

# User Guide

FreightWise LTL Shipping  
Extension



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## Welcome

Thank you for taking the time to review and install our FreightWise LTL Shipping extension.

FreightWise, LLC. is a privately held freight logistics and cost management company, based out of Nashville, Tennessee United States. It specializes in freight cost management services including LTL, full truckload (TL), Parcel, and expedited shipping both domestic and international (Canada & Mexico). Admins (Clients) partner with FreightWise, LLC. to leverage our carrier volume, technology, and industry knowledge to reduce transportation costs over 15-20% in most cases. FreightWise's shipping integration extension is used when large and heavy items need to be shipped that cannot be accurately quoted by parcel service providers.

This Magento module / extension provides shipping rates dependent on customer state, zip and total product weights and commodity classes. FreightWise's extension/integration returns multiple carriers rates, transit times, and client defined markup costing. Lowest prices will be returned on top.

Admins can edit settings in admin panel regarding origin, lift gate, residential, and NMFC classes etc. In addition, FreightWise's extension handles "Special Cases" such as White-Glove and Flatbed delivery services that are dictated by the products' weight and classes.

Customers have options to choose services on checkout page; including selecting Lift gate needs and/or Residential delivery areas.

This module is **free**, but to get all the functionalities you must have a client ID / account at FreightWise, LLC. to gain access to the API. You will get API-KEY and Client-ID from FreightWise's customer service department to access full rate quoter APIs.

### Features:

- Calculate rates by total product weight, NMFC classes and shipping destination address.
- Retrieves live rates - incl. current Diesel Fuel surcharges (FSCs).
- Markup integration present.
- Admins can set minimum and maximum total product weight to show rates. This allows for a seamless side-by-side integration with your parcel rating extensions.
- Returns multiple carriers including transit times. Customers can select the least expensive carrier or shortest transit-time.
- An extensive array of settings is present in the admin panel - however to get up-and-running quick defaults on ALL settings are pre-programmed.
- Customers can select lift gate and/or residential options on checkout. Based on selection rates will be calculated and transit times listed.

- Supports only North American (US/Canada/Mexico) freight quotes.
- Supports Magento® multi store functionality.
- Set Min/Max shipping weight to quote shipping rates.

## References / Resources

Most of FreightWise's FAQ are located on our Zendesk application under:

<https://FreightWiseLLC.zendesk.com>

There is a ton of information on setup, settings, and how best to configure the extension to a client's needs.

## About Us

### Who We Are

At FreightWise we combine 100's of years of experience in transportation and logistics to align to our client's goals and initiatives so that success and savings are guaranteed.

FreightWise is proud to have colleagues with a variety of backgrounds all within areas of the transportation. Many come from large Parcel, LTL and TL companies and are armed with experience and expertise to offer our clients real value.

At FreightWise all doors are open to working closely with whomever is required in our organization to meet your needs!

### How It Works

#### Carrier Leverage

It's no secret...more volume means better pricing. Although you may have competitive rates today, our program brings big savings due to our carrier volume.

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#### Industry Knowledge

Our industry experts are at your disposal. Instantly, you'll have deep mode expertise using their knowledge to stack the odds in your favor. They are armed with data, resources, and cutting edge tools. Their mission is to save you money and make you freight wise!

#### Transportation Technology

Months to implement, expensive, and five days of training... yeah... that's not us! We have a cloud solution that is so user friendly, even a five-year-old could do it (or a caveman). We concentrate on building the right solution to provide the best business value. Want to integrate to an ERP, CRM, or WMS? No biggie. R&D is always top our mind.

## Access & API-Keys

This module is **free**, but to get all the functionalities you must have a client ID / account at FreightWise, LLC. to gain access to the API. You will get API-KEY and Client-ID from FreightWise's customer service department to access full rate quoter APIs.

Please contact us at [api-access@FreightWiseLLC.com](mailto:api-access@FreightWiseLLC.com) to get your API keys and client IDs for access to the FreightWise LTL Shipping extension.