MAGESIDE

Magento Extension User Guide

ONE PAGE REVIEWS

for Magento 2

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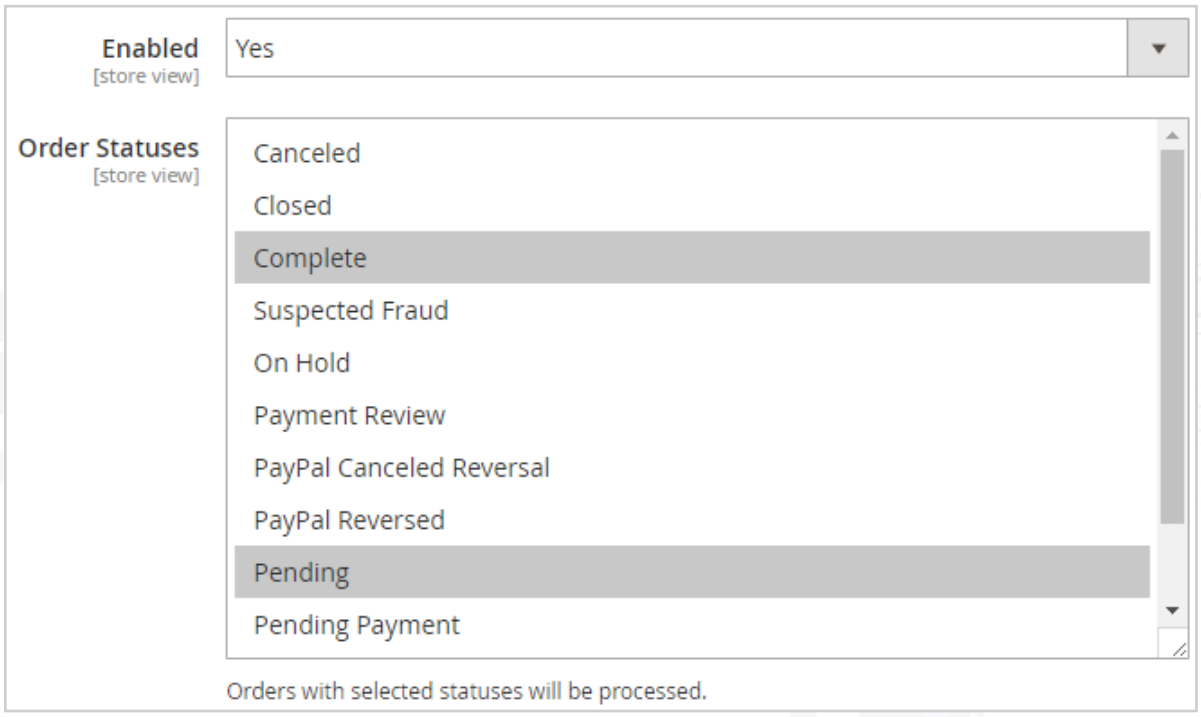
Key Features

The extension allows sending to customers a reminder email to leave a review for bought products after a number of days after purchase. For example, you have a customer who bought two products from your store. You configured the extension to send emails in 2 weeks after order is placed. So in 14 days, the client will receive an email where he/she will be asked to leave a review for the ordered newsletter.

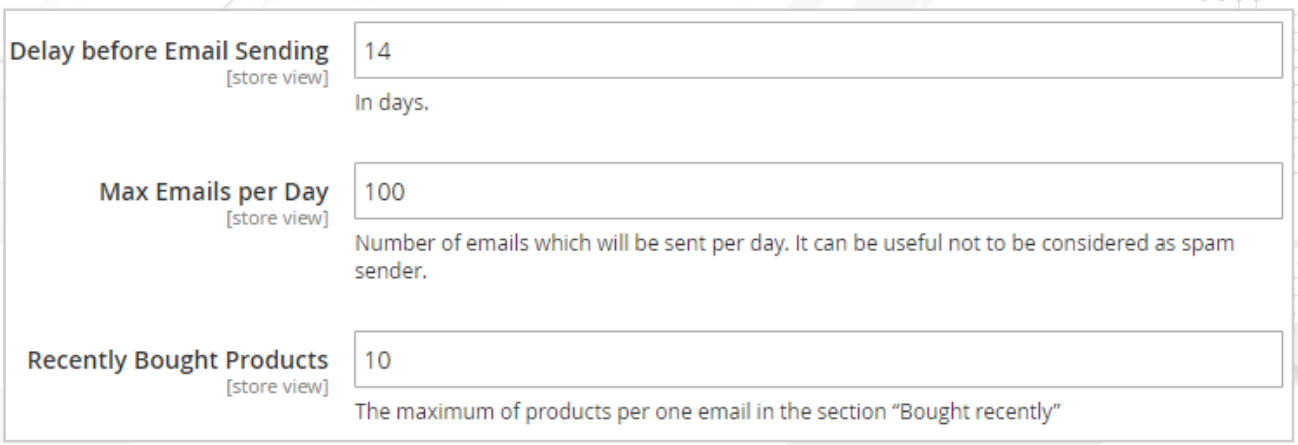
Also, if this customer has other orders before the last one, the email will contain a few of such products as well. Finally, when the customer decides to leave a feedback and proceeds to your website via the link in the email, he/she will see a page with all bought products. Here the client can quickly leave reviews for all products without leaving the page. Authorization is not required as the link contains a unique token.

Configuration

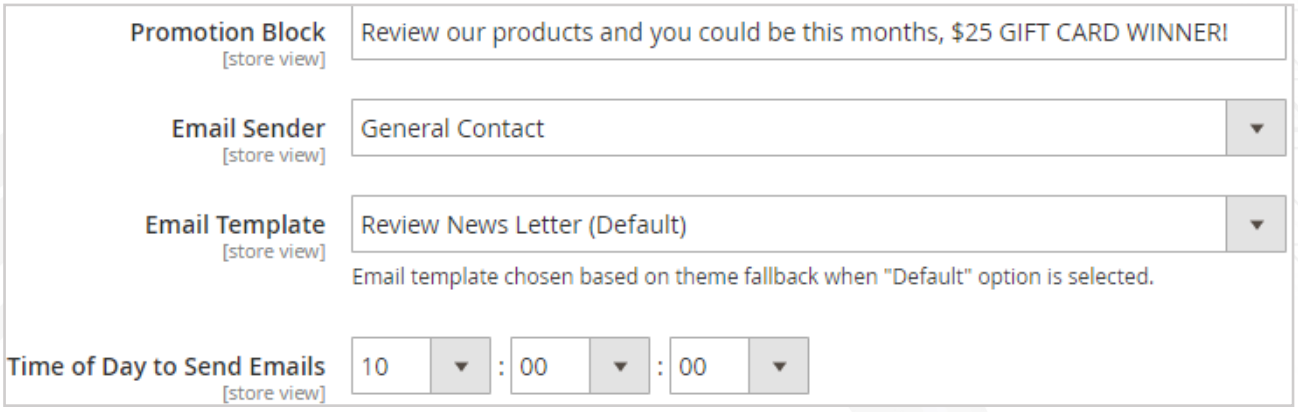
- **Enabled -** to enable the Review Newsletter extension select “yes”;
- **Order Status -** select order status from the list;



- **Delay before Email Sending** - type the number of days when a preview email will be sent;
- **Max Emails per Day -** type number of emails which will be sent per day. It can be useful not to be considered as span sender.
- **Recently Bought Products -** specify the number of products that were recently bought and these products will be shown in review newsletter as recently bought products. This function allows to remind the customer to leave a review of recently bought products.



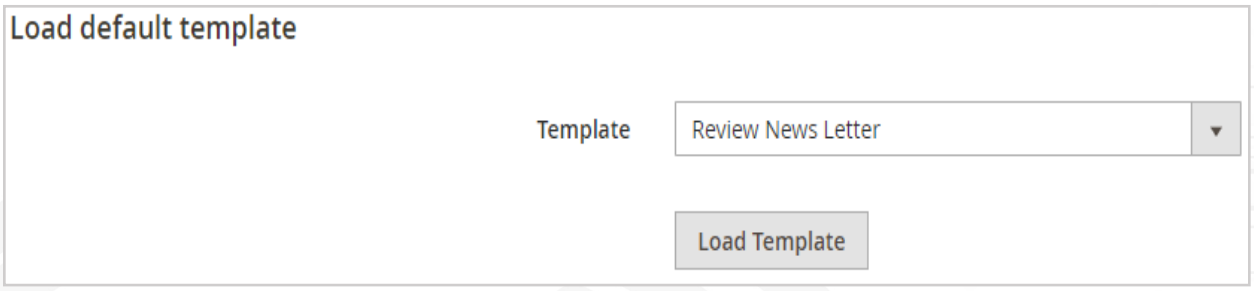
- **Promotion Block -** type a message for a customer that will be shown in promotion block;
- **Email Sender -** choose an email sender from the list:
- **Email Template -** once you created an email template, it will be shown in the list and you can choose it or you can select a default one;
- **Time of Day to Send Emails -** type the time when an email preview will be sent.



Email Template

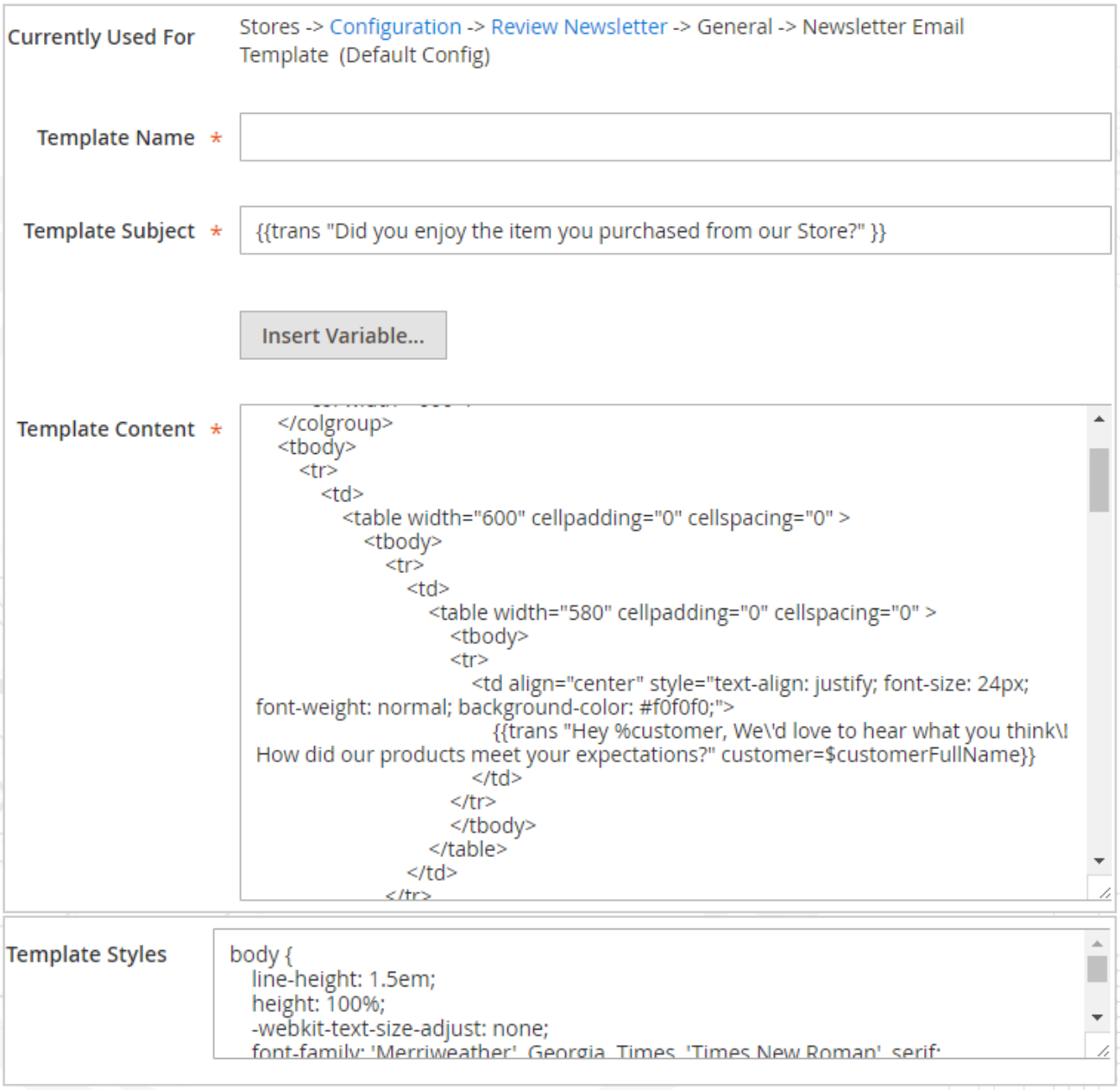
To create new email template for Review Newsletter extension run to the **Marketing > Communications > Email Template > Add New Template**

- **Template -** select from the list “Review Newsletter” and click “Load Template”.



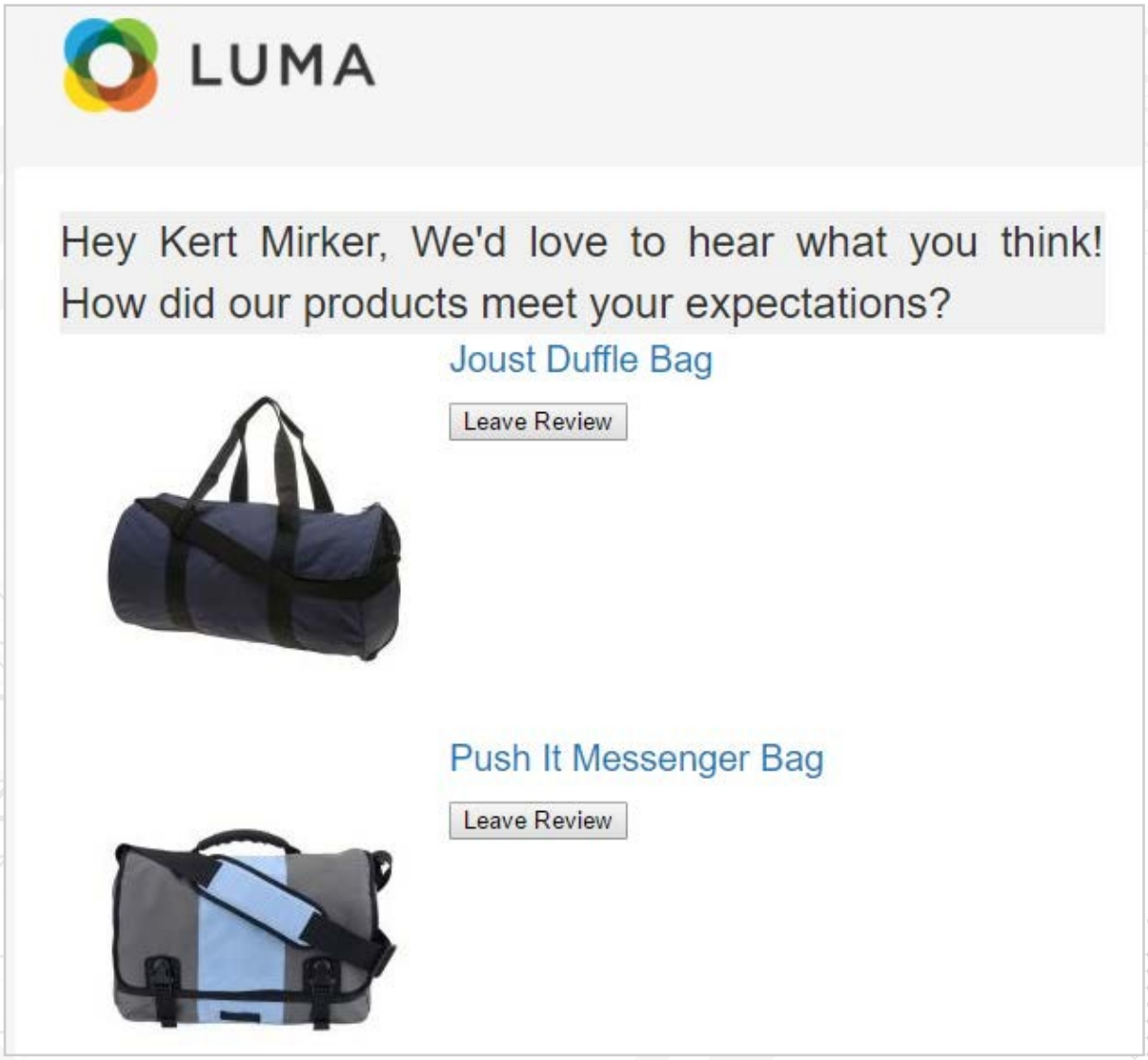
Once we clicked the "**Load Template**" button, some data will be uploaded to the fields of template. It's default email template, but you can change styles, text, fonts etc.

- **Template Name -** type the name of new email template;
- **Template Subject -** edit new email template;
- **Template Content -** edit the content of your email template.
- **Template Styles -** edit or add new styles of email template.



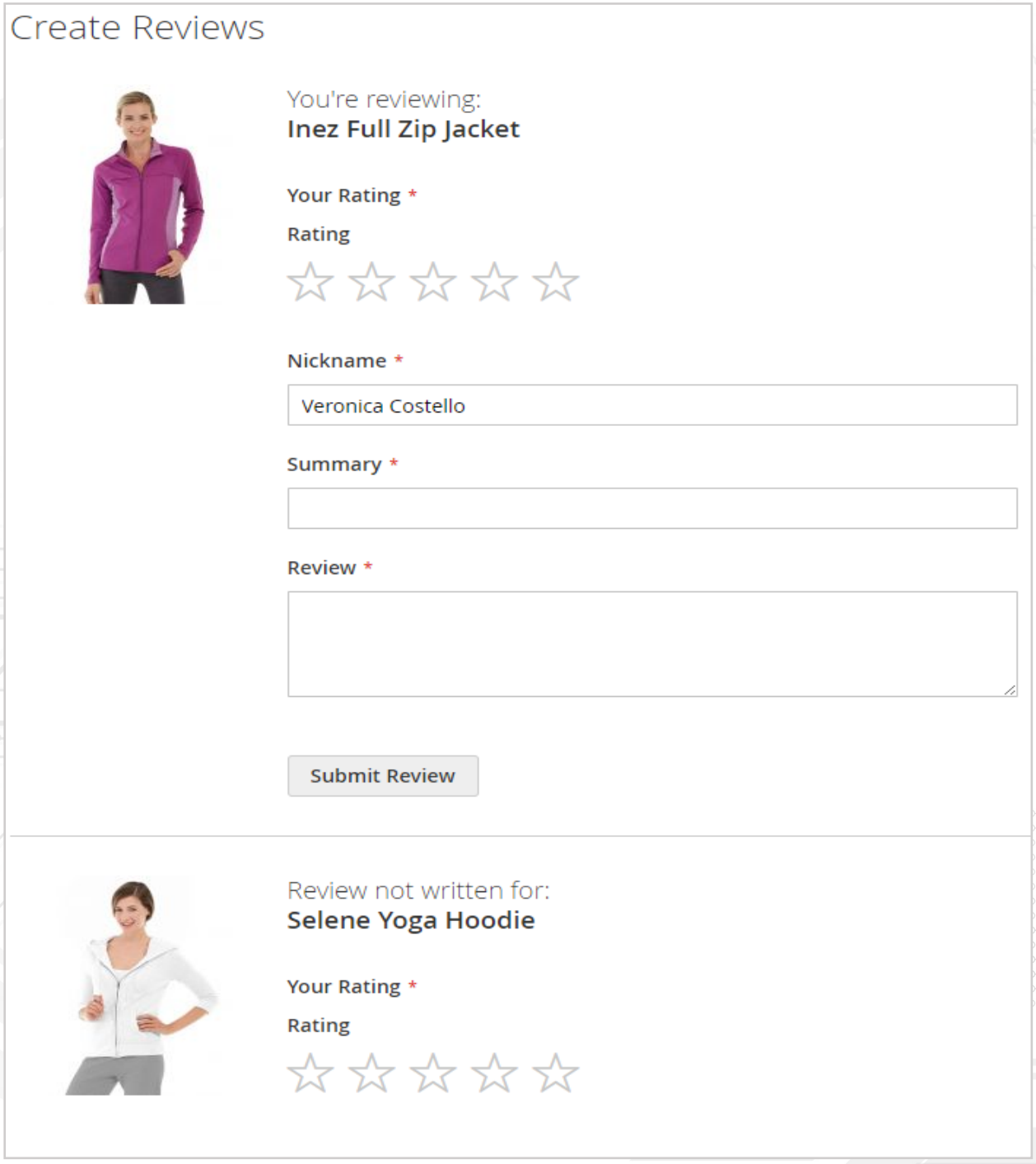
Leaving Review

Once a customer created an order, an admin can configure in configuration settings when a customer will receive a review newsletter.
For example, one customer had bought some products and within some days he received the review newsletter.

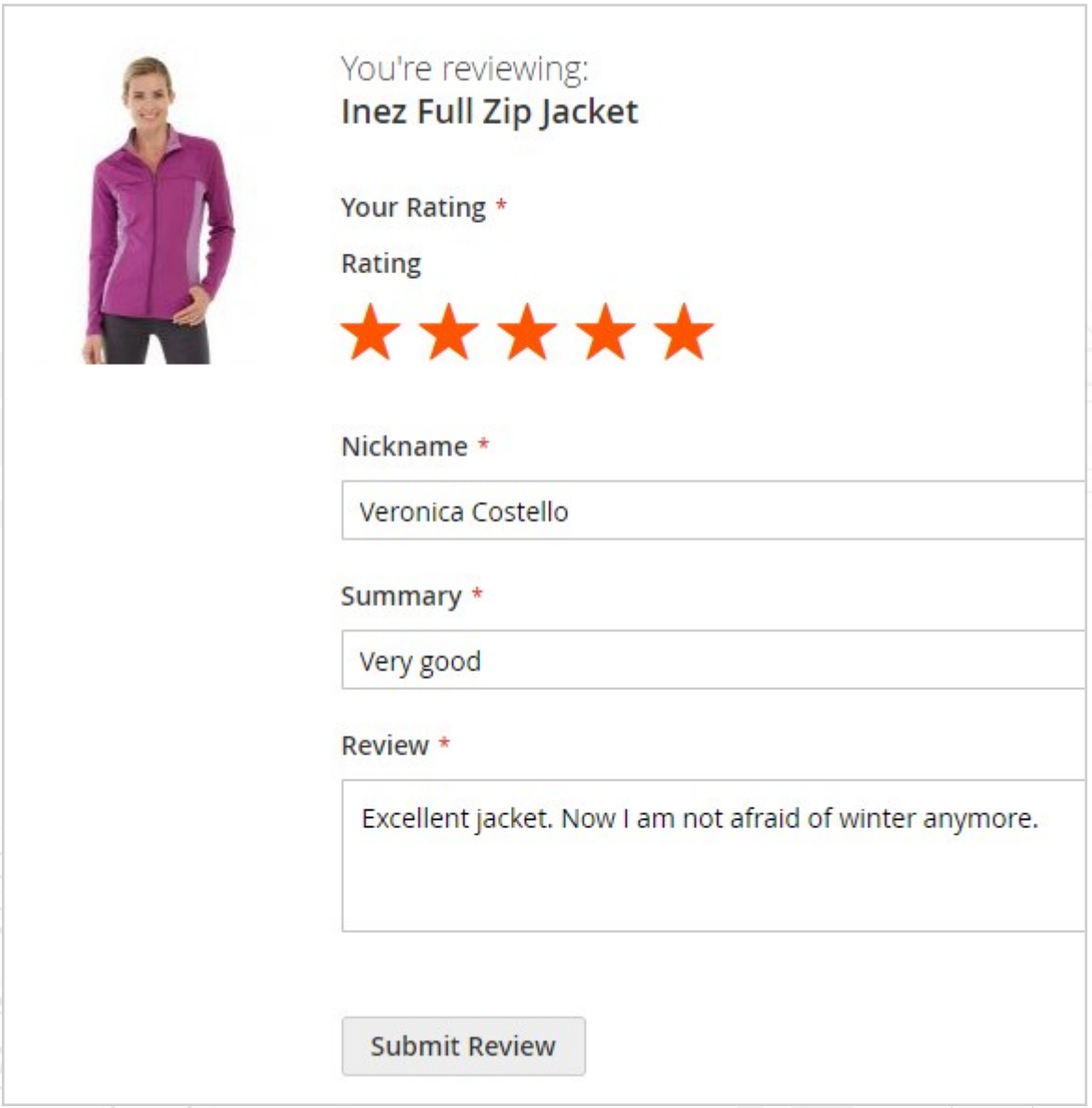


Create Reviews

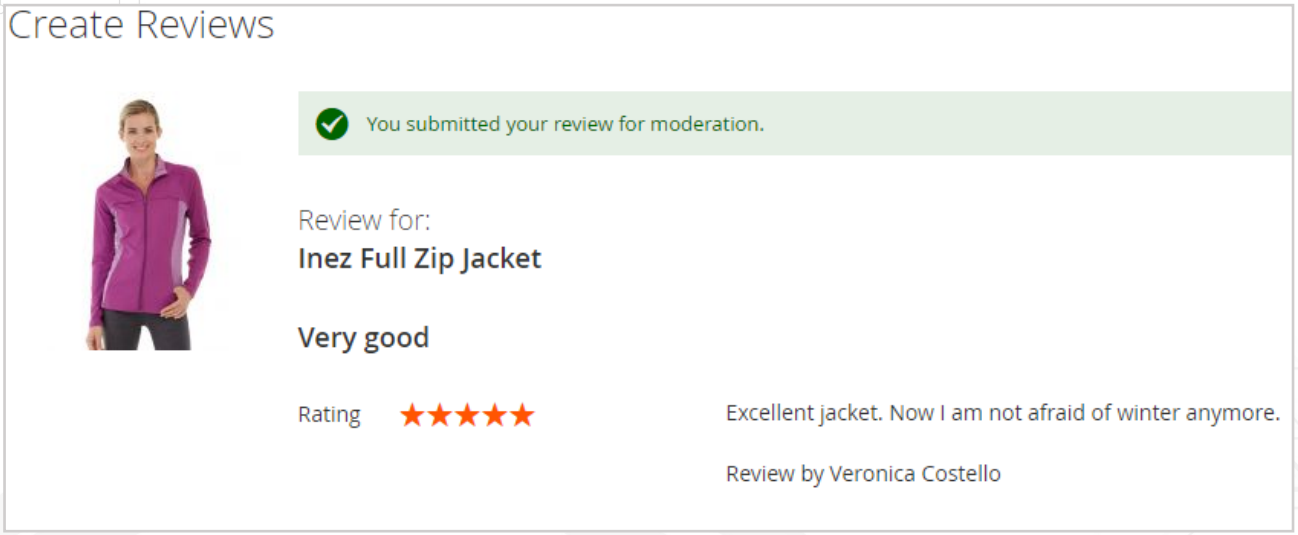
Once a customer received an email preview, he can follow the link from email and it will automatically brings him to create reviews page. It's not necessary to login to leave a preview. The extension gives a unique link to create reviews.



Step 1: Fill up all required fields and click the "**Submit Review**" button.



Step 2: Once you wrote a review, the success information will be shown:



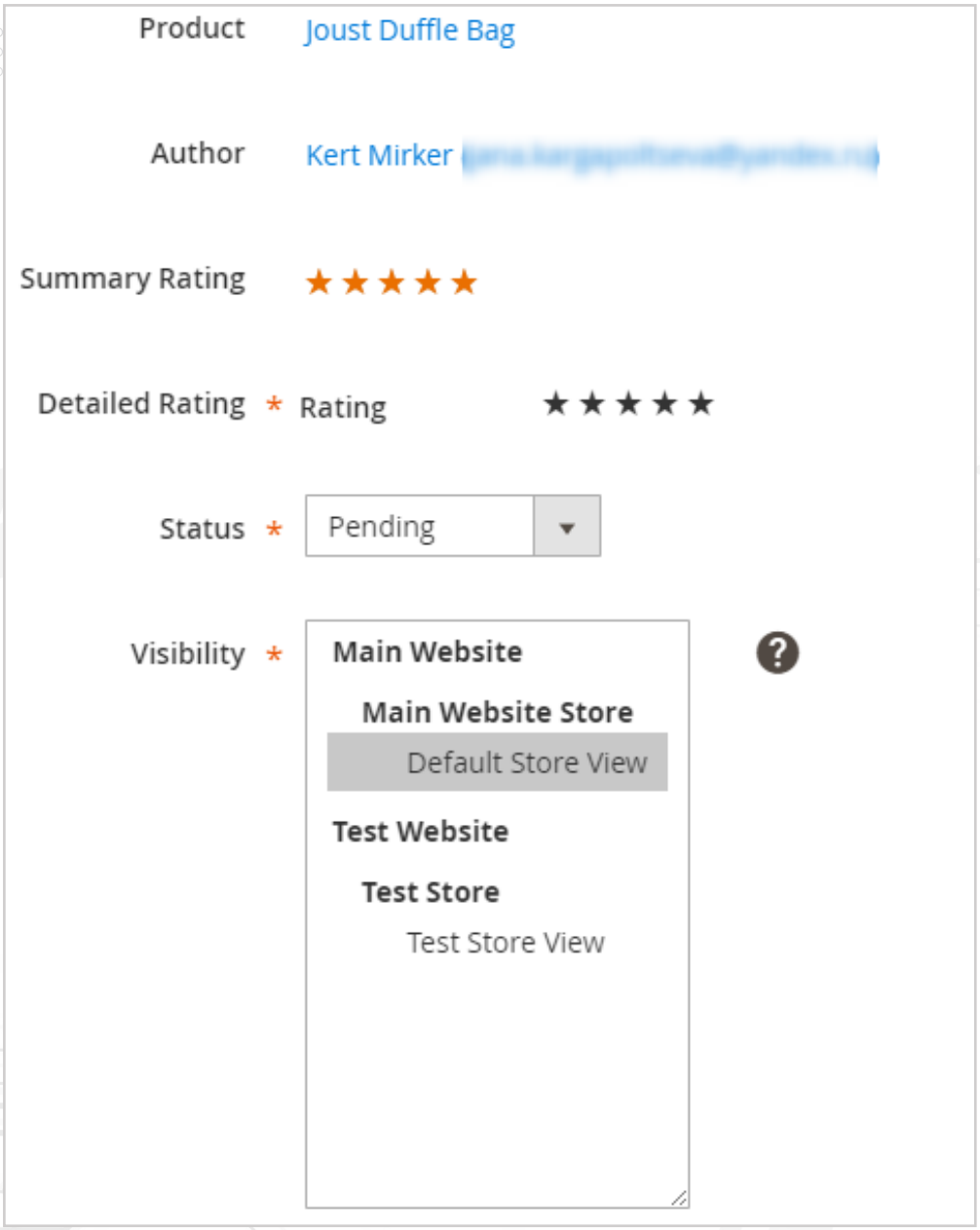
Step 3: Adding another review. Reviews for already bought products one could add on one page. No need to go to product's page, just add all reviews on one page.

Approving a Review

To leave a review a customer should click “Leave Review”. When a customer leaves a review of the product, an admin will see in admin panel in the section “Reviews” a new review which has the status “Pending”. To give another status to the customer click “Edit” the review and you will a review details.

- **Product, Author, Summary Rating -** these fields are from customer account;
- **Detailed Rating - Rating -** here one can set ones own rating;
- **Status -** select the status of review;
- **Visibility -** select the visibility of review;
- **Nickname -** the nickname of a customer who leaves a review;
- **Summary of Review -** summary of review that was left by customer;
- **Review -** the text of review that was left by customer.

If you approve the review then select the status “Approved” and click “Save Review” and the review will appear on the product’s page.



The review was successfully added:

Troubleshots

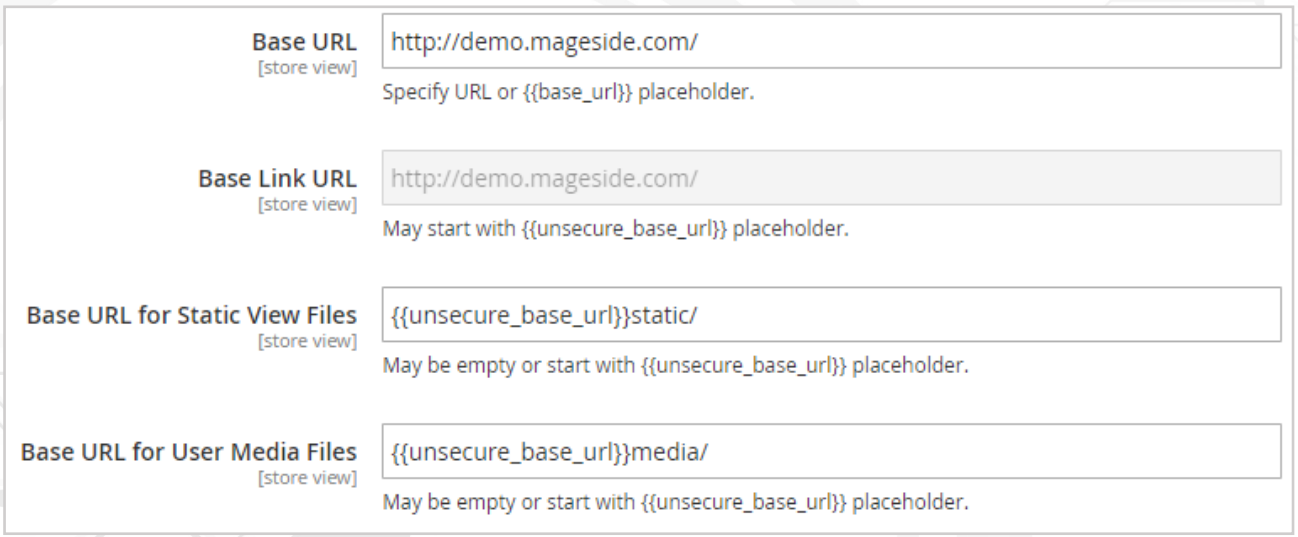
Troubleshoot # 1

It may happen that a review newsletter won't display the icons of the products in review newsletter email. To solve this problem run to the

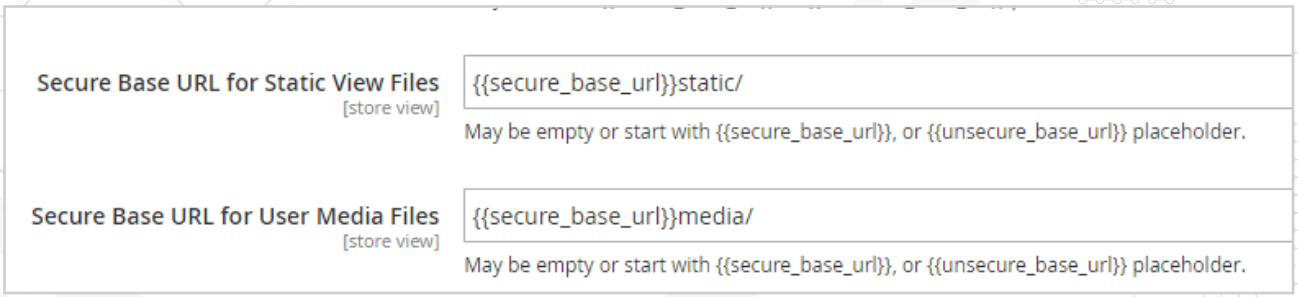
Stores > Configuration > General > Web > Base Urls + Base Urls (Secure).

Base Urls:

- **Base Url -** specify URL of your store;
- **Base Link URL -** specify the base link url of your store;
- **Base URL Static View Files -** type like as it is shown on screenshot;
- **Base URL for User Media Files -** type like as it is shown on screenshot.



Base Urls (Secure):



In the fields **Secure Base URL for Static View Files, Secure Base URL for User Media Files** type like it is shown on screenshot.

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FEEDBACK

AND INPUT!

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Mageside is a team of developers dedicated to Magento installation, support, extension creation and advanced customization. We are good at doing the heavy lifting, and there is no Magento project that is out of scope on a technical basis.

Mageside does full site conversions, Magento 2 upgrades, advanced extension development, deep systems integration and all the other fun stuff. Our code is incredibly clean, we are on first name basis with several of the core devs, and love every opportunity to create another fine expression of ecommerce. If you need the best, let us work on your next project.