

Import Export Newsletter Subscribers Extension for Magento2 User Manual



Import Export Newsletter Subscribers for Magento2 Extension

By



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Introduction:

This module allows you to import and export your newsletter subscribers in bulk via csv format. This extension allows you to import export all the Magento's customers as well as guest newsletter subscribers from one store to another store. Our extension imports the newsletter subscribers as a guest if customer not exists in your store. You can export store view wise newsletter subscribers.

Features of this extension:

- ⇒ Import/Export Newsletter Subscribers.
- ⇒ You can set subscribed status like Subscribed, Unsubscribed, Not Activated and Unconfirmed.
- ⇒ You can export store view wise newsletter subscribers.
- ⇒ Support multi store and multi website.
- ⇒ Supported Magento Community **2.0, 2.1, 2.2**

How to create CSV?

Store View Information

Store * default

Name * Default Store View

Code * default

Status * Enabled

store_code

store_code - Set the Store Code. You can enter existing store code (see the above screen). It is required field. (Admin -> stores -> settings -> All Stores -> edit store view).

Newsletter Subscribers

Search Reset Filter

Actions 2 records found

subscriber_email

subscriber_status

Export to: CSV Export

20 per page

ID	Email	Type	Customer First Name	Customer Last Name	Status	Web Site	Store	Store View
1	email2@server2.com	Guest	---	---	Subscribed	Main Website	default	Default Store View
2	email1@server1.com	Guest	---	---	Subscribed	Main Website	default	Default Store View

customer_email - Set the customer existing customer email otherwise save newsletter by guest.

subscriber_email - Set the subscriber email address.

subscriber_status - Set the status.

1 = Subscribed

2 = Not Activated

3 = Unsubscribed

4 = Unconfirmed

Sample Import Newsletter Subscribers CSV

import_newsletter_all_fields.csv – Using this csv you can import all the fields.

import_newsletter_min_fields.csv – Using this csv you can import minimum required fields.

import_newsletter_guest.csv – Using this csv you can import guest newsletter subscribe.

How to Import Newsletter Subscribers?

You must have to follow below steps:

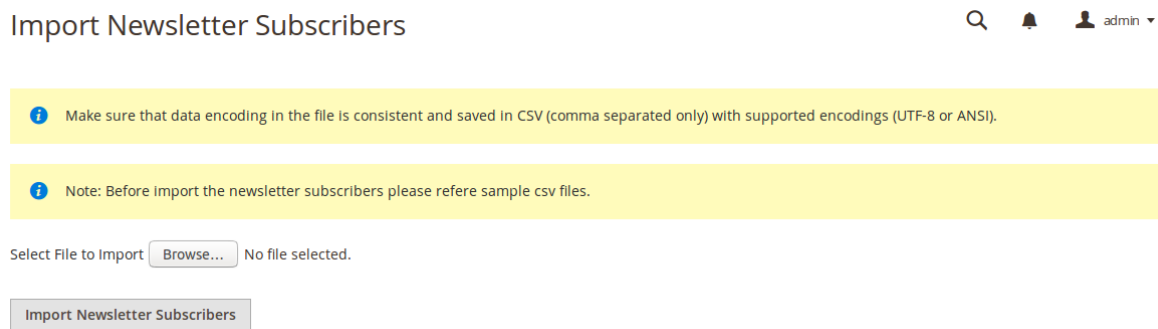
Step-1

Prepare your CSV as per our documentation. For more detail see (How to create CSV? Or refer sample csv). Create new “**something.csv**” File.

Note: - Do Not Change CSV header.

Step-2

Go to **Your Site Backend -> SYSTEM -> MageBees – Import/Export Newsletter Subscribers -> Import Newsletter Subscribers.**



Step-3

Please upload your created csv file and click on “**Import Newsletter Subscribers**” button.

Note: Please do not close this screen before completing process. It will lead undesired results if you closed before complete the process.

Step-4.

Now successfully import newsletter subscribers.

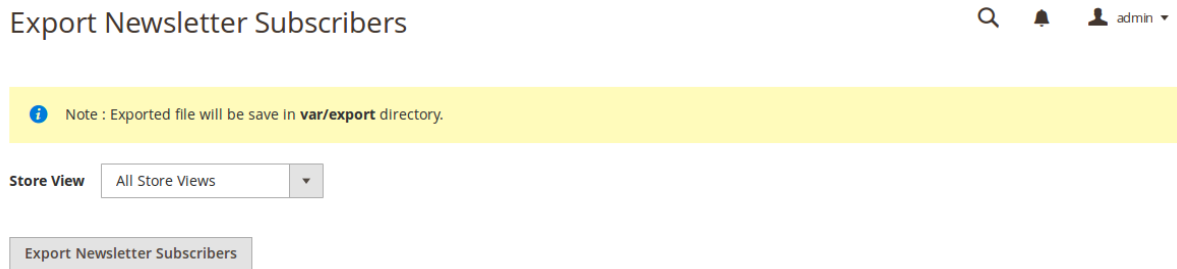
Your store **Newsletter Subscribers** will be display on **Admin -> MARKETING -> Communications -> Newsletter Subscribers.**

How to Export Newsletter Subscribers?

You must have to follow below steps:

Step-1

Go to **Your Site Backend -> SYSTEM -> MageBees – Import/Export Newsletter Subscribers -> Export Newsletter Subscribers.**



Step-2

Select store view then click on “**Export Newsletter Subscribers**” Button.

Step-3

Now successfully export newsletter subscribers.

You can get exported csv file in **<Magento-Root>/var/export/ file**

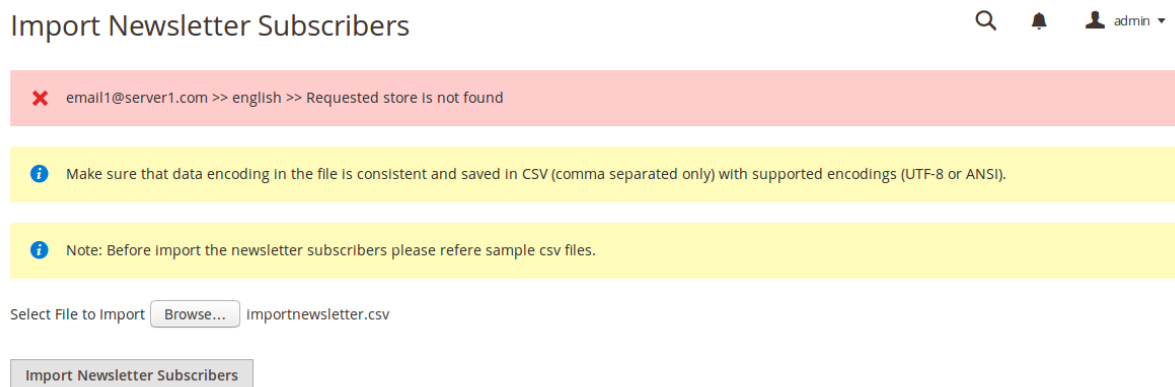
FAQ:-

Below is the detail explanation:

Q-1:- I have installed import export newsletter subscribers extension but got following error. “There has been an error processing your request”. “**Please upgrade your database: Run bin/magento setup:upgrade**”.

- ⇒ Run “**php bin/magento setup:upgrade**” command to your terminal or command prompt. Please see installation steps for that. [Click Here](#)

Q-2:- I click on “Import Newsletter Subscribers” button but got following error. “Requested store is not found”.



The screenshot shows the 'Import Newsletter Subscribers' page in the Magento2 admin. At the top right, there are icons for search, notifications, and a user profile labeled 'admin'. Below the page title, a red error message box displays: 'email1@server1.com >> english >> Requested store is not found'. Below this, two yellow informational boxes provide guidance: 'Make sure that data encoding in the file is consistent and saved in CSV (comma separated only) with supported encodings (UTF-8 or ANSI).', and 'Note: Before import the newsletter subscribers please refer sample csv files.' Below the messages, there is a 'Select File to Import' section with a 'Browse...' button and the filename 'importnewsletter.csv'. At the bottom, there is a disabled 'Import Newsletter Subscribers' button.

- ⇒ This error showing that “importnewsletter.csv” not properly created (Due to store code is wrong inserted in store_code field. So please assign true store code in store_code field.).

Q-3:- I am getting max execution time error, what I have to do?

- ⇒ If you getting time out then increase your time out limit. For that you have to consult you hosting guy.

Q-4:- I am getting “‘var/export’ directory does not exist!” error?

- ⇒ This error comes due to “var/export” directory does not exist or not having write permission.

Thank you!

Do you need Extension Support? Please create support ticket for quick reply,

<https://support.magebees.com/>

Do you have any suggestions? Please contact us,

<https://www.magebees.com/contact-us>