



Cart Product Comment

User/Installation Guide

Version 2.3.7

1. Overview

The Cart Product Comment extension gives the ability to your customers to leave a comment to each product in cart. Comments are visible on every order in "My Account" and on the order confirmation email for customers and in Magento admin for Admin users. Admin users can view customers' comments and take action if needed. Improve your customers' experience and satisfy your customers the best. A better understanding of your customers' behavior and their needs, will help you to increase your sales and improve your store.

2. Key Features

- Customers can leave a comment to each product in cart
- Comments are visible on every order in "My Account" and on the order confirmation email for customers
- Comments are visible on every order in Magento admin for Admin users
- Admin users can view customers' comments and take action if needed
- Get order item's comment via Magento API
- Improve your customers' experience
- Satisfy your customers the best

3. Other Features

- Developed by a Magento Certified Developer
- Meets Magento standard development practices
- Single License is valid for 1 live Magento installation and unlimited test Magento installations
- Simple installation
- 100% open source

4. Compatibility

Magento Community Edition 2.3 – 2.4

5. Download the Extension

- [Sign in](#) to your account
- Navigate to menu **My Account** → **My Downloads**
- Find the extension and click to download it
- Extract the downloaded ZIP file in a temporary directory

6. Backup your web directory and store database

Before installing the extension, backup your web directory and store database. All our extensions are tested on clean Magento installations. We can not guarantee of compatibility with third party extensions or customized Magento installations. We recommend to install any extension you obtain from us on a testing Magento installation first and then on a live Magento installation in case of incompatibility with third party extensions.

7. Installing the Extension

- Upload the extracted folders and files of the extension to base (root) Magento directory. Do not replace the whole folders, but merge them. If you have downloaded the extension from Magento Marketplace, then create the following folder path **app/code/MageVision/CartProductComment** and upload there the extracted folders and files.
- Connect via SSH to your Magento server as, or switch to, the Magento file system owner and run the following commands from the (root) Magento directory:
 - `cd path_to_the_magento_root_directory`
 - `php bin/magento maintenance:enable`
 - `php bin/magento module:enable MageVision_CartProductComment`
 - `php bin/magento setup:upgrade`
 - `php bin/magento setup:di:compile`
 - `php bin/magento setup:static-content:deploy`
 - `php bin/magento maintenance:disable`
- Log out from Magento admin and log in again

8. How to Use

Navigate to Magento Admin under **Stores** → **Configuration** → **MageVision Extensions** → **Cart Product Comment** to activate the extension. A comment box will be added to each product in cart where customers can leave a comment. After an order is placed, comments are visible on every order in "My Account" and on the order confirmation email for customers and in Magento admin for Admin users.

Screenshot
Extension's configuration


The screenshot displays the Magento Admin Configuration interface. On the left is a vertical sidebar with navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, and Stores. The main content area is titled 'Configuration' and shows the 'Store View' as 'Default Config'. A 'Save Config' button is located in the top right corner. The configuration is organized into sections: GENERAL, CATALOG, CUSTOMERS, SALES, and MAGEVISION EXTENSIONS. Under the MAGEVISION EXTENSIONS section, the 'Cart Product Comment' extension is expanded to show its 'General' configuration. Two settings are visible: 'Enabled [store view]' and 'Display Update Button on every Cart Item [store view]', both of which are set to 'Yes' via dropdown menus.



Screenshot
Cart view with update item button

LUMA Search entire store here...

What's New Women Men Gear Training Sale

Shopping Cart

Item	Price	Qty	Subtotal	Comment
 Fusion Backpack	\$59.00	1	\$59.00	<div style="border: 1px solid #ccc; padding: 5px;">This is a present so is really important to be delivered on time! Thank you.</div> <div style="text-align: right;">Update</div>

[Move to Wishlist](#)  

Summary

[Estimate Shipping and Tax](#) ▾

Subtotal	\$59.00
Tax	\$4.87
Order Total	\$63.87


[Proceed to Checkout](#)



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Cart view without update item button

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Shopping Cart

Item	Price	Qty	Subtotal	Comment
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Summary

Estimate Shipping and Tax 

Subtotal \$59.00

Tax \$0.00

Order Total \$59.00

[Proceed to Checkout](#)

Screenshot
Customer's account order view

- Account Dashboard
- Account Information
- Address Book
- My Orders**
- My Downloadable Products
- Newsletter Subscriptions
- Stored Payment Methods
- My Product Reviews
- Billing Agreements
- My Wish List

Compare Products
You have no items to compare.

Order # 000000020 PENDING

February 21, 2017

[Reorder](#)

[Print Order](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Fusion Backpack	24-MB02	\$59.00	Ordered: 1	\$59.00

Comment
This is a present so is really important to be delivered on time! Thank you.

Subtotal	\$59.00
Shipping & Handling	\$0.00
Tax	\$4.87

Screenshot Magento admin order view

DASHBOARD #000000020

← Back Cancel Send Email Hold Invoice Ship Reorder **Edit**

SALES

PRODUCTS

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Fusion Backpack SKU: 24-MB02	Ordered	\$59.00	\$59.00	Ordered 1	\$59.00	\$4.87	8.25%	\$0.00	\$63.87

Comment:
This is a present so is really important to be delivered on time! Thank you.

Order Total

Notes for this Order

Order Totals

Screenshot
Order confirmation email

Veronica Costello,

Thank you for your order from Main Website Store. Once your package ships we will send you a tracking number. You can check the status of your order by [logging into your account](#).

If you have questions about your order, you can email us at support@example.com.

Your Order #000000023

Thank you for your order! We will send you a tracking number once your package ships.

Billing Info

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Shipping Info

Veronica Costello
6146 Honey Bluff Parkway
Calder, Michigan, 49628-7978
United States
T: (555) 229-3326

Payment Method

Check / Money order

Shipping Method

Flat Rate - Fixed

Items

Fusion Backpack

SKU: 24-MB02

Comment: This is a present so is really important to be delivered on time! Thank you.

Qty	Price
1	\$59.00

9. Support

If you need support or have any questions directly related to a MageVision extension, please contact us at support@magevision.com

Best regards,
The MageVision Team