

MageArray

User Guide

Order Comments



Extension Version - 1.1.0
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Introduction

Order Comments extension for Magento 2 allows the customers to add comments, instruction and special requests on the go while purchasing a product of their choice. Admin can see the comment in order page in backend.

Installation

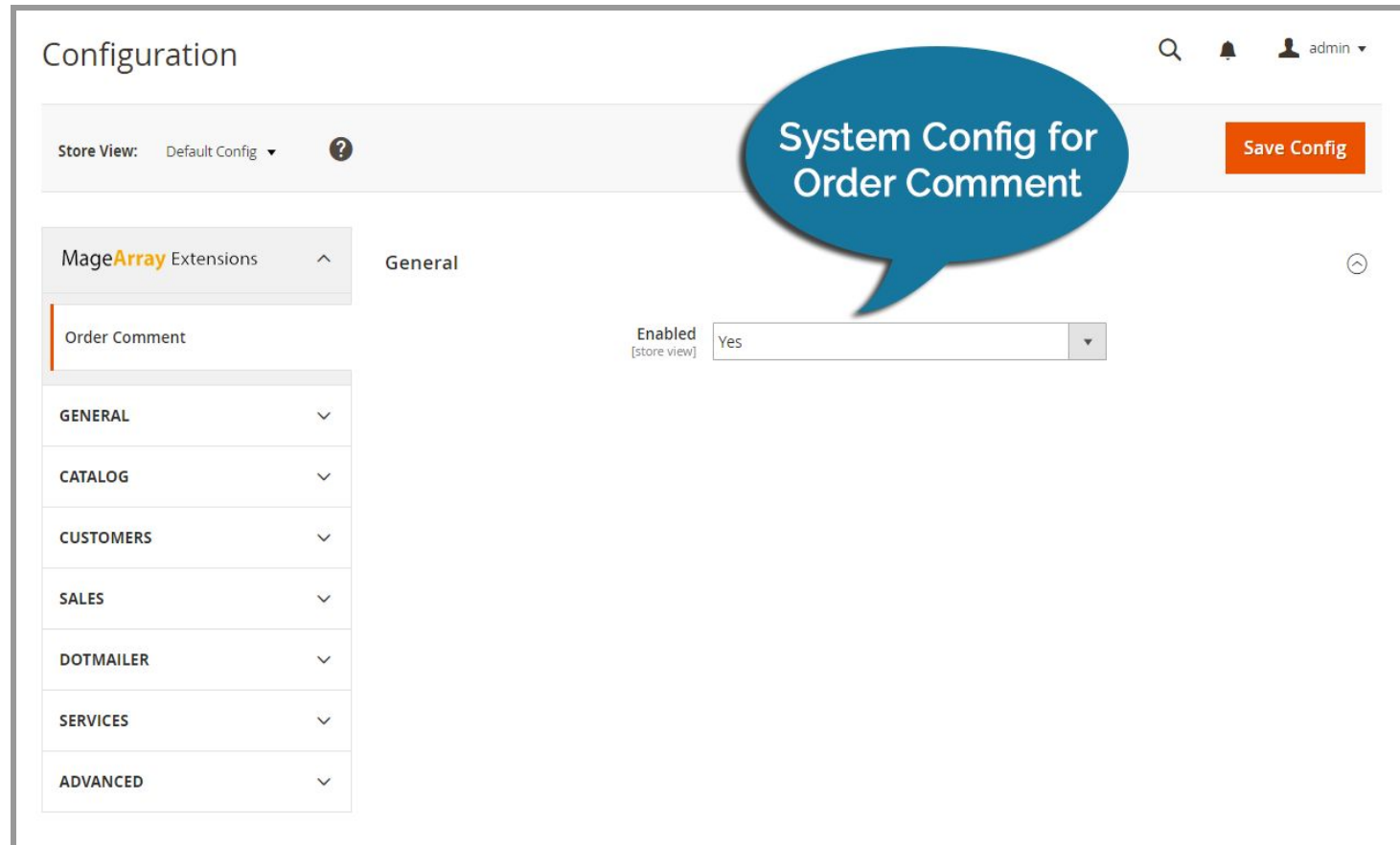
- Backup your web directory and store database
- Download extension installation package
- Disable Magento Cache run command "**php bin/magento cache:disable**" using SSH from your magento root directory
- Upload contents of the extension installation package to your "**app/code/MageArray/OrderComment**" directory
- Then run commands "**php bin/magento setup:upgrade**" using SSH from your magento root directory
- Enable Magento Cache run command "**php bin/magento cache:enable**" using SSH from your magento root directory

Usage

Admin

Order Comment Configuration

To configure the Order Comment Extension for Magento, navigate to **Stores >> Settings >> Configuration >> MageArray Extensions >> Order Comment**.



General

- **Enabled** - Enable/Disable Extension.

Order Comment Display In Backend

To Check the Order add Comment in backend , navigate to **Sales>> Orders >> Order View>> Information Tab.**

#000000005

← Back Cancel Send Email Hold Invoice Ship Reorder **Edit**

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History
- Order Attachments

Order & Account Information

Order # 000000005 (The order confirmation email was sent)

Account Information [Edit Customer](#)

Customer Name [Redacted]

Email [Redacted]

Customer Group General

Order Date Sep 26, 2018, 4:41:07 AM

Order Status

Purchased From

Placed from IP

Order Comment

Comment:The box is use in Order Comments, This is demo order

Address Information

Billing Address [Edit](#)

Shipping Address [Edit](#)

Order Comment in Admin Sales Order

Front-End

Order Comment Box Display in Frontend

Order comment box will be display about a place order on checkout page.

The screenshot displays the checkout process in the 'Review & Payments' stage. A progress bar at the top shows 'Shipping' as completed and 'Review & Payments' as the current step. The 'Payment Method' section is set to 'Check / Money order' with the option 'My billing and shipping address' selected. Below this, there is a blurred form for address details. A blue speech bubble with the text 'Order Comment Box in Checkout' points to a text input field labeled 'Order Comment' containing the text 'The box is use in Order Comments, This is demo order'. A 'Place Order' button is located to the right of the comment box. At the bottom left, there is a link for 'Apply Discount Code'. On the right side, the 'Order Summary' table shows a subtotal of \$59.00, shipping of \$5.00, and a total of \$68.87. Below the summary, there are sections for 'Ship To:' and 'Shipping Method:' with a 'Flat Rate - Fixed' option selected.

Cart Subtotal	\$59.00
Shipping Flat Rate - Fixed	\$5.00
Tax	\$4.87
Order Total	\$68.87

Flat Rate - Fixed	
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Order Comment in Frontend Order view page

My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

Billing Agreements

My Product Reviews

Newsletter Subscriptions

Order # 000000005 PENDING

September 25, 2018

[Reorder](#) [Print Order](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal	
Fusion Backpack	24-MB02	\$59.00	Ordered: 1	\$59.00	
				Subtotal	\$59.00
				Shipping & Handling	\$5.00
				Tax	\$4.87
				Grand Total	\$68.87

Order Information

Shipping Address	Payment Method	Billing Address	Payment Method
<input type="checkbox"/> Fusion Backpack	Check / Money order		
Add to Cart View All			

My Wish List

You have no items in your wish list.

Order Comment in Order View

Order Comment: The box is use in Order Comments, This is demo order.

Support

We support all our customers through our website <https://www.magearray.com/support> or mail us on **support@magearray.com**.

If you have any questions on Extension or need support with its use please contact us <https://www.magearray.com/contact> - we're happy to help you.