

# User Guide for Export Import Customer Reviews Extension

1. Take a backup of the Magento files before replacing
2. Extract the files inside Magento Installation Root *Magento\_App\_Root* folder is same as your Magento Installation directory
3. Log into Magento Admin Panel
4. If Cache Control is enabled in Magento go to 'System > CacheManagement' section, select 'Refresh' under 'All Cache' drop-down menu

## **Steps to be followed in admin panel to setup Dataflow – Advanced Profiles:**

System → Import/Export → Dataflow – Advanced Profiles

**Latest Message:** Reminder: Change Magento's default phone numbers and callouts before site launch. You have **1 critical**, 5 major, 19 minor and 448 notice unread message(s). [Go to notifications launch](#)

**Advanced Profiles**

[Add New Profile](#)

Page 1 of 1 pages | View 20 per page | Total 0 records found

[Reset Filter](#) [Search](#)

ID	Profile Name	Created At	Updated At	Action
		From: <input type="text"/> To: <input type="text"/>	From: <input type="text"/> To: <input type="text"/>	
No records found.				

**Creating Profiles for Import and Export:**

Click the button "Add New Profile"

**1. Export**

Profile Name – Give the name for profile as "Export Customer Reviews"

Action XML –

Copy the contents from Advanced Data Flow Profiles XML

Files/export\_reviews\_ratings\_advanced\_data\_profiles\_xml\_codes.txt in "export-import-customer-reviews-modules-v1.0" Package and paste it.

Click the "Save Profile" button.

## Import/Export Profile

Profile Actions XML



### New Profile

Back

Reset

Save Profile

Save and Continue Edit

#### General Information

Profile Name \*

Export Customer Reviews

Actions XML \*

```
<action
type="kamtech_customerreviewsimportexport/convert_parser_customerreviewexp
ort" method="unparse">
  <var name="reviews_by_sku"><![CDATA[true]]></var>
</action>

<action type="dataflow/convert_mapper_column" method="map">
</action>

<action type="dataflow/convert_parser_csv" method="unparse">
  <var name="delimiter"><![CDATA[,]></var>
  <var name="enclose"><![CDATA["]></var>
  <var name="fieldnames">true</var>
</action>

<action type="dataflow/convert_adapter_ig" method="save">
  <var name="type">file</var>
  <var name="path">var/export</var>
  <var name="filename"><![CDATA[export_customer_reviews.csv]]></var>
</action>
```

## 2. Import

Profile Name – Give the name for profile as “Import Customer Reviews”

Action XML –

Copy the contents from Advanced Data Flow Profiles XML

Files/import\_reviews\_ratings\_advanced\_data\_profiles\_xml\_codes.txt in “export-reviews-modules-v1.0” Package and paste it.

import-customer-

Click the “Save Profile” button.

## Import/Export Profile

Profile Actions XML



### New Profile

Back

Reset

Save Profile

Save and Continue Edit

#### General Information

Profile Name \*

Import Customer Reviews

Actions XML \*

```
<action type="dataflow/convert_adapter_ig" method="load">
  <var name="type">file</var>
  <var name="path">var/import</var>
  <var name="filename"><![CDATA[import_customer_reviews.csv]]></var>
  <var name="format"><![CDATA[csv]]></var>
</action>
<action type="dataflow/convert_parser_csv" method="parse">
  <var name="delimiter"><![CDATA[,]]></var>
  <var name="enclose"><![CDATA[""]]></var>
  <var name="fieldnames">true</var>
  <var name="number_of_records">1</var>
  <var name="decimal_separator"><![CDATA[.]]></var>
  <var
name="adapter">kamtech_customerreviewsimportexport/convert_adapter_custom
erreviewimport</var>
  <var name="method">parse</var>
</action>
```









## Steps to be followed in admin panel to Execute Import / Export Reviews:

### 1. Export Reviews:

Open the “Export Customer Reviews” Profile

Click “Run Profile” tab in left side

Click the “Run Profile in Pop Up” Button

 Starting profile execution, please wait...
 Warning: Please do not close the window during importing/exporting data
 Starting Kamtech_Customerreviewsimportexport_Model_Convert_Parser_Customerreviewexport :: unparse
 Starting Mage_Dataflow_Model_Convert_Mapper_Column :: map
 Starting Mage_Dataflow_Model_Convert_Parser_Csv :: unparse
 Starting Mage_Dataflow_Model_Convert_Adapter_Io :: save
 Saved successfully: "export_customer_reviews_by_sku.csv" [14026 byte(s)].
 Finished profile execution.

## 2. Import Reviews :











Copy the file “export\_xustomer\_reviews.csv” from “magento\_app\_root\_folder/var/export” to magento\_app\_root\_folder/var/import”.

Change the filename as “import\_customer\_reviews.csv”

Open the “Import Customer Reviews” Profile

Click “Run Profile” tab in left side

Click the “Run Profile in Pop Up” Button

 Starting profile execution, please wait...
 Warning: Please do not close the window during importing/exporting data
 Starting Mage_Dataflow_Model_Convert_Adapter_Io :: load
 Loaded successfully: "/home3/kamtech/public_html/projects/demo/mage180/var/import/import_customer_reviews_by_sku.csv".
 Starting Mage_Dataflow_Model_Convert_Parser_Csv :: parse
 Found 10 rows.
 Starting kamtech_customerreviewsimportexport/convert_adapter_customerreviewimport :: parse
 Processed <b>100% 10/10</b> records
 Imported <b>10</b> records
 Finished profile execution.

**Note : Please find the below sample csv files which would be useful while doing the Import Reviews.**

**Also while doing the export reviews from another e-commerce platform, product id will not be same.**

**But Sku will be same, so imports review with sku will be more useful.**

**Sample data to Import reviews with sku**

[http://mage-extensions-themes.com/wiki/exportimport/import\\_customer\\_reviews\\_by\\_sku.csv](http://mage-extensions-themes.com/wiki/exportimport/import_customer_reviews_by_sku.csv)

**Sample data to Import reviews with product id**

[http://mage-extensions-themes.com/wiki/exportimport/import\\_customer\\_reviews\\_by\\_product\\_id.csv](http://mage-extensions-themes.com/wiki/exportimport/import_customer_reviews_by_product_id.csv)