

Order Confirmation Email Extension User Manual



Order Confirmation Email Extension by MageComp sends an order confirmation email to your customer after successful payment status.

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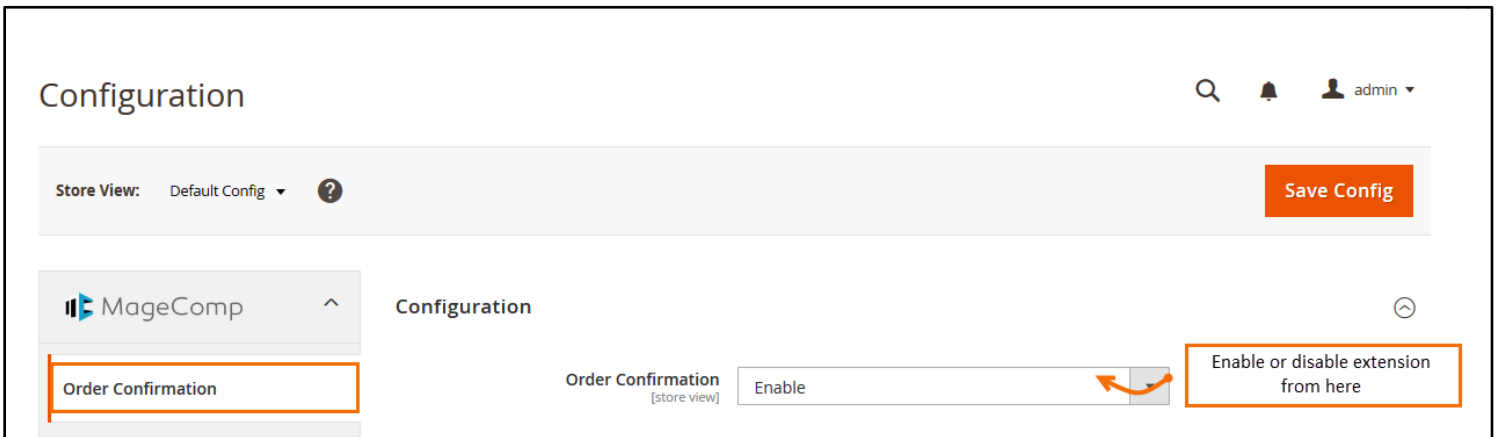
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1. Extension Installation Guide

- Go to My downloadable products. The file that you download normally is a zip file.
- Use FTP client (such as Filezilla, WinSCP, cuteFtp) to upload or copy all folders in the zip package to your Magento site root folder. This will not overwrite any existing files, just add new files to the folder structure.
- Open Command line in folder root of Magento and run following command respectively:
 - `php bin/magento setup:upgrade`
 - `php bin/magento setup:static-content:deploy`
 - `php bin/magento indexer:reindex`
 - `php bin/magento cache:flush`
- Navigate to Stores/Configuration, if you can see the extension tab, it is installed properly.
- If you need professional help regarding Magento Extension Installation, Feel free to contact us any time.

2. Configuration

Once you have successfully installed the extension, go to **Stores → Configuration** to configure the extension for use.




The screenshot shows the Magento Configuration interface. At the top, the title "Configuration" is displayed. Below it, there is a "Store View" dropdown menu set to "Default Config" and a "Save Config" button. The main content area shows the "MageComp" extension configuration. The "Order Confirmation" tab is selected and highlighted with an orange box. The "Order Confirmation" setting is currently set to "Enable" and is also highlighted with an orange box. A tooltip or callout box with an orange border points to the "Enable" dropdown, containing the text "Enable or disable extension from here".

Order Confirmation: Enable or disable extension from here.

3. Order Confirmation Email to your Customer after Successful Payment

By default, Magento 2 sends an order confirmation email to your store customers without verifying payment response. But after enabling this extension, it verifies third-party payment status and after that, it sends an order confirmation email to your customer.

This extension helps to spread misleading information that store customer has accepted the order and received payment for the same.



Enriching Ecommerce

Test Test,

Thank you for your order from MageComp LLP. Once your package ships we will send you a tracking number. You can check the status of your order by [logging into your account](#).

If you have questions about your order, you can email us at test.magecomp@gmail.com.

Your Order #28000000061

Placed on September 16, 2019 at 12:54:35 PM GMT+5:30

Billing Info	Shipping Info
Test Test test Bhavnagar, Armed Forces Pacific, 384002 United States T: 91 [REDACTED]	Test Test test Bhavnagar, Armed Forces Pacific, 384002 United States T: 91 [REDACTED]
Payment Method	Shipping Method
Alipay	Flat Rate - Fixed

Items	Qty	Price
Alipay Product-2 SKU: Alipay Product-2	1	\$150.00
	Subtotal	\$150.00
	Shipping & Handling	\$5.00
	Grand Total	\$200.00

+917990250277
Hours of Operation:
09:30 AM - 06:30 PM IST (GMT
+5:30) .

MageComp LLP
305, Eva Surbhi,
Opp. Aksharwadi Temple,
Waghawadi Road,
Bhavnagar, Gujarat 384002,
India

4. Deactivation of Extension in Case of Emergency

- Go to `app` → etc → `config.php` and find '`Magecomp_Orderconfirmmail=> 1`', and replace 1 with 0.
- If something goes wrong, please contact us at support@magecomp.com

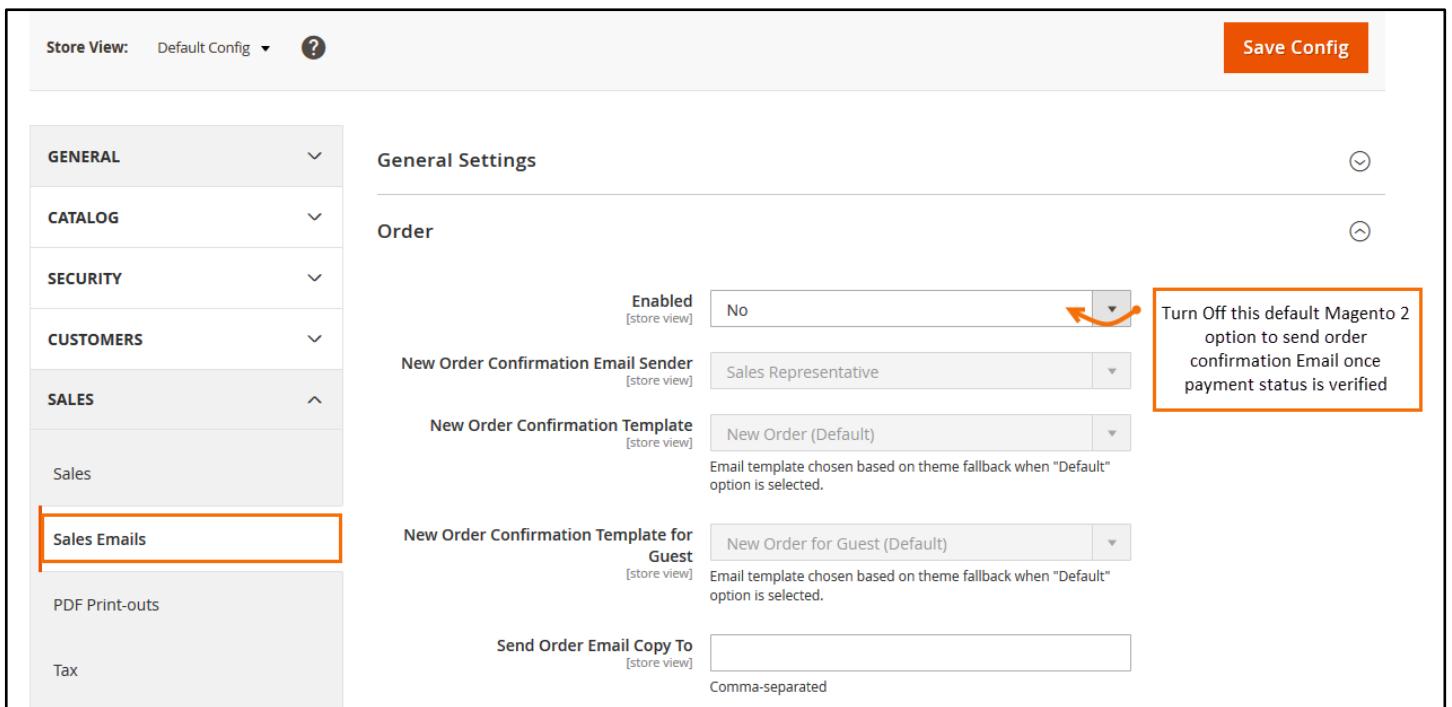
5. FAQs:

- **What if I get “Access denied” error after installation of the extension?**

Whenever you get Access denied error while clicking on the extension tab after installation, log out admin panel and re-login.

- **Why Order Confirmation Email is not working inside my Magento 2 store?**

Well you must disable the default Order Email from your Magento 2 store backend to enjoy the extension functionality. Simply, navigate to **Store -> Configuration -> Sales -> Sales email -> Order ->** and set default **Enabled** option to **“No”** as shown below.



The screenshot shows the Magento 2 Admin Panel configuration page for Sales Emails. The left sidebar shows the navigation menu with 'Sales Emails' highlighted. The main content area shows the 'Order' section under 'Sales' configuration. The 'Enabled' dropdown is set to 'No'. A callout box highlights this setting with the text: 'Turn Off this default Magento 2 option to send order confirmation Email once payment status is verified'.

Store View: Default Config ? Save Config

GENERAL ▼

CATALOG ▼

SECURITY ▼

CUSTOMERS ▼

SALES ▲

Sales

Sales Emails

PDF Print-outs

Tax

General Settings ⌵

Order ⌵

Enabled [store view] ⌵

New Order Confirmation Email Sender [store view] ⌵

New Order Confirmation Template [store view] ⌵
Email template chosen based on theme fallback when "Default" option is selected.

New Order Confirmation Template for Guest [store view] ⌵
Email template chosen based on theme fallback when "Default" option is selected.

Send Order Email Copy To [store view]
Comma-separated

Turn Off this default Magento 2 option to send order confirmation Email once payment status is verified