



Magento 2 Whatsapp Contact
Extension User Guide



Use Magento 2 WhatsApp Contact extension by Logicrays to contact with your customers quickly connect with you just with a single click on WhatsApp icon.

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1. Extension Installation guide.

Step 1: First download the product. Normally download product is simply zip file.

Step 2: Use the Ftp client to upload or copy to extension in your Magento root folder.

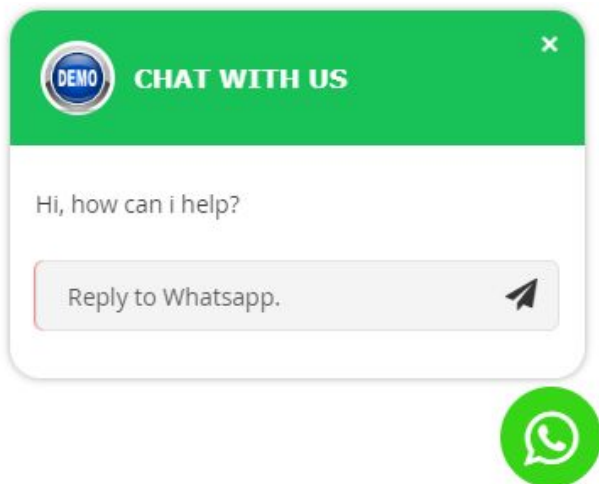
Note: Do not overwrite any existing files, just add a new file to the folder structure.

Step 3: Open the command line (connect ssh) and go to the Magento root directory than fire below command.

- . php bin/magento setup:upgrade
- . php bin/magento setup:static-content:deploy -f
- . php bin/magento indexer:reindex
- . php bin/magento cache:clean
- . php bin/magento cache:flush
- . chmod -R 777 var/ pub/ generated/

Step 4: Now, Go to Store/Configuration,if you see the extension tab there, it is installed properly.

Step 5: If you need professional help regarding Magento 2 Extension Installation Contact Us.

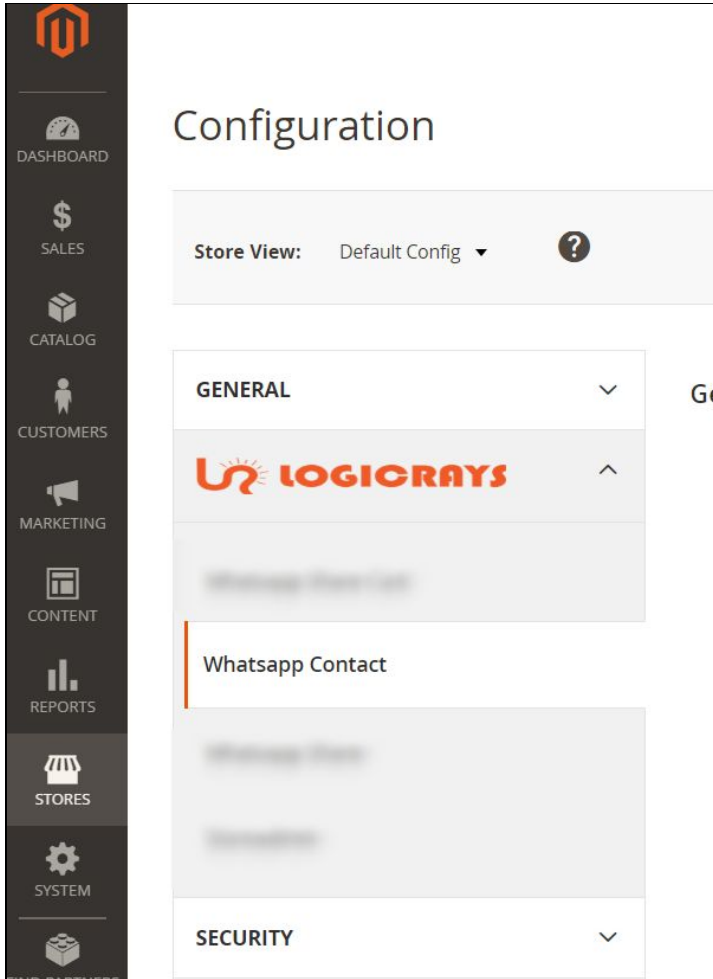


Standard installation view with a default setting of Magento 2 whats app chats supports extension.

Extension allows the store owner to customize from the backend/admin side including chat box color according to store theme, welcome message, Store name on the chat box, Profile Picture.


100% free and fully customizable

2.System Configuration



Once you have installation successfully done, go to Store -> Configuration use below extension settings.

GENERAL ▼

 ▲

Whatsapp Contact

General Configuration

Module Enable [store view] ▼

WhatsApp Icon Background Color [store view] Background color

WhatsApp Icon Color [store view] Icon color

Whatsapp Contact Number [store view]
Enter a valid mobile number followed by country code without + sign. for Example : 919812345678

Notification Title [store view]
Enter Frontend WhatsApp Content Title

Help Title [store view]
Enter Frontend WhatsApp Helper Title

Select Image [store view] No file chosen
 Delete Image

Top Position [store view]
in Pixel

Bottom Position [store view]
in Pixel

Left Position [store view]
in Pixel

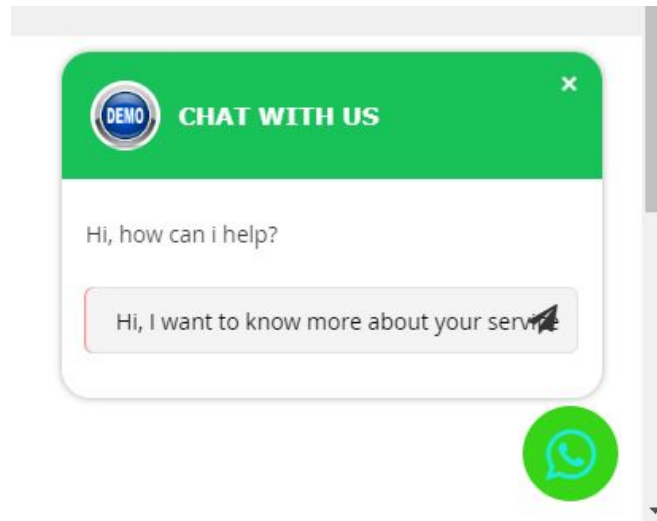
Right Position [store view]
in Pixel

Button Animation Effect [store view] ▼

Whatsapp Contact Title [store view]
Show Whatsapp Contact title Frontend

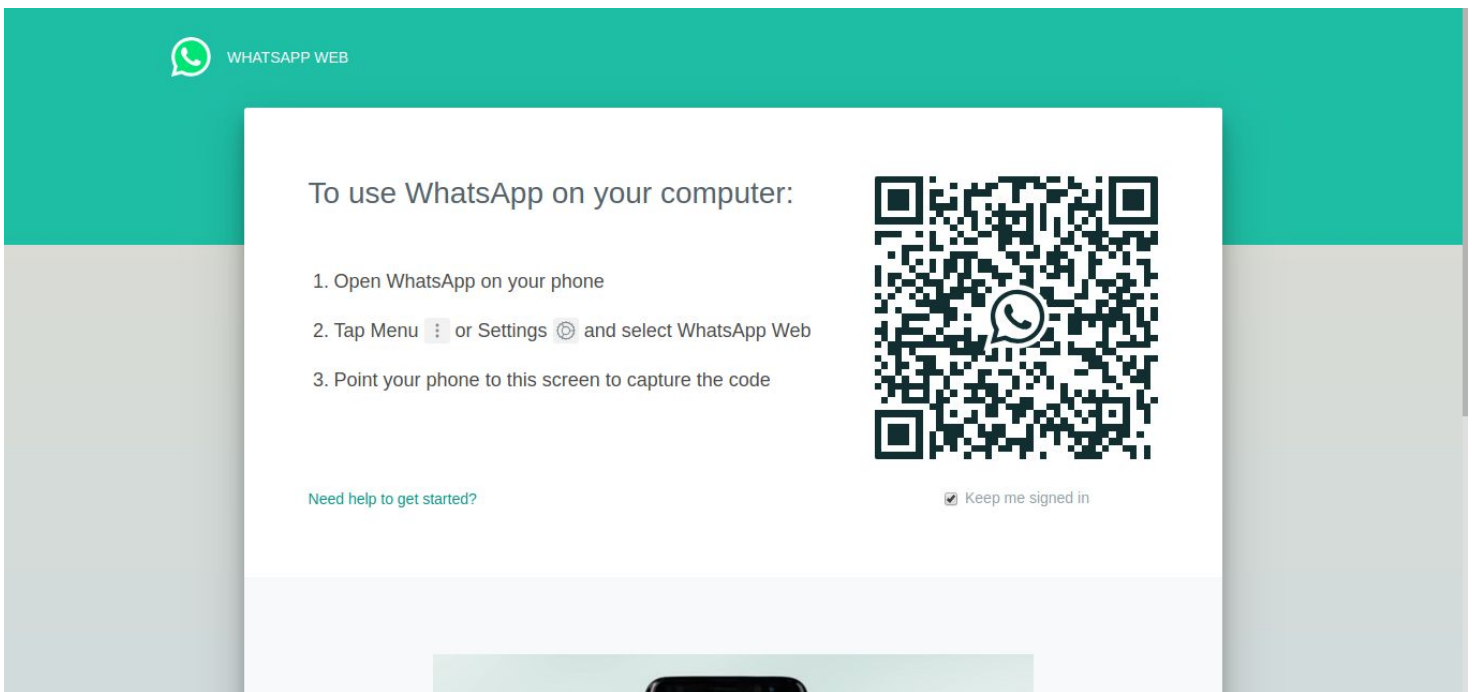
Settings	Possible options / Use
Module Enable	Enable - Option allows to Display WhatsApp chat on pages of Native Magento 2 storefront Disable - Hide from all pages of Magento 2 frontend side for visitors
WhatsApp Icon Background Color	Select Whatsapp icon background color
Whatsapp Contact Number	Enter store admin WhatsApp number.
Notification Title	Whatsapp contact chat popup notification title.
Help Title	Whatsapp contact chat popup help title.
Select Image	Set image on chat popup.
Position	Top Position: Add px to top position WhatsApp icon button. Bottom Position: Add px to bottom position WhatsApp icon button. Left Position: Add px to left position WhatsApp icon button. Right Position: Add px to the right position icon button.
Animation Effect	Select animation effect for WhatsApp icon in frontend.
Whatsapp Contact Title	Show company name on hover WhatsApp icon.

3. Whatsapp Contact Show in Frontend (Desktop).

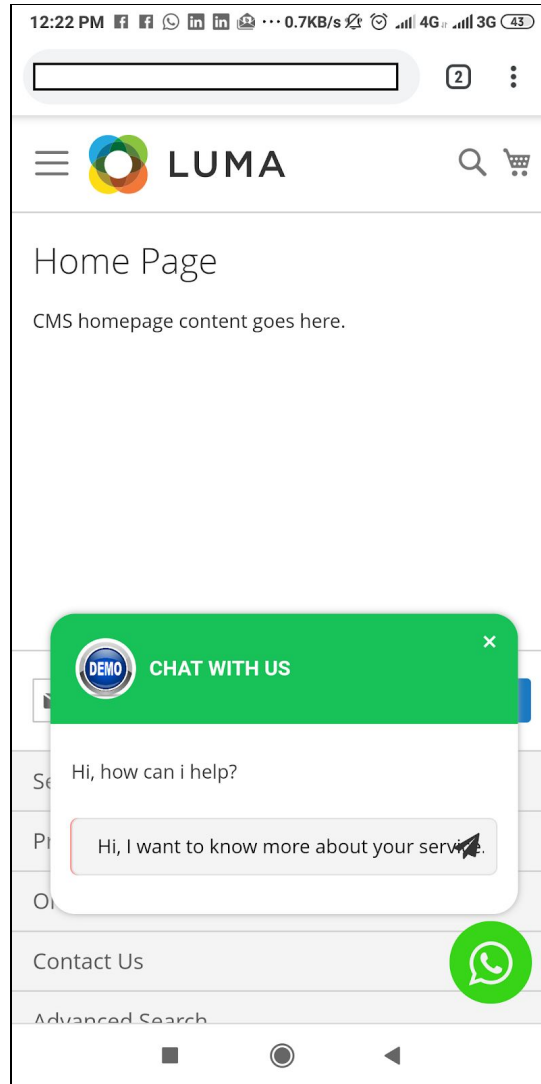


once you have configured proper system configuration show WhatsApp icon and popup in frontend.

On click of WhatsApp Contact Button, users get redirected to WhatsApp web with type message if open in desktop.



4. Whatsapp Contact Show in Frontend (Mobile).



If users have clicked the contact button from mobile, they get redirected to WhatsApp mobile app with input type message.

THANK YOU !