

Import Customer Reviews Installation

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Overview

Seamlessly imports customer reviews, product ratings and review information to boost sales.

Useful extension when you migrating from another platform to Magento.

How to install Import Customer Reviews Extension

1. Upload Extension files to the server

Extract the files in extension. Upload the “*Globalecomservices*” folder under app/code on Magento root. *Magento_App_Root* folder is same as your Magento 2 Installation directory. It is recommended to take a backup of the Magento files before replacing.

2. Run Installation commands in SSH

Login to your server with SSH (using putty or similar tool). Go to your Magento root folder (Usually *public_html* folder) and run commands below. This is the standard Magento extension installation procedure.

2 a) Enable Additional Shipping Fee modules using command below:

```
php bin/magento module:enable Globalecomservices_CustomerReviewsImporter
```

2 b) Run upgrade command: (This is a standard Magento command)

```
php bin/magento setup:upgrade
```

2 c) Run di Compile command (Optional)

```
php -d memory_limit=-1 bin/magento setup:di:compile
```

2 d) Redeploy static content (Optional)

```
php -d memory_limit=-1 bin/magento setup:static-content:deploy
```

2 e) Refresh the cache

```
php -d memory_limit=-1 bin/magento cache:flush
```

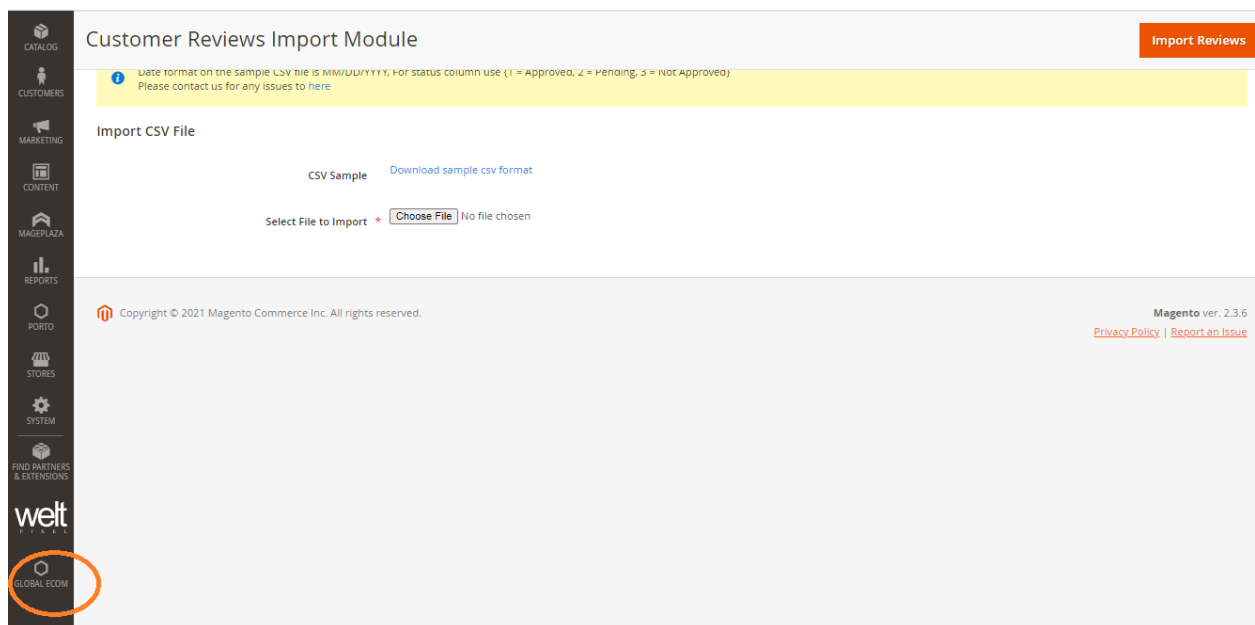
3. Verify if the module is listed:

List modules

```
php -d memory_limit=-1 bin/magento module:status
```

Steps to be followed in admin panel to Execute Import Reviews:

Step1: Admin Panel->>Globalecom->Select File to Import-> >Import reviews.



The screenshot displays the Magento Admin Panel interface for the 'Customer Reviews Import Module'. The left sidebar contains navigation icons for various sections: CATALOG, CUSTOMERS, MARKETING, CONTENT, MAGEPLAZA, REPORTS, PORTO, STORES, SYSTEM, and FIND PARTNERS & EXTENSIONS. The 'GLOBALECOM' logo is circled in orange at the bottom of the sidebar. The main content area is titled 'Customer Reviews Import Module' and features an 'Import Reviews' button in the top right corner. A yellow information banner at the top provides instructions on the CSV file date format (MM/DD/YYYY) and status column values (1 = Approved, 2 = Pending, 3 = Not Approved). Below this, the 'Import CSV File' section includes a 'CSV Sample' link, a 'Download sample csv format' button, and a file selection area with a 'Choose File' button and the text 'No file chosen'. The footer of the page contains the copyright notice 'Copyright © 2021 Magento Commerce Inc. All rights reserved.' and the 'Magento ver. 2.3.6' version information, along with links for 'Privacy Policy' and 'Report an Issue'.

Note: Download sample csv to check csv import column format.

How to uninstall the Import Customer Reviews Magento 2.0 extension

Please follow the instructions for how to uninstall **Import Customer Reviews** and remove from your website.

Run UnInstallation commands in SSH

Login to your server with SSH (using putty or similar tool). Go to your Magento root folder (Usually public_html folder) and run commands below. This is the standard Magento extension uninstallation procedure.

a) Disable Additional Shipping Fee modules using command below:

```
php bin/magento module:disable Globalecomservices_CustomerReviewsImporter
```

b) Run upgrade command: (This is a standard Magento command)

```
php bin/magento setup:upgrade
```

c) Run di Compile command (Optional)

```
php -d memory_limit=-1 bin/magento setup:di:compile
```

d) Redeploy static content (Optional)

```
php -d memory_limit=-1 bin/magento setup:static-content:deploy
```

e) Finally clear cache of the website .Admin->>System->>Cache Management

Questions

If you have any questions or issues, please contact technical support team via <http://mage-extensions-themes.com/support/>