

SMS Notification extension User Manual



SMS Notification Extension by MageComp provides facility to notify customers about various order status activities through text messages.

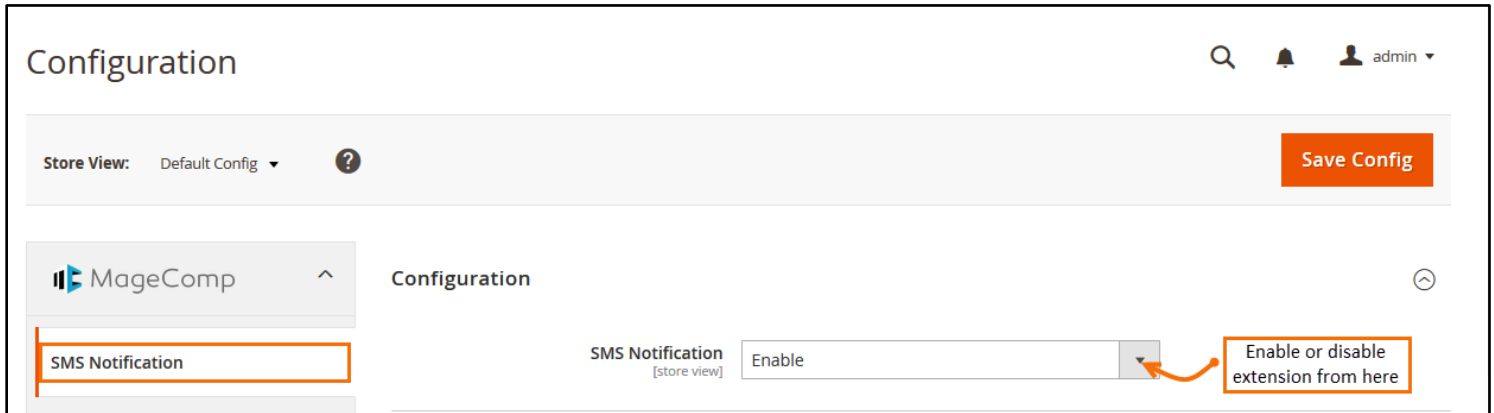
Table of Content

1. [Configuration](#)
2. [User Templates](#)
3. [Admin Templates](#)
4. [OTP verification in frontend](#)
5. [Verify Mobile Number from My Account Section](#)
6. [Mobile Number Verification While Creating Account](#)
7. [Order Notification to customers](#)
8. [Order Notification to admin](#)
9. [Deactivation of Extension in Case of Emergency](#)
10. [FAQs](#)

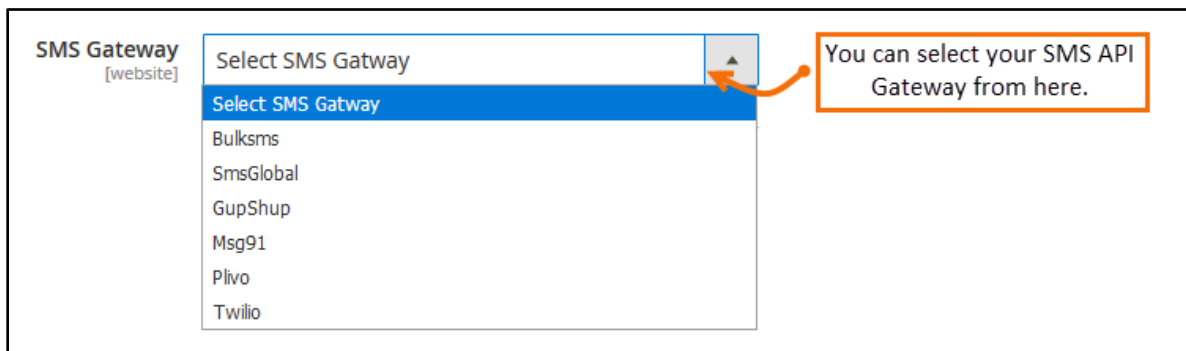
1. Configuration

Once you have successfully installed the extension, go to **Stores** → **Configuration** to configure the extension for use. Here you can find various settings for the extension.

- **SMS Notification:** Enable or disable extension from here.



SMS Gateway: First select your preferred SMS Gateway from the give list.



After selecting your preferred SMS gateway just fill required details that is provided by your SMS Gateway provider while registration.

SMS Gateway

SMS Gateway [website]

NOTE [store view] Run 'composer require twilio/sdk' from CLI to use Twilio.

Twilio Account SID [store view]

Your Account SID from Twilio

Twilio Auth Token [store view]

Your Auth Token from Twilio

Twilio Mobile Number [store view]

Phone number you purchased at Twilio

Enter your respective API Configuration detail for sending SMS notification

General Section

General Section

OTP String Type [store view] Select OTP string type

OTP String Length [store view] Set OTP string length

Button Style Class [store view] Enter CSS class to style extension button theme like look and feel

Add Multiple css class with space.

Default SMS Country [store view] Set default SMS country from here

- **OTP String Type:** You can choose your string type from here.
- **OTP String Length:** From here you can choose OTP String length from 0 to 10.
- **Button Style Class:** You can add CSS class to give theme styled look and feel to extension button.
- **Default SMS Country:** Set your preferred SMS country from here.

2. User Templates

Once you are done with API configuration, you have to set text for SMS notification for various store activities. For that click on “**User Templates**” from the left sidebar. Here you can find various user templates notification settings.

Configuration
Save Config

MageComp
^

SMS Notification

User Templates

Admin Templates

Marketplace

Base

OTP at Registration
⌵

Confirmation
[store view]

Set YES to Enable OTP for Customer registration

OTP will be Required for Customer Registration

Confirmation Text
[store view]

Hello
Your OTP for Registration on MageComp is: {{var otp}}

Thank You
Team MageComp

Variable : {{var otp}}

Add Your OTP confirmation message here

Registration Notification
⌵

Notification
[store view]

Set Registration Notification for customer from here

SMS Notification will be Sent After Customer Registration

Notification Text
[store view]

Hello {{var customer.firstname}},
Thank You for the Registration on MageComp.com

Team MageComp

Variables : {{var mobilenumber}}
Objects : customer ([User Manual](#))

Add Your Customer registrations message here

OTP at Registration

Confirmation: Set YES to enable sign up confirmation notification for your users.

Confirmation Text: Enter notification text to send your users to confirm their Mobile Number while registration.

Registration Notification

Notification: Set YES to enable notification to users for their sign ups.

Notification Text: Enter notification text to send your users while they sign up.

OTP at My Account

Notification: Set YES to enable notification to users for updating phone number from my account.

Notification Text: Enter notification text to send your users

OTP at Checkout

Notification: Set YES to enable notification to users for OTP to verify the order on checkout

Notification Text: Enter notification text to send your users

Place Order Notification

Enable: Set YES to enable notification to send your users when they place orders.

Notification Text: Enter notification text to notify your customer about order success.

Invoice Notification

Notification: Set YES to enable notification to users when admin generated invoice for users' orders.

Notification Text: Enter notification text to send to users while invoice for their orders get generated.

Shipment Notification

Notification: Set YES to enable notification to users when their orders get shipped.

Notification Text: Enter notification text to send to users when their orders get shipped.

Credit Memo Notification

Notification: Set YES to enable notification to users when admin raise credit memo

Notification Text: Enter notification text to send to users when admin creates credit memo.

Cancel Order Notification

Notification: Set YES to enable notification to users when order has been cancelled.

Notification Text: Enter notification text to send to users when admin cancels the order.

Contact Notification

Notification: Set YES to enable notification to users when they fill contact form

Notification Text: Enter notification text to send to users when customer fillup the contact form.


You can use various objects & variables inside Notification text. For more information you can refer guide that provided inside package.

3. Admin Templates

The extension facilitates to send notification text to admin as well for various order activities. For that, click “**Admin templates**” from the left sidebar where you can find various admin notification template settings.

First You need to set your Admin Mobile number to get started.

Configuration Save Config


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SMS Notification

User Templates

Admin Templates

Marketplace

Base

General
⌵

Admin Mobile Number(s)
[store view]

Add Admin Mobile Number with Country Code from here

Add Number With Country Code e.g.:(91xxxxxx013)
You can Enter Multiple Admin Numbers by Comma Separated (,)

Registration Notification
⌵

Notification
[store view]

Yes

Set 'Yes' to enable SMS Notification for Customer Registration

SMS Notification will be Sent To Admin After Customer Registration

Notification Text
[store view]

Hello Admin
 One New Customer has Registered on the Website.

 Thank You

Add Notification text for customer registration

Variables : {{var mobilenumber}}
Objects : customer (User Manual)

Registration Notification

Notification: Set YES to enable notification to admin when any user sign ups to store.

Notification Text: Enter notification text to send to admin when users register to the website.

Place Order Notification

Notification: Set YES to enable notification to admin when any user places order from the website.

Notification Text: Enter notification text to send to admin when users place orders from the website.

Invoice Notification

Notification: Set YES to enable invoice generation notification to admin.

Notification Text: Enter notification text to send admin when invoice is generated using store backend.

Shipment Notification

Notification: Set YES to enable notification to admin when order is shipped to customer.

Notification Text: Enter notification text to send admin when order is successfully shipped to store customer.

Credit Memo Notification

Notification: Set YES to enable notification to admin when order is shipped to customer.

Notification Text: Enter notification text to send admin when credit memo is generated successfully.

Contact Inquiry Notification Settings

Notification: Set YES to enable notification to admin when any user contacts through contact us page.

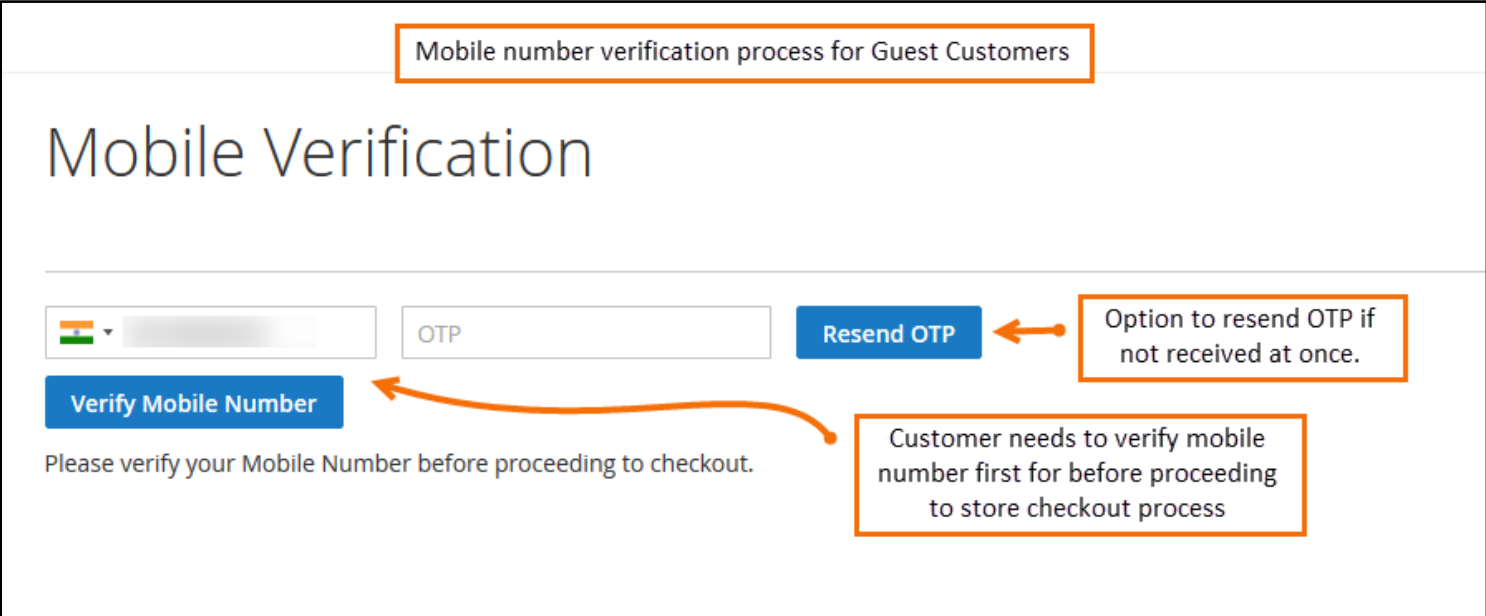
Notification Text: Enter notification text to send to admin when users contact through contact us page.

You can use various objects & variables inside Notification text. For more information you can refer guide that provided inside package.

Once you saved the Admin Templates, various store activities notification SMS will be sent to the admin.

4. TP verification in frontend

Once SMS notification is configured, extension requires user to verify mobile number before placing order for the first time. Enter mobile number and click Send OTP to get OTP on the entered mobile number.



Mobile number verification process for Guest Customers

Mobile Verification

Please verify your Mobile Number before proceeding to checkout.

Option to resend OTP if not received at once.


Customer needs to verify mobile number first for before proceeding to store checkout process

After successful completion of verification, mobile number will be saved to customer account. And customer can proceed further to continue checkout process.

Mobile number verification process Success message for Guest Customers

Mobile Verification

Your Mobile Number is Verified Successfully! Now You Can Proceed to Checkout.



Please verify your Mobile Number before proceeding to checkout.

[Proceed to Checkout](#)


Option to continue checkout process

5. Verify Mobile Number from My Account Section.

After mobile verification, customers get notification in their mobile phone for each order activity from order placement to cancellation.

Mobile number verification tab under customer account section

Mobile Verification

 Mobile Number [Get OTP](#)

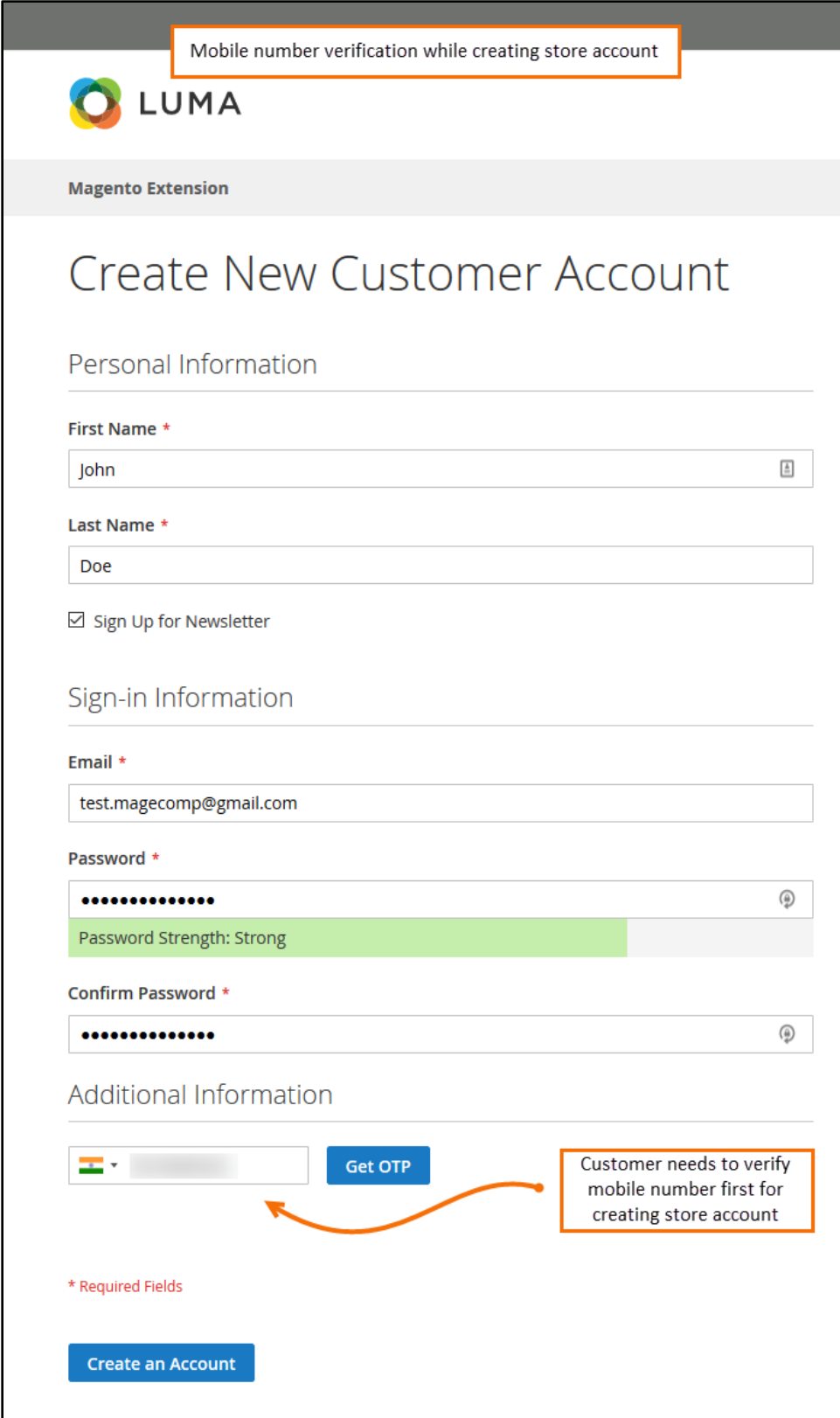
Your Existing Verified Mobile Number is : 91

From here customer can see verified mobile number and if they want to change mobile number they can do it by completing reverification process

- My Account
- My Orders
- My Downloadable Products
- My Wish List
- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements
- My Product Reviews
- Newsletter Subscriptions
- [Verify Mobile Number](#)

6. Mobile Number Verification While Creating Account

After mobile verification, customers get notification in their mobile phone for each order activity from order placement to cancellation.



Mobile number verification while creating store account

LUMA

Magento Extension

Create New Customer Account

Personal Information

First Name *
John

Last Name *
Doe

Sign Up for Newsletter

Sign-in Information

Email *
test.magecomp@gmail.com

Password *
Password Strength: Strong

Confirm Password *
Password Strength: Strong

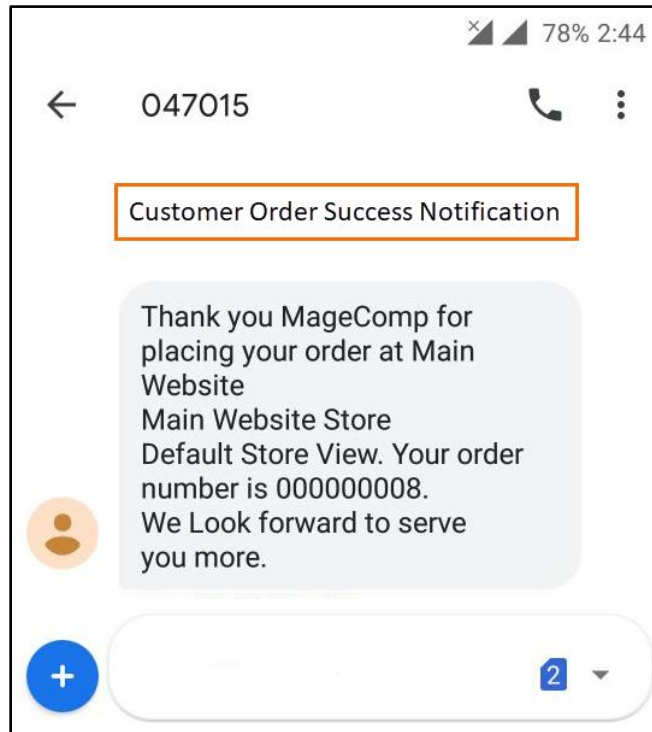
Additional Information

Customer needs to verify mobile number first for creating store account

* Required Fields

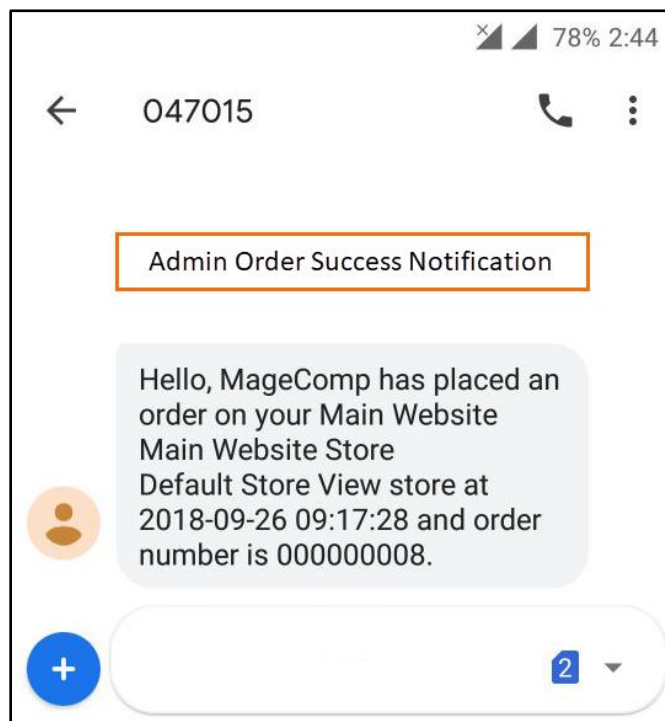
7. Order Notification to customers

After mobile verification, customers get notification in their mobile phone for each order activity from order placement to cancellation.



8. Order Notification to admin

At the time of each order activity by customers, admin even gets notification in his mobile phone through SMS text.



9. Deactivation of Extension in Case of Emergency

Go to `app` → `etc` → `config.php` and find ' `Magecomp_Sms`' => `1`, and replace `1` with `0`.

If something goes wrong, please contact us at support@magecomp.com

- If extension is installed using composer from Magento Marketplace, then you can disable the extension by running below command.

```
bin/magento module:disable Magecomp_Sms
```

- **Why Order Confirmation Notification is not working for my Magento store?**

You must have to enable "Mobile Confirmation" first for your Magento 2 store, otherwise "Order Confirmation" notification will not be work for your registered customers.

- **Which SMS gateways are supported with SMS notification?**

Right now we have integrated this extension with following gateways:

- Bulk SMS
- SMS Global
- Gupshup
- MSG91
- Plivo
- Twilio
- Msgclub

[Contact us](#) with your preferable SMS gateway, we can customize the extension to integrate with required gateway.