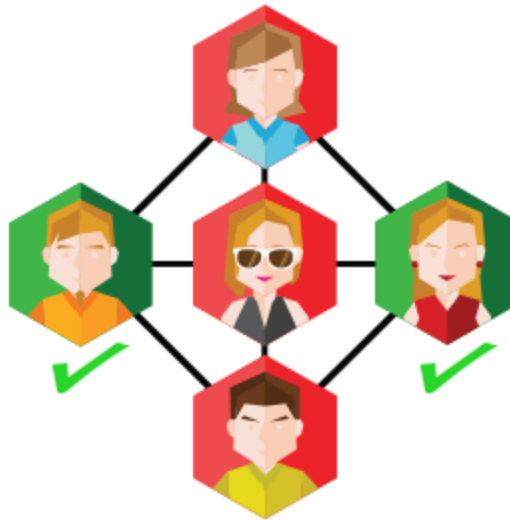


# MageArray

## User Guide

# Customer Activation



**Extension Version - 1.0.7**  
**User Guide Version - 1.0.7**

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### Introduction

Using this extension customers are first approved by administrators before they can login or create orders. Customer Activation extension is perfect for wholesale stores that do not want to show wholesale prices to clients until they have been manually approved. For more information about this extension please visit [MageArray.com](http://MageArray.com)

### Installation

- Backup your web directory and store database
- Download extension installation package
- Disable Magento Cache run command "**php bin/magento cache:disable**" using SSH from your magento root directory
- Upload contents of the extension installation package to your "**app/code/MageArray/Customactivation**" directory
- Then run commands "**php bin/magento setup:upgrade**" using SSH from your magento root directory
- Enable Magento Cache run command "**php bin/magento cache:enable**" using SSH from your magento root directory

### Usage

#### Admin

##### General Configurations

To configure the Customer Activation Extension for Magento 2, navigate to **Stores >> Settings >> Configuration >> MageArray Extensions >> Customer Activation**.

The screenshot displays the 'Configuration' page for the 'Customer Activation' extension. The left sidebar shows the navigation menu with 'Customer Activation' selected under 'MageArray Extensions'. The main content area is divided into several sections:

- General Options:** Includes an 'Enabled' dropdown set to 'Yes'.
- Customer Options:** Includes 'Activate New Customer Accounts By Default' (set to 'No'), 'Customer Groupwise Activation' (set to 'Yes'), and 'Require Activation For Group' (a dropdown menu with options: 'Please Select --', 'General', 'Wholesale', 'Retailer').
- Customer Email Options:** Includes 'Notify Customer Of Account Activation' (set to 'Yes'), 'Email Sender' (set to 'General Contact'), and 'Customer Notification Email Template' (set to 'Welcome Customer (Default)').
- Admin Options:** Includes 'Notify Admin On Customer Registration' (set to 'Yes'), 'Admin Notification Email Template' (set to 'New Customer Activation (Default)'), and 'Admin Recipients Email Addresses' (text input with 'test@example.com' and a note: 'Comma-separated For Ex. test@example.com,test1@example.com').
- Message Options:** Includes 'Registration success Message' (text input with 'Thank you for registration. We will review your accou') and 'Error Message' (text input with 'Your account is not activate yet.').

A callout bubble with the text 'System Configuration for Customer Activation' points to the top right of the configuration area, near the 'Save Config' button.

### General Settings

- **Enable** - Enable/Disable the extension.

### Customer Options

- **Activate New Customer Accounts By Default** - Default status after customer registration.
- **Customer Groupwise Activation** - Module working only for selected customer group.
- **Require Activation For Group** - Select customer group if Customer Groupwise Action is Enable.

### Customer Email Options

- **Notify Customer Of Account Activation** - Notify customer when admin activate the account.
- **Email Sender** - Sender email when module send email to customer.
- **Customer Notification Email Template** - Customer activation email template.

### Admin Options

- **Notify Admin On Customer Registration** - Notify admin when new customer register.
- **Admin Notification Email Template** - Email template for admin notification when new customer register.
- **Admin Recipients Email Addresses** - Admin notification email address.

### Message Options

- **Registration success Message** - Success message display after customer create new account.
- **Error Message** - This message display only when customer try to login with inactive account.

### Customer Active / Inactive

Here admin can see customer's account is **Active / Inactive**

Customers

*Search by keyword*

Actions

5 records found

<input type="checkbox"/>	ID ↑	Name	Email	Group	Customer Since	Web Site	Account Created in	Date of Birth	Gender	Is Approved	Action
<input type="checkbox"/>	5	Test customer5	test123@ex.com	General	Aug 8, 2016 10:44:36 AM	Main Website	Default Store View		Male	Yes	<a href="#">Edit</a>
<input type="checkbox"/>	4	Test customer4	test123@ex.com	General	Aug 8, 2016 10:43:52 AM	Main Website	Default Store View		Male	No	<a href="#">Edit</a>
<input type="checkbox"/>	3	Test customer3	test123@gmail.com	General	Jul 26, 2016 6:16:03 AM	Main Website	Default Store View			Yes	<a href="#">Edit</a>
<input type="checkbox"/>	2	Test customer2	test123@yahoo.com	General	Jul 26, 2016 5:29:27 AM	Main Website	Default Store View			No	<a href="#">Edit</a>
<input type="checkbox"/>	1	Test customer1	test123@example.com	General	Jul 25, 2016 9:33:08 AM	Main Website	Default Store View			Yes	<a href="#">Edit</a>

Admin can see customer's account is Approved or Not from customers grid.

Admin can change selected customer account status directly from grid

The screenshot displays the 'Customers' management interface. A dark blue callout bubble with white text states: 'Admin can mass update status of the customers'. The interface includes a search bar, a grid of customer records, and an 'Actions' dropdown menu. The 'Customer Activation' option in the dropdown is expanded, showing 'Yes' and 'No' radio buttons. The grid contains 5 records with columns for Email, Group, Customer Since, Web Site, Account Created in, Date of Birth, Gender, Is Approved, and Action.

**Customers** 🔍 🔔 👤 MageArray ▾

[Add New Customer](#)

Search by keyword 🔽 Filters | 👁 Default View ▾ | ⚙ Columns ▾ | 📄 Export ▾

5 records found 20 ▾ per page | < 1 of 1 >

	Email	Group	Customer Since	Web Site	Account Created in	Date of Birth	Gender	Is Approved	Action
er5	...	General	Aug 8, 2016 10:44:36 AM	Main Website	Default Store View		Male	Yes	<a href="#">Edit</a>
er4	...	General	Aug 8, 2016 10:43:52 AM	Main Website	Default Store View		Male	No	<a href="#">Edit</a>
er3	...	General	Jul 26, 2016 6:16:03 AM	Main Website	Default Store View			Yes	<a href="#">Edit</a>
er2	...	General	Jul 26, 2016 5:29:27 AM	Main Website	Default Store View			No	<a href="#">Edit</a>
	...com	General	Jul 25, 2016 9:33:08 AM	Main Website	Default Store View			Yes	<a href="#">Edit</a>

**Actions** ▾

- Delete
- Subscribe to Newsletter
- Unsubscribe from Newsletter
- Assign a Customer Group
- Edit
- Customer Activation**
  - Yes
  - No

Change status from customer detail page

Test customer4

← Back   Delete Customer   Reset   Reset Password   Create Order   Force Sign-In   Approve   Save and Continue Edit   Save Customer

**CUSTOMER INFORMATION**

- Customer View
- Account Information
- Addresses
- Orders
- Billing Agreements
- Newsletter

**Personal Information**

Last Logged In:	New	Address
Confirmed email:	Confirmed	does not have default billing address.
Account Created:	Aug 8, 2016, 10:43:52 AM	
Account Created in:	Default Store View	
Customer Group:	General	

**Admin can change status from customer detail page**

**Status:** Account status active / inactive.



### Front-End

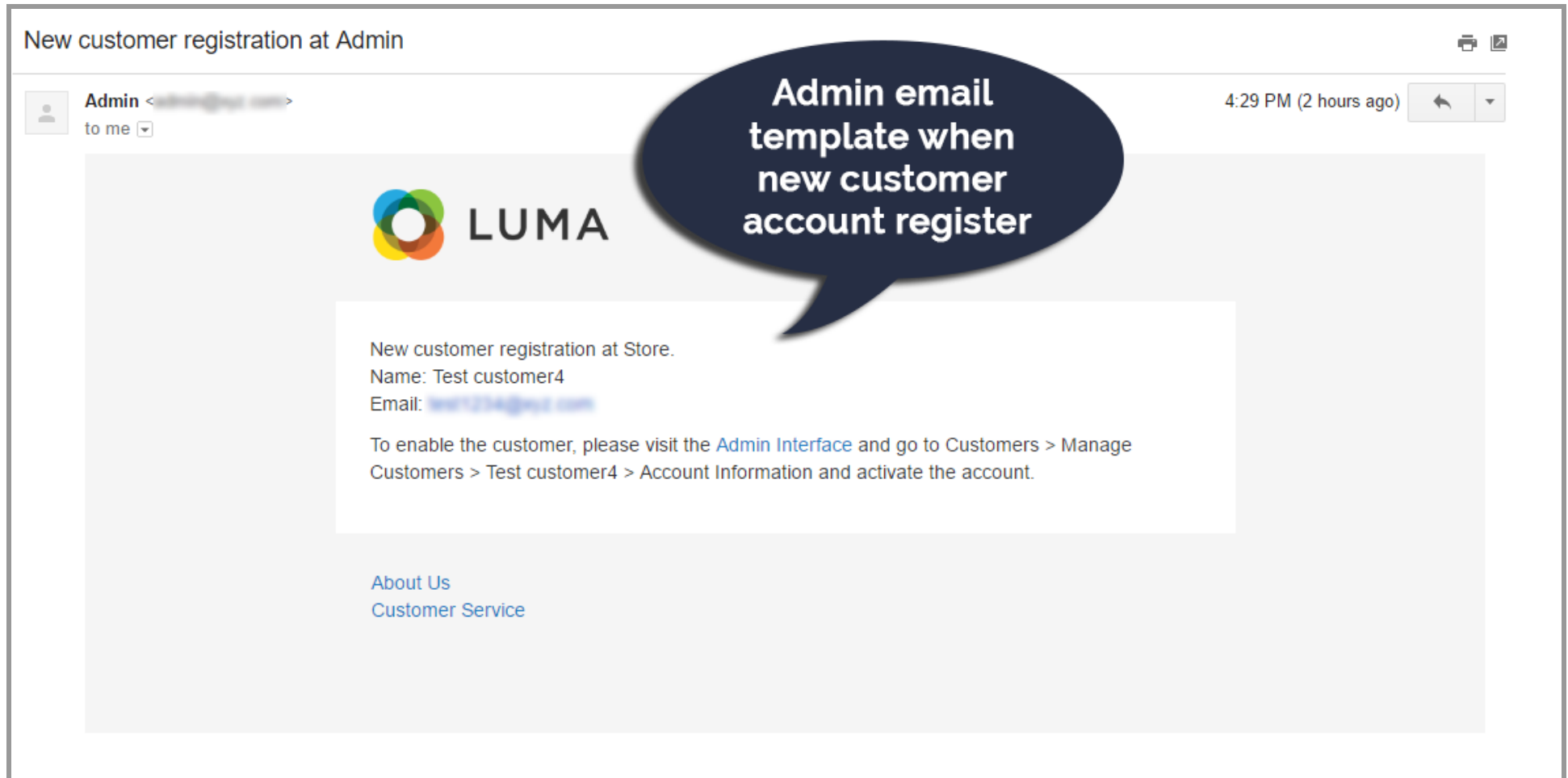
New customer registered

The screenshot displays the MageArray website's customer login interface. At the top left is the MageArray logo. To the right is a search bar with the placeholder text "Search entire store here..." and a magnifying glass icon. Below the logo is a "Bags" link. The main heading is "Customer Login". A dark blue speech bubble callout points to a green notification bar that reads: "Thank you for registration. We will review your account and update you once activated." Below this, there are two columns: "Registered Customers" and "New Customers". The "Registered Customers" column contains the text "If you have an account, sign in with your email address.", followed by "Email \*" and a text input field, "Password \*" and another text input field, a "Login" button, and a link "Forgot Your Password?". The "New Customers" column contains the text "Creating an account has many benefits: check out faster, keep more than one address, track orders and more." and a "Create an Account" button. At the bottom left, there is a note: "\* Required Fields".

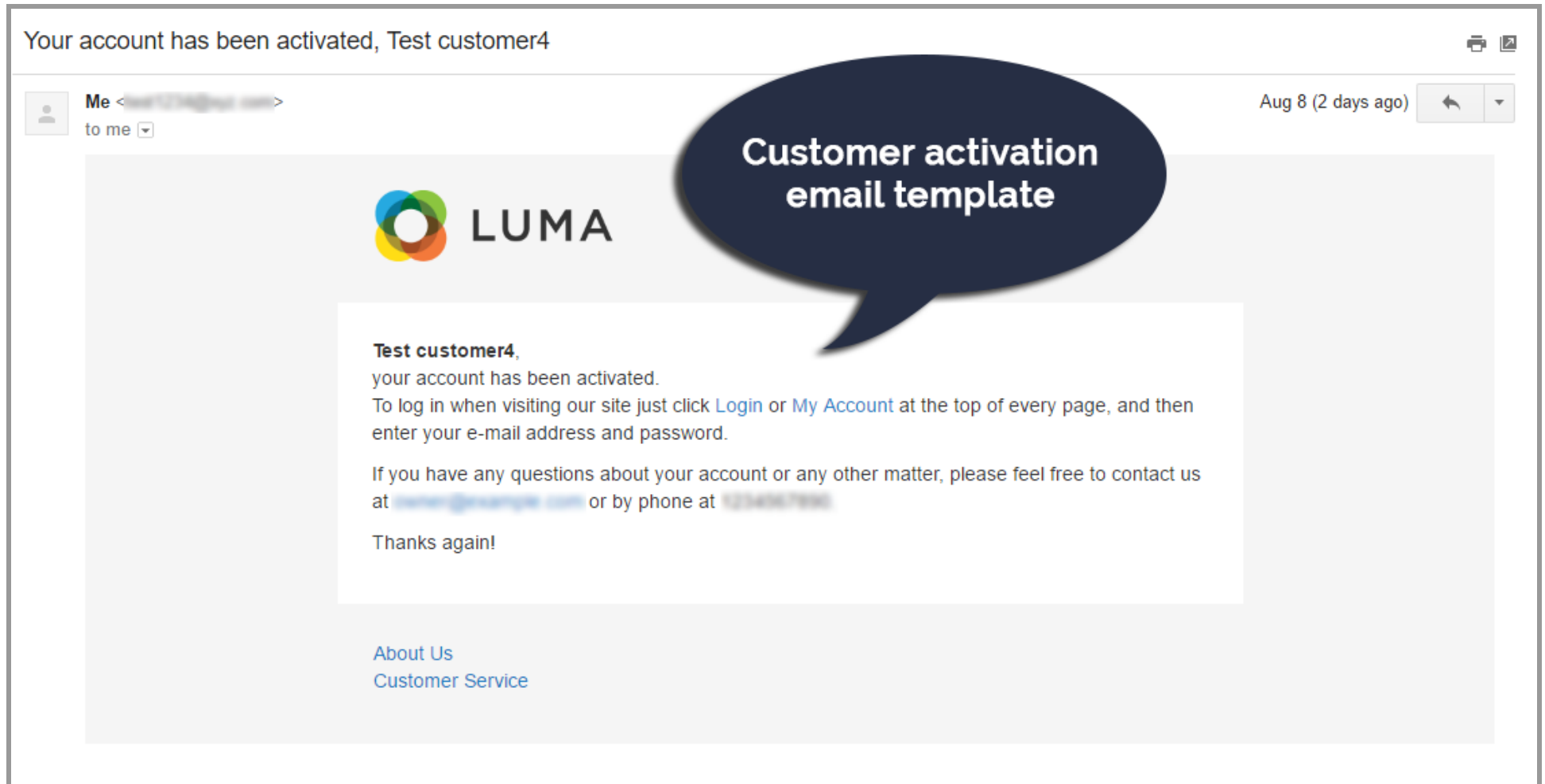
Inactive customer trying to login

The screenshot displays the MageArray website's customer login interface. At the top left is the MageArray logo. To the right is a search bar with the placeholder text "Search entire store here..." and a shopping cart icon. Below the logo is a "Bags" section. The main heading is "Customer Login". A dark blue speech bubble with white text says "When inactive customer try to login they get error message". Below this, a red error message box contains a red 'x' icon and the text "You account is not activate yet.". The page is divided into two columns: "Registered Customers" and "New Customers". The "Registered Customers" section includes the text "If you have an account, sign in with your email address.", followed by "Email \*" and a text input field, "Password \*" and another text input field, a blue "Login" button, and a link "Forgot Your Password?". The "New Customers" section includes the text "Creating an account has many benefits: check out faster, keep more than one address, track orders and more." and a blue "Create an Account" button. At the bottom left, there is a red asterisk and the text "\* Required Fields".

Admin email template when new customer account register



### Customer activation email template



### Support

We support all our customers through our website <https://www.magearray.com/support> or mail us on **support@magearray.com**.

If you have any questions on Extension or need support with its use please contact us <https://www.magearray.com/contact> - we're happy to help you.