

Magento 2 Chat Integration



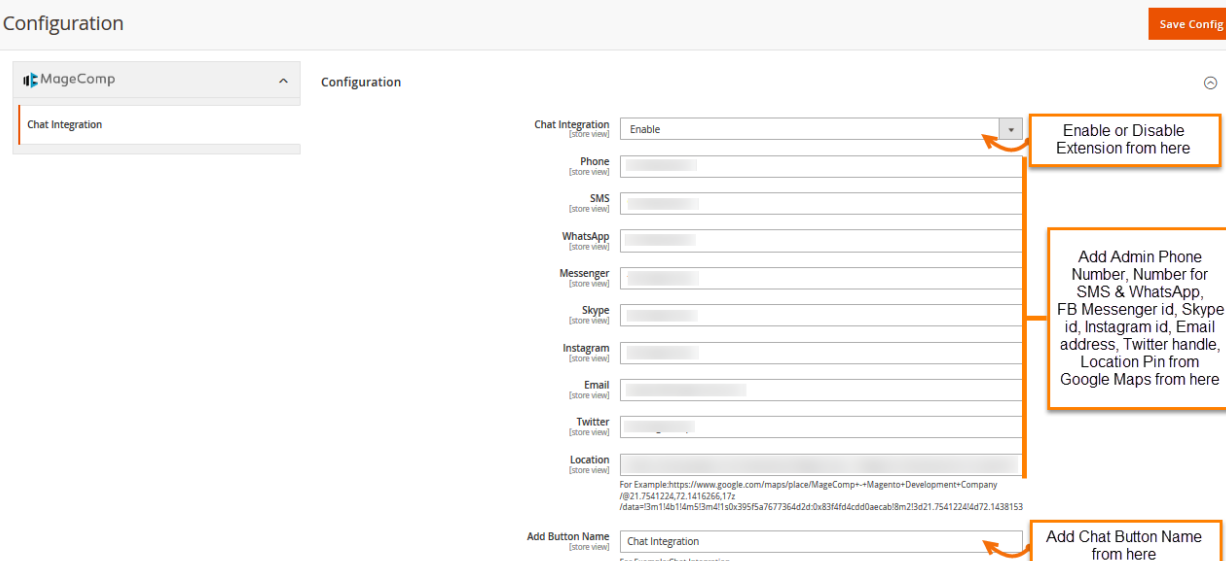
Magento 2 Chat Integration extension by MageComp offers to integrate a live chat system in your Magento 2 store where the customers can directly chat with the admin or chat agents.

Table of Content

1. Configuration
2. Chat Integration in Frontend

1. Configuration

Once the extension is installed successfully, go to **Stores** \square **Configuration** to configure the extension for use.



The screenshot shows the 'Configuration' page for 'MageComp' with the 'Chat Integration' section selected. The page includes a 'Save Config' button in the top right corner. The configuration fields are as follows:

- Chat Integration** (store view): A dropdown menu currently set to 'Enable'. A callout box points to this dropdown with the text: 'Enable or Disable Extension from here'.
- Phone** (store view): A text input field.
- SMS** (store view): A text input field.
- WhatsApp** (store view): A text input field.
- Messenger** (store view): A text input field.
- Skype** (store view): A text input field.
- Instagram** (store view): A text input field.
- Email** (store view): A text input field.
- Twitter** (store view): A text input field.
- Location** (store view): A text input field. Below this field is a small text example: 'For Example: https://www.google.com/maps/place/MageComp+-+Magento+Development+Company/@21.7541224,72.1416266,17z/data=!3m1!1e3!1s0x395f5a7677364d2d:0x834fd4cd0a0ecab3m:2f3d21.7541224!4d72.1438153'.
- Add Button Name** (store view): A text input field containing 'Chat Integration'. Below it is a small text example: 'For Example: Chat Integration'. A callout box points to this field with the text: 'Add Chat Button Name from here'.

Another callout box on the right side of the form contains the text: 'Add Admin Phone Number, Number for SMS & WhatsApp, FB Messenger id, Skype id, Instagram id, Email address, Twitter handle, Location Pin from Google Maps from here'.

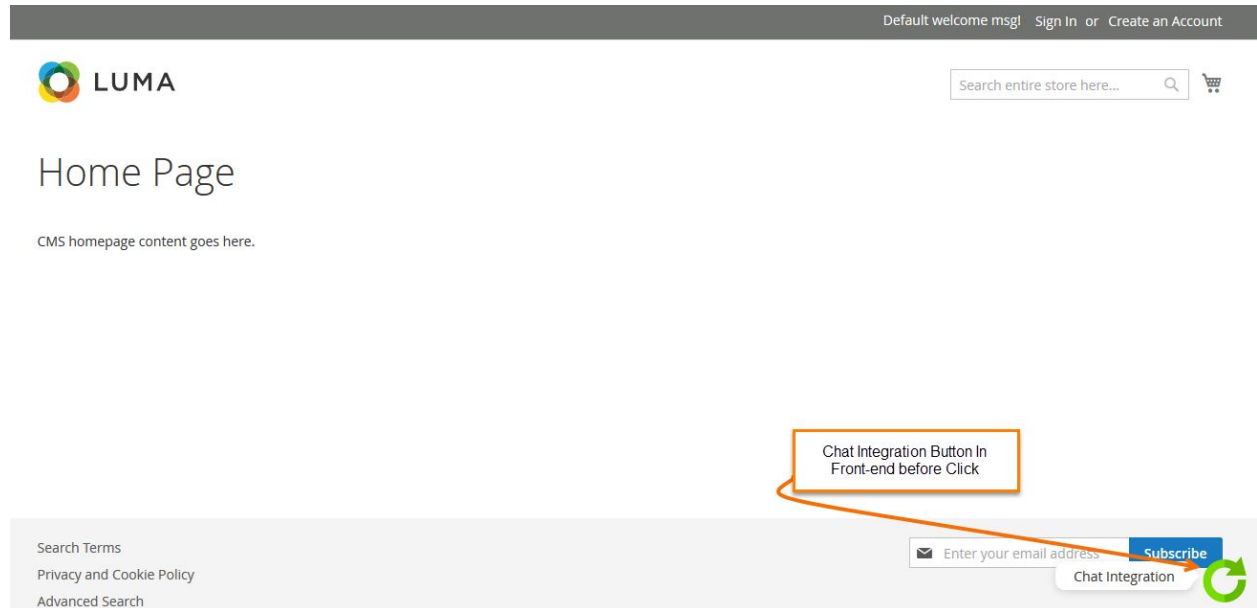
Enabled: Enable or Disable the extension from here. Set it as enabled to use the features of the extension.

Social Media Handle: Admin needs to add all the social media account's details in the correct field of that particular platform.

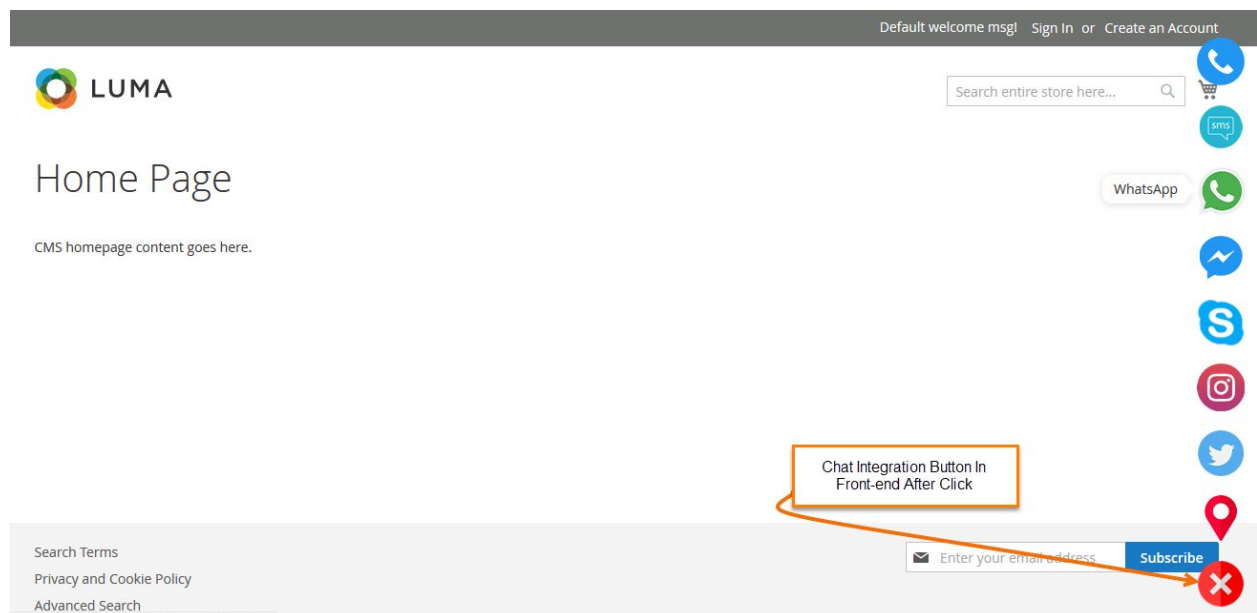
Add Button Name: Admin can add the desired name for the chat integration button here.

2. Chat Integration in Frontend

Chat integration button display at the frontend of your Magento 2 store.



Chat integration explored options to contact with the store owner via any of the social media options.



- If anything goes wrong, please contact us at support@magecomp.com