



Human Presence™

Installation & Configuration Guide

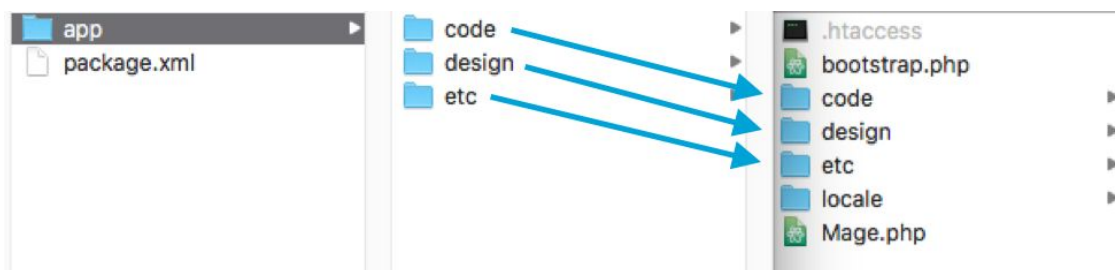
for Magento 1.x

Installation

1. Login to the Magento admin backend, go to **System > Cache Management** and enable all types of cache.
2. Go to **System > Tools > Compilation** and disable it (if not already disabled).



3. Connect to your website source folder with FTP/SFTP/SSH and upload all extensions, files, and folders (merge only, **DO NOT OVERWRITE**).



4. Go to **System > Cache Management** and click **Flush Cache Storage**.
5. Log out of the Magento admin and log back in again. The extension should be installed now.



Configuration

1. Login to the Magento admin backend, go to **System > Configuration > Human Presence > Settings** and enable the extension.
2. Enter your Human Presence account Company and Username if you have one, or create one by clicking on the link.
3. Now click **Save Config** to connect your site with your Human Presence account, fetch your API key, and install the tracking script on your site.

Have questions? Please don't hesitate to contact us at magentosupport@humanpresence.io.
We're here to help!