

MageArray

User Guide

Order Comments



Extension Version - 1.1.2
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Introduction

Order Comments extension for Magento 2 allows the customers to add comments, instruction and special requests on the go while purchasing a product of their choice. Admin can see the comment in order page in backend.

Installation

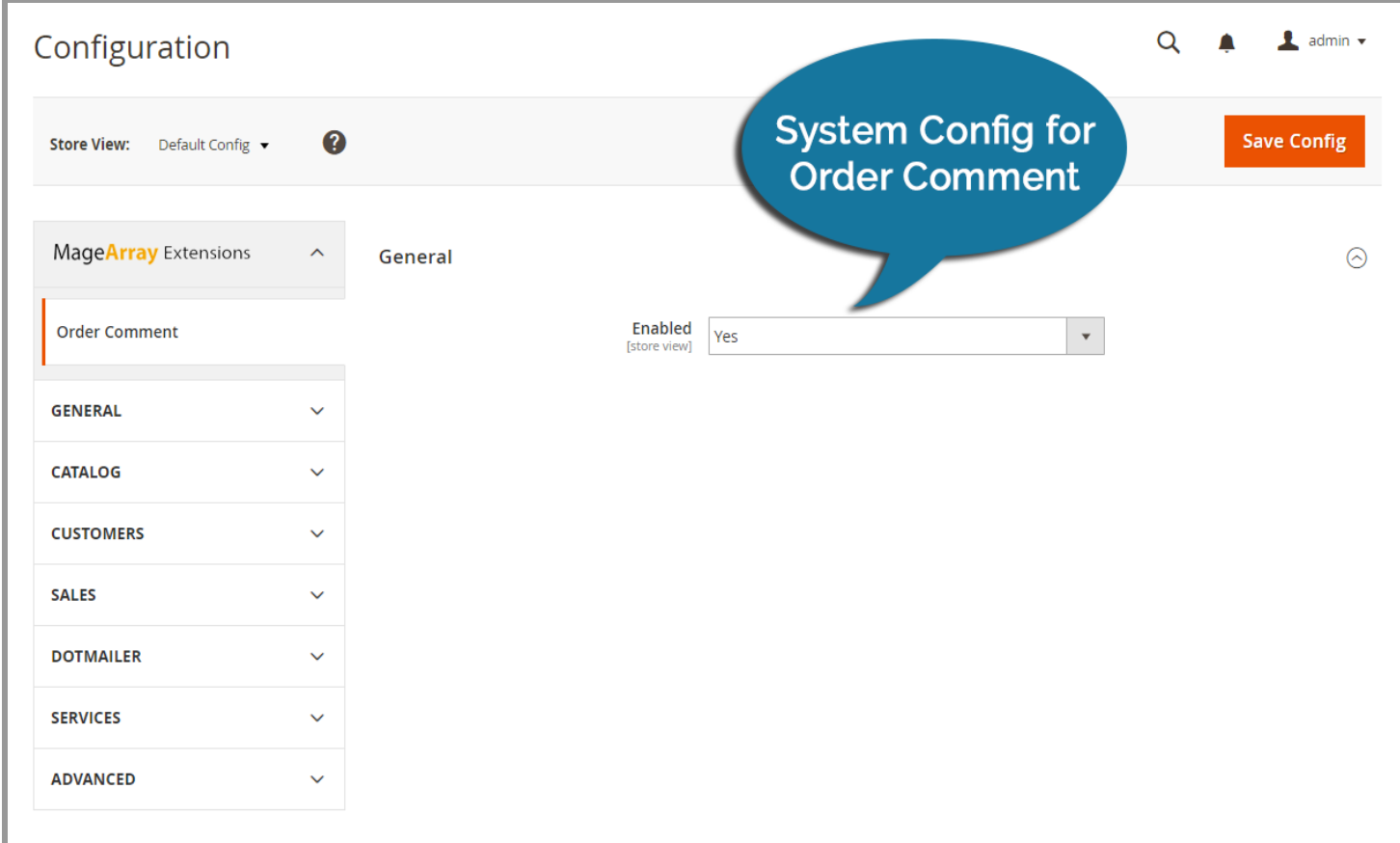
- Backup your web directory and store database
- Download extension installation package
- Disable Magento Cache run command "**php bin/magento cache:disable**" using SSH from your magento root directory
- Upload contents of the extension installation package to your "**app/code/MageArray/OrderComment**" directory
- Then run commands "**php bin/magento setup:upgrade**" using SSH from your magento root directory
- Enable Magento Cache run command "**php bin/magento cache:enable**" using SSH from your magento root directory

Usage

Admin

Order Comment Configuration

To configure the Order Comment Extension for Magento, navigate to **Stores >> Settings >> Configuration >> MageArray Extensions >> Order Comment**.



The screenshot shows the Magento Admin Configuration page for the Order Comment extension. The page title is "Configuration". At the top right, there are search, notification, and user icons (admin). Below the title, there is a "Store View" dropdown set to "Default Config" and a "Save Config" button. A blue speech bubble with the text "System Config for Order Comment" points to the "Order Comment" section. The "Order Comment" section is expanded, showing a "General" tab. Under the "General" tab, there is a "Enabled [store view]" dropdown menu set to "Yes". On the left side, there is a sidebar with "MageArray Extensions" and a list of categories: GENERAL, CATALOG, CUSTOMERS, SALES, DOTMAILER, SERVICES, and ADVANCED.

General

- **Enabled** - Enable/Disable Extension.

Order Comment Display In Backend

To Check the Order add Comment in backend , navigate to **Sales>> Orders >> Order View>> Information Tab.**

#000000005

← Back Cancel Send Email Hold Invoice Ship Reorder Edit

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- Order Attachments

Order & Account Information

Order # 000000005 (The order confirmation email was sent)

Order Date: Sep 26, 2018, 4:41:07 AM

Order Status

Purchased From

Placed from IP

Account Information [Edit Customer](#)

Customer Name

Email

Customer Group: General

Order Comment

Comment:The box is use in Order Comments, This is demo order

Address Information

Billing Address [Edit](#)

Shipping Address [Edit](#)

Front-End

Order Comment Box Display in Frontend

Order comment box will be display about a place order on checkout page.

The screenshot displays the checkout process in the 'Review & Payments' stage. A progress bar at the top shows 'Shipping' as completed and 'Review & Payments' as the current step. The 'Payment Method' section is set to 'Check / Money order' with the option 'My billing and shipping address' selected. Below this, there is a blurred form for billing and shipping information. A blue speech bubble with the text 'Order Comment Box in Checkout' points to a text input field labeled 'Order Comment' which contains the text 'The box is use in Order Comments, This is demo order'. To the right of the input field is a blue 'Place Order' button. At the bottom left, there is a link for 'Apply Discount Code'. On the right side of the page, there is an 'Order Summary' table and a 'Ship To:' section with a blurred address form and a 'Shipping Method:' section with 'Flat Rate - Fixed' selected.

Cart Subtotal	\$59.00
Shipping Flat Rate - Fixed	\$5.00
Tax	\$4.87
Order Total	\$68.87
1 Item in Cart	▼

Order Comment in Frontend Order view page

My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

Billing Agreements

My Product Reviews

Newsletter Subscriptions

Order # 000000005 PENDING

September 25, 2018

[Reorder](#) [Print Order](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal	
Fusion Backpack	24-MB02	\$59.00	Ordered: 1	\$59.00	
				Subtotal	\$59.00
				Shipping & Handling	\$5.00
				Tax	\$4.87
				Grand Total	\$68.87

Compare Products

You have no items to compare.

Recently Ordered

Fusion Backpack

[Add to Cart](#) [View All](#)

My Wish List

You have no items in your wish list.

Order Information

Shipping Address Billing Method

Billing Address

Payment Method

Check / Money order

Order Comment in Order View

Order Comment: The box is use in Order Comments, This is demo order.

Support

We support all our customers through our website <https://www.magearray.com/support> or mail us on **support@magearray.com**.

If you have any questions on Extension or need support with its use please contact us <https://www.magearray.com/contact> - we're happy to help you.