



Shipment Comment

1. Introduction

Shipment Comment is a simple [extension for Magento 2](#) that allows the customer to provide shipment or order related instructions while placing an order so that the customer can convey some message to the online store team.

This extension also allows the admin user to add shipment or order related comment on behalf of a customer while creating a new order from Magento Admin.

Why Shipment Comment Extension?

The **Shipment Comment** extension for Magento 2 is to allow site customers to give comments about the shipping of their products. Customers can give specific instructions on how they want their orders to be delivered. It may be possible that a customer is not available at shipping address at the time of delivery, so they can add a special comment for this case. Merchants can improve customer service by acting upon the request of customers regarding product deliveries.

The Shipment Comment extension will help you get your customers' comments/views before they shop from your store, helping you know your customers closely.

You can now add this facility to your Magento store by making some simple configurations. It will add a comment box on the checkout page (order shipment) for both single and multi-shipping address checkout. Also, the customer can view the comment added by him/her while placing an order on the order details page. The shipment comment can also be configured to be displayed in the order email.

When a customer adds a comment for an order, a notification is sent to the sales representative of the Store.

2. Features

Following is the list of features of this extension:



1. Allows the customer to add shipment related comment in shipping step of the checkout process for both single and multi-shipping address checkout.
2. The administrator can also add shipment comment on behalf of the customer while creating a new order from the admin.
3. System admin configurations for:
 - a. Enable or disable shipment comment box for the front-end. Once the comment box is disabled, it will no longer be displayed on the checkout page.
 - b. Enable or disable shipment comment box for Admin. Once the comment box is disabled, it will no longer be displayed on the order creation page.
 - c. In case the shipment comment box is disabled, then the admin can configure whether shipment comments added to the old orders should be displayed or not to the customer.
 - d. Shipping comment box label can be configured.
4. Displays shipment comment on the following pages:
 - a. Admin order details page.
 - b. Admin shipment details page.
 - c. Customer order details page.
 - d. Customer shipment details page.
 - e. Order confirmation email.

3. Installation

Installation Requirements:

1. Magento 2 installed on the hosting server.
2. Access to the Magento Admin dashboard.
3. Command line access to the hosting server.
4. Knowledge of basic Linux commands.

Installation Steps:

1. ~~Login into your hosting server where Magento 2 is installed.~~



2. Switch to Magento installation directory on the server.

```
cd $MAGENTO_INSTALL_DIR/
```

3. Create the InfoBeans directory

```
mkdir -p $MAGENTO_INSTALL_DIR/app/code/Infobeans
```

4. Extract the downloaded code of the Extension and copy the MODULENAME module into the created directory:

```
cp -R $MODULENAME_MODULE $MAGENTO_INSTALL_DIR/app/code/Infobeans
```

5. Activate the module:

```
$MAGENTO_INSTALL_DIR/bin/Magento module:enable Infobeans_MODULENAME
```

Note: If the above does not work or has permission issues, run the following command:

```
$PHP_INSTALL_DIR/php $MAGENTO_INSTALL_DIR/bin/Magento module:enable  
Infobeans_MODULENAME
```

6. Run the command below to complete the installation of the module.

```
$MAGENTO_INSTALL_DIR/bin/Magento setup:upgrade
```

Note: If the above does not work or has permission issues, run the following command:

```
$PHP_INSTALL_DIR/php $MAGENTO_INSTALL_DIR/bin/Magento setup:upgrade
```

7. Now we need to clear the Magento cache, so the module installed module can be visible and active.

Using the command line utility.

```
$MAGENTO_INSTALL_DIR/bin/Magento cache:clean
```

Note: If the above command does not work or has permission issues, run the following command:

```
$PHP_INSTALL_DIR/php $MAGENTO_INSTALL_DIR/bin/Magento cache:clean
```

1. Login to your hosting server where Magento 2 is installed.
2. Switch to Magento installation directory on the server.

```
cd $MAGENTO_INSTALL_DIR/
```

3. Create the Infobeans directory.

```
mkdir -p $MAGENTO_INSTALL_DIR/app/code/Infobeans
```



4. Extract the downloaded code of the Extension and copy the MODULENAME module into the created directory:

```
cp -R $MODULENAME_MODULE $MAGENTO_INSTALL_DIR/app/code/Infobeans
```

5. Run the below mentioned command to complete the installation of the module and clear static content.

```
$PHP_INSTALL_DIR/php $MAGENTO_INSTALL_DIR php bin/magento module:enable  
--clear-static-content Infobeans_CartProductSelector
```

```
$PHP_INSTALL_DIR/php $MAGENTO_INSTALL_DIR php bin/magento setup:upgrade
```

6. Using the command line utility, clear the Magento cache, to ensure the installed module is visible and active.

```
$MAGENTO_INSTALL_DIR/bin/magento cache:clean
```

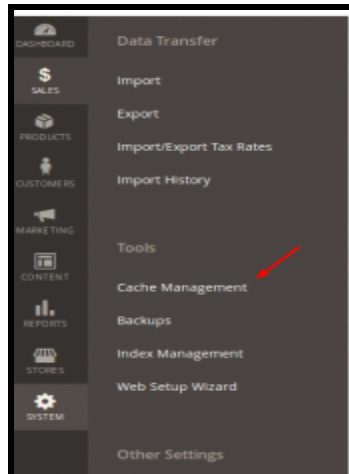
7. Give required permissions to Magento root directory.

Using the Magento Admin Panel

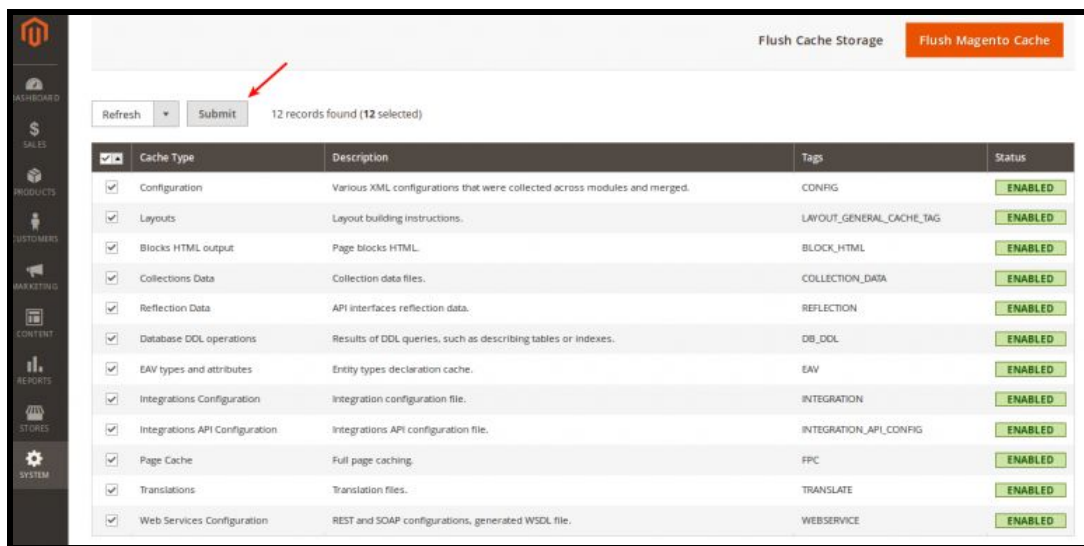
1. Login to the Magento Admin Panel.



2. Click through to [System -> Cache Management].



3. In the top left-hand corner, select “Refresh” from the drop-down.
4. Click on the “Select all” checkbox from the table header.
5. Now click “Submit” button.



6. Congratulations! You have successfully installed the extension.

4. Shipment Comment Configuration

After installation, you have the control to shipment comment box.

1. Login to your Magento 2 admin panel.



2. Navigate to Stores > Configuration > INFOBEANS EXTENSIONS > InfoBeans Shipping Comment.
3. Enable/Disable the Shipment Comment box from system configuration.
4. Enable/Disable the Shipment Comment box for admin.
5. Enable/Disable the Shipment Comment box for the front-end.
6. Configurable shipping heading label from the system configuration.
7. **After successful setup, the comment box will be visible on the front-end checkout page and admin order creation page.**

One page checkout:

The screenshot displays the LUMA one-page checkout interface. At the top, a progress bar shows two steps: 'Shipping' (active) and 'Review & Payments'. The 'Shipping Address' section contains two address entries for 'Test User'. The first address is '1156 high street, Santa Cruz, California 95065, United States, 1324567890'. The second address is '10777 Santa Monica Boulevard, California 90025-4718, United States, 9876543120'. A 'Ship Here' button is next to the second address. Below this is a '+ New Address' button. The 'Shipping Methods' section shows two options: '\$15.00 Table Rate Best Way' and '\$5.00 Fixed Flat Rate'. The 'Shipping Comments' section features a text input field with a red box around it. Two red arrows point to this field: one labeled 'Admin configurable shipping label' and another labeled 'Add shipping comments'. A 'Next' button is at the bottom right. The footer contains the copyright text: 'Copyright © 2017 Magento, Inc. All rights reserved.'



Customer order details page:

Account Dashboard

Account Information

Address Book

My Downloadable Products

My Orders

Stored Payment Methods

Newsletter Subscriptions

Billing Agreements

My Product Reviews

My Wish List

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.

Welcome, Test! Test User

Search entire store here...

What's New Women Men Gear Training Sale

Order # 000000056 PENDING

March 27, 2017

[Reorder](#) [Print Order](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Kenobi Trail Jacket	MJ04-M-Black	\$47.00	Ordered: 1	\$47.00
Color Black				
Size M				
Subtotal				\$47.00
Shipping & Handling				\$15.00
Grand Total				\$62.00

Order Information

Shipping Address	Shipping Method	Billing Address	Payment Method
Test User 1156 high street Santa Cruz, California, 95065 United States T: 1324567890	Best Way - Table Rate	Test User 1156 high street Santa Cruz, California, 95065 United States T: 1324567890	Check / Money order

Shipping Comments

Test shipping comments 1

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Customer shipment details page:

Welcome, Test! Test User



Search entire store here...



What's NewWomenMenGearTrainingSale

Account Dashboard

Account Information

Address Book

My Downloadable Products

My Orders

Stored Payment Methods

Newsletter Subscriptions

Billing Agreements

My Product Reviews

My Wish List

Compare Products

You have no items to compare.

Recently Ordered

☐ Kenobi Trail Jacket

Add to CartView All

My Wish List

You have no items in your wish list.

Order # 000000057COMPLETE

March 27, 2017

ReorderPrint Order

Items OrderedInvoicesOrder Shipments

Print All Shipments

Shipment #000000010Print ShipmentTrack this shipment

Product Name	SKU	Qty Shipped
Kenobi Trail Jacket	MJ04-M-Black	1
Color Black		
Size M		

Order Information

Shipping Address

Shipping Method

Billing Address

Payment Method

Test User
10777 Santa Monica
Boulevard, California, 90025-4718
United States
T: 9876543120

Flat Rate - Fixed

Test User
1156 high street
Santa Cruz, California, 95065
United States
T: 1324567890

Check / Money order

Shipping Comments

Test shipping commnets 2

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Multiple checkout page:

Select Shipping Method

Address 1 of 2

Shipping To [Change](#)

Test User
1156 high street
Santa Cruz, California, 95065
United States
T: 1324567890

Shipping Method

Best Way
☐ Table Rate **\$15.00**

Flat Rate
☐ Fixed **\$5.00**

Items [Edit Items](#)

Product Name	Qty
Kenobi Trail Jacket	1

Color: Black
Size: M

Shipping Comments

Add shipping comments for multiple checkout

Address 2 of 2

Shipping To [Change](#)

Test User
10777 Santa Monica
Boulevard, California, 90025-4718
United States
T: 9876543120

Shipping Method

Best Way
☐ Table Rate **\$15.00**

Flat Rate
☐ Fixed **\$5.00**

Items [Edit Items](#)

Product Name	Qty
Kenobi Trail Jacket	1

Color: Black
Size: M

Shipping Comments

[Continue to Billing Information](#)

[Back to Select Addresses](#)

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Sales order shipment email template:

Test User,

Thank you for your order from Main Website Store. You can check the status of your order by [logging into your account](#).

If you have questions about your order, you can email us at support@example.com.

Your shipping confirmation is below. Thank you again for your business.

Your Shipment #000000010 for Order #000000057

Billing Info	Shipping Info
Test User 1156 high street Santa Cruz, California, 95065 United States T: 1324567890	Test User 10777 Santa Monica Boulevard, California, 90025-4718 United States T: 9876543120
Payment Method	Shipping Method
Check / Money order	Flat Rate - Fixed

Shipping Comments :-
Test shipping commnets 2

Admin configuration page:

Configuration

Store View: Default Config

Save Config

INFOBEANS EXTENSIONS	Infobeans Order/Shipping Comments Settings
GENERAL	Enable Module (store view) Yes
CATALOG	Enable On Admin (store view) Yes
CUSTOMERS	Enable On Frontend (store view) Yes
CYBAGE	Show Blank Shipping Comment (store view) No If this field is enabled then empty block will be displayed in order for shipping comment.
SALES	Shipping Block Label (store view) Shipping Comments Heading for shipping comments.
SERVICES	
ADVANCED	

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Magento ver. 2.1.5
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Admin order details page:

Order & Account Information	
Order # 000000057 (The order confirmation email was sent)	
Order Date	Mar 27, 2017, 5:12:51 PM
Order Status	Pending
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	127.0.0.1
Account Information	
Customer Name	Test User
Email	test@mailinator.com
Customer Group	General
Address Information	
Billing Address Edit	Shipping Address Edit
Test User 1156 high street Santa Cruz, California, 95065 United States T: 1324567890	Test User 10777 Santa Monica Boulevard, California, 90025-4718 United States T: 9876543120
Shipping Comments	
Test shipping comments 2	
Payment & Shipping Method	
Payment Information	Shipping & Handling Information
Check / Money order The order was placed using USD.	Flat Rate - Fixed \$5.00



Admin shipment details page:

#000000010 Q 🔔 admin ▾

[← Back](#) [Print](#) [Send Tracking Information](#)

Order & Account Information

Order # 000000057 (The order confirmation email was sent)

Order Date	Mar 27, 2017, 5:12:51 PM
Order Status	Complete
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	127.0.0.1

Account Information

Customer Name	Test User
Email	test@mailinator.com
Customer Group	General

Address Information

Billing Address [Edit](#)

Test User
1156 high street
Santa Cruz, California, 95065
United States
T: 1324567890

Shipping Address [Edit](#)

Test User
10777 Santa Monica
Boulevard, California, 90025-4718
United States
T: 9876543120

Shipping Comments

Test shipping commnets 2

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

Shipping and Tracking Information

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Carrier	Title	Number	Action
Custom Value ▾	<input type="text"/>	<input type="text"/>	Add



Shipment PDF print out from admin (Packaging slip):

packingslip2017-03-27_11-52-12.pdf 1 / 1

Order # 000000057 Order Date: Mar 27, 2017		
Sold to:	Ship to:	
Test User 1156 high street Santa Cruz, California, 95065 United States T: 1324567890	Test User 10777 Santa Monica Boulevard, California, 90025-4718 United States T: 9876543120	
Payment Method	Shipping Method:	
Check / Money order	Flat Rate - Fixed (Total Shipping Charges \$5.00)	
Shipping Comments		
Test shipping commnets 2		
Qty	Products	SKU
1	Kenobi Trail Jacket Color Black Size M	MJ04-M-Black

4x
+
-



Admin order creation page:

Payment & Shipping Information

Payment Method
Check / Money order

Shipping Method
Flat Rate
Fixed - **\$5.00**
[Click to change shipping method](#)

Shipping Comments

Order Total

Order History
Order Comments

Order Totals

Subtotal	\$47.00
Shipping & Handling (Flat Rate - Fixed)	\$5.00
Grand Total	\$52.00

☒ Append Comments
☒ Email Order Confirmation

Submit Order