Input Type Dropdown

Values Required No

**Manage Options (values of your field)**

| Is Default                                | Default Store View                       | Admin                                    | Test second store view                |
|---|--|--|---------------------------------------|
| <input type="radio"/>                     | <input type="text" value="Good"/>        | <input type="text" value="Good"/>        | <input type="button" value="Delete"/> |
| <input type="radio"/>                     | <input type="text" value="Normal"/>      | <input type="text" value="Normal"/>      | <input type="button" value="Delete"/> |
| <input type="radio"/>                     | <input type="text" value="Frustration"/> | <input type="text" value="Frustration"/> | <input type="button" value="Delete"/> |
| <input type="button" value="Add Option"/> |  |  |                                       |

**Advanced Field Properties**

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Choose in 'By Default' what value should be set up by default:

← Back   Reset   Save and Continue Edit   **Save Field**

**ATTRIBUTE INFORMATION**

Properties *✎*

Manage Labels

**Field Properties**

Default Label \* How do you feel about the item

Input Type Dropdown ▾

Values Required No ▾

**Manage Options (values of your field)**

| Is Default                       | Default Store View | Admin       | Test second store view |        |
|----------------------------------|--------------------|-------------|------------------------|--------|
| <input type="radio"/>            | Good               | Good        |                        | Delete |
| <input checked="" type="radio"/> | Normal             | Normal      |                        | Delete |
| <input type="radio"/>            | Frustration        | Frustration |                        | Delete |

Add Option

**Advanced Field Properties**

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

You can use 'drag-and-drop' function to change the position of the value in the list:

← Back   Reset   Save and Continue Edit   **Save Field**

**Manage Options (values of your field)**

| Is Default                       | Default Store View | Admin       | Test second store view |        |
|----------------------------------|--------------------|-------------|------------------------|--------|
| <input type="radio"/>            | Good               | Good        |                        | Delete |
| <input checked="" type="radio"/> | Normal             | Normal      |                        | Delete |
| <input type="radio"/>            | Frustration        | Frustration |                        | Delete |

Add Option

**Advanced Field Properties**

Field Code

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Any value can be deleted.

### 'Multiple Select' settings

The 'Multiple Select' field is good to use to enable a customer to answer multiple-choice questions, where more than one answer can be chosen:

Choose 'Multiple Select' in the 'Input' dropdown. Click the 'Add Option' button:

**New Review Field**

← Back   Reset   Save and Continue Edit   **Save Field**

**ATTRIBUTE INFORMATION**

Properties *✎*

Manage Labels

**Field Properties**

Default Label: Pros

**Input Type:** Multiple Select

Values Required: No

**Manage Options (values of your field)**

| Is Default   | Default Store View | Admin | Test second store view |
|--|--------------------|-------|------------------------|
| <input type="button" value="Add Option"/><br><input type="button" value="Add Option"/> |                    |       |                        |

**Advanced Field Properties**

Field Code:

This is used internally. Make sure you don't use spaces or more than 30 symbols.

Input the necessary values:

**pros**

← Back   Delete Field   Reset   Save and Continue Edit   **Save Field**

**ATTRIBUTE INFORMATION**

Properties *✎*

Manage Labels

**Field Properties**

Default Label: Pros

**Input Type:** Multiple Select

Values Required: No

**Manage Options (values of your field)**

| Is Default                                | Default Store View   | Admin       | Test second store view                                     |
|---|----------------------|-------------|--|
| <input type="checkbox"/>                  | <input type="text"/> | Price       | <input type="text"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/>                  | <input type="text"/> | Quality     | <input type="text"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/>                  | <input type="text"/> | Reliability | <input type="text"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/>                  | <input type="text"/> | Usefulness  | <input type="text"/> <input type="button" value="Delete"/> |
| <input type="checkbox"/>                  | <input type="text"/> | Comfort     | <input type="text"/> <input type="button" value="Delete"/> |
| <input type="button" value="Add Option"/> |                      |             |  |

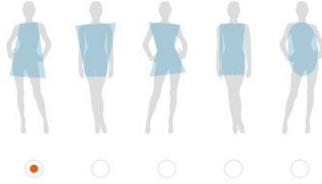
If you have another store in 'Configuration', you can create the field of this type for it either. You can use 'drag-and-drop' to change the position of the value in the list. Any value can be deleted.

### 'Visual Swatch' settings

The 'Visual Swatch' field allows to visualize the additional information. For example, 'Body Type' can be created as the 'Visual Swatch' field.



### Your Body type



Height

Waist

Bra Size

Choose the **'Visual Swatch'** field in the **'Input'** dropdown. Click **'Add Swatch'**:

Now you can upload your swatches and describe them:

Here, in the example, we called the field as 'Body Type':

← Back Delete Field Reset Save and Continue Edit Save Field

ATTRIBUTE INFORMATION

Properties

Manage Labels

Field Properties

Default Label \* Body Type

Input Type Swatch Visual

Values Required No

Manage Swatch (Values of Your Attribute)

| Is Default                       | Swatch | Admin             | Default Store View | Test second store view |
|----------------------------------|--------|-------------------|--------------------|------------------------|
| <input checked="" type="radio"/> |        | Triangle          |                    |                        |
| <input type="radio"/>            |        | Inverted Triangle |                    |                        |
| <input type="radio"/>            |        | Rectangle         |                    |                        |
| <input type="radio"/>            |        | Hourglass         |                    |                        |
| <input type="radio"/>            |        | Apple             |                    |                        |

Add Swatch

Advanced Field Properties

Field Code body\_type  
This is used internally. Make sure you don't use spaces or more than 30 symbols.

You can change the fields' position with the help of the 'drag-and-drop' function.

**\*Note:** Choose 'No' in the 'Last field in line' settings to separate this field type from other fields.

### 'Image' settings

The usage of images in the review attract more attention, give more information about an item, and improve the search optimization.

You can add the 'Image' field for your customers to post their pictures with the purchased items. Choose the 'Image' field in the 'Input' dropdown. Set up 'Width' settings for the needed devices:

← Back Delete Field Reset Save and Continue Edit Save Field

image

Properties

Manage Labels

Default Label \* Base Image

Input Type Image

Advanced Field Properties

Field Code image  
This is used internally. Make sure you don't use spaces or more than 30 symbols.

Note

Maximum 255 chars

Mapping for the review sections:  Review content section  Customer details section

|                                |                                      |
|--------------------------------|--------------------------------------|
| Width for desktop(more 1024px) | 18<br><small>In percentages.</small> |
| Width for table(more 768px)    | 18<br><small>In percentages.</small> |
| Width for mobile(less 768px)   | 18<br><small>In percentages.</small> |

Last field in line No  
If you set "Yes" then after is added margin 1% between elements.

Your customers will be enabled to post images in their reviews:

Nickname \* Pearl

Summary of Review \* A regular or me

Review \* This is in regular rotation at the gym. Its colorful and looks kinda cute under my exercise tanks.

Base Image

Age

**\*Note:** Remember to save all the added fields.

## 1.2. Fields' management

You can delete added fields, change their settings and descriptions, and add new fields. To see the list of your fields, follow these steps:

**Location in 'Admin Panel': 'Marketing' > 'User Content section' > 'Review Fields'**

The screenshot shows the Magento Admin Panel interface. On the left is a dark sidebar menu with the 'Marketing' section expanded, showing 'Review Fields' selected. The main content area displays a 'Marketing' dashboard with a 'Reload Data' button and a summary table:

| Revenue | Tax    | Shipping | Quantity |
|---------|--------|----------|----------|
| \$0.00  | \$0.00 | \$0.00   | 0        |

Below the summary table is a 'Total' section with a 'Product' table:

| Product                         | Price  | Quantity |
|---------------------------------|--------|----------|
| Iris Workout Top-XS-Red         | \$0.00 | 1        |
| Minerva LumaTech™ V-Tea-XS-Blue | \$0.00 | 1        |

The bottom right corner of the dashboard shows 'Magento ver. 2.1.6' and a 'Report Bugs' link.

After clicking 'Review Fields', a list of fields added by you will occur:

Review Fields Q   admin

[New Review Field](#)

Search [Reset Filter](#) 9 records found 20 per page < 1 of 1 >

| Attribute Code | Default Label             | Required | System |
|----------------|---------------------------|----------|--------|
| age            | Age                       | No       | No     |
| body_type      | Body Type                 | No       | No     |
| cons           | Cons                      | No       | No     |
| coolness       | Is this product cool?     | No       | No     |
| height         | Height                    | No       | No     |
| image          | Base image                | No       | No     |
| like           | Do you like this product? | No       | No     |
| location       | Location                  | No       | No     |
| pros           | Pros                      | No       | No     |

Copyright © 2017 Magento, Inc. All rights reserved. Magento ver. 2.1.6 [Report Bugs](#)

You can see the number of your fields and some of their attributes. To change or delete a review field, click it. If you want to delete a field, click **'Delete'** in the upper 'Menu' section. If you want to change a field, click the **'Save and continue Edit'** button.

You can also delete the added options, change their names, and change their places with the help of the 'drag-and-drop' function. Changing of other settings, such as 'Width', 'Last field in line', and 'Add horizontal line after' is also acceptable.

'Text Field Validation Rules' and the 'Text Area' ones are at your disposal too.

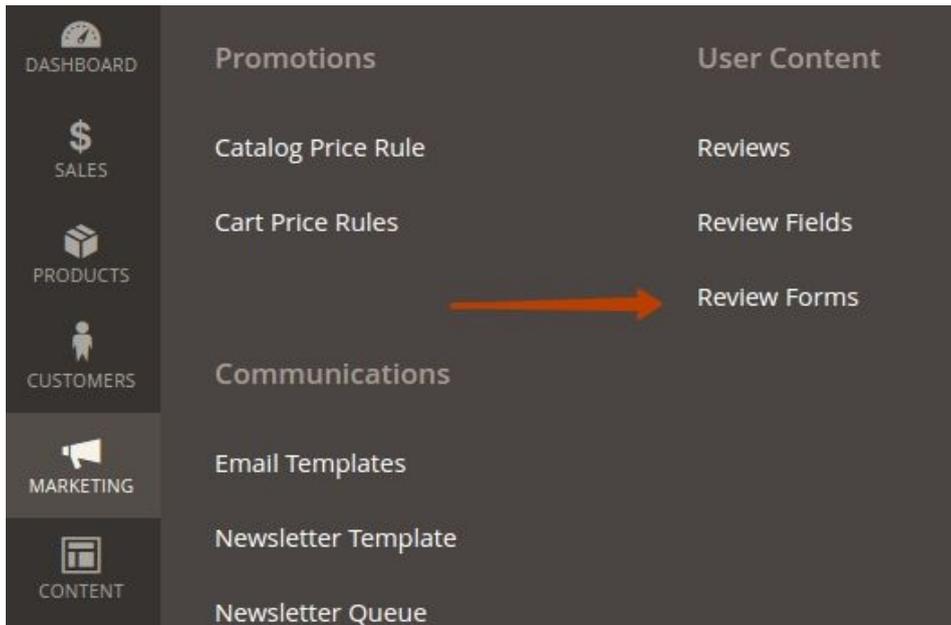
**\*Note:** You can't change the field's type. If you want to change it, for example, the 'Dropdown' field into the 'Multiple Select' field, add a new field.

### 1.3. Review forms' adding and management. Adding a review form for a category

Adding additional fields, you can make different types of your review forms.

To add a new 'Review Form', do the following:

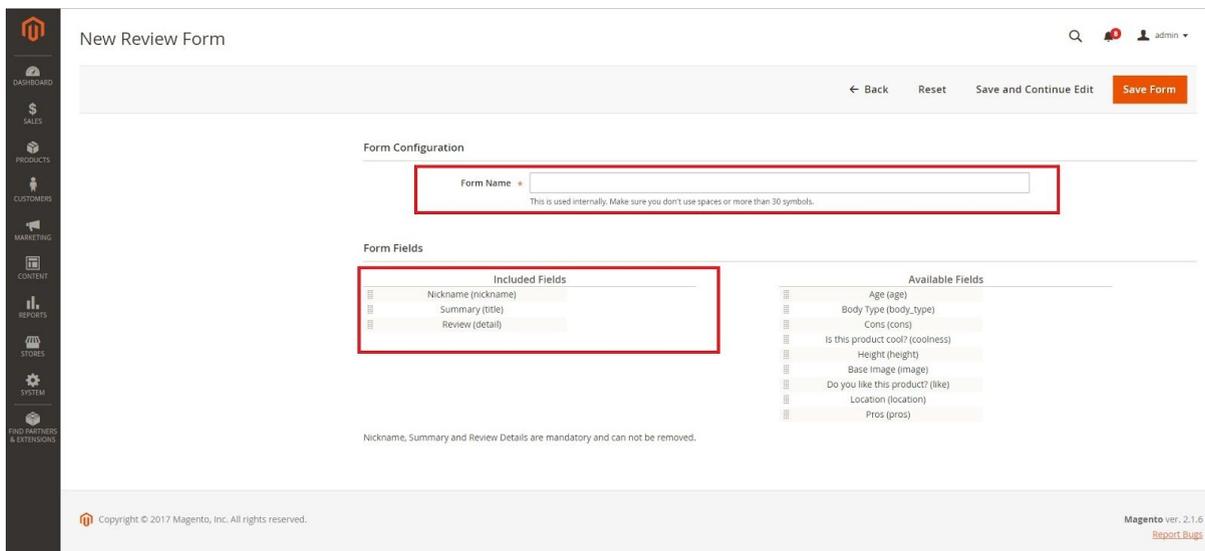
**Location in 'Admin Panel': 'Marketing' > 'User Content section' > 'Review Forms':**



Here, you can see the list of all review forms. You are able to edit them or create the new ones - just click the row in a grid or the **'New Review Form'** button respectively:

Give a name to your form in the **'Form Name'** field. Such fields as **'Nickname'**, **'Summary'**, and **'Review'** can be set up by default in the **'Included'** field.

**\*Note:** You can't delete or change the names of the mentioned above fields.



All fields added by you appear in the **'Available Fields'** folder. This folder is not displayed on the frontend. Only those fields which you add to the **'Included Fields'** folder are visible to the e-store's visitors. To add a field to your 'Review Form', move it from 'Available Fields' to 'Included fields', using the drag-and-drop function. There is an example below, showing how the 'Age' field and the 'Cons' field are being moved to the "included" folder. You can select any field from the 'Available Fields' folder and move it this way.

**\*Note:** All fields can be added horizontally. For a new field to be displayed in the next line you should click 'No' in 'Last field in the line' setting up the previous field.

Save your form:

All the saved forms are shown in a list in the 'User Content' section:

**'Admin Panel': 'Marketing' > 'User Content' section > 'Review Forms'**

To delete a field, move it to the 'Available Fields' folder. If there is no field you need, create it the way it reads in p.2.1.

[← Back](#)
[Delete Form](#)
[Reset](#)
[Save and Continue Edit](#)
[Save Form](#)

## Form Configuration

**Form Name \***

This is used internally. Make sure you don't use spaces or more than 30 symbols.

## Form Fields

## Included Fields

|  |                                       |
|--|---------------------------------------|
|  | Nickname (nickname)                   |
|  | Summary (title)                       |
|  | Review (detail)                       |
|  | Full Name (full_name)                 |
|  | Additional Comments (additional_data) |
|  | Do you like this product? (like)      |
|  | Is this product cool? (coolness)      |
|  | Pros (pros)                           |
|  | Cons (cons)                           |
|  | Body Type (body_type)                 |

## Available Fields

|  |                                   |
|--|-----------------------------------|
|  | test_field (test_field)           |
|  | test_text_field (test_text_field) |

Nickname, Summary and Review Details are mandatory and can not be removed.

**\*Note:** 'Nickname', 'Summary' and 'Review' fields cannot be removed from the form.

The key features of our forms are the following:

- the data won't be lost if you remove the field and then return them back.
- only the attributes included to your form are displayed in the reviews list on the 'Product' page.

### Applying forms to different categories

Current 'Detailed Product Review extension' provides the ability to select a review form per a category. You may see your store's categories in the corresponding '**Categories**' section.

If your e-store possesses several item categories, it makes sense to add separate 'Review Form' fields for each category. It's obvious that microwaves, pans, men's shoes and women's dresses have different characteristics. Applying forms to a particular category lets you emphasize individual features of each category and invites unique content from customers.

To apply a form to a category, add the form the way it is described above, in p. 2.3.

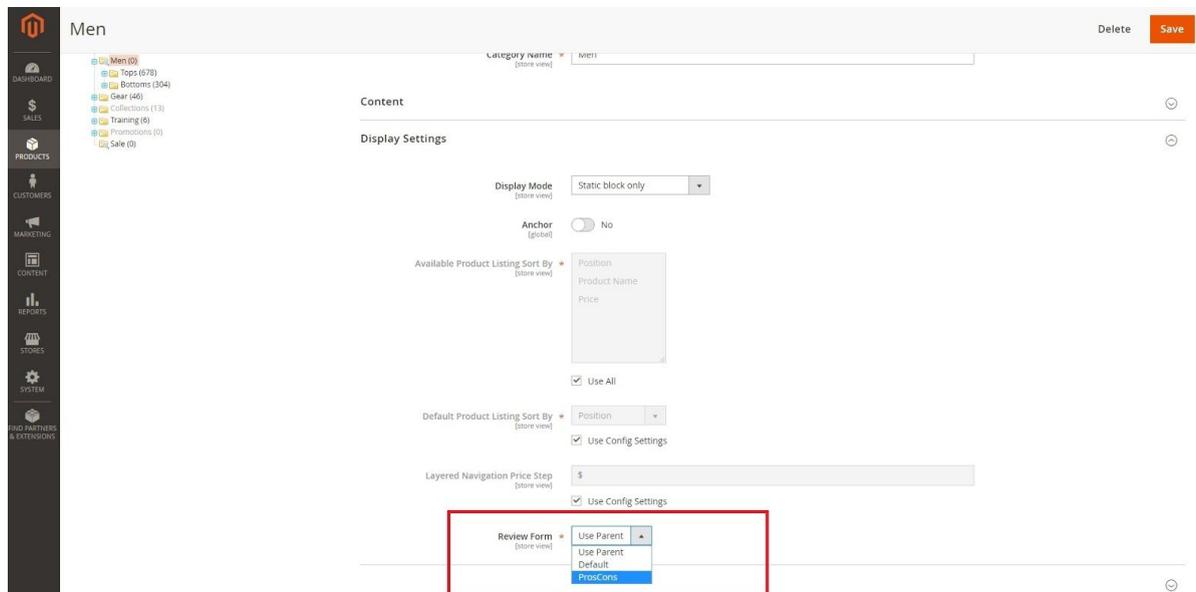
Then, go to '**Categories**':

**Location in the 'Admin Panel':** '**Products**' > '**Categories**' > choose a category.

Open '**Display Settings**':

The screenshot shows the 'Men' category configuration page. On the left is a sidebar with navigation icons for Dashboard, Sales, Products, Customers, Marketing, and Content. The main area has a breadcrumb 'Men' and a search icon. Below the breadcrumb, there's a 'Store View' dropdown set to 'All Store Views'. On the right, there are 'Delete' and 'Save' buttons. The 'Add Root Category' and 'Add Subcategory' buttons are visible. A tree view shows the category structure: 'Default Category (1181)', 'Women (9)', 'Men (0)', 'Tops (78)', and 'Bottoms (304)'. The 'Men (0)' category is selected. On the right, the 'Enable Category' and 'Include in Menu' toggles are both turned on. The 'Category Name' field is set to 'Men'. At the bottom, there's a 'Content' section with a red box around it.

Choose the needed 'Review Form':



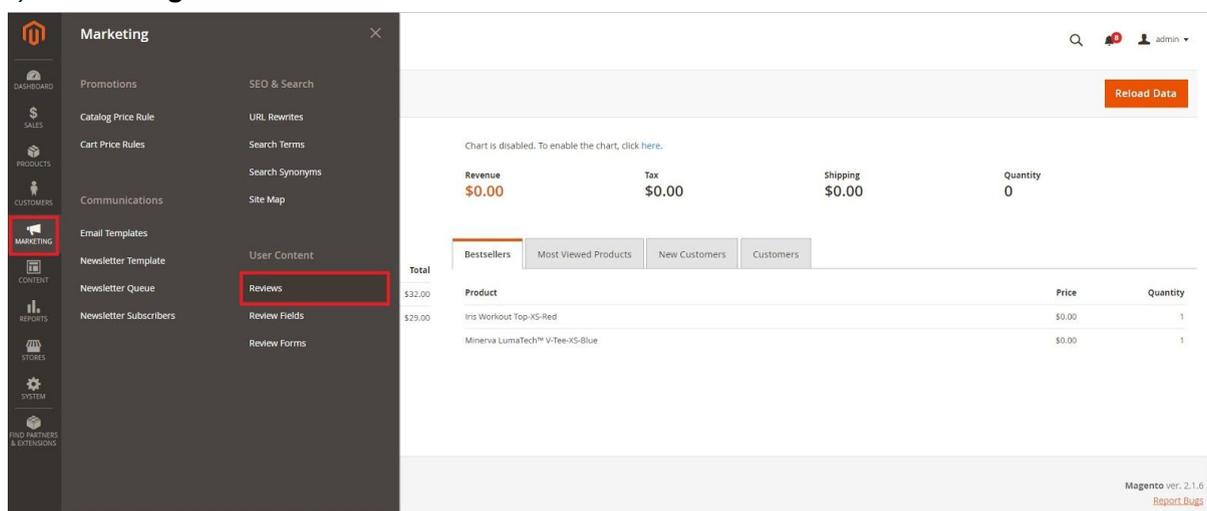
Save the changes clicking the 'Save' button

**\*Note:** If a customer has found a product through the site's search engine, and it belongs to several categories, then only that 'Review Form' will be displayed which is located in the 'Parental Category'.

## 1.4. Overview of Reviews in the 'Admin Panel'

The store's administrator can look through customers' reviews and moderate them. There are three options to see your customers' reviews:

1) 'Marketing' > 'User Content' section > 'Reviews'



2) 'Customers' > choose a customer > 'Product Reviews' tab

Veronica Costello

← Back Delete Customer Reset Create Order Reset Password Force Sign-In Save and Continue Edit **Save Customer**

Search [Reset Filter](#) 1 records found 20 per page 1 of 1

**CUSTOMER INFORMATION**

- Customer View
- Account Information
- Addresses
- Orders
- Billing Agreements
- Product Reviews**
- Newsletter
- Wish List

| ID  | Created                  | Status   | Title                              | Nickname          | Review  | Visibility  | Type     | Product          | SKU     | Action |
|-----|--------------------------|----------|------------------------------------|-------------------|---|---|----------|------------------|---------|--------|
| 359 | Dec 28, 2016, 7:22:06 AM | Approved | Veronica CostelloVeronica Costello | Veronica Costello | Veronica CostelloVeronica CostelloVeronica Costello | Main Website<br>Main Website<br>Store<br>Default Store View | Customer | Joust Duffie Bag | 24-MB01 | Edit   |

### 3) 'Products' > 'Catalog' > choose a product > 'Product reviews'

Quest Lumaflex™ Band

← Back Add Attribute Save **Create Configurations**

Configurable products allow customers to choose options (Ex: shirt color). You need to create a simple product for each configuration (Ex: a product for each color).

**Product Reviews**

3 records found 20 per page 1 of 1

| ID  | Created                 | Status   | Title                                    | Nickname | Review   | Visibility  | Type  | Product                    | SKU     | Action |
|-----|-------------------------|----------|--|----------|--|---|-------|----------------------------|---------|--------|
| 140 | Aug 14, 2017 8:29:56 AM | Approved | OBSSESSED with this!                     | Cliff    | OBSSESSED with this! I love that it's adjustable! A bit more expensive than I wanted, but TOTALLY worth it.                | Main Website<br>Main Website<br>Store<br>Default Store View | Guest | Quest Lumaflex&trade; Band | 24-UG01 | Edit   |
| 141 | Aug 14, 2017 8:29:56 AM | Approved | Great but pricey                         | Fiona    | This totally makes me feel like I'm actually working my muscles. The adjustable thing is awesome. A bit pricey though.     | Main Website<br>Main Website<br>Store<br>Default Store View | Guest | Quest Lumaflex&trade; Band | 24-UG01 | Edit   |
| 142 | Aug 14, 2017 8:29:56 AM | Approved | I hate working out...This does not help. | Ardith   | I hate working out...This does not help.it gets tangled really easily.can't even get threew 1 work out with it. Returning. | Main Website<br>Main Website<br>Store<br>Default Store View | Guest | Quest Lumaflex&trade; Band | 24-UG01 | Edit   |

You can look through all the reviews - the ones concerning your customers and the ones concerning your products.

It is possible to edit or delete any review:

**Edit Review**

← Back **Delete Review** Reset Previous Next Save and Previous Save and Next **Save Review**

Review Details

Product: Lifelong Fitness IV

Author: Guest

Summary Rating: ★★★★★

Detailed Rating: Goodness ★★★★★

Status: Approved

Visibility:
 

- Main Website
- Main Website Store
- Default Store View
- Test website2
- Test second store
- Test second store view

Nickname:

Summary of Review:

Review:

Base Image:

Age:

Location:

Height:

Pros:
 

- Price
- Quality
- Reliability
- Usefulness
- Comfort

Cons:
 

- Price
- Quality
- Reliability
- Usefulness
- Comfort

Do you like this product?:

Is this product cool?:

Body Type:

**\*Advice:** While editing your customers' reviews, remember that negative ('harmful') reviews are those ones which are useless for your shop's visitors. These are the reviews which contain spam, obscene language, offensive content, etc. Those reviews which possess dissatisfaction about the product ('I don't like the item', 'It did not fit me', etc.) are in most cases useful: they express your honesty and respect to other people's opinion.

## 2. Review's dashboard

Before your shop's visitor clicks any review, they are able to see 'Review's Dashboard' developed by the 'Detailed Product Review' extension. It includes ratings (the summary rating and the detailed one), filters, sorting and keyword-review search. This is how 'Review's Dashboard' looks like:

The screenshot shows a product page with a review section. At the top, there are product images and an 'Add to Cart' button. Below the images are 'ADD TO WISH LIST', 'ADD TO COMPARE', and 'EMAIL' options. The review section is titled 'RATING & REVIEWS' and features a large '4' for the average rating, with '5 Reviews' indicated below it. A bar chart shows the distribution of star ratings: 5 stars (1), 4 stars (2), 3 stars (1), 2 stars (1), and 1 star (0). To the right, a table lists sub-ratings: Price (4), Value (4.5), Quality (4.5), and Rating (3.44), each with a 5-star visual indicator. A blue 'ADD YOUR REVIEW' button is located in the upper left of the review list. Below the rating section are filters for 'Filter by: Last Week' and 'Sort by: Newest First', along with a search bar for reviews. The first review is by 'Beat12' on April 4, 2017, with a title 'Good, but not perfect' and a 5-star rating. The review text is: 'pretty useful one. I like to wear it in gym as it's a comfortable one. what i don't like is a price, i think it could be a better quality for this money.' The reviewer's profile includes location (Ottawa), age (34), height (156), and body type. The review also includes a 'Cons: Price' note and social media sharing options.

This way you get additional elements on your store's site, which attract new customers.

## 2.1. 'Add your review' button

To leave their review, a customer has to scroll all the added reviews on the page. Even if there are a few reviews left on the page, it's not convenient. The 'Detailed Product review' extension has worked out this problem. The **'Add your review'** button is located in the upper left corner of the review list. Such location helps to attract clients more. Having clicked 'Add your review', a customer can start writing their review.



## 2.2. Ratings (summary and detailed ratings)

'Review's Dashboard' improves ratings' visualization. A chart bar graphically displays the overall evaluation of an item.



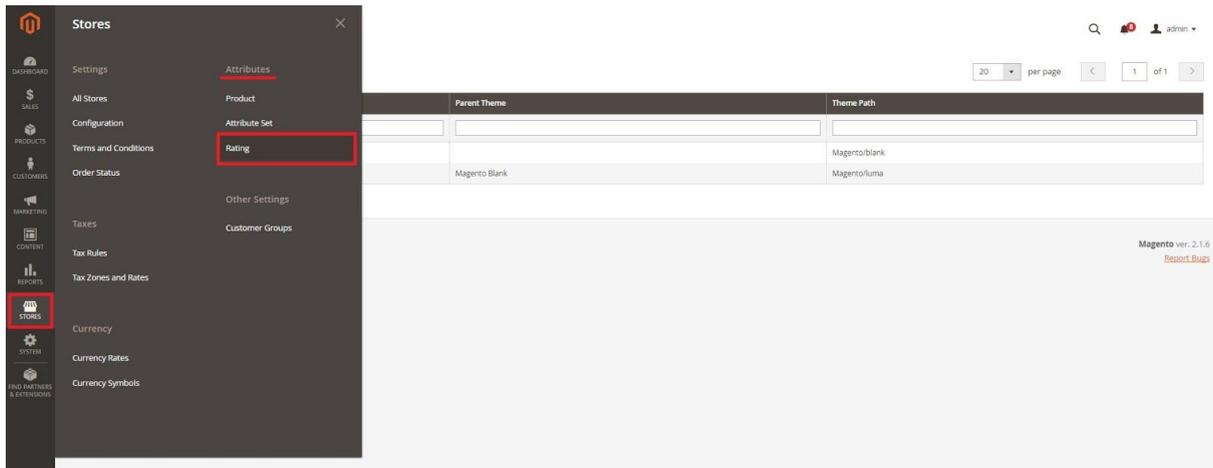
It's an easy and effective way of visualization to convert a store's visitor into a customer.

A detailed rating gives evaluation of particular product's features.

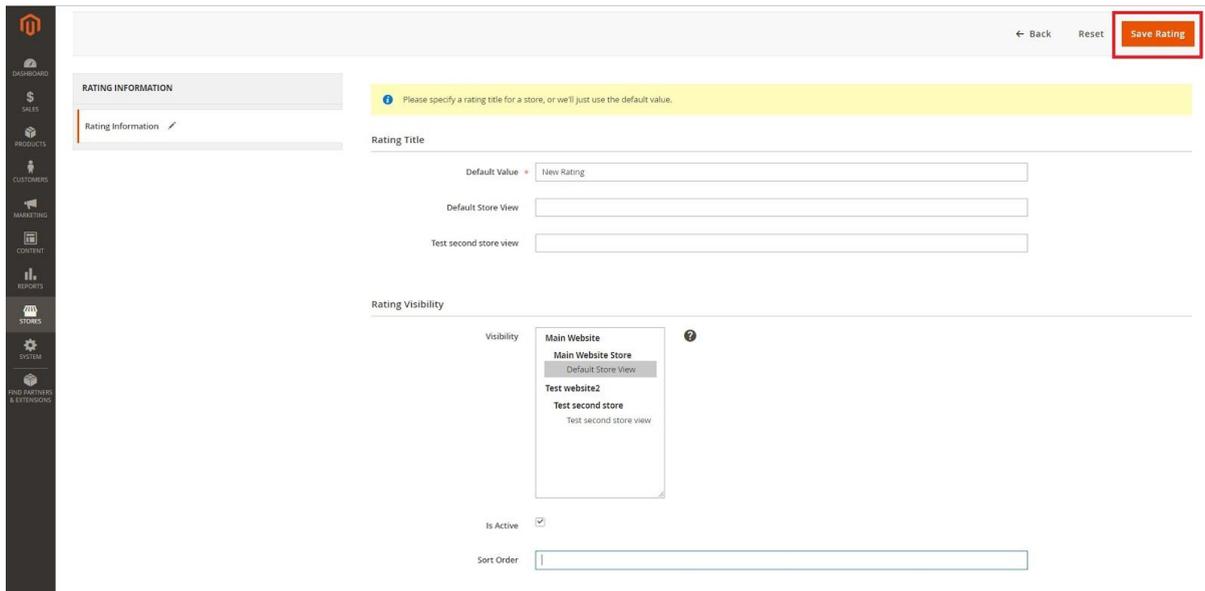


You'll find '**Detailed Rating**' settings following next steps:

**'Stores' > 'Attributes' > 'Rating'**



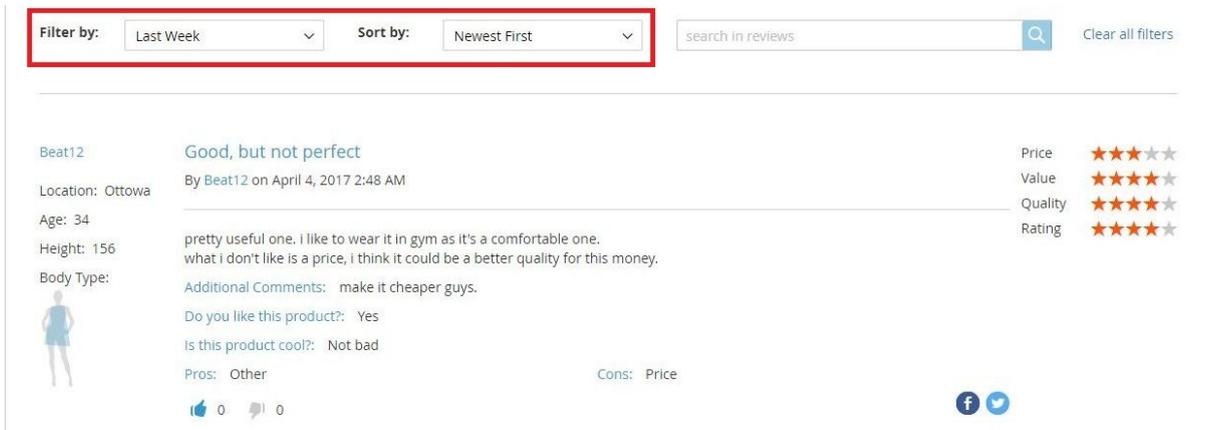
Click 'Add New Rating' and create a rating and save it:



**\*Advice:** Adding of many detailed ratings can confuse a visitor. To evaluate different features of an item, add a 'Pros and Cons' field to the "Review Form". Use 'Multiple Select' for the visitors to choose several options while answering. Select general characteristics which are easy to evaluate in your detailed ratings.

## 2.3. Filtering

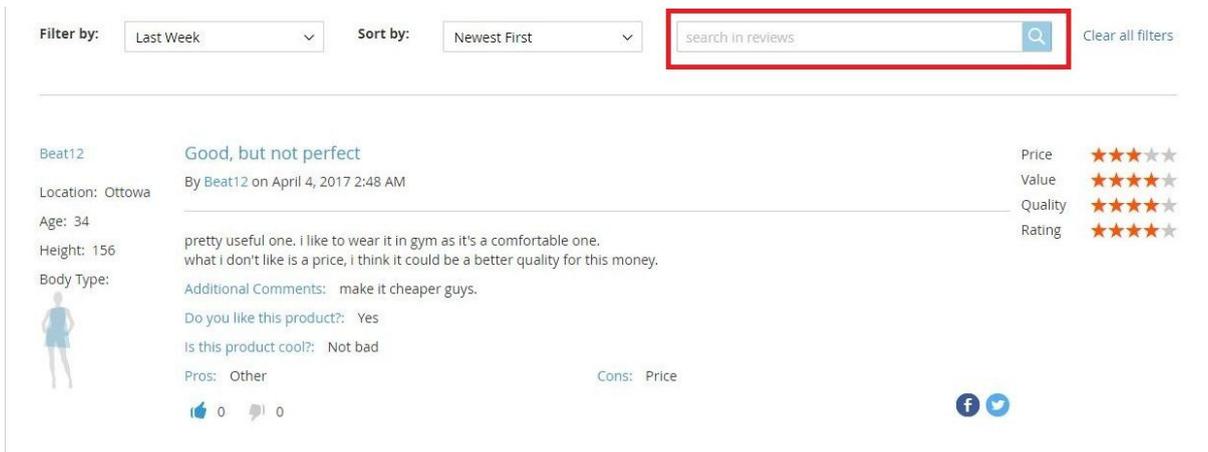
The 'Review' filters allow to sort and filter reviews by date:



Newest reviews are displayed first by default, however, you have the ability to change it using the sorting.

## 2.4. Search

Using a search engine, visitors have the ability to search for words in the reviews.



To search for a review, you need at least 3 values.

Search is made only in such field types as 'Text field' and 'Text Area'.

## 3. Modules

Module's enabling gives necessary additional functions: approvals of reviews, protection of customers' reviews from spam and bots, and SEO development.

### 3.1. The 'Customer Permission' module

The 'Customer Permissions' module allows you to set up pre-moderation of customers' reviews and decrease your admin's workload. You can choose customer review approval for all users by default or allow posting of reviews only for particular groups of visitors. It is also possible to enable only verified buyers to leave their reviews without their pre-moderation. To enable the module, go to the 'Admin Panel':

## Location in the 'Admin Panel': 'Stores' -> 'Configuration'

The screenshot shows the 'Stores' configuration page in the Magento Admin Panel. The left sidebar contains a navigation menu with 'Stores' highlighted in red. The main content area displays a summary of key metrics: Revenue (\$0.00), Tax (\$0.00), Shipping (\$0.00), and Quantity (0). Below this, there is a table of 'Bestsellers' with columns for Product, Price, and Quantity. The table lists two products: 'Iris Workout Top-XS-Red' and 'Mirrena Lumatech™ V-Tee-XS-Blue', both priced at \$0.00 with a quantity of 1. The page footer indicates 'Magento ver. 2.1.6' and a 'Report Bugs' link.

## 'Configuration' -> 'MageWorkshop' -> 'Detailed Product Review' -> 'DR\_Customer Permissions'

The screenshot shows the 'Configuration' page in the Magento Admin Panel. The left sidebar contains a navigation menu with 'MAGEWORKSHOP' expanded and 'Detailed Product Review' highlighted in red. The main content area displays various configuration options, including 'Country Options', 'State Options', 'Locale Options', 'Store Information', and 'Single-Store Mode'. The 'Enable Single-Store Mode' dropdown is set to 'No', with a note below it stating 'This setting will not be taken into account if system has more than one store view.' The page footer indicates 'Magento ver. 2.1.6' and a 'Report Bugs' link.

Now, you can set up the module.

You will see different **fields** with dropdown lists:

1. The **'Enabled customer permissions restrictions'** section, where you can enable or disable the module;
2. The **'Enabled Auto Approve'** section, which enables the automatic approval of reviews;
3. The **'Auto Approve Reviews for Customer Group'** section, where you select to which groups 'Auto Approve' should be applied;
4. The **'Only verified buyers can post reviews'** section, which includes checking of users and the ability to add reviews of only verified buyers.
5. The **'Verified buyers have icon in the reviews'** section, which displays an icon for verified buyers.

## DR\_Customer Permissions

|   |   |              |
|---|---|--------------|
| Enabled customer permissions restrictions | <input type="text" value="Yes"/>  | [STORE VIEW] |
| Enabled Auto Approve                      | <input type="text" value="Yes"/>  | [STORE VIEW] |
| Auto Approve Reviews for Customer Group   | <input type="text" value="NOT LOGGED IN&lt;br/&gt;General&lt;br/&gt;Wholesale&lt;br/&gt;Retailer"/> | [STORE VIEW] |
| Only verified buyers can post reviews     | <input type="text" value="Yes"/>  | [STORE VIEW] |
| Verified buyers have icon in the reviews  | <input type="text" value="Yes"/>  | [STORE VIEW] |

Verification settings are as follows:

The screenshot shows the Configuration page with a sidebar menu on the left containing options like CUSTOMERS, SALES, SERVICES, and ADVANCED. The main content area is titled 'DR\_Customer Permissions' and contains several settings. Two settings at the bottom are highlighted with a red box: 'Only verified buyers can post reviews' and 'Verified buyers have icon in the reviews', both set to 'Yes'. A 'Save Config' button is visible in the top right corner.

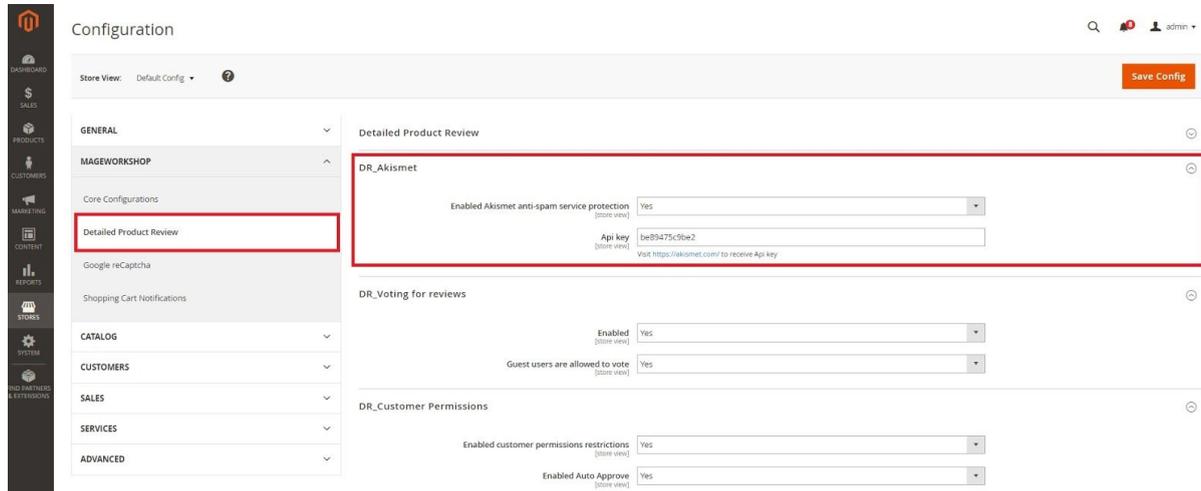
Visitors can see a verified buyer's icon near the review itself:

The screenshot shows a product review for 'Section 1.10.32 of "de Finibus Bonorum et Malorum", written by Cicero in 45 BC'. The reviewer is Veronica Costello, located in USA, aged 25, with a height of 168 and a body type of 'Body Type:'. The review text is: "Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt explicabo. Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ratione voluptatem sequi nesciunt. Neque porro quisquam...read more". The review includes a verified buyer icon (a blue ribbon) and a 5-star rating. Below the review, there are two questions: 'Do you like this product?: No' and 'Is this product cool?: Not bad'. The review also includes 'Pros: Usefulness' and 'Cons: Quality'. At the bottom, there are social media icons for Facebook and Twitter, and a thumbs up/down icon with a count of 0.

### 3.2. 'Akismet' module

The 'Akismet' module prevents your web store from spam in the reviews, comments, etc. You need to configure the 'Akismet' module before usage:

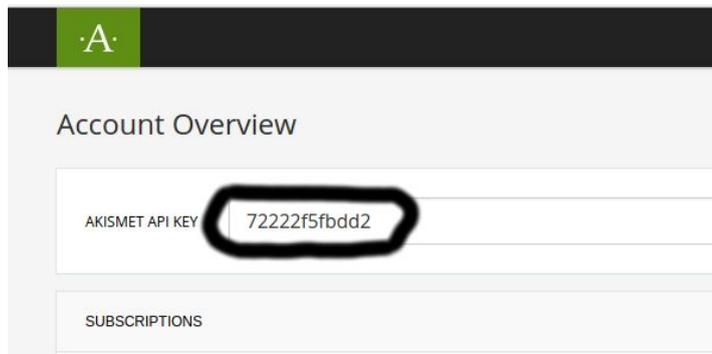
Log in the 'Magento Admin', go to 'Stores' -> 'Configuration' -> 'MageWorkshop' -> 'Akismet'.



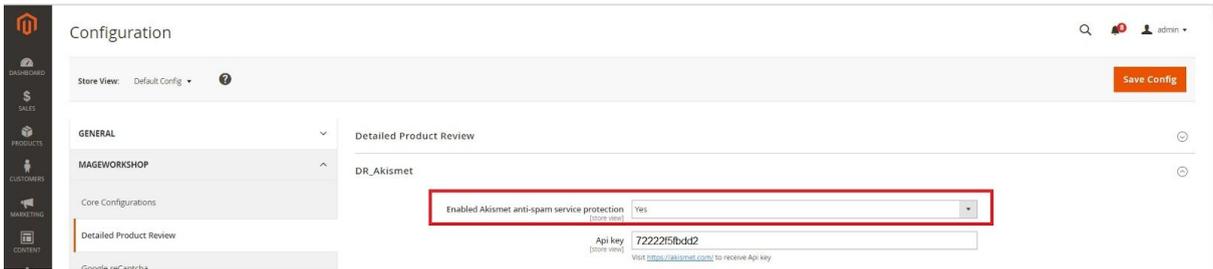
For the module to functionate, you need to get your 'api key', which you'll find here - <https://akismet.com/>

You also need to have your [wordpress.com](https://wordpress.com) account. Next, go to <https://akismet.com/plans>, choose your plan, and click the 'Create Subscription' button.

Then you will get your 'akismet api' key:



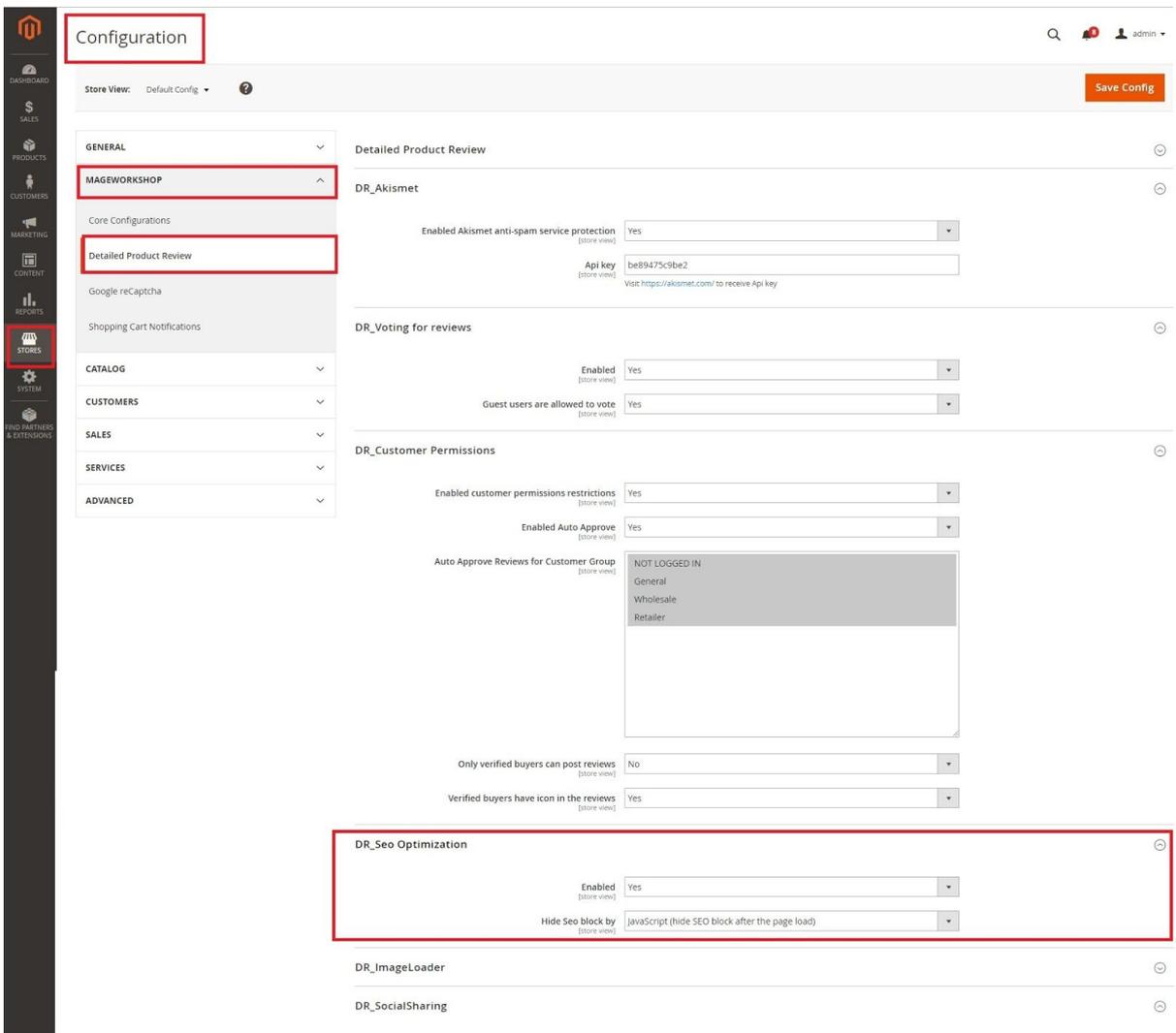
Enable the module and provide your 'Api' key



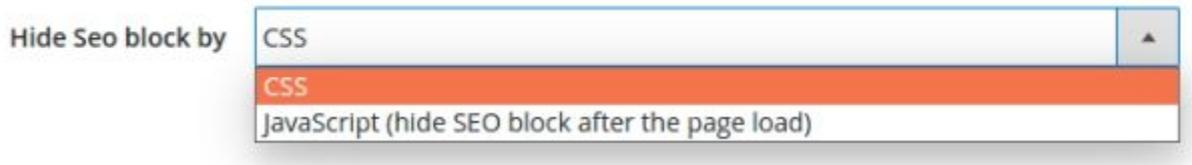
### 3.3. 'DR\_SEO' module

'DR\_Seo' module implements extended SEO features for Magento 2'-based stores. This module helps the search engine to index all elements of your page. To enable this module, do the following:

**Location in 'Admin Panel': 'Stores' -> 'Configuration' -> 'MageWorkshop'-> 'DR\_Seo Optimization'**



Click one of the following options for the search bots to identify the page's SEO elements:



- The 'CSS' option lets you hide some of the page's blocks using CSS tools.
- The 'JavaScript' option ('Hide SEO block after the page load') allows you to hide blocks using 'JavaScript' tools.

These functions let the content be displayed on the product page and enable search bots to index it.

### 3.4. 'ReCaptcha' module

*Please note, the module has not available in versions 1.1.0 and later.*

### 3.5. 'DR\_Social Network Sharing' module

The 'DR\_Social Network Sharing' module adds the opportunity to share links on two major social networks - 'Facebook' and 'Twitter'.

## Location in 'Admin Panel': 'Stores' -> 'Configuration' -> 'MageWorkshop' -> 'Detailed Product Review' -> 'DR\_Social Sharing'

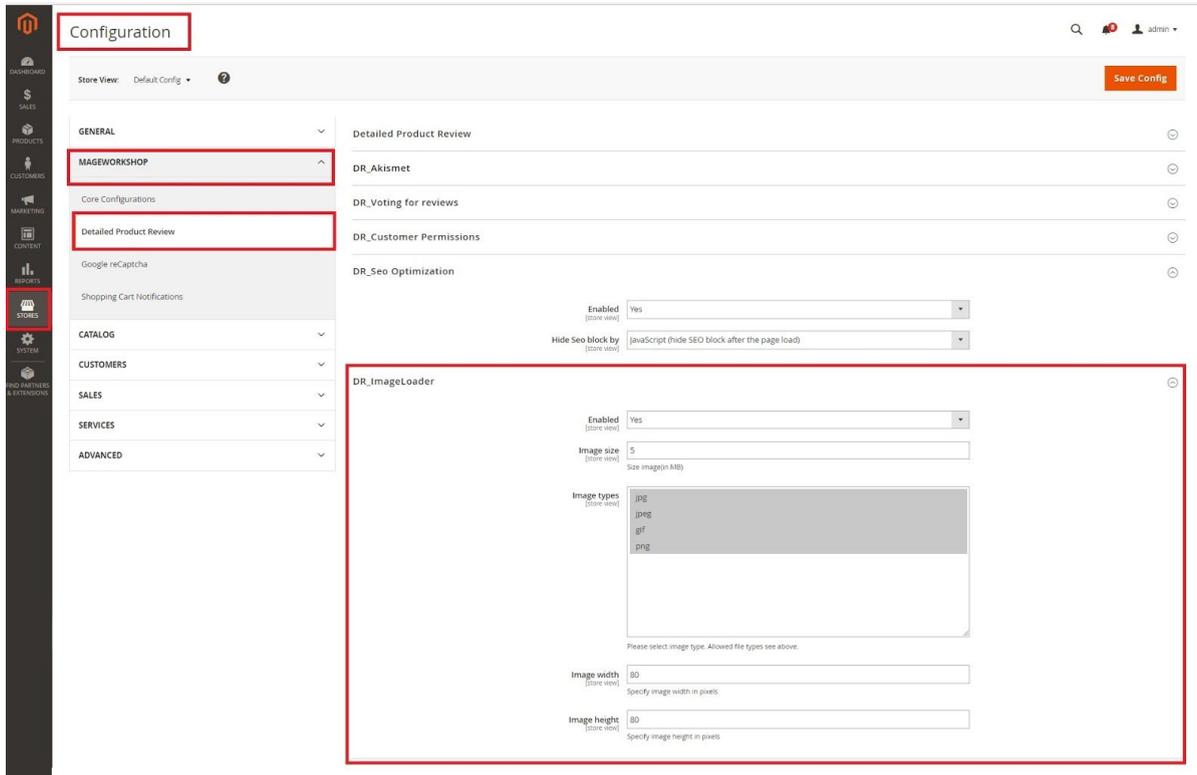
The only thing you have to do is to enable this module.

The screenshot shows the Magento Admin Panel Configuration page for the 'Detailed Product Review' module. The left sidebar contains a navigation menu with the 'STORES' icon highlighted. The main content area is titled 'Configuration' and shows the 'Detailed Product Review' settings for the 'Default Config' store view. The 'MAGEWORKSHOP' section is expanded, and the 'DR\_SocialSharing' module is highlighted with a red box. The 'DR\_SocialSharing' module has an 'Enabled' dropdown menu set to 'Yes'. Other modules shown include 'DR\_Akismet', 'DR\_Voting for reviews', 'DR\_Customer Permissions', 'DR\_Seo Optimization', and 'DR\_ImageLoader'. The footer of the page displays 'Copyright © 2017 Magento, Inc. All rights reserved.' and 'Magento ver. 2.1.6' with a 'Report Bugs' link.

### 3.6. 'DR\_Image Loader' module management

The 'DR\_Image Loader' module implements opportunity to add images to the reviews. To configure the module you need:

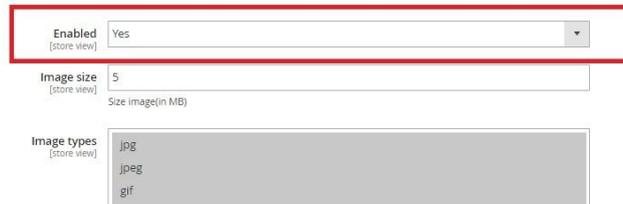
**Location in 'Admin Panel': 'Stores' -> 'Configuration' -> 'MageWorkshop' -> 'Detailed Product Review' -> 'DR\_Image Loader':**



The 'DR\_Image Loader' module has its **settings**, such as:

1. The **'Enabled'** field, which lets you enable/disable the module;

DR\_ImageLoader



2. The **'Image size'** field, which is responsible for the maximum possible size of the downloaded images (it is 5 megabytes by default) .

DR\_ImageLoader



3. The **'Image types'** field, which allows you to select the type of your image from the existing list which is allowed to download. There are four types of image files allowed: jpg, jpeg, gif, and png.

Enabled (store view) Yes

Image size (store view) 5  
Size image(in MB)

Image types (store view)

- jpg
- jpeg
- gif
- png

Please select image type. Allowed file types see above.

4. The **'Image width'** and the **'Image height'** field, which make it possible to specify the size of the images (in pixels) to be displayed on the frontend. The default is 80\*80 pixels.

Enabled (store view) Yes

Image size (store view) 5  
Size image(in MB)

Image types (store view)

- jpg
- jpeg
- gif
- png

Please select image type. Allowed file types see above.

Image width (store view) 80  
Specify image width in pixels

Image height (store view) 80  
Specify image height in pixels

Images are displayed in the 'Reviews' area like this:

Details More Information **Reviews (5)**

RATING & REVIEWS

**4**

Average rating

★★★★☆ 5 Reviews

[ADD YOUR REVIEW](#)

|        |   |
|--------|---|
| 5 star | 1 |
| 4 star | 2 |
| 3 star | 1 |
| 2 star | 0 |
| 1 star | 0 |

|         |      |       |
|---------|------|-------|
| Price   | 4    | ★★★★☆ |
| Value   | 4.5  | ★★★★☆ |
| Quality | 4.5  | ★★★★☆ |
| Rating  | 3.44 | ★★★★☆ |

Filter by: Last Week Sort by: Newest First search in reviews Clear all filters

Beat12 **Good, but not perfect** Price ★★★★★

Location: Ottawa By Beat12 on April 4, 2017 2:48 AM Value ★★★★★

Age: 34 Height: 156 Body Type: Additional Comments: make it cheaper guys. Quality ★★★★★

Do you like this product?: Yes Rating ★★★★★

Is this product cool?: Not bad

Pros: Other Cons: Price

Base Image

0 0

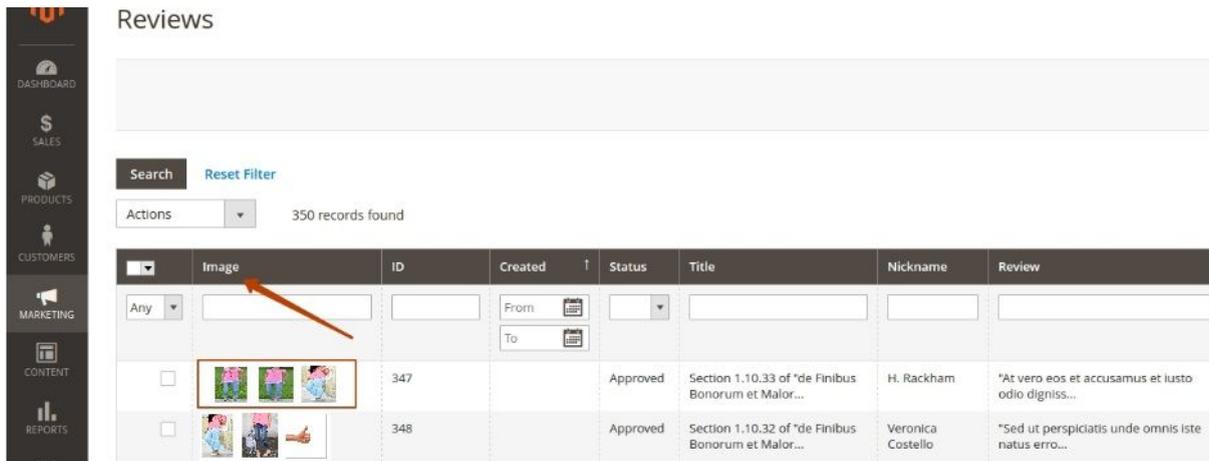
It is also possible to view images in the gallery. If you click any of the images, you can view it in its full size.

In order to manage the images in the 'Reviews', you need:

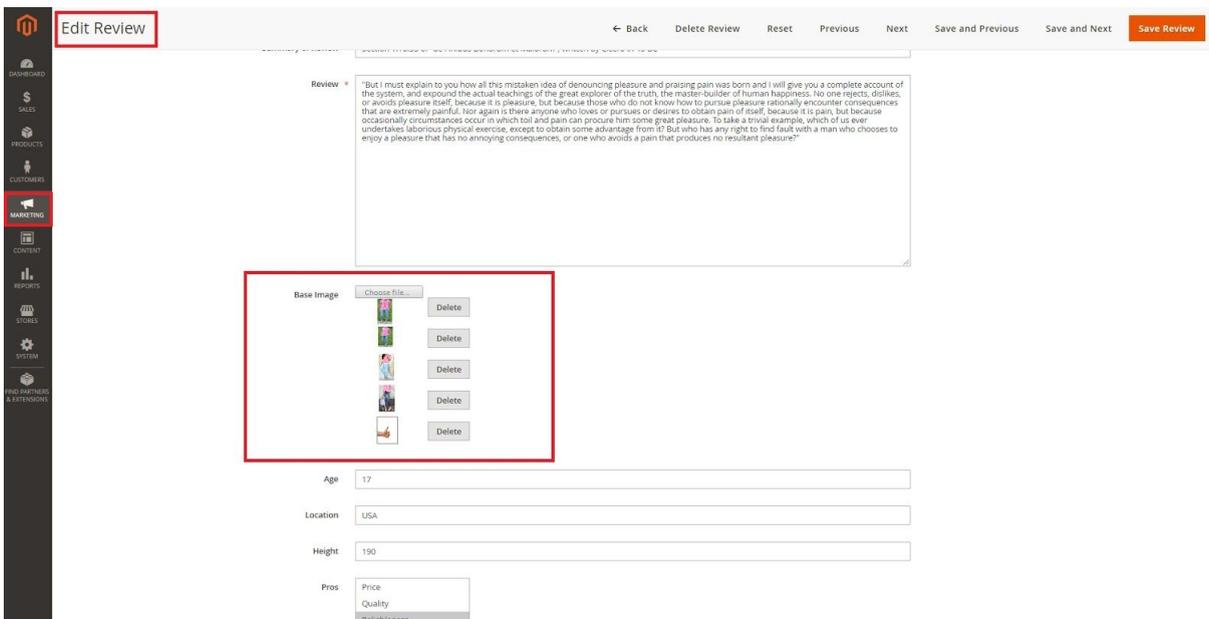
**Location in 'Admin Panel': 'Marketing' > 'User Content' section > 'Reviews'**

The screenshot shows the Magento Admin Panel interface. On the left, the 'Marketing' sidebar menu is open, and the 'Reviews' option under the 'User Content' section is highlighted with a red box. The main content area shows various configuration options for the 'Reviews' section, including 'Country Options', 'State Options', 'Locale Options', 'Store Information', and 'Single-Store Mode'. A 'Save Config' button is visible in the top right corner of the main content area.

To make it more convenient for the administrator, we have added a new field in the 'Reviews' area for them to be able to see all the images added by users in their reviews:



When you go to click the review, you can delete the already added images. Click **'Edit Review'** in the left-hand corner and press **'Delete'**:



### 3.7. Voting for Reviews module management

The 'Voting for Reviews' module enables Admin to add voting functionality to the customer's review from the Admin panel:

Location in 'Admin Panel': 'Stores' -> 'Configuration' -> 'MageWorkshop' -> 'Detailed Product Review' -> 'Voting for reviews':

Click **'Yes'** to enable voting for reviews:

You can also enable unregistered users to vote for customer reviews, by clicking **'Yes'** in the next field:

The screenshot shows the 'Configuration' page in Magento. On the left is a sidebar with navigation options: DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, and THIRD PARTIES & EXTENSIONS. The main content area is titled 'Configuration' and shows the 'Voting for Reviews' section expanded. The 'Voting for Reviews' section contains the following fields:

- Enabled (store view): Yes
- Guest users are allowed to vote (store view): Yes
- Voting block message (store view): [Empty text field]
- Helpful button label (store view): [Empty text field]
- Unhelpful button label (store view): [Empty text field]
- Alert title (store view): [Empty text field]
- Alert timeout (in milliseconds) (store view): 3000

Other sections visible in the configuration include 'Detailed Product Review', 'Akismet Spam Filter', 'Customer Permissions', and 'Seo Optimization'. A 'Save Config' button is located in the top right corner.

You can write a call-to-action in the voting block, by typing some short text into the **‘Voting block message’** field. In the example below, we’ve written a “Please vote!” call-to-action:

This block contains two screenshots. The left screenshot shows the 'Voting for Reviews' configuration section from the previous image, but with the 'Voting block message' field highlighted in red and containing the text 'Please vote!'. The right screenshot shows the front-end product review page for a product named 'Pik'. At the top, there is a star rating of 3.5 with a bar chart showing the distribution of ratings: 5 star (1), 4 star (0), 3 star (0), 2 star (1), and 1 star (0). Below the rating is a blue 'ADD YOUR REVIEW' button. The review list shows two reviews:

- Pik**: Rating 5 stars. Text: "Not classical but cool".
- Grace**: Rating 4 stars. Text: "my buckle BROKE off the 2nd time I wore it. And then I had issues getting a replacement even with the warranty. Luma needs to stick to clothing basics because they clearly are out of their league with the more technical stuff. UGH".

In both reviews, the 'Please vote!' call-to-action is visible below the text.

To shortly describe a thumbs-up/thumbs-down icon, name it in the **“Helpful Button label/Unhelpful button label”** field. In the example below, you can see “Cool” and “Poor”

near the corresponding icons:

The image shows two parts of a Magento 2 interface. On the left is the 'Voting for Reviews' configuration panel. It includes fields for 'Enabled' (Yes), 'Guest users are allowed to vote' (Yes), 'Voting block message', 'Helpful button label' (Cool), 'Unhelpful button label' (Poor), 'Alert title', and 'Alert timeout (in milliseconds)' (3000). On the right is a live review interface showing an average rating of 3.25, a star distribution chart, and two reviews. The first review by Frank has a 5-star rating and the text 'Dual time zone settings'. The second review by Jamie has a 4-star rating and the text 'Really perfect for travel'. Both reviews have 'Cool' and 'Poor' buttons with thumbs-up and thumbs-down icons.

You can leave a short text in the **'Alert Title'** field which will pop up after the user has voted for a review. It can be a simple "Thank you!" as in the example or "Done!", to inform the user that their vote has been accepted

You can set up time in the **'Alert timeout'** field, during which the pop-up will be displayed (3000 ms by default).

This is a second view of the 'Voting for Reviews' configuration panel. The 'Alert timeout (in milliseconds)' field is highlighted with a red box and contains the value '3000'. Other fields include 'Enabled' (Yes), 'Guest users are allowed to vote' (Yes), 'Voting block message', 'Helpful button label', 'Unhelpful button label', and 'Alert title'.

### 3.7. Admin Response module management

The 'Admin Response' module enables Admin to add a comment to the customer's review from the Admin panel:

Location in **'Admin Panel'**: **'Stores'** -> **'Configuration'** -> **'MageWorkshop'** -> **'Detailed Product Review'** -> **'Admin Response'**:

The screenshot shows the 'Configuration' page in the Magento admin interface. The left sidebar contains a navigation menu with categories like MAGEWORKSHOP, CATALOG, CUSTOMERS, SALES, DOTMAILER, SERVICES, and ADVANCED. The main content area is titled 'Admin Response' and is highlighted with a red border. It contains three fields: 'Response Title' with the value 'Customer Support', 'Show Tooltip Near the Title' with the value 'Yes', and 'Tooltip Text' with the text 'Our customer support team is always ready to help you. Please, contact us directly if you have any questions.' A 'Save Config' button is visible in the top right corner.

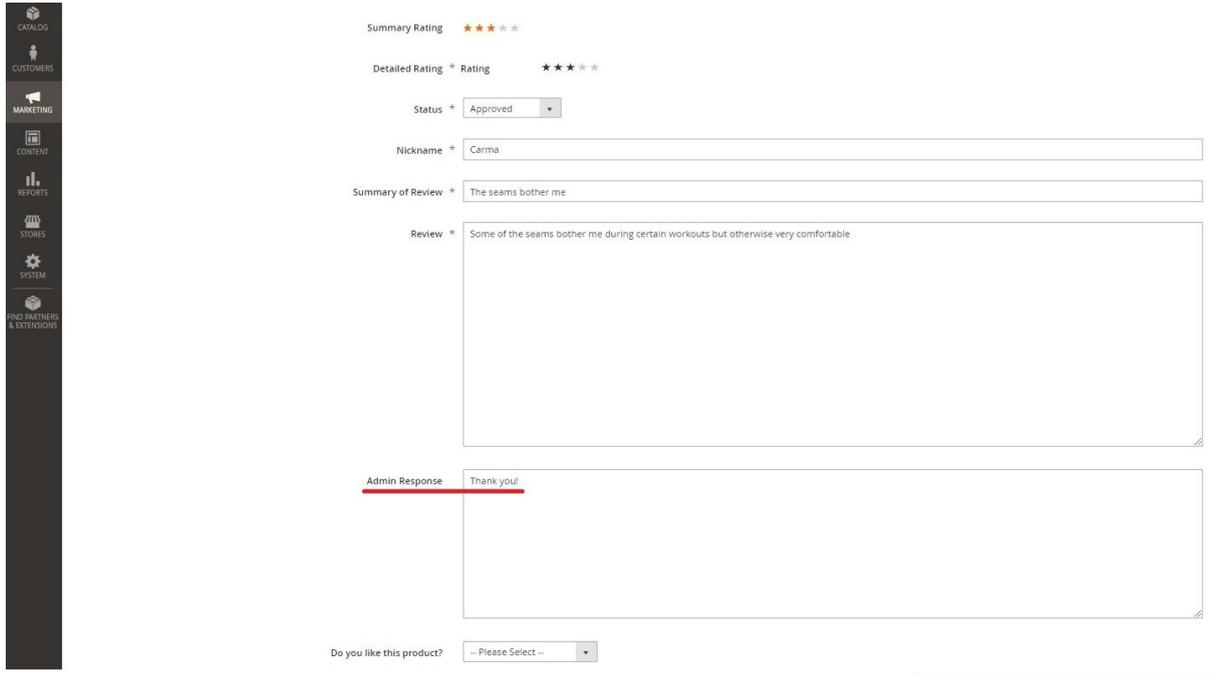
In the **'Response Title'** field you can specify the addressee of the message. It may be Customer Support, for example  
 To enable a tooltip near the Response Title, click **'Yes'** in the **'Show Tooltip Near the Title'** field  
 Write a tooltip text in the **'Tooltip Text'** field  
 This text message will appear when the user positions the cursor over the 'Response Title':

The screenshot shows a product review page. At the top, there are filters for 'Filter by: All Reviews' and 'Sort by: Newest First', along with a search bar and 'Clear all filters' link. Below the filters, a review by 'Carma' is displayed. The review title is 'The seams bother me' with a 4-star rating. The review text is partially visible: 'By Carma on June 7, 2018 8:52 AM' and 'ertain workouts but otherwise very comfortable'. A tooltip is shown over the review title, containing the text: 'Our customer support team is always ready to help you. Please, contact us directly if you have any questions.' Below the tooltip, the response text 'Customer Support' and 'Thank you!' is visible. Below the review, there are social media sharing icons for Facebook and Twitter. Another review by 'Thalia' is partially visible below, with the title 'Great fit - love the v-neck design!' and a 4-star rating.

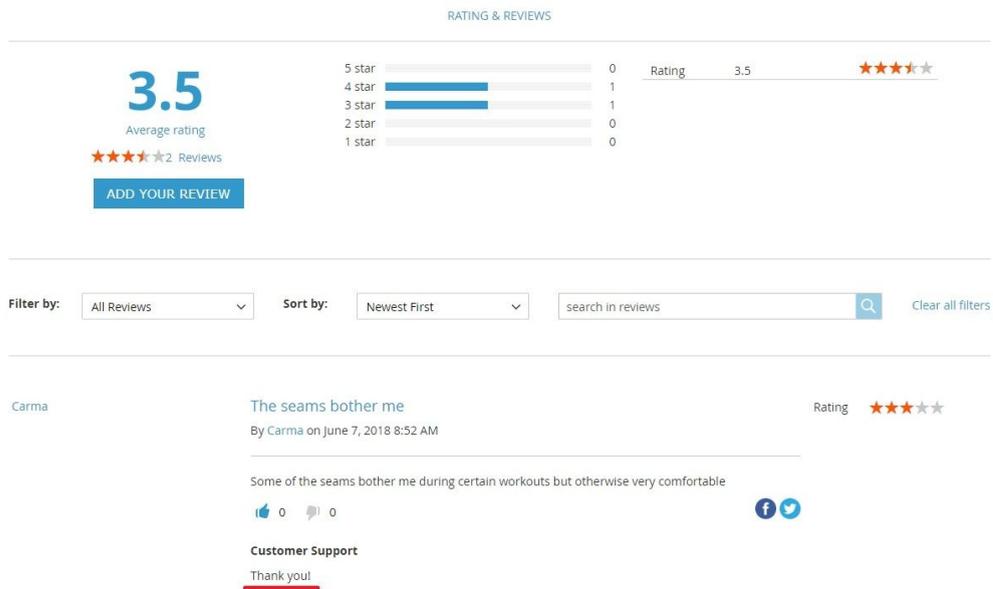
The admin can write their reply to a review right from the Admin panel.

Location in: 'Marketing' -> 'User Content' -> 'Reviews'.

Write some text in the 'Admin Response' field and save it. Here is how it looks like in the Admin Panel and on the frontend:



The screenshot shows the Admin Panel interface for managing reviews. On the left is a vertical sidebar with icons for CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, and PRO PARTNERS & EXTENSIONS. The main content area is titled 'Summary Rating' and shows a 3.5 star rating. Below this, there are fields for 'Detailed Rating' (3.5 stars), 'Status' (Approved), 'Nickname' (Carma), 'Summary of Review' (The seams bother me), and 'Review' (Some of the seams bother me during certain workouts but otherwise very comfortable). The 'Admin Response' field contains the text 'Thank you!'. At the bottom, there is a dropdown menu for 'Do you like this product?' with the option '-- Please Select --'.



The screenshot shows the frontend 'RATING & REVIEWS' section. It features a large '3.5' average rating with a bar chart showing the distribution of star ratings: 5 star (0), 4 star (1), 3 star (1), 2 star (0), and 1 star (0). There are 2 reviews in total. A blue button labeled 'ADD YOUR REVIEW' is present. Below the rating is a filter and sort section with 'Filter by: All Reviews' and 'Sort by: Newest First'. A search bar for reviews and a 'Clear all filters' link are also visible. The review details for 'Carma' are shown, including the review text 'The seams bother me', the date 'By Carma on June 7, 2018 8:52 AM', and the admin response 'Thank you!' under the 'Customer Support' heading. Social media icons for Facebook and Twitter are also present.