

## Getting Started

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Welcome to WhatsApp Product Inquiry Magento 2 Extension! We would like to thank you for purchasing WhatsApp Product Inquiry Magento 2 Extension! We are very pleased you have chosen WhatsApp Product Inquiry Magento 2 Extension for your website, you will be never disappointed! Before you get started, please be sure to always check out this documentation.

### Compatible with Magento:

Magento 2.2.x

### Magento 2 Help:

[System Requirements](#)

[Installation Guide](#)

[Online Magento 2 guide](#)

[Magento Forum](#)

[magento.stackexchange.com](#)

[HiddenTechies Blog](#)

# Introduction

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WhatsApp Product Inquiry extension provides a shopper the option to inquire about or request a quote for products in your store via WhatsApp.

This module for Magento 2 adds an Inquiry button to every product detail page. Using this button, a potential customer can send you an inquiry or request a quote for a product he/she is unsure of purchasing using WhatsApp chat.

# Features

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## Key Features

- Convert Potential Customers Into Buyers
- Increase conversation
- Able to share product URL or custom message
- Share in one touch
- Works with any theme
- Comes with ready-made button style
- Able to configure WhatsApp button text and icon
- Very easy installation and configuration

**100% customer satisfaction! Guaranteed conversions increase!**

# Magento 2 Installation

To install the Magento 2 follow the instructions below:

1. Create an empty database with correct permissions in phpmyadmin.
2. Enter your Magento 2 url in browser and hit Enter.



3. Click on "Agree and Setup Magento".

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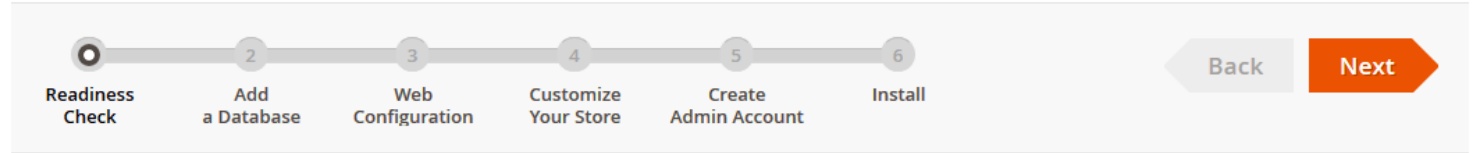
### Extension Installation

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### Help & Support

Extension Version: 1.0.0

Last Updated: April, 2017



#### Step 1: Readiness Check

Let's check your environment for the correct PHP version, PHP extensions, file permissions and compatibility.

[Start Readiness Check](#)

4. Now Magento 2 will check your environment for readiness for the setup. Click on "Start readiness check".

[Readiness  
Check](#)[Add  
a Database](#)[Web  
Configuration](#)[Customize  
Your Store](#)[Create  
Admin Account](#)[Install](#)

## Step 1: Readiness Check

✓ **Completed!** You can now move on to the next step.



### PHP Version Check

Your PHP version is correct (5.6.3).



### PHP Settings Check

Your PHP settings are correct.



### PHP Extensions Check

You meet 12 out of 12 PHP extensions requirements. [Show detail](#)



### File Permission Check

You meet 4 out of 4 writable file permission requirements. [Show detail](#)

**4.1.** If you pass all the checks, you can continue. Have you not, you must fix the error to continue. The 2 most often errors are php Settings Check and php Extensions Check.

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**✘ Error!** You need to resolve these issues to continue.

**PHP Version Check**

Your PHP version is correct (5.6.24).

**PHP Settings Check \***

Your PHP Version is 5.6.24, but `always_populate_raw_post_data = 0`. `$HTTP_RAW_POST_DATA` is deprecated from PHP 5.6 onwards and will be removed in PHP 7.0. This will stop the installer from running. Please open your `php.ini` file and set `always_populate_raw_post_data` to `-1`. If you need more help please call your hosting provider.

Need Help?

[PHP Documentation](#)

For additional assistance, see [PHP settings check help](#).









**PHP Extensions Check**

2 missing PHP extensions. [Hide detail](#)

The best way to resolve this is to install the correct missing extensions. The exact fix depends on our server, your host, and other system variables.

Our [PHP extension help](#) can get you started.

For additional assistance, contact your hosting provider.

-  PHP Extension curl.
-  PHP Extension dom.
-  PHP Extension mcrypt.
-  PHP Extension simplexml.
-  PHP Extension spl.
-  PHP Extension xsl.
-  PHP Extension intl.
-  PHP Extension mbstring.

PHP Settings Check: `always_populate_raw_post_data` error. To resolve this error, you need to access `php.ini` file. Using XAMPP, open this file like that:

**PHP Settings Check:** Search this line: `always_populate_raw_post_data = -1` Make sure the number is `-1`, then remove the semicolon `;` at the beginning of the lines.

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“;?.

**Note:** Now you need to stop both Apache and MySQL in XAMPP, then restart them again for new effects to be activated and resolved. Click Try Again in localhost for new result, after checking, hit Next.

5. Now enter Empty database that you created previously, where you want to install Magento2.

## Magento Installation

Progress bar: 1 Readiness Check, 2 Add a Database, 3 Web Configuration, 4 Customize Your Store, 5 Create Admin Account, 6 Install. Back, Next

### Step 2: Add a Database

Database Server Host *	<input type="text" value="localhost"/>
Database Server Username *	<input type="text" value="root"/>
Database Server Password	<input type="text" value="(not always necessary)"/>
Database Name *	<input type="text" value="magento_2"/> <small>Enter the name of your store's database.</small>
Table prefix	<input type="text" value="(optional)"/>

6. Click Next, now you will be asked for web configurations like store url, admin url, Apache rewrites, https options.

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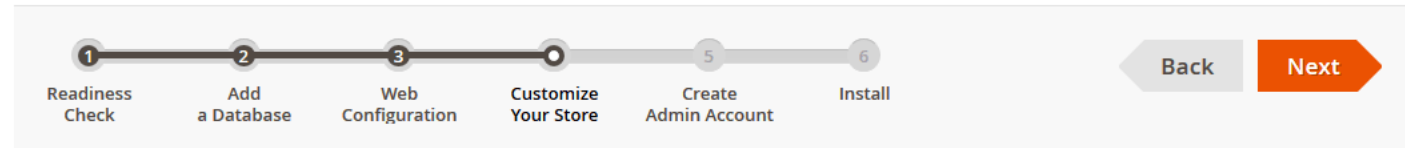
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## Step 4: Customize Your Store

**Sample Data** Select "Use Sample Data" to create a sample store with sample products, customers, and payment settings. Our [Guide to Using Sample Data](#) can help you get started.

 Use Sample Data

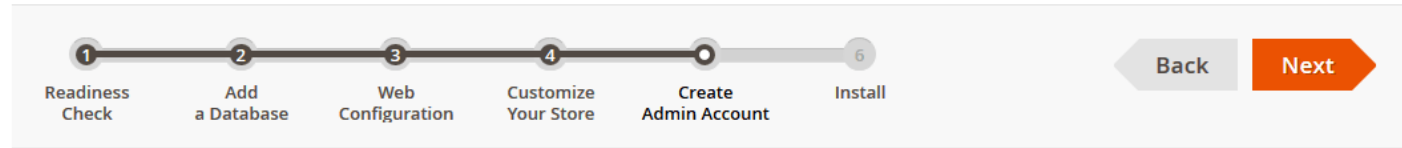
**Store Default Time Zone \*** Central European Standard Time (Europ ▼

**Store Default Currency \*** US Dollar (USD) ▼

**Store Default Language \*** English (United States) ▼

8. Click Next, Enter Admin username, email and password to setup Admin credentials.





### Step 5: Create Admin Account

Create a new Admin account to manage you store.

New Username *	<input type="text" value="admin"/>
New Email *	<input type="text" value="support@hiddentechies.com"/>
New Password *	<input type="password" value="••••••••"/>
Confirm Password *	<input type="password" value="••••••••"/>

9. Now Magento 2 is ready to be installed on localhost. Click on "Install Now". Don't close your browser until setup is done.

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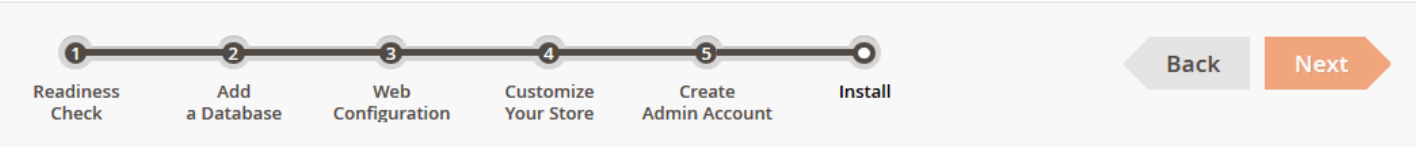
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Step 6: Install

You're ready!

[Install Now](#)

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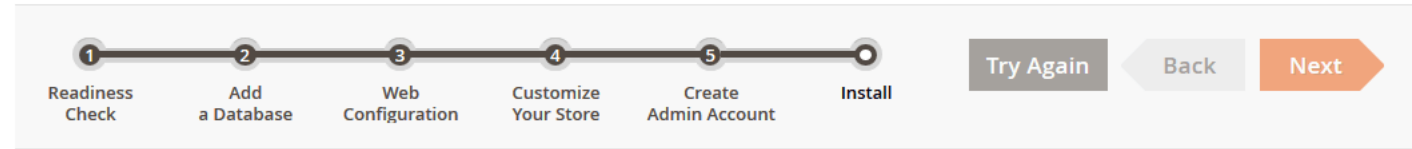
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### Step 6: Install

Installing... 69%



#### Console Log ^

```
Starting Magento installation:  
File permissions check...  
  
Enabling Maintenance Mode...  
  
Installing deployment configuration...  
  
Installing database schema:  
Schema creation/updates:  
Module 'Magento_Store':
```

10. After the installer has completed the setup, it will show Success page.



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Welcome, please sign in

\* Username

\* Password

[Forgot your password?](#)

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## Extension Installation

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## Prepare Installation

We recommend you to duplicate your live store on a development store and try installation on it in advance.

Backup Magento files and the store database.

Disable all cache related section that you have in your Magento.

## Extension Installation

1. Download extension package from your my account page
2. In your Magento 2 root directory create (if not exist) folder `app/code/`
3. Make new directory **Hiddentechies/Whatsappinquiry** inside **app/code**
4. Copy(upload) files and folders from extension archive to your Magento 2 **app/code/Hiddentechies/Whatsappinquiry/** directory
5. In command line, using "cd", navigate to your Magento 2 root directory
6. Run below commands
  - **php -f bin/magento setup:upgrade**
  - **php -f bin/magento setup:static-content:deploy -f (Development Mode)**
  - **php -f bin/magento setup:static-content:deploy (Production Mode)**
7. Flush store cache and log out from the backend and log in again to see changes.
8. Your extension is now installed and ready for work.

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To set the configuration options go to **Stores > Configuration > Hiddentechies > WhatsApp Product Inquiry**.

### General

<b>Enable</b> <small>[store view]</small>	Yes
<b>WhatsApp Mobile Number</b> <small>[store view]</small>	<input type="text"/> <small>Use like 15551234567. Dont use like +001-(555)1234567. Omit any zeroes, brackets or dashes when adding the phone number in international format.</small>
<b>WhatsApp Button Text</b> <small>[store view]</small>	Product Inquiry
<b>WhatsApp Icon</b> <small>[store view]</small>	<input type="button" value="Browse..."/> No file selected. <input type="checkbox"/> Delete Image
<b>Button Style</b> <small>[store view]</small>	Rounded

These are the settings that affect google custom search accessibility, control layout and other functional aspects.

Now the general options for google custom search are configured.

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**\$319.00** IN STOCK  
SKU#: PROD009

Qty

[Add to Cart](#)


[ADD TO WISH LIST](#) [ADD TO COMPARE](#) [EMAIL](#)

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

- Duis aute irure dolor in reprehenderit in voluptate.
- Velit esse cillum dolore eu fugiat nulla pariatur.

[Product Inquiry](#)

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## Help & Support

Please, if you have any questions, run into any issues or just need some help, do not hesitate to contact us via our [Support Center](#).

We believe in providing the best support possible, and we monitor our Support center just about 24/7.

Your feedback is absolutely welcome!