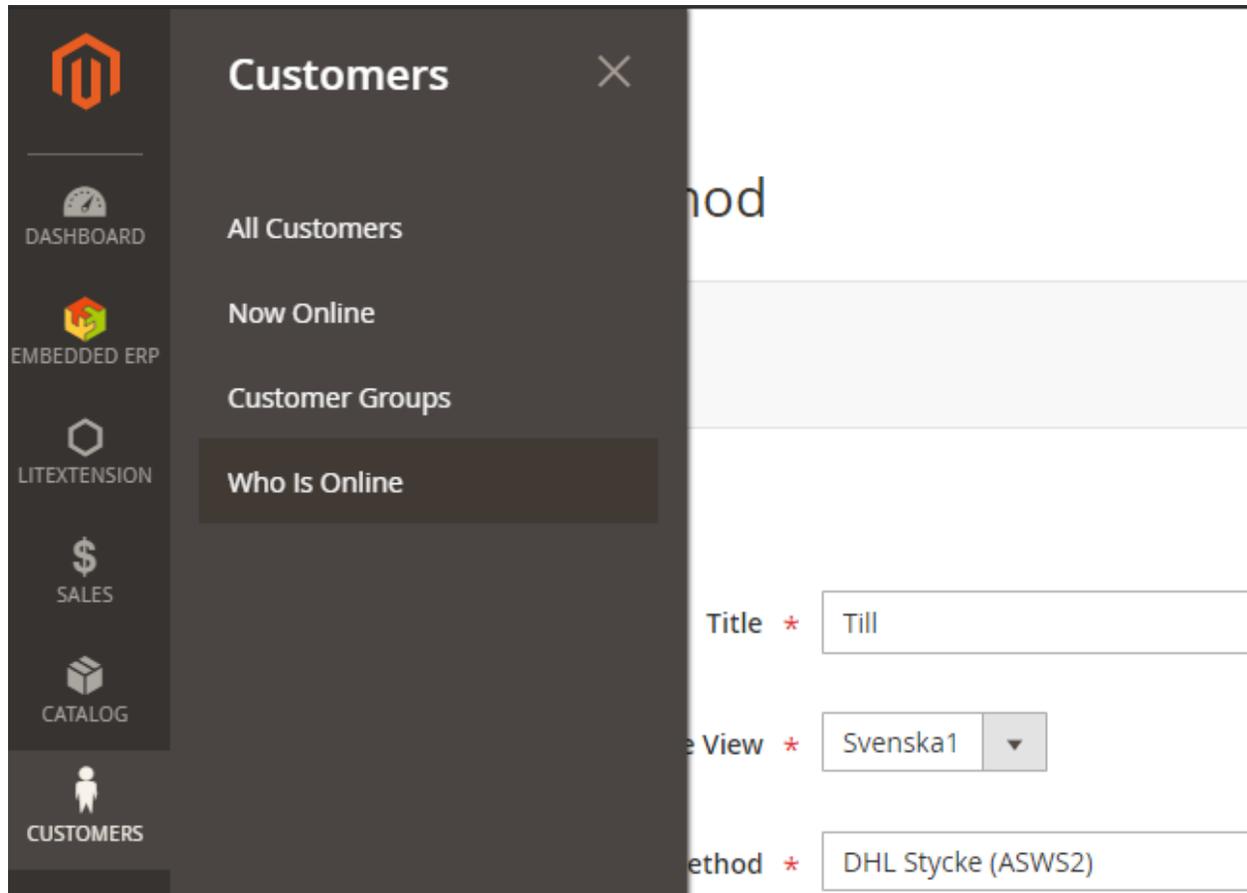


# Who is online App Documentation

Who is online app is an extended feature of magento Now Online feature, the page loads dynamic data based on the refresh rate. It will automatically reload data after a specific interval

To access Who Is Online page admin has to select it from the customer menu



Who Is Online page will have details as grid table

## Who Is Online Now

🔍 18 👤 Jayaram ▾

Filters Default View Columns  
100 per page 1 of 1

2 records found and updated 17:11:18

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
01:41:12 pm	01:41:12 pm	ventilation.fbx-system.se		49.207.191.166	Administrator	
01:41:03 pm	01:40:26 pm	soliduct.fbx-system.se	checkout/cart	49.207.191.166	Administrator	

Magento now online page will just have customer name, email , last activity time and type of customer.

The extra information in Who Is Online app are the following

1. Start time
2. Web site
3. Latest URL
4. Remote IP
5. Cart Total
6. Cart Contents
7. Type of customers

### Start time

User first visited time is the start time field. This information is useful for knowing the amount of time user spent in the website.

### Web site

The web site name is useful for multi store installation. The source of the web site in multi store can be identified by using this column value

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
09:18:49 am	09:18:34 am	soliduct.fbx-system.se	filter/ostberg-heru.htm	49.205.77.177	Administrator	

### Latest URL

Customer last visited URL will be displayed in this column. The value is truncated by removing store base url

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
09:18:49 am	09:18:34 am	soliduct.fbx-system.se	filter/ostberg-heru.htm	49.205.77.177	Administrator	

## Remote IP

The client IP address will be listed in this column, this ip address will also be useful to identify bots for the store

## Cart Total

This column will show cart total if customer has products in shopping cart. To get cart total admin has to click the icon

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
09:36:00 am	09:18:34 am	soliduct.frx-system.se	<a href="#">filter/ostberg-heru.htm</a>	49.205.77.177	Administrator	SEK420.00 

## Cart Contents

For all products in the cart there is an icon next to cart total

ip	Name	Cart Total
7.177	Administrator	SEK1,245.00 

**Cart of Administrator** 

1 x Ventilationsfilter Heru 75 S/90 S EC/100 S EC

1 x Ventilationsfilter Heru 180 S/250 S

**Grand Total: SEK1,245.00**

## Type of customer

Customer type will be displayed in this column, if customer user guest customer it will display as Visitor otherwise customer name will be displayed. This app will identify a list of bots and if the customer is bot it will display corresponding information.

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
09:46:55 am	09:41:15 am	soliduct.se		49.205.77.177	Jayaram A	SEK47,448.00 <sup>13</sup>
09:46:47 am	09:46:47 am	ventilation.se	<a href="https://ventilation.se/ventilationsdetaljer/ventilationsboj/ventilationsboj-200-90.htm">ventilationsdetaljer/ventilationsboj/ventilationsboj-200-90.htm</a>	157.55.39.84	Bingbot	
09:46:44 am	09:46:45 am	ventilation.se	<a href="https://ventilation.se/ventilationsdetaljer/ventilationsboj/ventilationsboj-200-90.htm">armaflex-cel/gummi-4m.htm</a>	94.191.132.167	Visitor	
09:46:43 am	09:46:43 am	ventilation.se	<a href="https://ventilation.se/ventilationsdetaljer/ventilationsboj/ventilationsboj-200-90.htm">filter-flk-125-g4-ostberg.htm</a>	66.249.76.69	Google	
09:46:31 am	09:46:31 am	ventilation.se	<a href="https://ventilation.se/ventilationsdetaljer/ventilationsboj/ventilationsboj-200-90.htm">heru-70-k-ec.htm</a>	66.249.76.72	Google	
09:46:16 am	09:46:18 am	skorsten.se	<a href="https://ventilation.se/ventilationsdetaljer/ventilationsboj/ventilationsboj-200-90.htm">downloader/index.php</a>	27.131.241.13	Visitor	

## Cart contents screen

2 records found and updated 17:12:33

100 per page 1 of 1

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
01:42:34 pm	01:41:12 pm	ventilation.fx-system.se	<a href="pub/static/frontend/Soliduct/Ventilation/se/en_US/js/trygghandel.js">pub/static/frontend/Soliduct/Ventilation/se/en_US/js/trygghandel.js</a>	49.207.191.166	Administrator	SEK268.00 <sup>13</sup>
01:41:03 pm	01:40:26 pm	soliduct.fx-system.se	<a href="#">checkout/cart</a>	49.207.191.166	Administrator	

Cart of Administrator  
 1 x FL 125 - 1200 Plast  
**Grand Total: SEK268.00**

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Magento ver. 2.2.5

[Account Activity](#) | [Report an Issue](#)

There are filters for limiting information, the filters are like customer type like Bots/Customer and Multi store

## Who Is Online Now

Search, 10 notifications, Jayaram

Filters, Default View, Columns

Refresh Rate: None

Select...

- soliduct.fx-system.se
- ventilationsfilter.fx-system.se
- ventilation.fx-system.se
- skorstensbutiken.fx-system.se
- djurlandet.fx-system.se
- köksflakt.fx-system.se

2 records found and updated 17:16:03

Last Activity	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total

Cart of Administrator  
 1 x FL 125 - 1200 Plast  
**Grand Total: SEK268.00**

Cancel Apply Filters

1 of 1

## Refresh rate options

Type

Refresh Rate

- 0:15
- None
- 0:30**
- 0:30
- 1:00
- 2:00
- 5:00
- 10:00

Website

Cancel Apply Filters

117 records found and updated 13:30:46

100 per page < 1 of 2 >

Last	Start Time	Web Site	Latest Url	Remote Ip	Name	Cart Total
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For further details please contact [jayaram.ramanaiah@gmail.com](mailto:jayaram.ramanaiah@gmail.com)