Maintenance Mode

User Guide

Let your visitors know that the site is down for maintenance with a countdown timer. Allows admin access while the site is publically unavailable.

What's the need?

It is always a good user experience to have your incoming visitors informed about any downtime due to maintenance or upgrade along with expected availability.

With this extension you will be able to add a maintenance page to your Magento store that lets visitors know your site is down for maintenance as well as add a coming soon page for a new website with countdown timer.
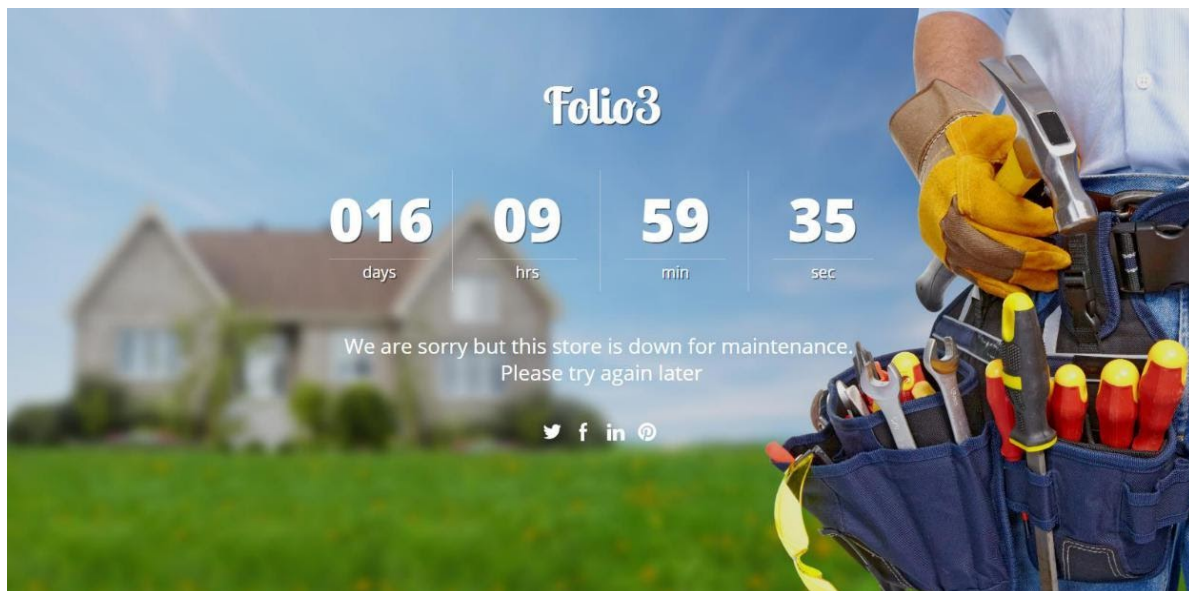
In a multi-store setup, if configured at store level this extension can also put the store on maintenance mode alone while keeping all the other stores available for users to surf.

This extension will allow the administration to freely switch on or off the maintenance for the store. During maintenance the store will be only accessible only to the specific people decided in the admin setting. This allows maintenance versatility without compromising the user experience.

Features:

1. Customer Experience:

a. Visitors will see a maintenance page with a friendly message letting them know that the site is temporarily unavailable during up-gradation.
b. Optionally the visiting uses will also see a countdown timer letting them know when the site will be available.
c. The customers can now opt-in for email updates about when the site is back up, encouraging them to visit the site again.
d. The impact on users is good as opposed to facing downtime by the website being inaccessible.

2. Admin Capabilities:
a. Admin can choose which static block to show on this page.
b. Selected IPs can also be provided that can still access the storefront.
c. Admin users can get full access to the front end if configured.
d. There's an option to show a countdown timer and expected up date/time.
e. A very powerful tool for site admins.
f. Admins can set multiple IPs by defining IP range instead of specifying each IP individually. These ranges can be labeled to help you identify the IPs.

New Now with Excluded URLs, you can allow the customers to view certain pages of the store even when the store is in Maintenance mode.
New With the Contact form on the Maintenance Mode page, you can allow customers to opt-in for notifications when the site is back up.

NOTE: Always set Admin Access to NO if you are testing it locally because it will skip the Maintenance page sensing that admin is already logged in from the same browser window or same network.

Configuration

Maintenance Mode?	No
[store view]	Enable Maintenance Mode?

Admin Access	No
[store view]	Administrators bypass Maintenance Mode?

Contact Form	Yes
[store view]	Enable/Disable contact form on the maintenance page

Email Subject	Maintenance Mode Notification
[store view]	Enter your E-mail subject to be sent along the email

Email Content	Hi, You visited our store (https://marketplace.folio3.com/extensions) when the site was in Maintenance. We're back up, now you can browse our catalog. Happy Shopping!
[store view]	Enter your E-mail content to be sent along the email

Send From	Customer Support
[store view]	Selected email address will be used to send all the maintenance mode emails

Contact Form Email Template	Maintenance Mode Contact Email Template (Default)
[store view]	Email template chosen based on theme fallback when "Default" option is selected.

Allowed IPs [store view]	Starting IP	Ending IP	Description	Action

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Allowed IPs [store view]	Starting IP	Ending IP	Description	Action
	Add More			

Allowed URLs [store view]

https://marketplace.folio3.com/extensions/customer/account/login/,https://marketplace.folio3.com/extensions/men.html

Enter comma separated URLs that are allowed to access

Maintenance Page (Static Block) [store view]

Site Under Maintenance ▾

Select a static block for your maintenance page.

Background Image [website]

Choose File   No file chosen

Allowed file types: jpeg, gif, png.
Preferred Dimension: 1600px x 870px

Enable Countdown [store view]

Yes ▾

Enable/Disable counter on the maintenance page

Expected Up Date/Time [store view]

06/09/2021 15:05:00

Select Date

Content ⌃

Header Type [store view]

Disabled ▾

Social Media ⌃

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3. Changing the content of MaintenancePage
a. Please go to Admin > Content > Blocks
b. Select "Site Under Maintenance" block to edit
c. Here you can edit the block to show whatever content you want. For example you can use the following html to show the logo of your company as per your requirement.
<div align="center"></div>

For the background image to change you can find the images under
<magento install folder>\app\code\Folio3\MaintenanceMode\view\frontend\web\images\

Replace image1.jpg with your choice of image. Please note that there are two additional sample images present in the same folder as well.

4. Multilingual support

This extension supports multiple languages as configured on the Magento store. By default it is bundled with support for two languages as an example (el_GR , de_DE).

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Potential Scenarios & Usage:

a. Use this extension when your site is down under maintenance.

b. Very helpful tool whenever there's an upgrade.

c. The best part is that the site can be tested from a given IP pool before it is made publicly available.

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