

## Overview

The extension facilitates payments from social media payment applications WeChat Pay and AliPay, allowing you to engage with 1bn Chinese customers.

Through our official partnerships with WeChat Pay and Alipay, JGOO provides brands with direct trading access to the Chinese market, connecting UK and European brands to Chinese shoppers.

Once configured using the access details we provide, you will be able to enable WeChat Pay and AliPay payments in the checkout and present a QR code to customers (who will be able to complete the transaction on their mobile devices).

This version of the module is compatible with:

- Magento 2.3.x

## Installation Guide

1. Download the module files and move to the following directory in your installation: `app/code`
2. To enable the module run the following command from the command line:  
`$ bin/magento module:enable JGOOLimited_JGooPayment`
3. Then run `$bin/setup:upgrade`
4. If a production environment - re deploy the static content and run  
`bin/magento setup:di:compile`

## Backend Configuration

### Basic configuration

1. Navigate to Stores > Configuration > Sales > Payment Methods > Other Payment Methods > JGOO Payment Methods.
2. Under 'Basic Configuration' enter your access key, sign key, refund password and currency. These should be provided with your JGOO account—please contact us if you do not know these.
3. Once you have completed the basic configuration, save and move on to set up the WeChat Pay and AliPay methods.

Once saved remember to flush the Magento Cache from System > Cache Management.

⏪ Basic Settings

Access Key   
[store view]

Sign Key   
[store view]

Refund Password   
[store view]

Currency   
[store view]

## Method configuration

WeChat Pay and AliPay can be enabled independently of each other. Additionally, you can limit each method to specific countries and define their sort order in relation to all enabled payment methods.

⌵ WeChat

**Enabled** [website] Yes  Use system value


**Title** [store view] WeChat Pay  Use system value  
The title of the payment method as it appears to the customer.

**Place Order Button Text** [store view] Place Order  Use system value  
Place Order Button Text of the payment method as it appears to the customer.

**Pop-up Title** [store view] 微信支付  
QR PopUp Short Description of the payment method as it appears to the customer.

**Pop-up Description** [store view] 请您在手机上打开微信，扫描上方二维码进行付款  
QR PopUp Description of the payment method as it appears to the customer.

**Error Message** [store view] Error Message  
Error Message of the payment method as it appears to the customer on the fail of payment.

**Logo Image :** [store view]  Choose File No file chosen  
 Delete Image  
Allowed file types: jpg, jpeg, gif, png.

**Payment from Applicable Countries** [website] All Allowed Countries

**Payment from Specific Countries** [website]

- Afghanistan
- Åland Islands
- Albania
- Algeria
- American Samoa
- Andorra
- Angola
- Anguilla
- Antarctica
- Antigua and Barbuda

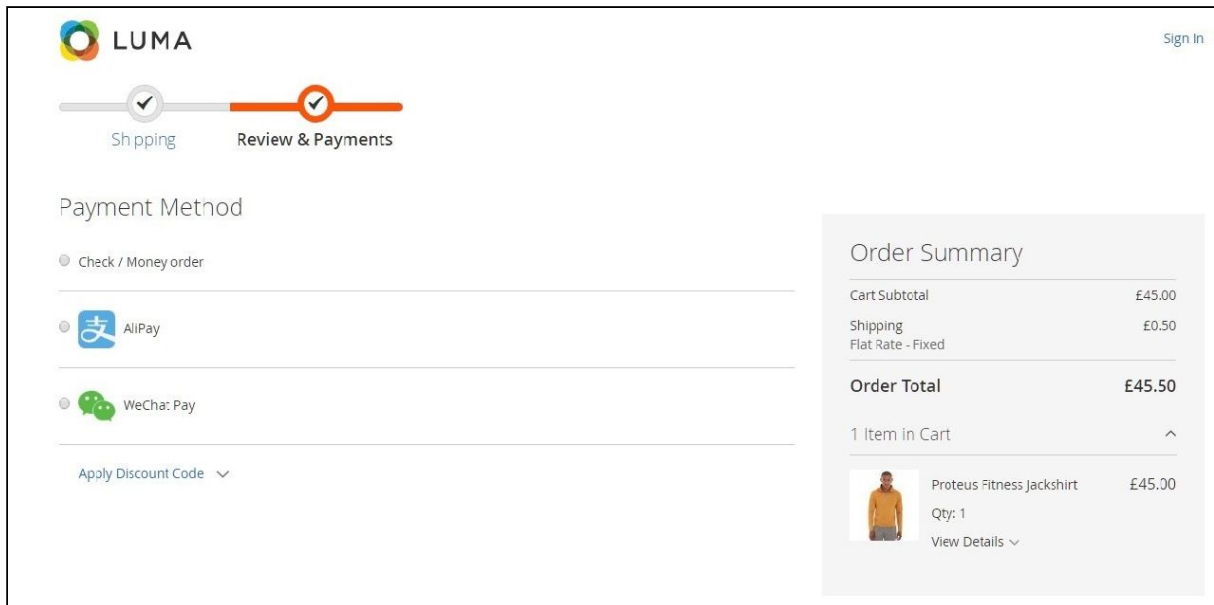
**Sort Order** [website] 5

## Storefront Visuals

Both methods have identical configuration options to define the content shown to customers in the checkout.

### Title

The title of the method is shown on the payments step of the checkout.



### ***Place order button text***

Defines the text displayed on the place order call to action presented when customers select a payment method.

### ***Pop-up title***

The title of the QR code modal window, shown to customers when they proceed with placing their order. This is displayed above the QR code.

### ***Pop-up description***

The description of the QR code modal window, shown to customers when they proceed with placing their order. This is displayed below the QR code.



### ***Error message***

If the customer's payment is unsuccessful—for whatever reason—they will be directed back to their basket and the error messages defined here will be shown. This defaults to 'Your payment could not be taken. Please try again or use a different payment method.'

### ***Logo***

Logos can be uploaded and are displayed next to the payment method title on the payment step of the checkout.

## **Orphan Transactions**

Once a transaction is successful it will be linked to the Magento order. However, in some cases, the transaction may be unsuccessful—the payment could be rejected or there may be an error creating the order in Magento. The orphan transaction report details any unsuccessful transactions so you can monitor and recover potential lost sales.

1. To access navigate to Sales > JGOO Payments > Orphan Transactions.

## **Refund processing**

Refunds can be processed online from the Magento admin through the normal method. Be sure to enter your JGOO refund password to ensure refunds are processed correctly.