



REVIEW REMINDER - MAGENTO 2

INSTALLATION GUIDE



Table Of Content

Preface.....	3
Backend Example.....	4
Extension Configuration.....	4

Preface:

- With help of Review Reminder extension we got customer buying product review email automatically at a set time after an order has been placed and increase customer interaction with our stores.
- It is very difficult to find product reviews from customers after purchasing products. with the support of Review Reminder extension the admin can customize the review email-templates, email sender, email send for email subscriber only, with help of email send after time to change the email delivery time.
- Automatically sending review reminder emails to customers encourage for product reviews and customers to come back and write some words for purchasing products review.
- The more reviews you get, the more trustworthy the store looks, which is an important factor for customers to decide on buying products from your store.

Backend example :

After Installation of Extension login to magento admin panel to set-configuration of the extension.

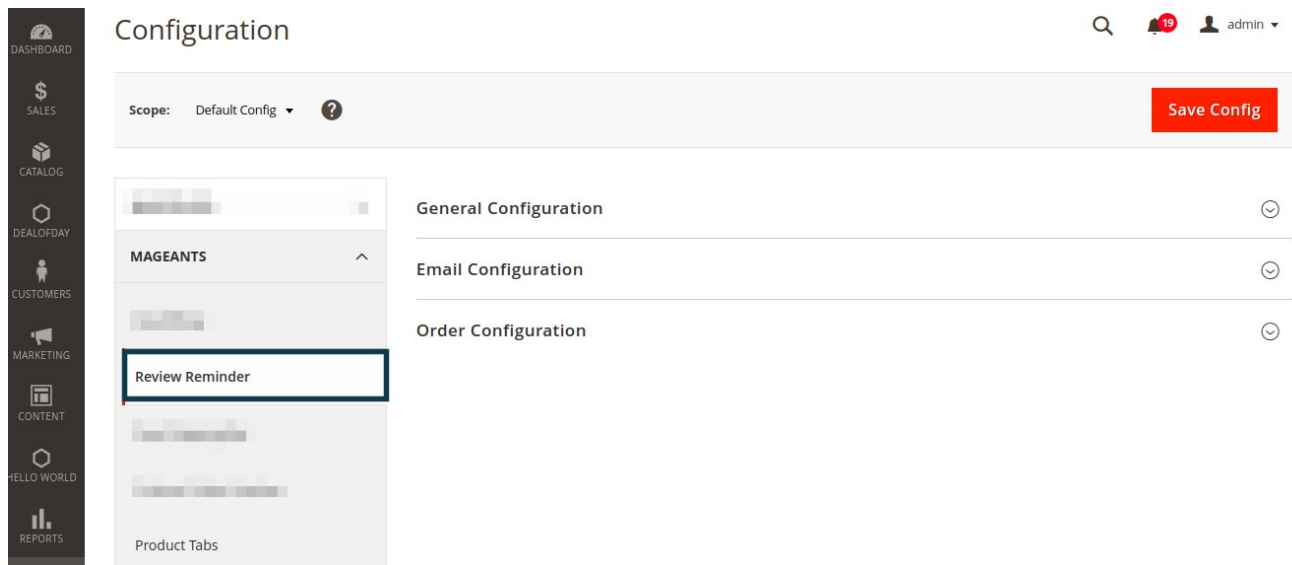
As per below screen shot you can set all the settings here.

Extension configuration :

After Installation of Extension, Go to **Store** → **Configuration** → **Mageants** → **Review Reminder**.

It has two configuration settings

1. General Configuration
2. Email Configuration
3. Order Configuration



Configuration

Scope: Default Config ? Save Config

General Configuration

Email Configuration

Order Configuration

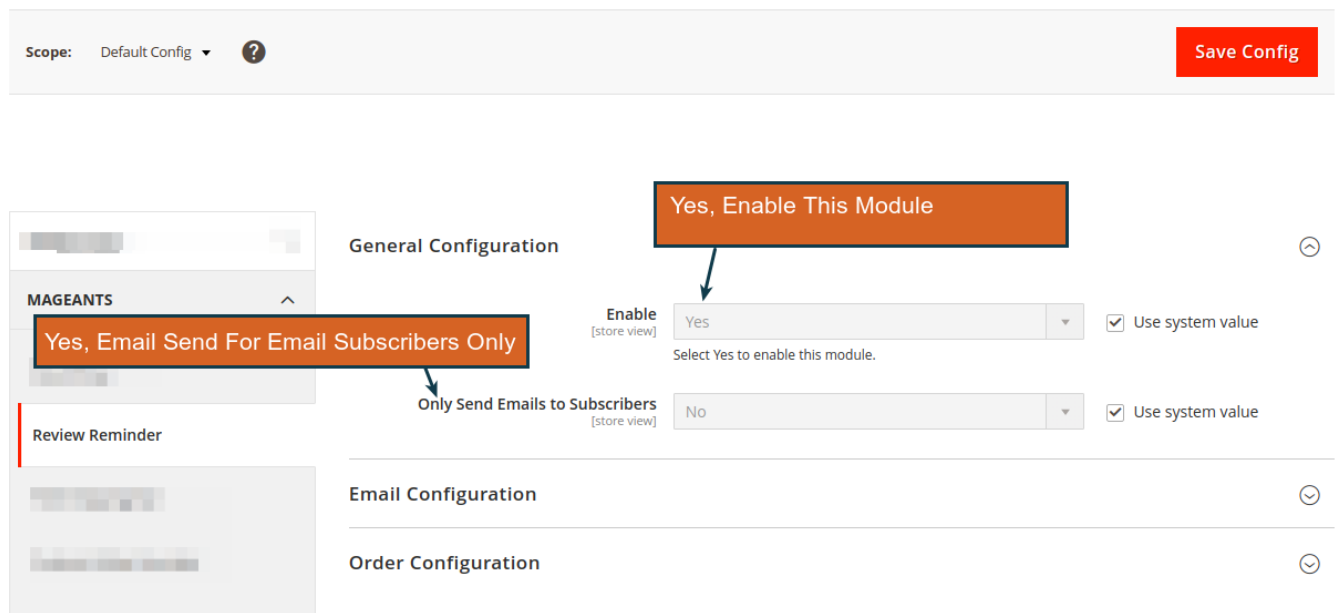
Review Reminder

Product Tabs

1) General Configuration:

- **Enable Field** : Select ‘Yes’ To Module Mageants Review Reminder Module Enable.

- **Only Send Emails to Subscribers field** : select “Yes” to only send reminder emails to customers who have sub - scribed newsletter.



Scope: Default Config ? Save Config

General Configuration

MAGEANTS

Yes, Email Send For Email Subscribers Only

Yes, Enable This Module

Enable [store view] Yes Use system value
Select Yes to enable this module.

Only Send Emails to Subscribers [store view] No Use system value

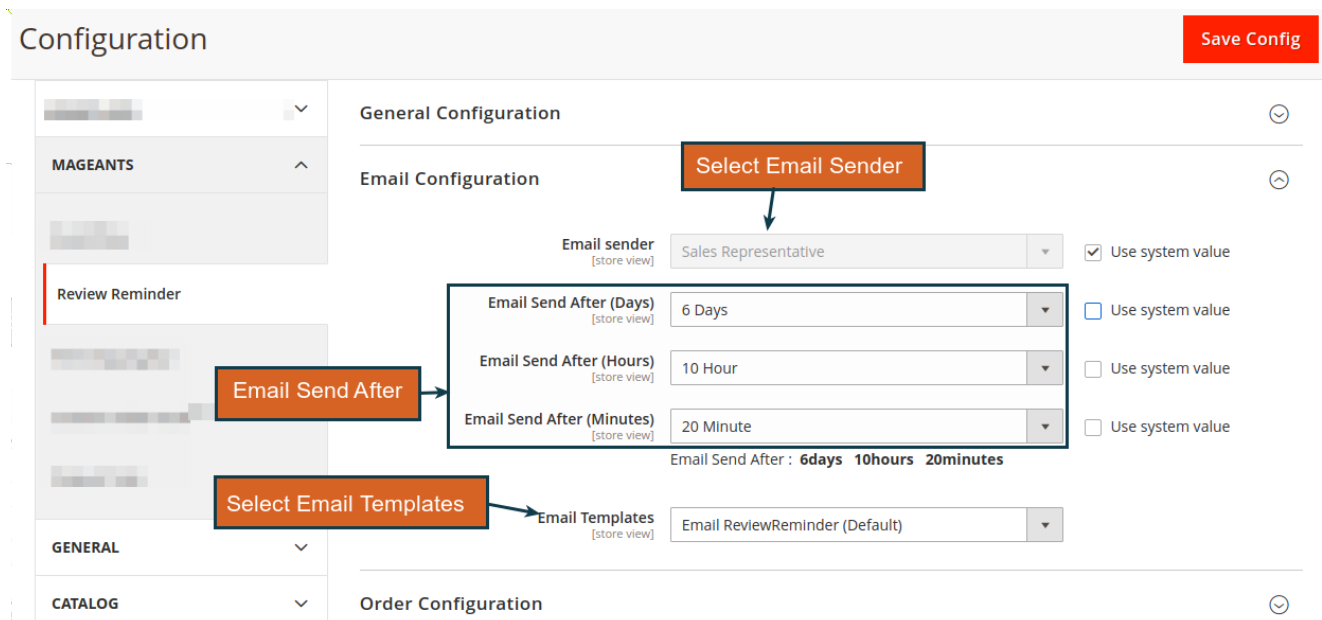
Review Reminder

Email Configuration

Order Configuration

2) Email Configuration:

- **Email Sender Field** to choose sender's entitle. You will have 5 choices: General Contact, Sales Representative, Customer Support, Email Custom 1, Custom 2 Email.
- **Email Send After** to change the email delivery time. The counting will be started from the last updated cart time, a reminder email will be sent to customers.
- **Email Templates**: you can find some preexisting email templates from drop-down. Otherwise, you can customize your own template by creating a new one at sidebar Market - ing > Email Template . The newly created template will auto- matically appear in this section.



Configuration Save Config

General Configuration

Email Configuration

Select Email Sender

Email sender [store view] Sales Representative Use system value

Email Send After (Days) [store view] 6 Days Use system value

Email Send After (Hours) [store view] 10 Hour Use system value

Email Send After (Minutes) [store view] 20 Minute Use system value

Email Send After : 6days 10hours 20minutes

Select Email Templates

Email Templates [store view] Email ReviewReminder (Default)

GENERAL

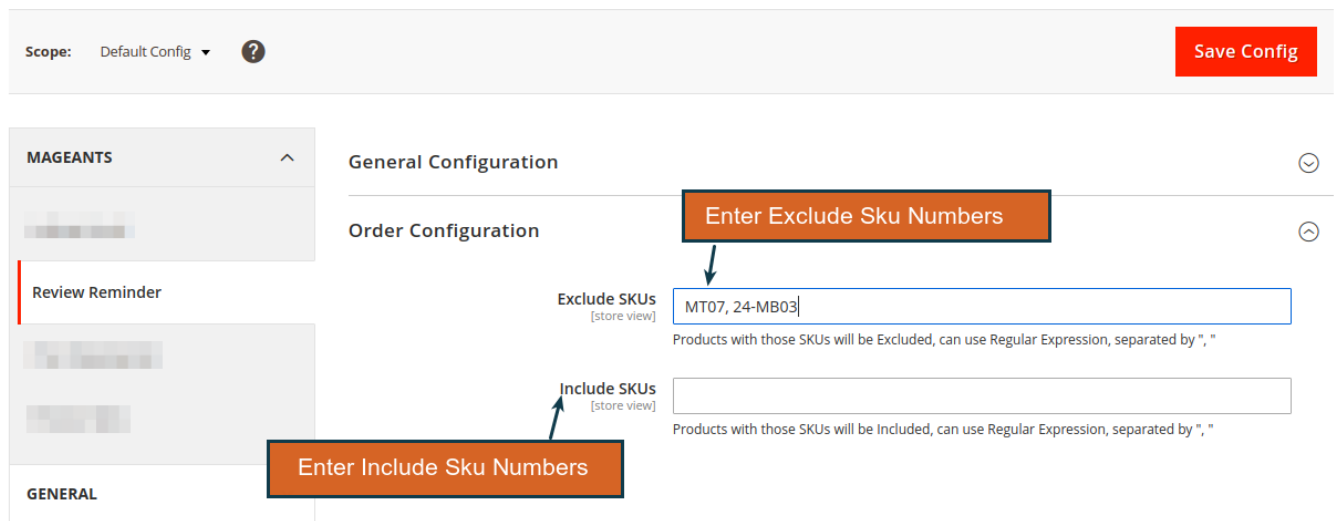
CATALOG

Order Configuration

2) Order Configuration:

- **Exclude SKUs Field:** Products which have SKUs in this field won't be received review reminder and You can add multiple SKUs by a comma e.g: MT07,24-MB03

- **Include SKUs Field:** Products which have SKUs in this field will be received review reminder and You can add multiple SKUs by a Comma e.g: MT07,24-MB03.



Scope: Default Config ? Save Config

MAGEANTS

General Configuration

Order Configuration

Review Reminder

Exclude SKUs [store view] **Enter Exclude Sku Numbers**

MT07, 24-MB03

Products with those SKUs will be Excluded, can use Regular Expression, separated by ", "

Include SKUs [store view] **Enter Include Sku Numbers**

Products with those SKUs will be Included, can use Regular Expression, separated by ", "

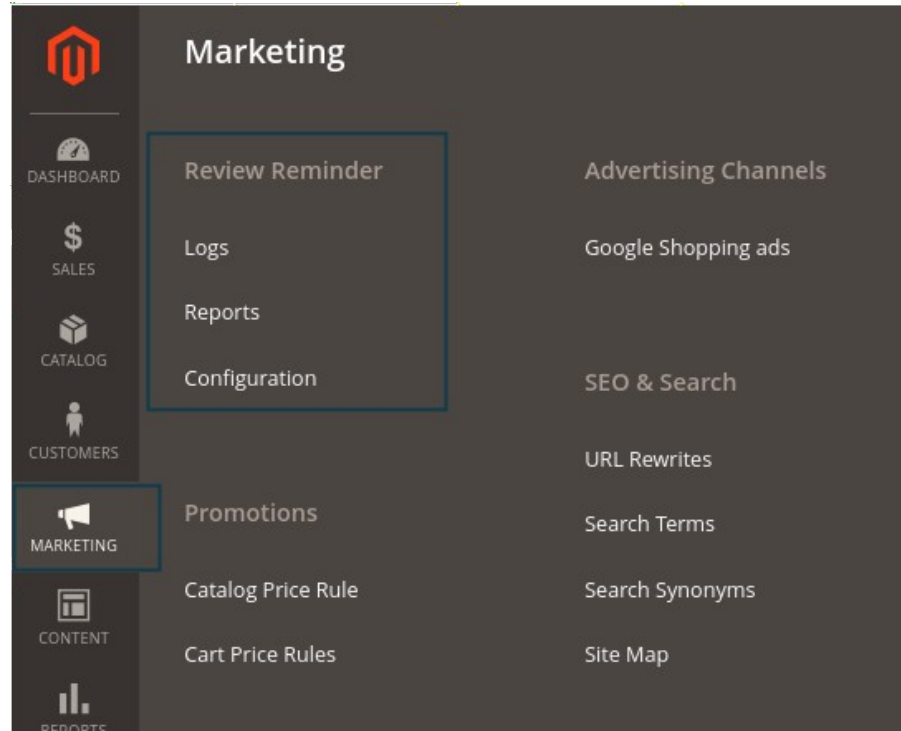
GENERAL

→ Here we show Review Reminder Admin Menu:

i) Logs

ii) Reports

iii) Configuration



i) **Logs:** Its show Review Reminder Email Logs, Log auto generate when order status completed.

MassAction : (Delete / Send Now)

ReviewReminder Log AdminGrid

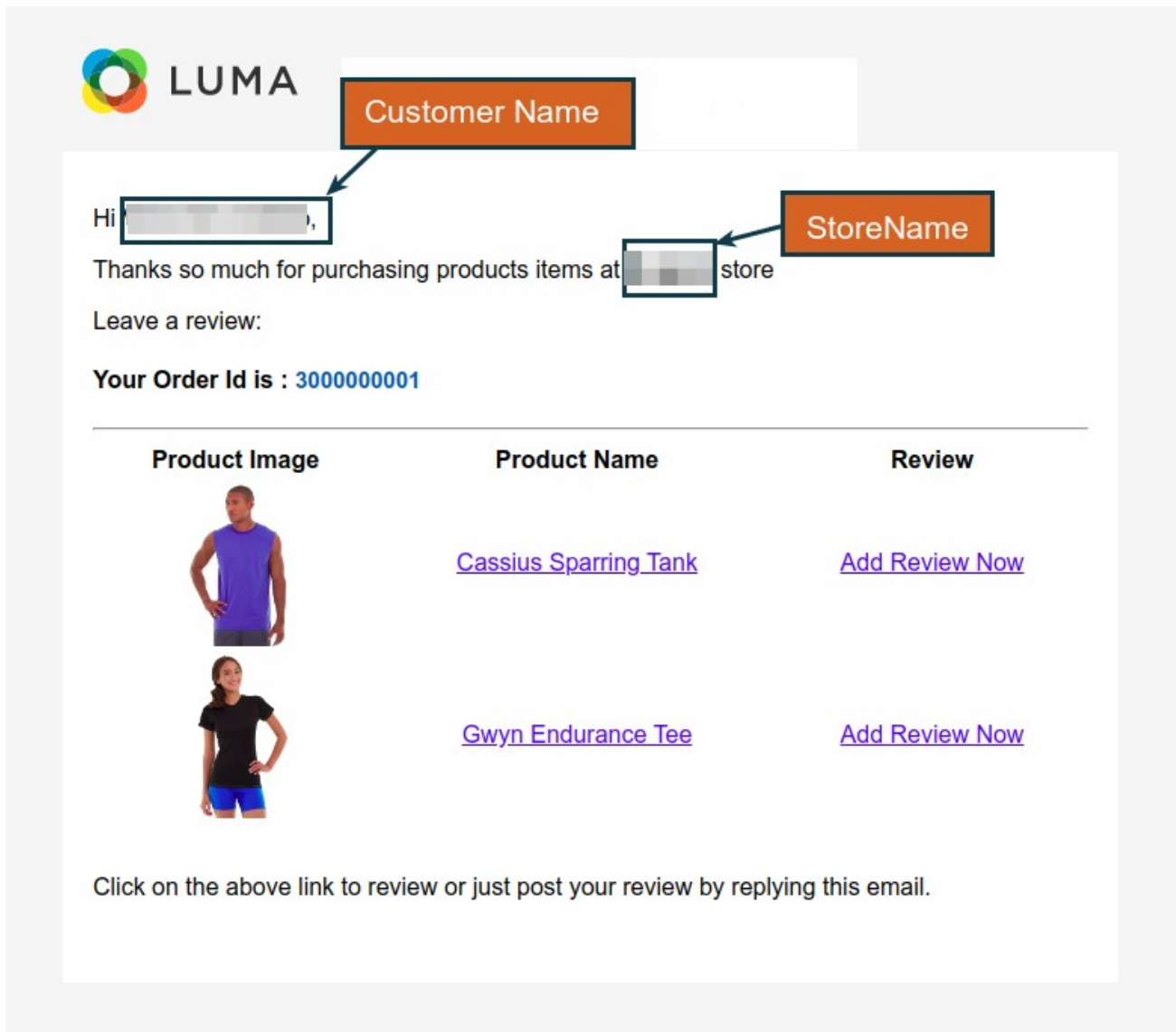
ID	Order #	Subject	Customer Email	Customer Name	Status	Created At	Scheduled At	Action
1	000000010	Default Store View Review Reminder	hardik@rocktechnolabs.com	Hardik Patel	SEND	Dec 29, 2020 11:42:29 AM	Dec 31, 2020 11:32:52 AM	Select Preview Send Now Delete
2	000000011	Default Store View Review Reminder	hardik@rocktechnolabs.com	Hardik Patel	SEND	Dec 29, 2020 11:13:17 AM	Dec 31, 2020 11:37:52 AM	Select Preview Send Now Delete
3	000000012	Default Store View Review Reminder	hardik@rocktechnolabs.com	Hardik Patel	PENDING			Select Preview Send Now Delete


Action : (Delete / Send Now/ Preview)

- **Actions:**

1. Email Preview:

Example of the Review reminder sent to a customer



 LUMA

Customer Name



Hi [Customer Name],

Thanks so much for purchasing products items at [StoreName] store

StoreName

Leave a review:

Your Order Id is : [3000000001](#)

Product Image	Product Name	Review
	Cassius Sparring Tank	Add Review Now
	Gwyn Endurance Tee	Add Review Now

Click on the above link to review or just post your review by replying this email.

2. Email Send:

If Email send Successfully Success Message Generated

Logs

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IF Email Send Successfully,
Success Message Generated here

Clear Log

✓ Send Message Successfully

Filters New View Columns

11 records found

30 per page 1 of 1

ID	Order #	Subject	Receiver	Status ↑	Sequence Number	Created At	Scheduled At	Action
1	00000003	Main Website Store Review Reminder		send	1	Aug 1, 2020 10:21:53 AM	Aug 1, 2020 3:31:53 PM	Select
2	00000005	Main Website Store Review Reminder		send	1	Aug 2, 2020 5:21:53 AM	Aug 19, 2020 7:47:49 AM	Select
3	00000006	Main Website Store Review Reminder		send	1	Aug 3, 2020 3:55:05 AM	Aug 3, 2020 9:05:05 AM	Preview
4	00000008	Main Website Store Review Reminder		send	1	Aug 4, 2020 4:44:20 AM	Aug 19, 2020 6:07:39 AM	Send Now
5	00000011	Main Website Store Review Reminder		send	1	Aug 5, 2020 2:21:53 PM	Aug 5, 2020 7:31:53 PM	Delete

3. Action Delete:

selected emails will be deleted after pop-up confirmation.

Logs

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Clear Log

Filters New View Columns

11 records found

30 per page 1 of 1

Delete "1"

Are you sure you want to delete Order Id "00000003" record?

Cancel OK

ID	Order #	Subject	Receiver	Status ↑	Sequence Number	Created At	Scheduled At	Action
1	00000003	Main Website Store Review Reminder		send		Aug 1, 2020 10:21:53 AM	Aug 1, 2020 3:31:53 PM	Select
2	00000005	Main Website Store Review Reminder		send		Aug 2, 2020 5:21:53 AM	Aug 19, 2020 7:47:49 AM	Preview
3	00000006	Main Website Store Review Reminder		send		Aug 3, 2020 3:55:05 AM	Aug 3, 2020 9:05:05 AM	Send Now
4	00000008	Main Website Store Review Reminder		send		Aug 4, 2020 4:44:20 AM	Aug 19, 2020 6:07:39 AM	Delete
5	00000011	Main Website Store Review Reminder		send		Aug 5, 2020 2:21:53 PM	Aug 5, 2020 7:31:53 PM	Select
6	00000012	Main Website Store Review Reminder		send		Aug 5, 2020 7:31:53 PM	Aug 18, 2020 6:18:22 AM	Select

ii) Reports: This review reminder reports show number of sent Review Sent Email successfully or failed for specific period of time.

Report





Thank you!

Should you have any questions or feature suggestions, please contact us at:

<http://mageants.com/contactus>

Your feedback is absolutely welcome!