



Developed by Magento Solution Partner

IWD Agency

IMPORTANT

[IWD_All](#) plugin must be installed in order for your extension to work correctly.

If you have already installed this for your store, then you may proceed to installing the extension.

[DOWNLOAD IWD_ALL](#)

INSTALLING AN IWD EXTENSION

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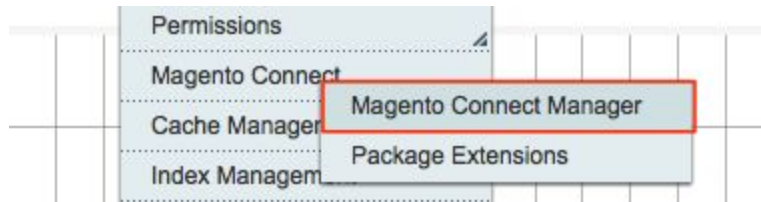
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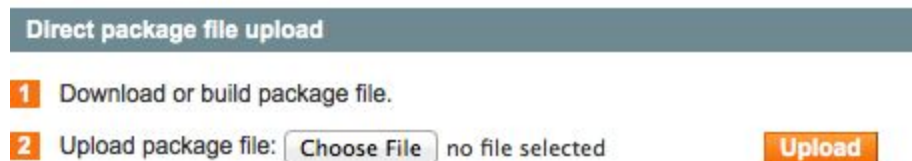
STEP 1 - INSTALL IWD_ALL

IWD_ALL MUST BE INSTALLED IN ORDER FOR YOUR EXTENSION TO WORK

1. To install, please log-in to your **Magento Admin Panel**
2. Go to **System** -> **Magento Connect** -> **Magento Connect Manager**



3. Enter your Magento **username** and **password** for the **Magento Connect Manager**
4. Under the '**Direct package file upload**' section, select the **Choose File** button.



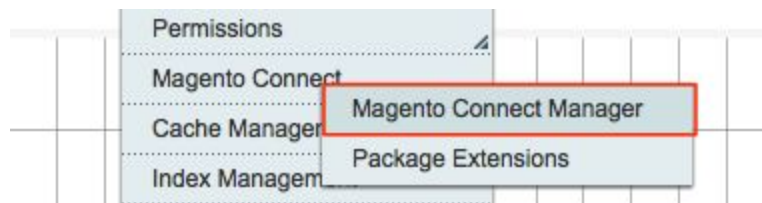
5. Select the IWD_ALL file on your computer ([download here](#)) and click **Upload**
6. Click on the **Return to Admin** button
7. Go to **System** -> **Cache Management** and select the **Flush Magento Cache** button



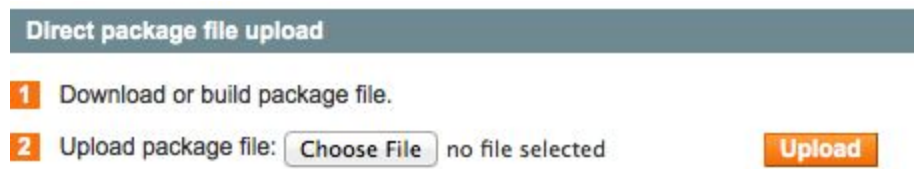
8. Finally, **log-out** and log back into your Admin panel to complete the installation process

STEP 2 - INSTALL YOUR IWD EXTENSION

1. To install, please log-in to your **Magento Admin Panel**
2. Go to **System -> Magento Connect -> Magento Connect Manager**



3. Enter your Magento **username** and **password** for the **Magento Connect Manager**
4. Under the **Direct package file upload** section, select the **Choose File** button



5. Select the extension file and click **Upload**
 - o The extension file will be included in your order's confirmation email
 - o You can also download the file by logging into your customer account at IWD Extensions and going to the **My Downloadable Products** section
6. Click on the **Return to Admin** text link at the top of the page
7. Go to **System -> Cache Management** and select the **Flush Magento Cache** button



8. Finally, **log-out** and log back into your Admin panel to complete the installation process

UPDATING YOUR EXTENSION

You can download the most recent version of your extension by following these steps:

1. Log into your [customer account](#)
2. Go to **My Account** -> **My Downloadable Products**
3. Find the extension you would like to update and download the latest version
 - o **!** In order to download newer versions of your extension, you must have an active support period for the extension. Included with all extensions is 90 days of support. If your support period has expired, you may purchase additional support.



One Step / Page Checkout

Purchased Version: 3.3.3

Edition: Community

[Installation Guide](#)

[User Guide](#)

Download

New Version: 4.0.0

[Learn what's new in version](#)

Support Days Remaining: 19 days

Please extend your support period to download the latest version.*

4. Once the newest version has been downloaded, go to **System** -> **Magento Connect** -> **Magento Connect Manager**
5. Enter your Magento Connect Manager username and password
6. Locate the extension you wish to update in the **Magento Existing Extensions** section
7. Select **Uninstall** in the **Actions** column and click on **Commit Changes** for the extension to be removed

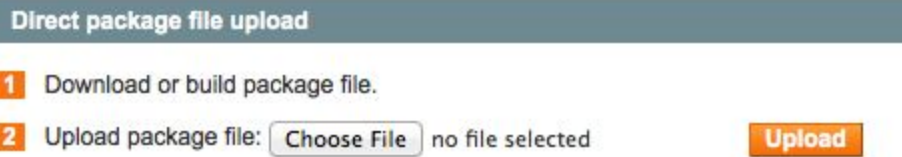
Channel: Magento Community Edition

Commit Changes

Clear all sessions after successful install or upgrade:

Package Name	Installed	Actions	Summary
SalesRepresentative	2.2.1 (stable)	<input type="text"/>	Sales Representative

8. Under the **Direct package file upload** section, select the **Choose File** button



Direct package file upload

- 1 Download or build package file.
- 2 Upload package file: no file selected

9. Select the extension file from your computer and click the **Upload** button.
10. Click on the **Return to Admin** button
11. Go to **System** -> **Cache Management** -> and select **Flush Magento Cache**
12. Log-out and log back into your Admin panel to complete installation

UNINSTALLING YOUR EXTENSION

1. To uninstall this extension, please log-in to your Magento Admin Panel
2. Go to **System** -> **Magento Connect** -> **Magento Connect Manager**
3. Enter your Magento Connect Manager username and password
4. Locate the extension you wish to update in the **Magento Existing Extensions** section
5. Select **Uninstall** in the **Actions** column and click on **Commit Changes** for the extension to be removed

Channel: Magento Community Edition

Commit Changes

Clear all sessions after successful install or upgrade:

Package Name	Installed	Actions	Summary
SalesRepresentative	2.2.1 (stable)	<input type="button" value="⌵"/>	Sales Representative

6. Under the **Direct package file upload** section, select the **Choose File** button

Direct package file upload

1 Download or build package file.

2 Upload package file: no file selected

Upload

7. Select the extension file from your computer and click the **Upload** button.
8. Click on the **Return to Admin** button
9. Go to **System** -> **Cache Management** -> and select **Flush Magento Cache**

COMMON ISSUES DURING INSTALLATION

After I Installed the Extension, the Store Gives an Error or Blank Page:

- Change the owner of the extracted extension files to the web server user and set 775 permissions on them.
- Clear the store cache and try again.

How to Clear Your Cache:

- After installing or uninstalling extensions, it is recommended to clear your cache. It is more preferable to flush your Magento store cache by deleting all the content in /var/cache/.
- You can clear it via Backend -> System -> Cache Management: select all cache types, then choose the Refresh action and click the Submit button. *Don't forget to re-login after both these procedures.*

Cache Storage Management Flush Magento Cache Flush Cache Storage

Select All | Unselect All | Select Visible | Unselect Visible | 2 items selected Actions Refresh Submit

Cache Type	Description	Associated Tags	Status
<input checked="" type="checkbox"/> Configuration	System(config.xml, local.xml) and modules configuration files(config.xml).	CONFIG	ENABLED

How to Make a Database Backup:

- Before you make any changes, it is recommended that you backup your data first. In Magento, you can use a native backup tool in Admin Panel -> System -> Tools -> Backups.
- Click the Database Backup button - the tool is now copying the data from your store's database to your local database.
- The Magento backup file appears in /var/backup/ after the procedure.

Backups System Backup Database and Media Backup Database Backup

Page 1 of 1 pages | View 20 per page | Total 2 records found Reset Filter Search

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Submit

Time	Name	Size, Bytes	Type	Download	Action
Any From: To:					
<input type="checkbox"/> Apr 24, 2013 4:00:01 AM		4150231	Database	gz (The	Rollback

How to Enable Error and Exception Logging in Magento:

- By default, Magento does not register messages about errors and exceptions; so if something bad happens, you won't even know.
- To turn on the logging, you can navigate to System -> Configuration -> Developer -> Log Settings and set the Enabled option to Yes.
- Don't forget to set full access permissions (777) to the following folder: /var/log, since that is the place where those log files are stored.

Log Settings

Enabled	<input type="text" value="Yes"/>
System Log File Name	<input type="text" value="system.log"/> <small>▲ Logging from Mage::log(). File is located in {{base_dir}}/var/log</small>
Exceptions Log File Name	<input type="text" value="exception.log"/> <small>▲ Logging from Mage::logException(). File is located in {{base_dir}}/var/log</small>

How to Re-Index Your Data:

- In order to re-index product catalog data, go to System -> Index Management.
- Select all elements, choose the Reindex Data action and click the Submit button. It is not necessary to re-login to complete the operation.

Index Management

Index	Description	Mode	Status	Update Required	Updated At	Action
<input checked="" type="checkbox"/>	Product Attributes	Update on Save	READY	NO	Mar 26, 2014 8:19:42 AM	Reindex Data

How to manage the compilation option?

- The compilation compiles all Magento files into a single path in order to increase performance. This tool should be disabled before the extension installation to avoid potential problems.
- You can temporarily disable it via System -> Tools -> Compilation by clicking the Disable button and the Compiler include path will be disabled.
- After the extension is installed, run the compilation process again.
- **IMPORTANT:** please make sure that you use the "Run Compilation Process" function after the installation, not the "Enable Compilation" - otherwise, you are likely to get backend fatal

Compilation

[Run Compilation Process](#)

Compilation State	
Compiler Status	Disabled
Compilation State	Not Compiled
Collected Files Count	0
Compiled Scopes Count	0
Scopes Compilation Settings	default

errors.

Extension Under My Configuration Section is not Shown or Having the Extension Tab Clicked I get a Blank Page, or Access Denied Error:

- Clear the store cache, browser cookies, and logout and login again into the Magento Admin Panel.

My configuration changes do not appear on the store:

- Clear the store cache, clear your browser cache, domain cookies, and refresh the page.

Error after installation: failed opening file from the magento_dir/includes/src/IWD_OnePageCheckout_Helper_Data.php

- Disable compilation via System -> Tools -> Compilation
 - Clear your cache System -> Cache management
 - Enable compilation again

CONTACT SUPPORT

Thank you for purchasing your extension from IWD Extensions. If you experience any problems with installing your extension, please contact our support team. If you have a moment, please share your experience with our extension with the Magento community. If you would like IWD's certified Magento developers to install your extension or to request a feature, please contact our support team.

[REVIEW THIS EXTENSION](#)

[CONTACT SUPPORT](#)