

Order on WhatsApp Extension User Manual



Order on WhatsApp Extension by MageComp allows store customer order and resolve their per-purchase query using a single button click over WhatsApp.

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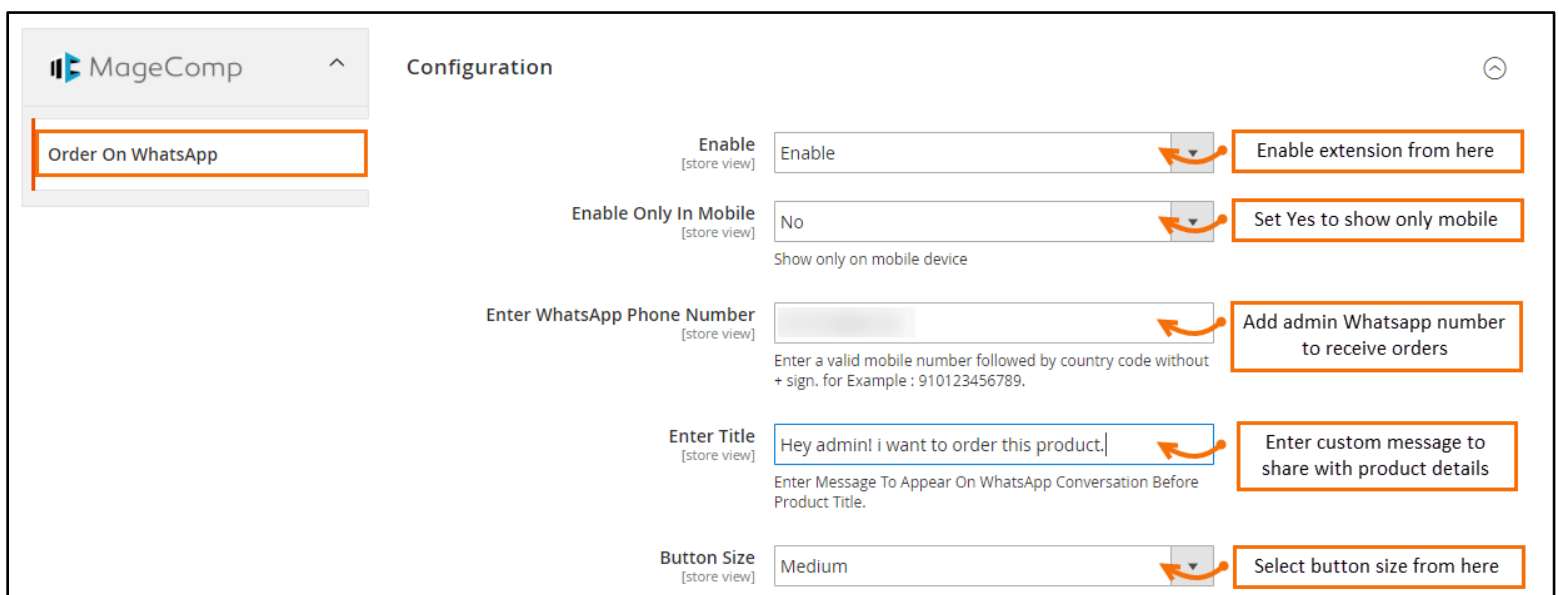
1. Extension Installation Guide

- Go to My downloadable products. The file that you download normally is a zip file.
- Use FTP client (such as Filezilla, WinSCP, cuteFtp) to upload or copy all folders in the zip package to app/code/Magecomp/ Folder. Please Create the Folders Manually if needed. Extension directory after upload should be app/code/Magecomp/[extension_name]/ inside that block, controller, etc folders
- Open Command line in folder root of Magento and run following command respectively:
 - php bin/magento setup:upgrade
 - php bin/magento setup:static-content:deploy
 - php bin/magento indexer:reindex
 - php bin/magento cache:flush
- Navigate to Stores/Configuration, if you can see the extension tab, it is installed properly.
- If you need professional help regarding [Extension Installation](#), Feel free to contact us any time.

2. Configuration

Once you have successfully installed the extension, go to **Stores → Configuration** to configure the extension for your use.

- **Enable:** Choose option to enable or disable extension from here.
- **Enable only in Mobile:** Choose this option if you want to display 'Order on WhatsApp' button only in mobile devices.
- **Enter WhatsApp Phone Number:** Add admin mobile number on which you want get in touch with customer and receive orders.
- **Enter Title:** Add a WhatsApp push message that will automatically bind with product details.
- **Button Size:** From here you can choose the button size as per your need.



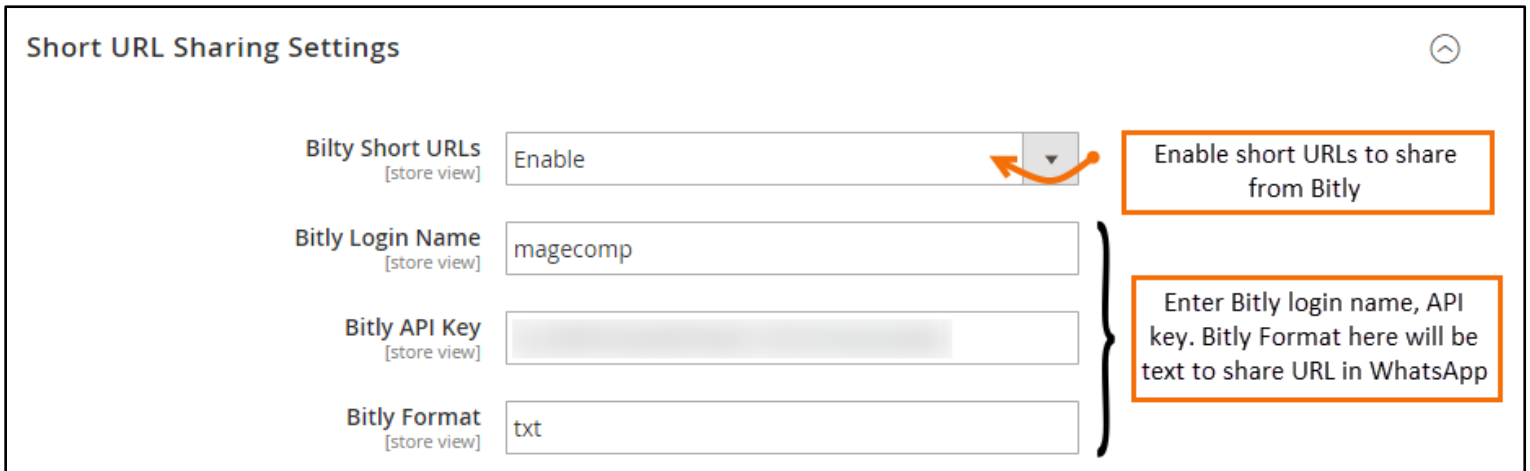
The screenshot shows the 'Configuration' page for the 'Order On WhatsApp' extension. The left sidebar has 'Order On WhatsApp' selected. The main content area contains the following configuration options:

- Enable** [store view]: A dropdown menu set to 'Enable'. An orange callout box says 'Enable extension from here'.
- Enable Only In Mobile** [store view]: A dropdown menu set to 'No'. An orange callout box says 'Set Yes to show only mobile'.
- Enter WhatsApp Phone Number** [store view]: An empty text input field. An orange callout box says 'Add admin Whatsapp number to receive orders'.
- Enter Title** [store view]: A text input field containing 'Hey admin! i want to order this product.'. An orange callout box says 'Enter custom message to share with product details'.
- Button Size** [store view]: A dropdown menu set to 'Medium'. An orange callout box says 'Select button size from here'.

3. Short URL Sharing Settings

Order on WhatsApp extension allows short URL sharing through Bitly.com. You just need to register to get the shared URLs shortened before sharing.

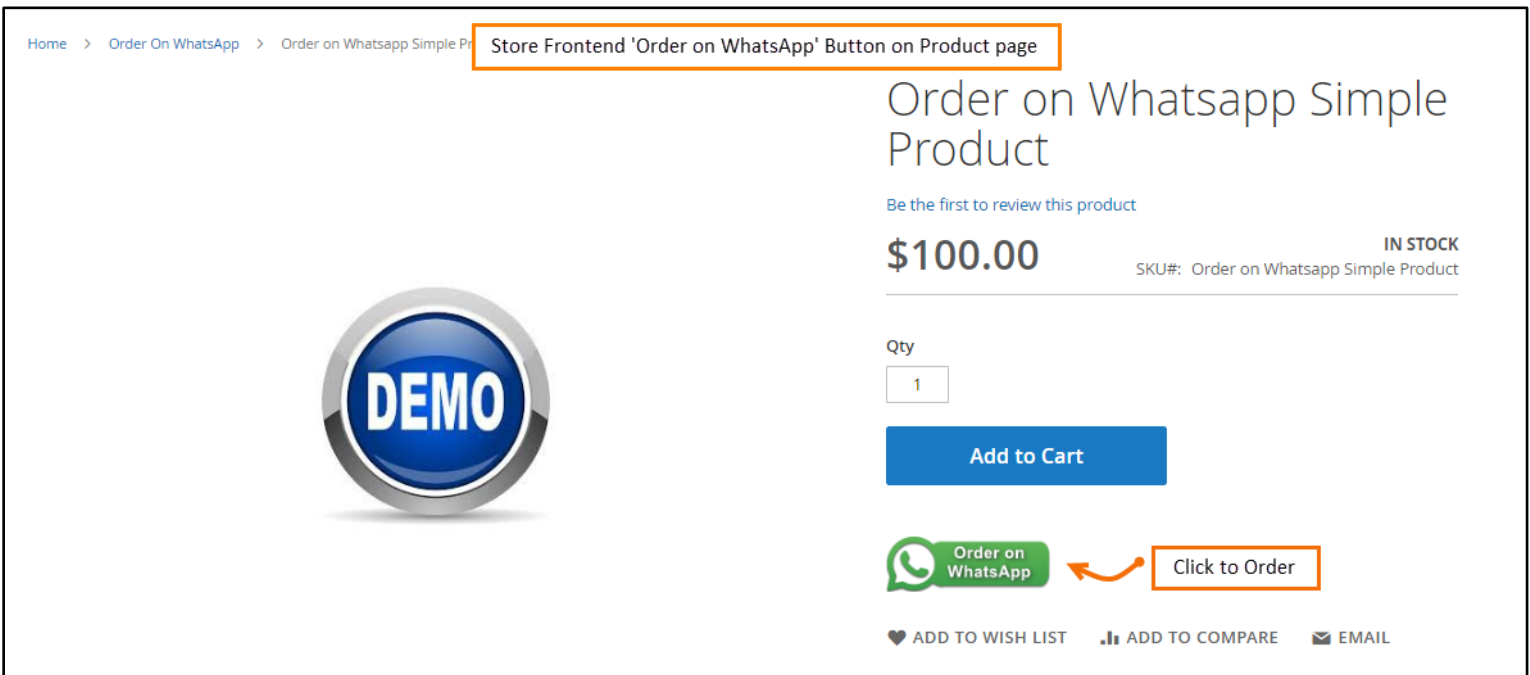
- **Bitly Short URLs** – Enable or disable short URLs from Bitly.
- **Bitly Login Name** – Enter bitly login name.
- **Bitly API Key** – Enter bitly API key.
- **Bitly Format** – Set bitly format for URL sharing. Here we need to set txt format.



The screenshot shows the 'Short URL Sharing Settings' configuration page. It contains four input fields: 'Bitly Short URLs' (set to 'Enable'), 'Bitly Login Name' (set to 'magecomp'), 'Bitly API Key' (blurred), and 'Bitly Format' (set to 'txt'). An orange arrow points to the dropdown arrow of the 'Bitly Short URLs' field. Two orange callout boxes are present: one pointing to the 'Enable' dropdown with the text 'Enable short URLs to share from Bitly', and another pointing to the 'Bitly Login Name' and 'Bitly API Key' fields with the text 'Enter Bitly login name, API key. Bitly Format here will be text to share URL in WhatsApp'.

4. Order on WhatsApp Button in Store Frontend

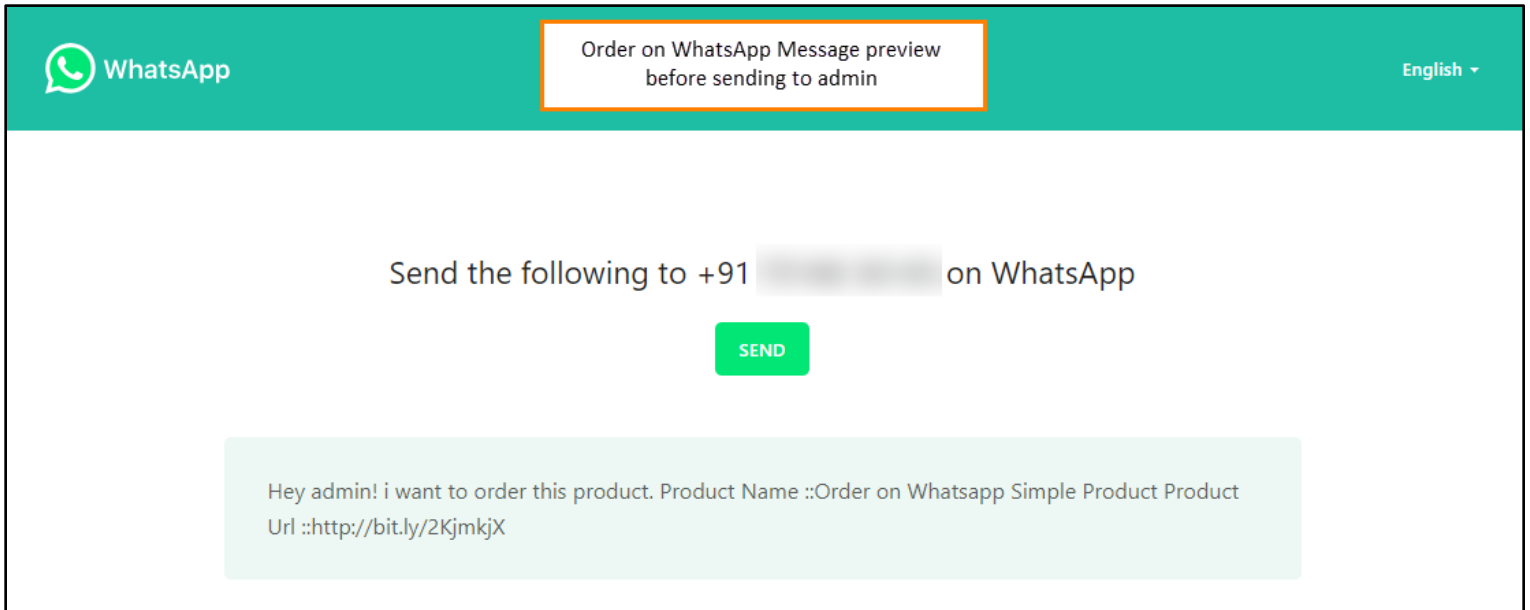
Once you have properly configured the extension from the backend, you can see 'Order on WhatsApp' button on store frontend product page.



The screenshot shows a product page for 'Order on Whatsapp Simple Product'. The price is \$100.00 and it is 'IN STOCK'. A 'DEMO' badge is visible on the left. The 'Order on WhatsApp' button is highlighted with an orange box and an arrow pointing to it with the text 'Click to Order'. The breadcrumb trail at the top reads 'Home > Order On WhatsApp > Order on Whatsapp Simple Product > Store Frontend 'Order on WhatsApp' Button on Product page'.

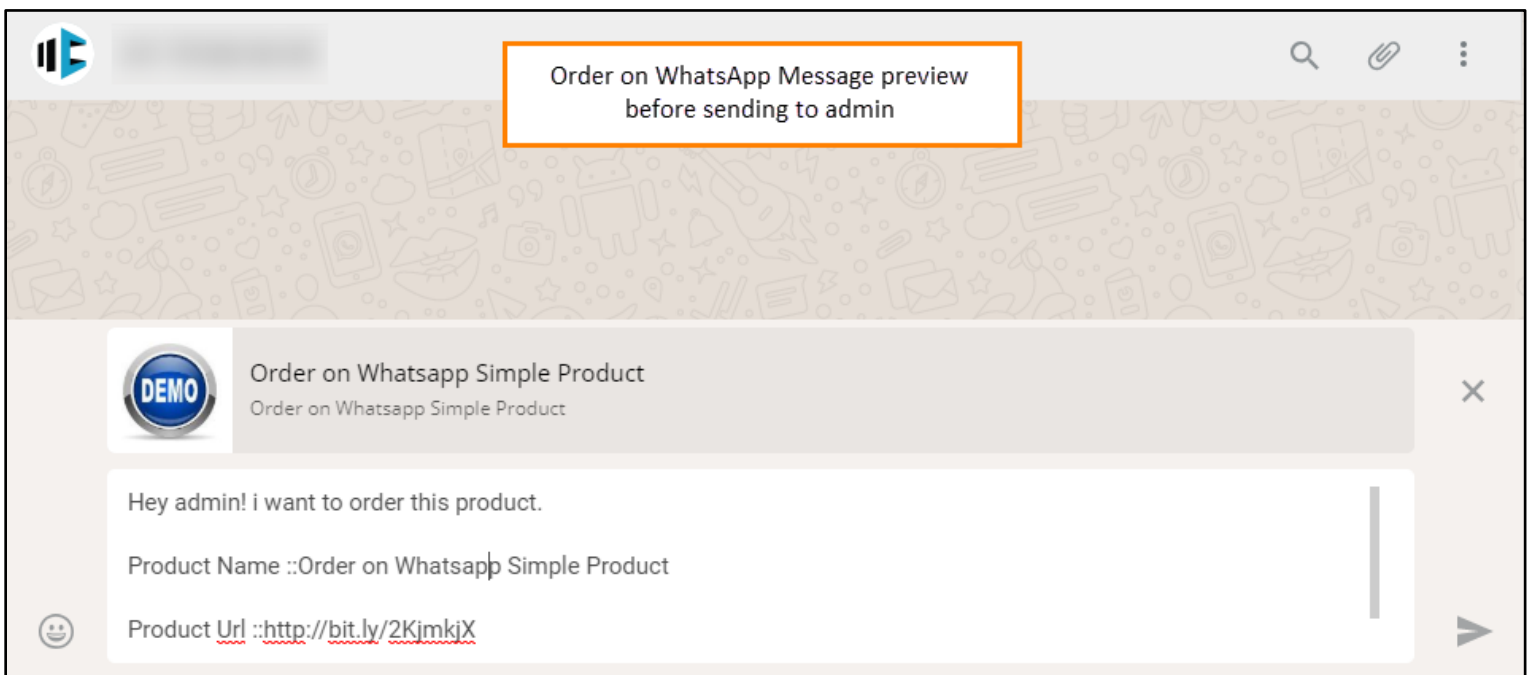
5. Order on WhatsApp Message send to Store Admin

On click of 'Order on WhatsApp' button, users gets a preview of their message before sending to admin.



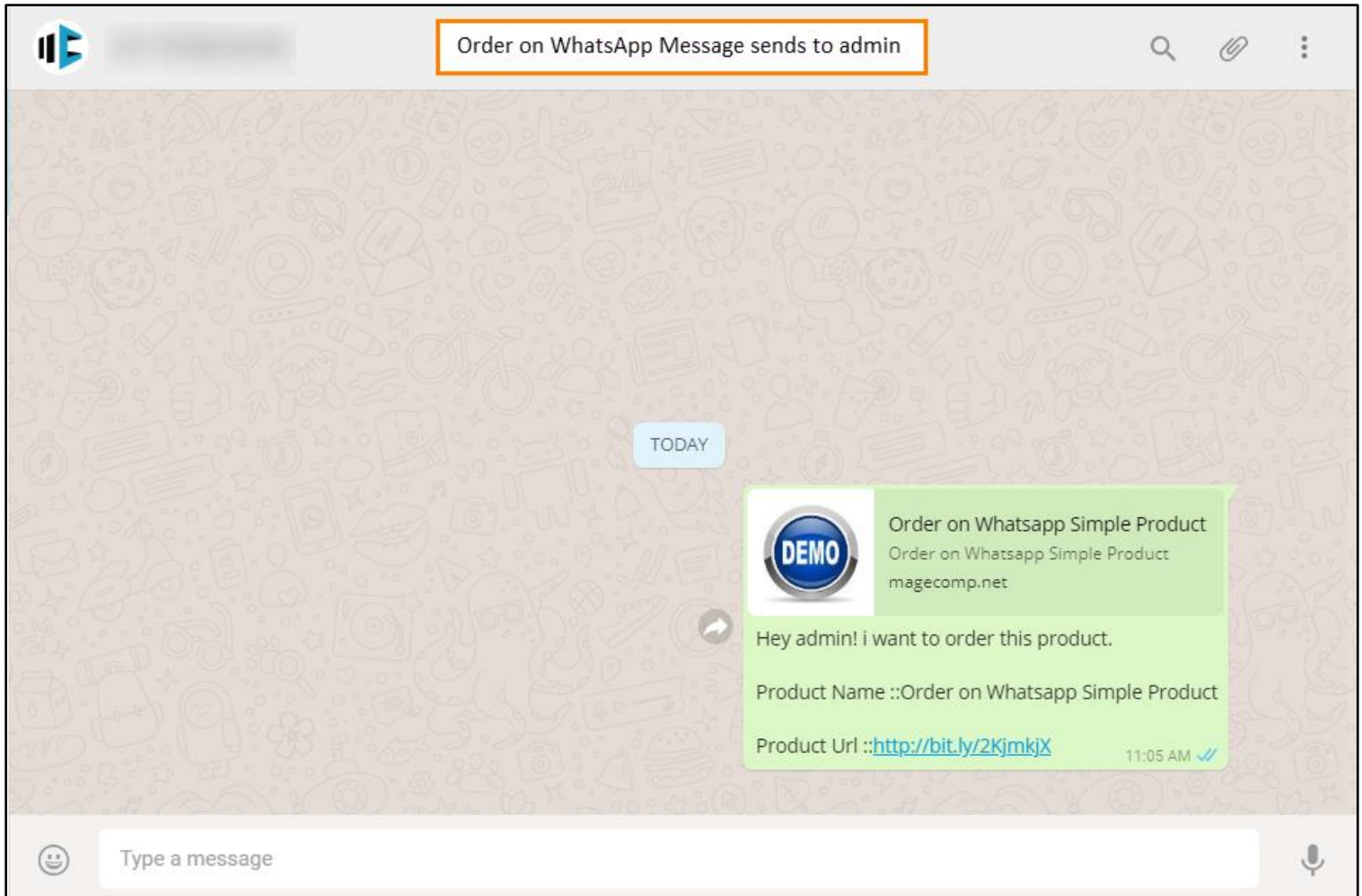
- **WhatsApp Message before Sending to Store Admin**

Once user clicks on send button from WhatsApp preview, message will automatically type and user can do further modification if needed. Otherwise they can proceed further by clicking send button.



- **WhatsApp Message before Sent to Store Admin**

Once you send the message to admin, it shows shared message in WhatsApp as below.



6. Deactivation of Extension in Case of Emergency

- Go to **app** → **etc** → **config.php** and find '**Magecomp_Orderonwhatsapp**' => **1**, and replace 1 with 0.
- If something goes wrong, please contact us at <https://magecomp.com/customer/account/> or send us an email at helpdesk@magecomp.com

7. FAQs:

- **What if I get “Access denied” error after installation of the extension?**
Whenever you get Access denied error while clicking on the extension tab after installation, log out admin panel and re-login.

Thank You!

Take a look at our other feature rich extensions:



Google Language Translator extension allows store owner to integrate language translation tool with store.

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Out of Stock List Extension automatically lists all currently out of stock products from your store & add more quantities using quick link.

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